

Avg Cycle Time(hrs)

20.95

Median Cycle Time (hrs)

20.65

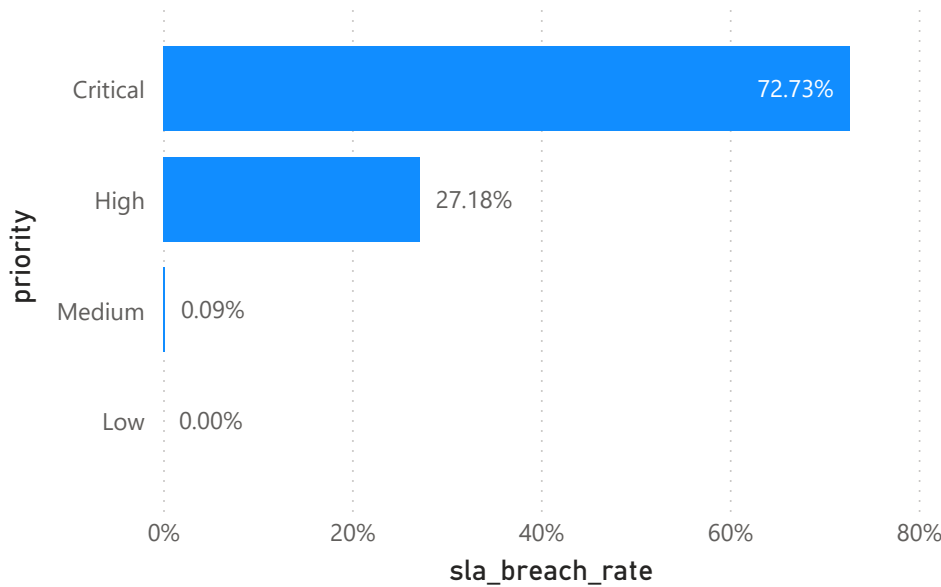
SLA Breach Rate

11.92%

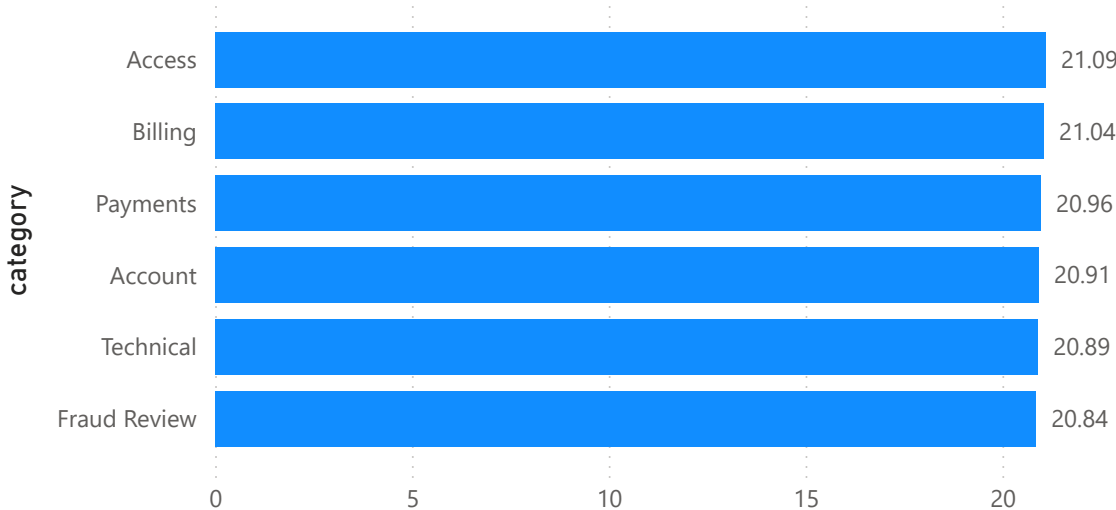
Valid Records %

100.00%

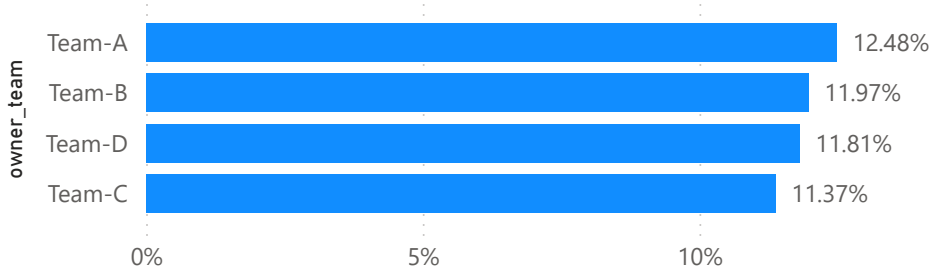
SLA Breach Rate by Priority



Average Cycle Time by Category (Hours)



SLA Breach Rate by Owner Team



Bottleneck Stage Frequency

