

## Overview and analysis of country practices on co-production of key public services (Together for Better Public Services: Partnering with Citizens and Civil Society)

This chapter provides an initial mapping of partnerships with citizens and CSOs in service delivery across OECD countries, building on the examples collected through an OECD exploratory survey. It applies the analytical models developed in Chapter 2 to a set of country examples and practices. It identifies: the extent and depth of citizen and user input in observed country practices; which services are using which types of co-production schemes; the benefits realised, including effectiveness and cost reduction; what type of barriers countries have encountered or can anticipate, and how they have dealt with them; and leading-edge practices.

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