

This policy outlines how the company collects, uses, protects, and manages the personal information of its users. Please note that this is a sample privacy policy, and it's essential to tailor it to your specific business practices and legal requirements. Consider consulting with legal professionals to ensure compliance with applicable laws.



# Privacy Policy for EcoGreen Ethiopia

Effective Date: [Insert Date]

#### 1. Introduction

Welcome to EcoGreen Ethiopia ("we," "us," or "our"). This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website [www.ecogreenethiopia.com] or engage with our services. By using our website or services, you consent to the terms outlined in this Privacy Policy.

### 2. Information We Collect

#### Personal Information:

- Name: To personalize your experience.
- **Email Address:** For communication and order updates.
- Address: To facilitate product delivery.
- **Payment Information:** To process transactions securely.

## Non-Personal Information:

- Log Data: Information about your browser, IP address, and pages visited.
- Cookies: Small files stored on your device for site functionality and analytics.

#### 3. How We Use Your Information

We use your personal information for the following purposes:

- To process transactions and deliver products.
- To personalize your experience.
- To improve our website and services.
- To send periodic emails regarding your orders and promotions.

## 4. Data Security

We implement security measures to protect your personal information. However, please note that no method of transmission or storage is 100% secure. We strive to use commercially acceptable means to protect your data but cannot guarantee absolute security.

## 5. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share information with trusted service providers who assist us in operating our website and servicing you, subject to confidentiality agreements.

### 6. Your Choices

- You can choose not to provide certain information, but it may limit your ability to use our services.
- You can set your browser to refuse cookies.
- You may opt-out of promotional emails by following the instructions provided.

# 7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. Please review the privacy policies of such sites.

## 8. Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect or solicit personal information from children. If we learn we have collected personal information from a child, we will delete it.

### 9. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time. Changes will be effective upon posting the updated policy on our website.

#### 10. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us at [contact@ecogreenethiopia.com].