



# FRANCKY GLATIGNY

## ABOUT ME

Life is an ongoing learning process and after 10 successful years in Management, I felt the need to challenge myself and experiment a new career. That's the reason why I joined an intensive training course at E2N School in order to become a Front and Back Web Dev.

## CONTACT

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## SKILLS

- HTML 5
- CSS 3
- PHP
- Javascript
- Angular JS
- Symfony
- Bootstrap
- Méthode Agile
- SQL

## EXPERIENCE

### BNP Paribas CIB

Oct 2017 to Nov 2018

#### Chief Happiness Officer

- Change management
- Treat every person as a human being who matters
- Ensure the basics of Maslow's principle are followed
- Give employees a voice
- Make sure the company values are demonstrated
- Support growth

### Boulangier

Apr 2017 to Oct 2017

#### Sales Team Manager

- Animate, motivate and grow the sales and merchandising team : recruitment, training, organization, monitoring, coaching
- Set, pilot and control individual and collective targets
- Analyze the different performance indicators; define and implement appropriate action plans
- Contributing to the overall store operation (optimizing and adapting human resources, guaranteeing the market and commercial environment of the universe)

### Apple

Aug 2013 to Dec 2016

#### Customer Service Team Manager

- Maintain and improve individual performance levels of the team members to ensure targets are met
- Management of KPI's targets
- Plan and coordinate training, development and coaching.
- Recruiting, seeking and sourcing profiles

## EDUCATION

Professional title  
"Web Developer / Mobile Web"  
2019

Intensive 6 months training course.  
Under graduate diploma.

## AWARDS

"Apple Excellence Award"  
2014

Nominated "Best manager of the year"