



DMB4000

Installation guide

INNES

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Product information

The conception and specifications of the product may change without prior notice, and this applies to hardware, embedded software and this guide. Consumable items accessories may slightly differ than herein described as INNES is depending on the evolutions of its suppliers.

This document contains confidential information; it can't be disclosed to any third parties without prior written authorization of INNES.

Safety instructions

Please read carefully the following instructions before switching the product on:

- WARNING! Correct fitting and installation is of the utmost importance. Incorrect fitting and/or installation may result in personal injury or loss. INNES disclaims all liability, of whatever kind, if the product is assembled, fitted and/or installed in an incorrect manner.
- Do not use the product near a water supply.
- Do not pour anything on the product, like flammable liquids or material.
- Do not expose the product to direct sun, near a heating source or a dust nor vibrations.
- Do not obstruct holes, to be sure that air flows freely around the product.
- Switch off the product during a storm.
- Do not open the product in any circumstances.

Keep this guide, preciously.

Safety instructions, guarantee terms

INNES products are eligible for a warranty to cover genuine manufacturing defect for 3 years.

Product failure occurring as the result of factors that do not constitute genuine manufacturing defect are not covered under the terms of the warranty and any repairs of this nature would be chargeable.

For example:

Inappropriate maintenance action, a non-authorized modification, a not specified environment utilization (see 'Safety instructions'), or if the product has been damaged after an impact, a fall, a bad manipulation or a storm consequence, an insufficient protection against heat, moisture or frost.

This warranty is non transferrable. In addition, any repairs carried out by non-authorized personnel will invalidate the warranty.



This symbol means that your end of life equipment must not be disposed of with household waste but must be deposited at a collection point for waste electrical and electronic equipment. This will benefit the environment. In this context, a system for collecting and recycling has been implemented by the European Union

1. Getting started

1.1. Documentation

This installation guide explains how to install DMB400 player on your computer network. The guide related to the settings for your DMB400 player with Screen composer, PlugnCast Studio or PlugnCast G3 is available on the CD-ROM (delivered with the player) or on www.innes.pro

<ul style="list-style-type: none">For PlugnCast G3, see the documentation: plugncast-g3-getting-started-manual-with-gekkota-elinux-xxxx_en.pdf
<ul style="list-style-type: none">For PlugnCast G2, see the documentation: Studio – User Manual-xxx_en.pdf
<ul style="list-style-type: none">For Screen Composer, see the documentation: Screen Composer with Gekkota eLinux G3 - getting started manual xxxx_en.pdf

1.2. Packing list

Articles	Model – function
Player	DMB400 with Gekkota embedded software
Power supply	12V power supply (with 1.5m cable)
CD-R	Contains INNES Gekkota , INNES Screen Composer software and all the documentation
PSN	Product Serial Number is both on shipping packing and on the DMB400

Remark:

This product must be used only with its power supply. The power supply must be connected to a socket-outlet compliant to the standard NF C 15-100.

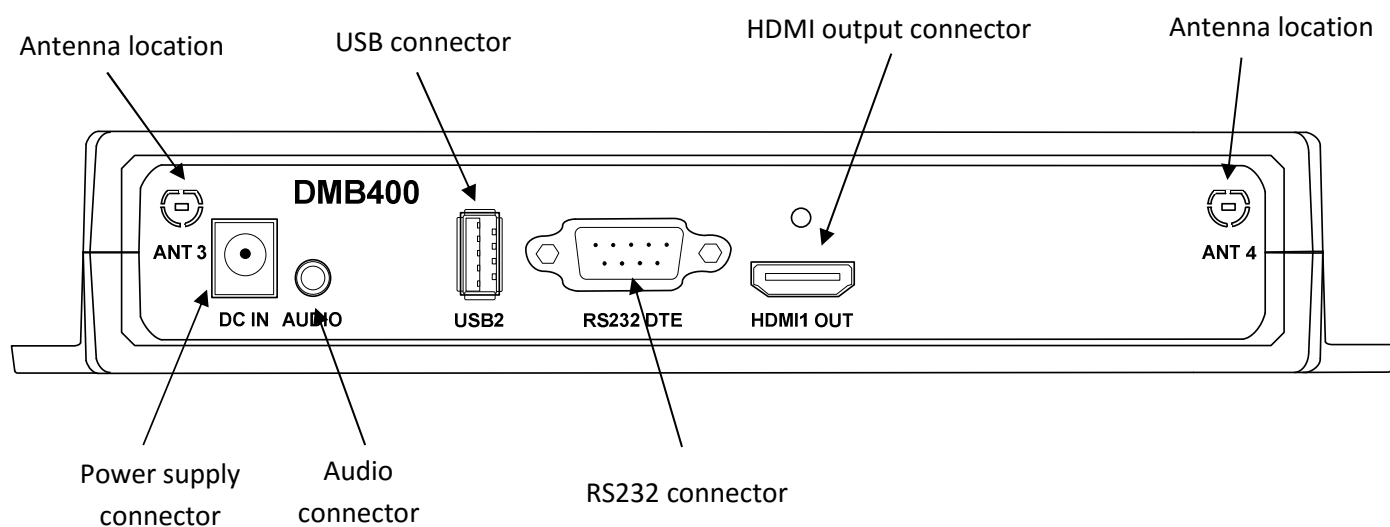
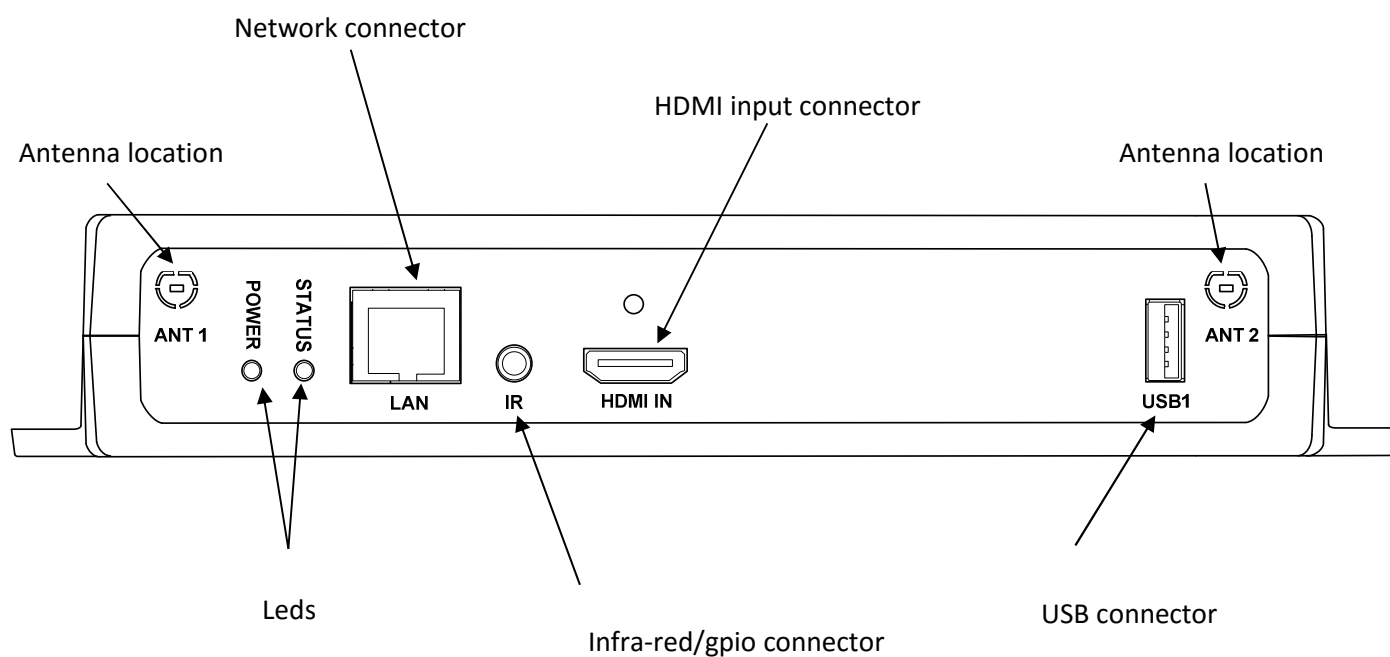
If the power supply cable is damaged, it must be replaced. You can order such a product to INNES.

DMB400 is a class A product. In a residential environment, this product can provoke radio electrical issues. In this case, user must take appropriate measures.

1.3. Installation

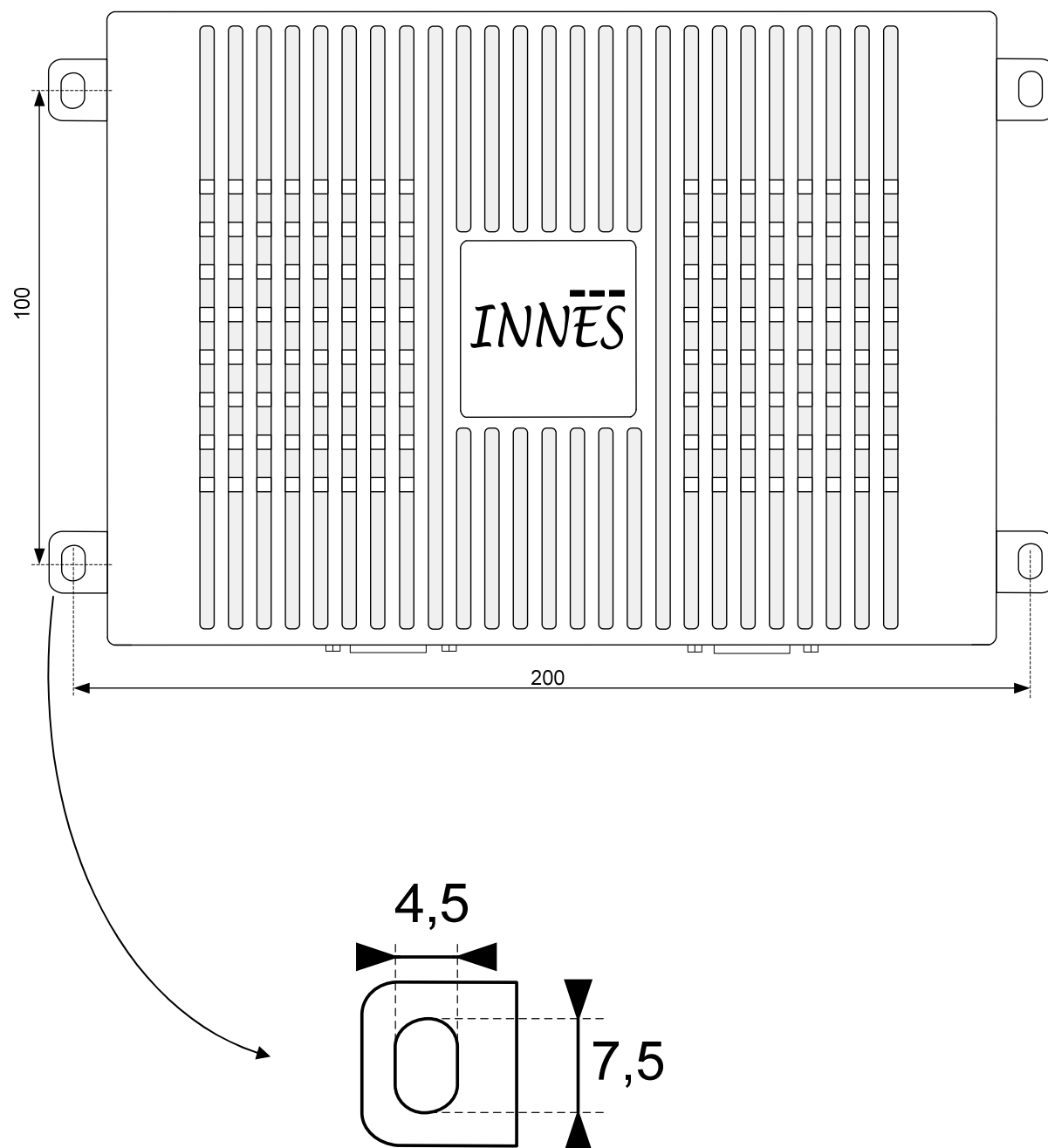
DMB400 must be used indoor.

1.4. Block diagram



1.5. Brackets

DMB400 player has 4 brackets integrated in VESA 200x100 format:

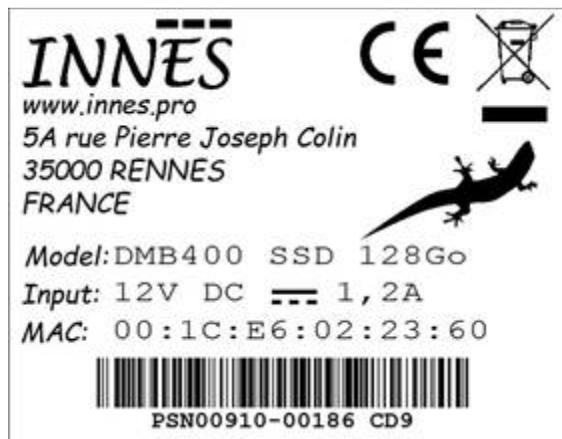


2.2 Identification with serial number

The DMB400 player embeds « Gekkota » software.

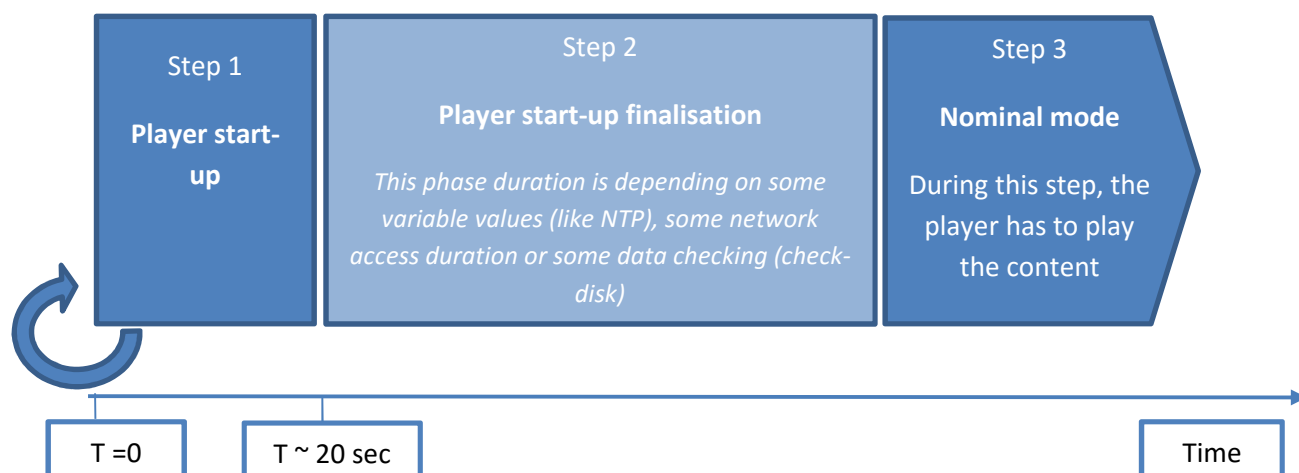
A serial number stamp permits to identify the player.

Note: In case technical support is requested, this serial number could be required to go ahead on technical analysis.



Sticker example at the back of the player

3.3 Different player phases at start-up



4.4 LED behaviour

(version Gekkota 4.10.11 or above)

- LED POWER behaviour (power on player) :

LED « POWER »	State/behaviour	Information
Power	Red	OK : power supplied
	Off	Error : power supply issue (*1)

- LED LAN behaviour (power on player) :

LED « LAN »	State/behaviour	Information
LAN Activity	Off	There is no network traffic on the Ethernet connector
	Orange blinking	The blinking frequency is indicating the data rate on Ethernet connector

- LED STATUS behaviour depending on player start-up steps:
 - Step 1 : Player start-up
 - Step 2 : Player start-up finalisation
 - Step 3 : Nominal mode

LED « STATUS »	State/behaviour	Information
Step 1 Player start-up	Green : continuous	OK
	Always Off	Error : power supply issue (*1)

LED « STATUS »	State/behaviour	Information
Step 2 Start-up finalization	Off	OK : this step duration can be from several seconds to several minutes
	Green blinking <ul style="list-style-type: none"> - 1 second duration flash - Periodicity: every 2 seconds 	Error: boot issue. Does not go into nominal state (*1)
	Green blinking <ul style="list-style-type: none"> - 0,5 second duration flash - Periodicity: every seconds 	Warning : Check-Disk <ul style="list-style-type: none"> - The player has detected memory corruption on playout storage (SD card or SSD). The media storage is being repaired. This repair step is called Check-Disk and its duration can be several minutes - During this step, a message “checking the file system of data partition in progress” is displayed on screen

LED	State/behaviour	Information
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« STATUS »		
3 – Nominal mode	Green blinking <ul style="list-style-type: none"> - 1 very short flash (150 ms) - Periodicity: every 4 seconds 	OK
	Green blinking <ul style="list-style-type: none"> - 2 very short and consecutive flashes (150 ms) - Periodicity : every 4 seconds 	Warning : Fail Soft Mode Level 1 <ul style="list-style-type: none"> - Frequent player reboot detected (for example 4 times in less than ½ hour) - Message is displayed on screen «Fail Soft Mode: waiting for new content » <p>The instability has been caused probably by a playout media not supported yet by system. Consequently, to prevent any further reboot, the playout content has been invalidated. The message displayed on screen indicates that a new publication is needed to go ahead (*2)</p>
	Green blinking <ul style="list-style-type: none"> - 3 very short and consecutive flashes (150 ms) - Periodicity: every 4 seconds 	Warning : Fail Soft Mode Level 2 <ul style="list-style-type: none"> - Frequent player reboot detected (for example 4 times in less than ½ hour) - Playout is purged - Message is displayed on screen «Fail Soft Mode: waiting for new content » <p>The instability has been caused probably by:</p> <ul style="list-style-type: none"> - a playout media not supported yet by system - a user preference which has been modified <p>Consequently, to prevent any further reboot, the playout content has been invalidated and user preferences (saved before unexpected reboot) have been restored. The message displayed on screen indicates that a new publication is needed to go ahead (*2)</p>
	Off	Error (*1)

(*1) If the problem persists despite of appropriate power-supply, contact INNES technical support.

(*2) If the problem persists, it is advised to find out the media not supported yet by the system and remove it from playout.

5. Connectors pin-out and electrical features

5.1. Pin-out

Network connector: Ethernet RJ-45. 10/100/1000 BaseT. It is recommended to use shielded cables.

Jack cable connector 3.5mm for rear panel :



Connector pin-out:

N#	Function
1	3.3V
2	GPIO1/IR
3	GND

HDMI Connectors: HDMI connector. Audio embedded. It is recommended to use shielded cables.

Power supply connector: 12VDC-1.2A.

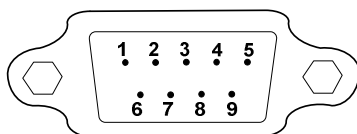
Pin-out:



Audio cable connector: stereo jack 3.5mm L+R. It is recommended to use cables of less than 3 meters.



RS232 DTE connector: It is recommended to use cables of less than 3 meters.



Connector pin-out:

N#	Function
1	CD
2	RXD
3	TXD
4	DTR
5	GND
6	DSR
7	RTS
8	CTS
9	RI

5.2. Electrical characteristics

Electrical characteristics:

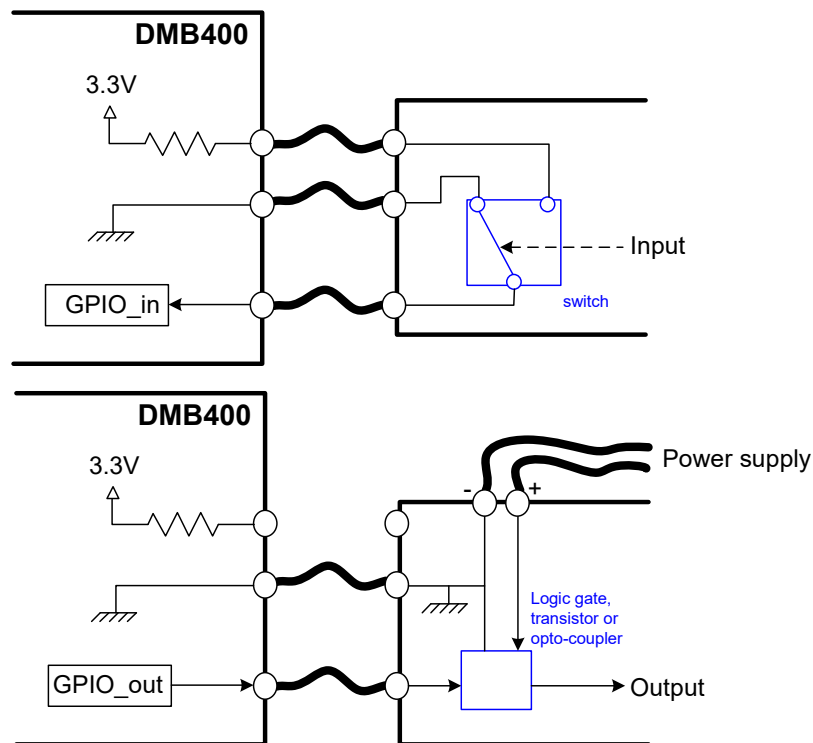
	Vin min	Vin max	VOH min	VOL max	VIH min	VIL max
GPIO1	-0.5V	3.6V	2.9V	0.4V	2.0V	0.8V

Other characteristics:

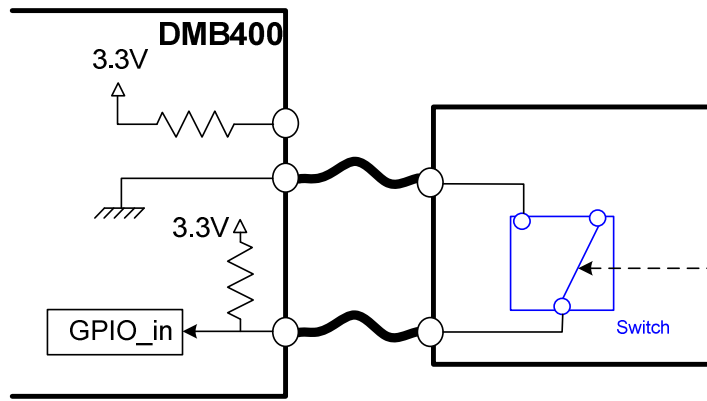
- The 3.3V pin must not serve as power supply, but rather of a reference voltage.
- It is not recommended to hotplug/unplug GPIO1 connector, it could provoke a failure of DMB400.
- During boot, the GPIO is configured in input during some seconds. And then after the system startup, the GPIOs are operational.
- The GPIO has a weak pull-up.

5.3. Principle schematics

Principle of GPIO use schematics, in input and in output:



Other possible schematics, for GPIO input with 2 wires:



6. Technical specifications

Characteristic	Specifications
Model	DMB400
Supported formats	The complete list of supported medias is given on the website www.innes.pro
Processor	CPU : STMicroelectronics STIH418, quad core cortex-A9, 1.2GHz GPU3D : MALI-400
Peripherals	1x USB2 Host (Low/Full/High Speed) 1x USB3 Host (Low/Full/High/Super Speed) 1x Jack 3.5 for GPIO or infra-red 1x RS232 DTE
Storage	SSD mSata
System	eLinux Board Support Package V3.50.10+, Middleware Gekkota V4.10.10+
Software compatibility	INNES PlugnCast G2, INNES Plugncast G3 and INNES Screen Composer with Playzilla V4
Manufacturer	INNES
Display resolution	16/9 : 1024x576~3840x2160 4/3 : 800x600~1024x768
Audio output	Jack 3.5 R+L stereo, analog or embedded with HDMI output
Video output	1x HDMI 2.0
Video input	1x HDMI 1.4bss
Network	1x Ethernet 10/100/1000 BaseT Option WIFI 802.11 b/g Option GPRS/EDGE/HSDPA Modem
Power supply	12V DC
Environment	Working temperature : TBD Working humidity: <80% Storage temperature : -20°C to +60°C Storage humidity : <85%
Dimensions (WxHxD)	191 x 139 x 40 mm
Weight	0,7 kg
Conformity	EN 61000-3-2 : 2006 + A1 : 2009+ A2 : 2009 EN 61000-3-3 : 2013 EN 55022: 2010 Class A EN 55024: 2010 EN 60950-1:2006 + A11:2009 + A1:2010 + A12: 2011