Inki Hong

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Summary

Senior Software Engineer with a decade of experience in backend and full-stack development, cloud-native architectures, and scalable solutions. Passionate about mentoring engineers and delivering high-impact technical projects.

Professional Experience

T-Mobile US

Senior Site Reliability Engineer *08/2024 - Present*

- Led a team of 8 engineers for a development of RESTful API for change notifications and application deployments.
- Mentored junior engineers, led intern bootcamps, and conducted technical interviews.

Software Engineer *03/2021 - 08/2024*

- Managed deployments and DevOps workflows using Kubernetes, Docker, AWS, and GitLab CI/CD.
- Built admin dashboards using React integrated with GraphQL APIs.

Zuora

Senior Technical Consultant *05/2019 - 03/2021*

- Built reusable frameworks and open-source assets that accelerated client onboarding and solution delivery.
- Conducted technical workshops with Fortune 500 clients, educating them on Zuora's platform and Salesforce best practices.

Technical Consultant *05/2017 - 05/2019*

- Designed and implemented scalable billing and subscription management solutions, integrating Zuora with Salesforce and client ERP systems.
- Developed custom Salesforce applications and automated workflows to support enterprise-scale subscription lifecycles.

Daugherty Business Solutions

Software Engineer 2 *02/2017 - 05/2017*

- Introduced versioned deployments and improved release management processes, reducing deployment errors.
- Collaborated directly with client stakeholders to gather requirements and deliver incremental releases.

Software Engineer 1 *01/2015 - 02/2017*

- Developed a hotel management tool for Hyatt Corporation to calculate global room and group booking prices.
- Implemented backend services using Spring Boot and Oracle SQL, ensuring accuracy and scalability of pricing logic.

Skills

Languages

Java, Python, JavaScript, SQL, HTML5, Salesforce Apex

Technologies

AWS, Kubernetes, Docker, Firebase, Spring Boot, Django, Flask, Node.js, React, Angular, RESTful APIs, GraphQL, Oracle, Azure

Tools

GitLab, GitHub, VS Code, PyCharm, IntelliJ IDEA, DataGrip, DBeaver, Postman, JIRA, Confluence, ChatGPT, GitHub Copilot

Education

Georgia State University
B.S. Computer Science, 2014