



DMB4000

Installation guide

INNES

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Product information

The conception and specifications of the product may change without prior notice, and this applies to hardware, embedded software and this guide. Consumable items accessories may slightly differ than herein described as INNES is depending on the evolutions of its suppliers.

This document contains confidential information; it can't be disclosed to any third parties without prior written authorization of INNES.

Safety instructions

Please read carefully the following instructions before switching the product on:

- WARNING! Correct fitting and installation is of the utmost importance. Incorrect fitting and/or installation may result in personal injury or loss. INNES disclaims all liability, of whatever kind, if the product is assembled, fitted and/or installed in an incorrect manner.
- Do not use the product near a water supply.
- Do not pour anything on the product, like flammable liquids or material.
- Do not expose the product to direct sun, near a heating source or a dust nor vibrations.
- Do not obstruct holes, to be sure that air flows freely around the product.
- Switch off the product during a storm.
- Do not open the product in any circumstances.

Keep this guide, preciously.

Safety instructions, guarantee terms

INNES products are eligible for a warranty to cover genuine manufacturing defect for 3 years.

Product failure occurring as the result of factors that do not constitute genuine manufacturing defect are not covered under the terms of the warranty and any repairs of this nature would be chargeable.

For example:

Inappropriate maintenance action, a non-authorized modification, a not specified environment utilization (see 'Safety instructions'), or if the product has been damaged after an impact, a fall, a bad manipulation or a storm consequence, an insufficient protection against heat, moisture or frost.

This warranty is non transferrable. In addition, any repairs carried out by non-authorized personnel will invalidate the warranty.



This symbol means that your end of life equipment must not be disposed of with household waste but must be deposited at a collection point for waste electrical and electronic equipment. This will benefit the environment. In this context, a system for collecting and recycling has been implemented by the European Union

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1 Getting started

1.1 Documentation

This installation guide explains how to install DMB400 device on your computer network. The guide related to the settings for your DMB400 device with Screen composer, PlugnCast Studio or PlugnCast G3 is available on the CD-ROM (delivered with the device) or on www.innes.pro

| |
|---|
| <ul style="list-style-type: none">For PlugnCast G3, see the documentation: plugncast-g3-getting-started-manual-with-gekkota-elixir-xxxx_en.pdf |
| <ul style="list-style-type: none">For PlugnCast G2, see the documentation: Studio – User Manual-xxx_en.pdf |
| <ul style="list-style-type: none">For Screen Composer, see the documentation: Screen Composer with Gekota eLinux G3 - getting started manual xxxx_en.pdf |

1.2 Packing list

| Articles | Model – function |
|---------------------|--|
| Device | DMB400 with Gekota embedded software |
| Power supply | 12V power supply (with 1.5m cable) |
| CD-R | Contains INNES Gekota , INNES Screen Composer software and all the documentation |
| PSN | Product Serial Number is both on shipping packing and on the DMB400 |

Remark:

This product must be used only with its power supply. The power supply must be connected to a socket-outlet compliant to the standard NF C 15-100.

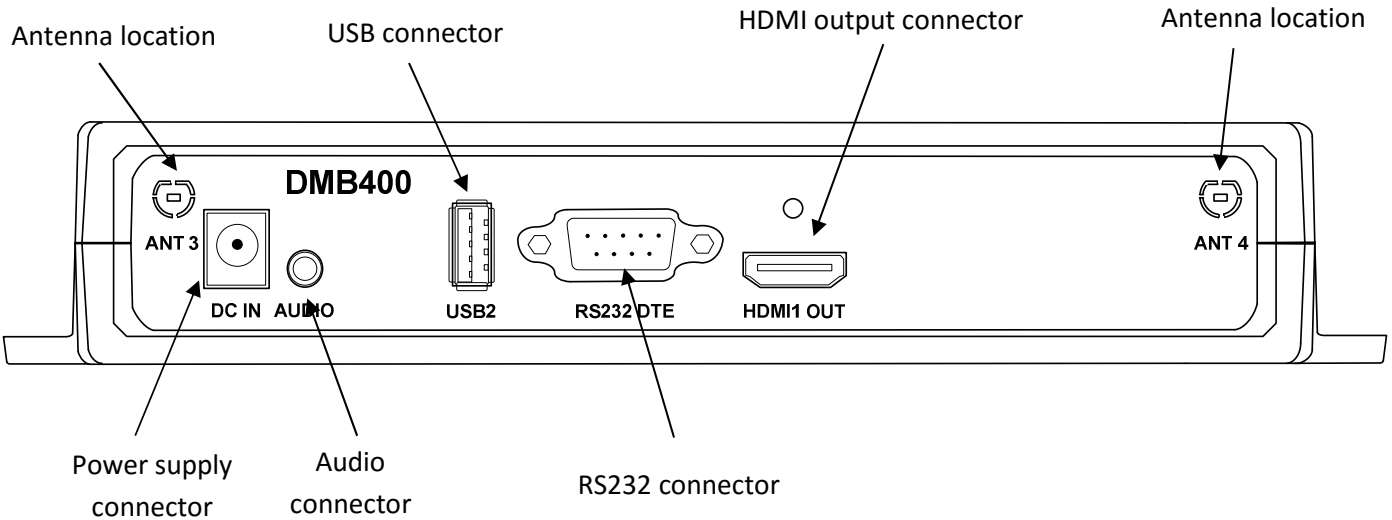
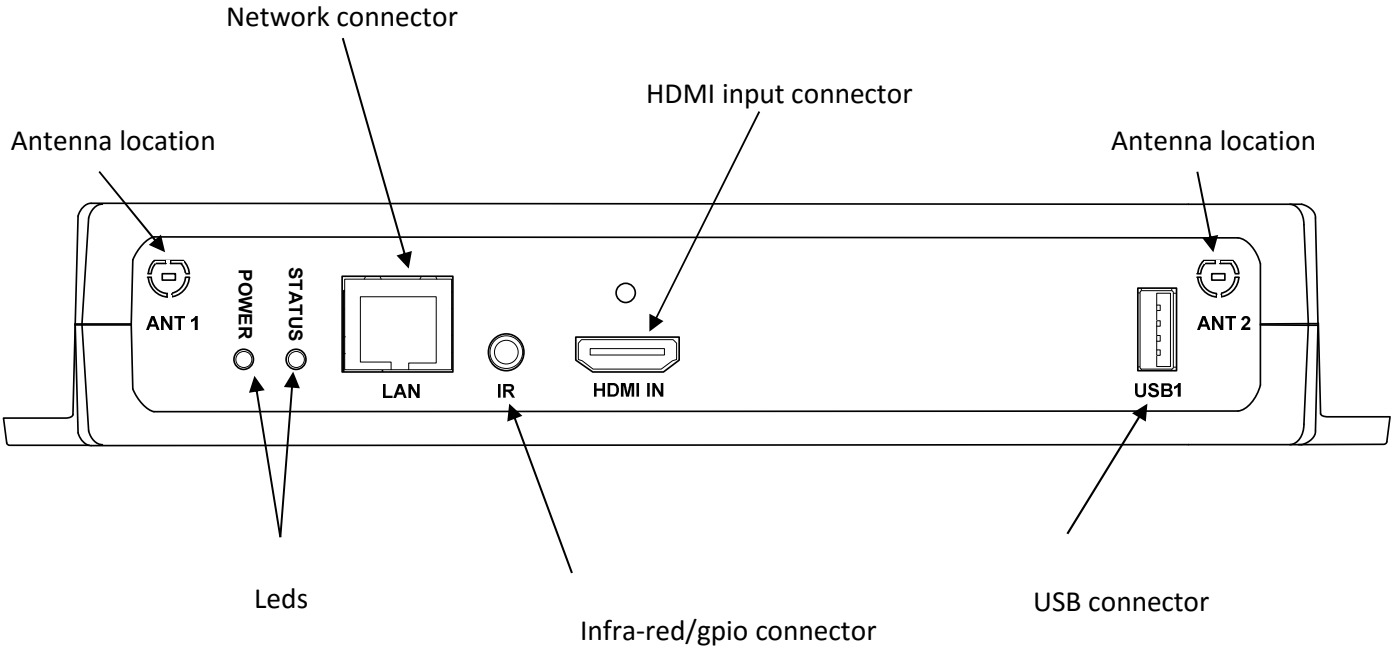
If the power supply cable is damaged, it must be replaced. You can order such a product to INNES.

DMB400 is a class A product. In a residential environment, this product can provoke radio electrical issues. In this case, user must take appropriate measures.

1.3 Installation

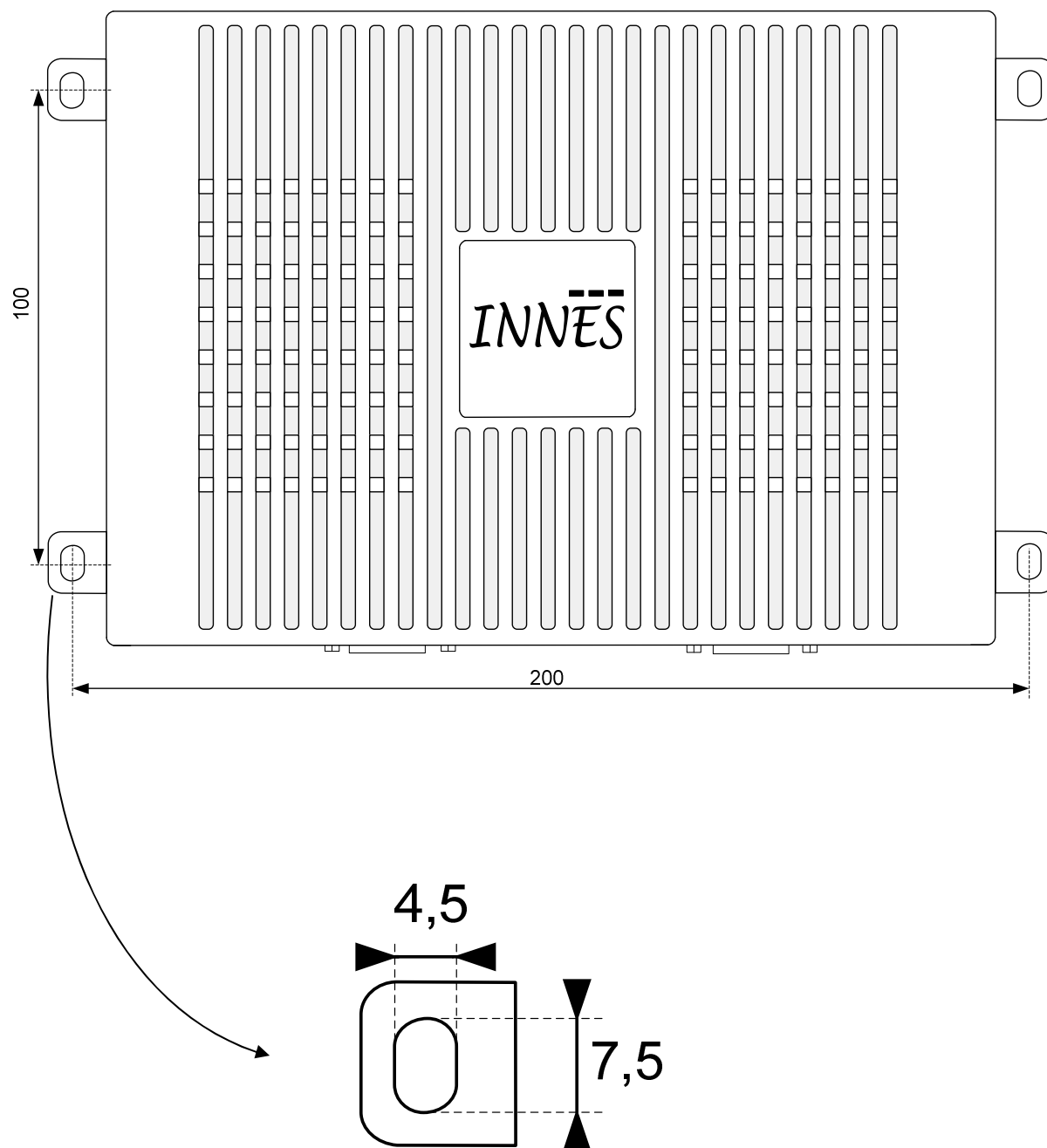
DMB400 must be used indoor.

1.4 Block diagram



1.5 Brackets

DMB400 device has 4 brackets integrated in VESA 200x100 format:

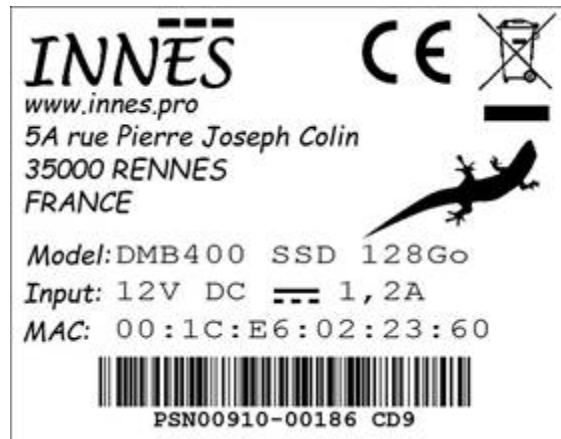


2 Identification with serial number

The DMB400 device embeds « Gekkota » software.

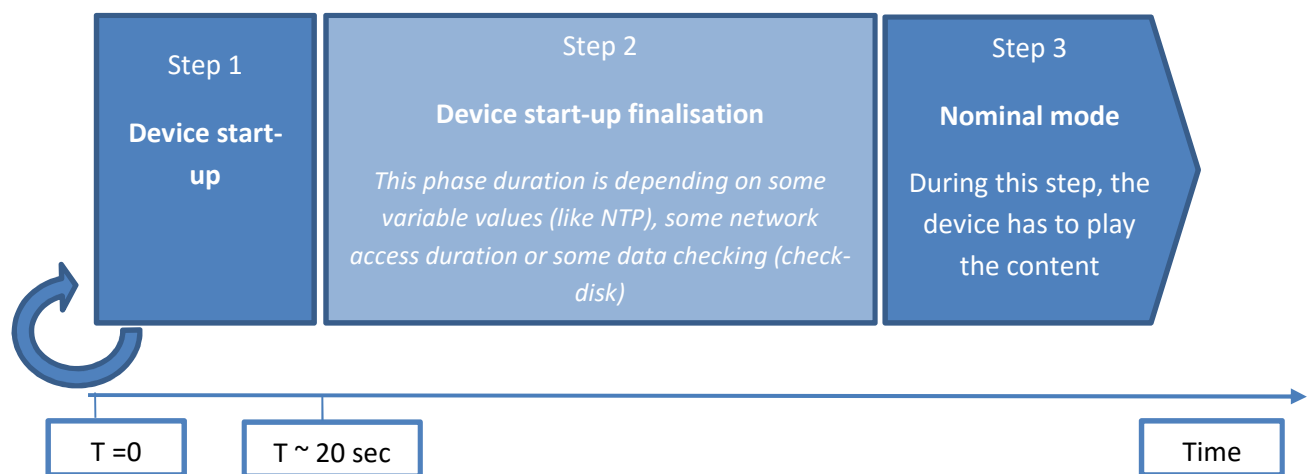
A serial number stamp permits to identify the device.

Note: In case technical support is requested, this serial number could be required to go ahead on technical analysis.



Sticker example at the back of the device

3 Different device phases at start-up



| Time to reboot | in case DNS valid & NTP server inactivated | in case DNS valid & NTP server valid activated |
|----------------|--|--|
| DMB400 | 31 sec. | 41 sec. |

**We consider that the time to reboot is the duration when the monitor is displaying nothing (generally black screen during reboot)*

| Additional time in case firmware upgrade | in case DNS valid & NTP server inactive |
|--|---|
| DMB400 | 2 min.10 |

**We consider that the additional time for firmware upgrade is the duration when the monitor is displaying nothing (generally black screen during the installation of the version on the device). Do never unplug electrically the device in this phase (the device is displaying the green led continuously for 2 min. and 10 seconds).*

4 LED behaviour

(version Gekkota 4.10.11 or above)

- LED POWER behaviour (power on device) :

| LED « POWER » | State/behaviour | Information |
|---------------|-----------------|---------------------------------|
| Power | Red | OK : power supplied |
| | Off | Error : power supply issue (*1) |

- LED LAN behaviour (power on device) :

| LED « LAN » | State/behaviour | Information |
|--------------|-----------------|--|
| LAN Activity | Off | There is no network traffic on the Ethernet connector |
| | Orange blinking | The blinking frequency is indicating the data rate on Ethernet connector |

- LED STATUS behaviour depending on device start-up steps:
 - Step 1 : Device start-up
 - Step 2 : Device start-up finalisation
 - Step 3 : Nominal mode

| LED « STATUS » | State/behaviour | Information |
|---------------------------|--------------------|---------------------------------|
| Step 1 Device start-up | Green : continuous | OK |
| | Always Off | Error : power supply issue (*1) |

| LED « STATUS » | State/behaviour | Information |
|---------------------------------|--|--|
| Step 2 Start-up finalization | Off | OK : this step duration can be from several seconds to several minutes |
| | Green blinking <ul style="list-style-type: none"> - 1 second duration flash - Periodicity: every 2 seconds | Error: boot issue. Does not go into nominal state (*1) |
| | Green blinking <ul style="list-style-type: none"> - 0,5 second duration flash - Periodicity: every seconds | Warning : Check-Disk <ul style="list-style-type: none"> - The device has detected memory corruption on playout storage (SD card or SSD). The media storage is being repaired. This repair step is called Check-Disk and its duration can be several minutes During this step, a message “checking the file system of data partition in progress” is displayed on screen |

| LED « STATUS » | State/behaviour | Information |
|-------------------------|---|---|
| 3 – Nominal mode | Green blinking <ul style="list-style-type: none"> - 1 very short flash (150 ms) - Periodicity: every 4 seconds | OK |
| | Green blinking <ul style="list-style-type: none"> - 2 very short and consecutive flashes (150 ms) - Periodicity : every 4 seconds | Warning : Fail Soft Mode Level 1 <ul style="list-style-type: none"> - Frequent device reboot detected (for example 4 times in less than ½ hour) - Message is displayed on screen «Fail Soft Mode: waiting for new content » <p>The instability has been caused probably by a playout media not supported yet by system. Consequently, to prevent any further reboot, the playout content has been invalidated. The message displayed on screen indicates that a new publication is needed to go ahead (*2)</p> |
| | Green blinking <ul style="list-style-type: none"> - 3 very short and consecutive flashes (150 ms) - Periodicity: every 4 seconds | Warning : Fail Soft Mode Level 2 <ul style="list-style-type: none"> - Frequent device reboot detected (for example 4 times in less than ½ hour) - Playout is purged - Message is displayed on screen «Fail Soft Mode: waiting for new content » <p>The instability has been caused probably by:</p> <ul style="list-style-type: none"> - a playout media not supported yet by system - a user preference which has been modified <p>Consequently, to prevent any further reboot, the playout content has been invalidated and user preferences (saved before unexpected reboot) have been restored. The message displayed on screen indicates that a new publication is needed to go ahead (*2)</p> |
| | Off | Error (*1) |

(*1) If the problem persists despite of appropriate power-supply, contact INNES technical support.

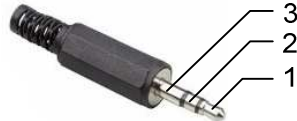
(*2) If the problem persists, it is advised to find out the media not supported yet by the system and remove it from playout.

5 Connectors pin-out and electrical features

5.1 Pin-out

Network connector: Ethernet RJ-45. 10/100/1000 BaseT. It is recommended to use shielded cables.

Jack cable connector 3.5mm for rear panel :



Connector pin-out:

| N# | Function |
|----|----------|
| 1 | 3.3V |
| 2 | GPIO1/IR |
| 3 | GND |

HDMI Connectors: HDMI connector. Audio embedded. It is recommended to use shielded cables.

Power supply connector: 12VDC-1.2A.

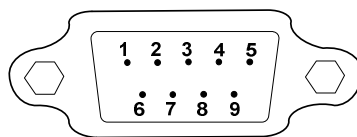
Pin-out:



Audio cable connector: stereo jack 3.5mm L+R. It is recommended to use cables of less than 3 meters.



RS232 DTE connector: It is recommended to use cables of less than 3 meters.



Connector pin-out:

| N# | Function |
|----|----------|
| 1 | CD |
| 2 | RXD |
| 3 | TXD |
| 4 | DTR |
| 5 | GND |
| 6 | DSR |
| 7 | RTS |
| 8 | CTS |
| 9 | RI |

5.2 Electrical characteristics

Electrical characteristics:

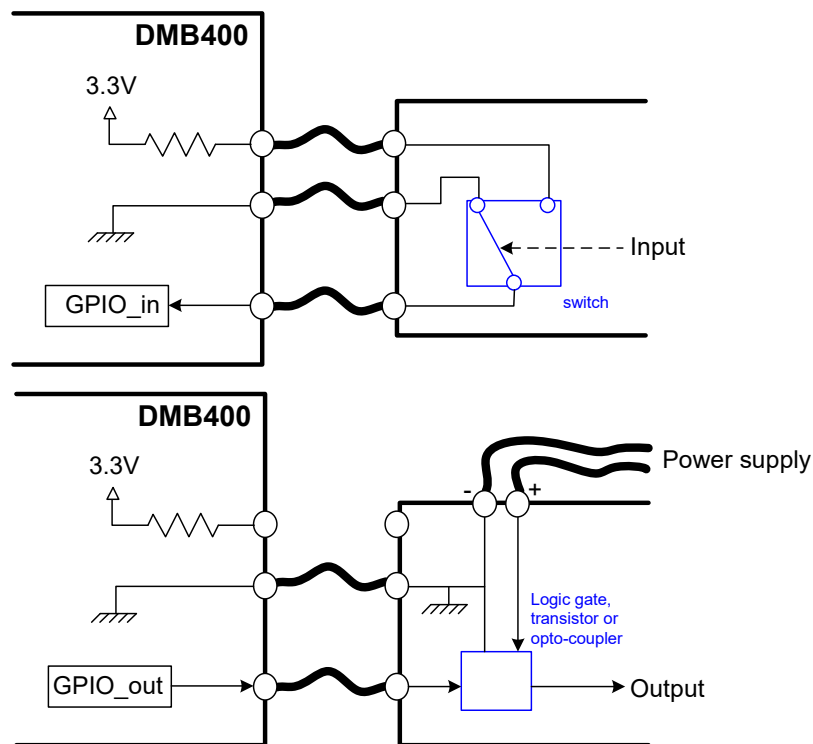
| | Vin min | Vin max | VOH min | VOL max | VIH min | VIL max |
|-------|---------|---------|---------|---------|---------|---------|
| GPIO1 | -0.5V | 3.6V | 2.9V | 0.4V | 2.0V | 0.8V |

Other characteristics:

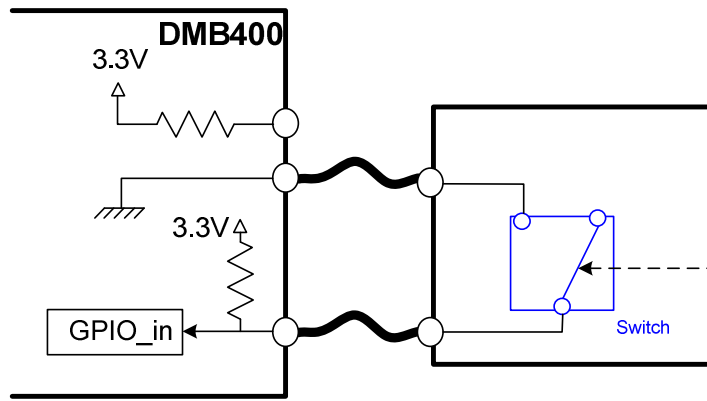
- The 3.3V pin must not serve as power supply, but rather of a reference voltage.
- It is not recommended to hotplug/unplug GPIO1 connector, it could provoke a failure of DMB400.
- During boot, the GPIO is configured in input during some seconds. And then after the system startup, the GPIOs are operational.
- The GPIO has a weak pull-up.

5.3 Principle schematics

Principle of GPIO use schematics, in input and in output:



Other possible schematics, for GPIO input with 2 wires:



6 Technical specifications

| Characteristic | Specifications |
|-------------------------------|---|
| Model | DMB400 |
| Supported formats | The complete list of supported medias is given on the website www.innes.pro |
| Processor | CPU : STMicroelectronics STIH418, quad core cortex-A9, 1.2GHz GPU3D : MALI-400 |
| Peripherals | 1x USB2 Host (Low/Full/High Speed) 1x USB3 Host (Low/Full/High/Super Speed) 1x Jack 3.5 for GPIO or infra-red 1x RS232 DTE |
| Storage | SSD mSata |
| System | eLinux Board Support Package V3.50.10+, Middleware Gekkota V4.10.10+ |
| Software compatibility | INNES PlugnCast G2, INNES Plugncast G3 and INNES Screen Composer with Playzilla V4 |
| Manufacturer | INNES |
| Display resolution | 16/9 : 1024x576~3840x2160 4/3 : 800x600~1024x768 |
| Audio output | Jack 3.5 R+L stereo, analog or embedded with HDMI output |
| Video output | 1x HDMI 2.0 |
| Video input | 1x HDMI 1.4bss |
| Network | 1x Ethernet 10/100/1000 BaseT Option WIFI 802.11 b/g Option GPRS/EDGE/HSDPA Modem |
| Power supply | 12V DC |
| Environment | Working temperature : TBD Working humidity: <80% Storage temperature : -20°C to +60°C Storage humidity : <85% |
| Dimensions (WxHxD) | 191 x 139 x 40 mm |
| Weight | 0,7 kg |
| Conformity | EN 61000-3-2 : 2006 + A1 : 2009+ A2 : 2009 EN 61000-3-3 : 2013 EN 55022: 2010 Class A EN 55024: 2010 EN 60950-1:2006 + A11:2009 + A1:2010 + A12: 2011 |