Thangella Gadidamalla

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IT Risk & Compliance specialist with over 1.6 years of practical experience in IT General Controls (ITGC), SOX 404 testing, and IT risk evaluation. Demonstrated ability to collaborate with technology, operations, and product teams to enhance access management, improve compliance processes, and mitigate risks across systems and applications. Adept at performing audits, coordinating control assessments, and supporting remediation initiatives while maintaining strong stakeholder communication. Well-versed in IT governance frameworks such as COBIT, ISO 27001, and SOC 1/SOC 2, and proficient in using ServiceNow GRC, JIRA, and SQL for control tracking, audit documentation, and data analysis. Dedicated to ensuring secure and compliant IT environments that align with business objectives.

Experience

Globestar Software Ltd.

Apr-2024- Present:

- Conducted IT General Controls (ITGC) testing under SOX 404 compliance, including access management, change management, and IT operations controls.

- Reviewed Segregation of Duties (SOD) conflicts and validated access control justifications.

- Performed quarterly and semi-annual privileged access reviews and password policy audits within Windows environments.

- Monitored user lifecycle processes including provisioning, de-provisioning, terminations, and asset deactivation to ensure timely access revocation.

- Executed walkthroughs, Test of Design (ToD), and Test of Effectiveness (ToE) for IT general controls.

- Evaluated administrator and privileged accounts in Active Directory to ensure compliance with internal control requirements.

- Coordinated audit activities by collecting evidence, liaising with internal teams, and supporting external auditors.

- Assisted in risk and control assessments, identifying gaps and tracking remediation progress.

- Prepared audit summaries, observations, and recommendations for senior IT and compliance stakeholders.

- Supported ICFR-related testing and contributed to operational and compliance audits.

- Documented findings, tested control effectiveness over sample periods, and validated remediation plans.

- Leveraged SQL for data extraction and analysis to support audit procedures and reporting.

- Managed control issues, audit requests, and remediation activities using JIRA and ServiceNow GRC.

- Maintained compliance documentation according to COBIT, ISO 27001, and SOC 1/SOC 2 frameworks.

Skills Set

IT Audit & Compliance:
- IT General Controls (ITGC) – Design and Operating Effectiveness Testing
- IT Automated Controls (ITAC) – Basic understanding and testing support
- SOX Compliance – 404 Testing for ITGC
- Control Testing – Test of Design (ToD) and Test of Effectiveness (ToE)
- Risk and Control Assessment – Control Gap Identification, Risk Documentation, Remediation Planning
- Audit Documentation and Coordination – Evidence Collection, Internal and External Audit Support

Access, Change & Incident Management:
- Access Management – User Provisioning & Deprovisioning, SOD, UAR, Password Policy, Generic IDs, HPA Review
- Change Management – Change Request Review, Approvals, Emergency Change Validation
- Incident Management – Ticket Analysis, Root Cause Analysis (RCA) Documentation
- IT Operations – Data Backup & Restoration, Job Monitoring & Scheduling

Frameworks & Compliance Knowledge:
- Governance, Risk, and Compliance (GRC) Concepts
- COBIT, ISO 27001, SOC1 & SOC2

Tools & Technologies:
- ServiceNow GRC
- JIRA
- SQL (Basic querying for audit data analysis)
- Windows Active Directory – Basic Access Audit Tasks
- Microsoft Excel (VLOOKUP, Pivot Tables, Conditional Formatting) ⮚ Microsoft PowerPoint & Word

Education

B.Sc. (Hons), Computer Science - 2024

Backstage Pass Institute of Gaming, Hyderabad

(Affiliated to JNAFAU)

Languages Known

English, Hindi & Telugu

Thangella