InPost Linnworks Integration Installation guide

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Prepared By:	Sergii Khomenko
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1. Contents

2. Overview

InPost's network of lockers enables simple and convenient parcel collection and drop-off services any time, in seconds.

All lockers are self-service and accessible 24 hours a day, 7 days a week. This means customers don't have to wait in line and can pick up and drop off parcels in seconds with just the scan of a code, day or night.

Customers can use lockers on the go, without going out of their way. InPost lockers are located outside supermarkets, train stations, convenience stores and petrol stations.

This Linnworks integration provides a convenient way for retailers to print InPost shipping labels for eCommerce orders.

3. Prerequisites

To complete the installation, an InPost retailer account set-up is required in order to enable you to print InPost shipping labels.

If you do not already offer InPost as a shipping option, integrating our service onto your front-end eCommerce platform is quick and simple.

3.1. InPost Account

Please contact sales@inpost.co.uk to obtain credentials and the API access token.

3.2. eCommerce frontend platform

Orders will be synchronized from your eCommerce platform(s) when they are placed by a customer.

For «Address to Locker» service orders must be addressed to InPost lockers.

InPost provides front-end plug-ins for various eCommerce platforms that can be found at https://github.com/inpostuk.

There is also a GeoWidget available which can be implemented in any other/bespoke platforms: https://geowidget.easypack24.net/uk/

The InPost GeoWidget/plug-ins allow customers to select their nearest InPost locker from a map in checkout which returns the corresponding locker address.

Please contact sales@inpost.co.uk for more information or further support.

Connecting Magento

In order to configure integration between your Magento store and Linnworks, please follow this article:
https://www.linnworks.com/Doc/Magento_Setup_Channel_Integration .

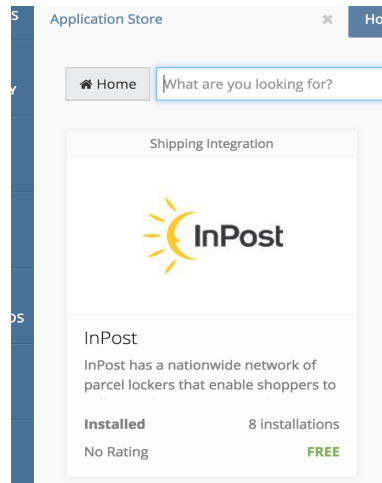Orders will flow from Magento into your Linnworks account once the above configuration is complete.

4. Installation of InPost application

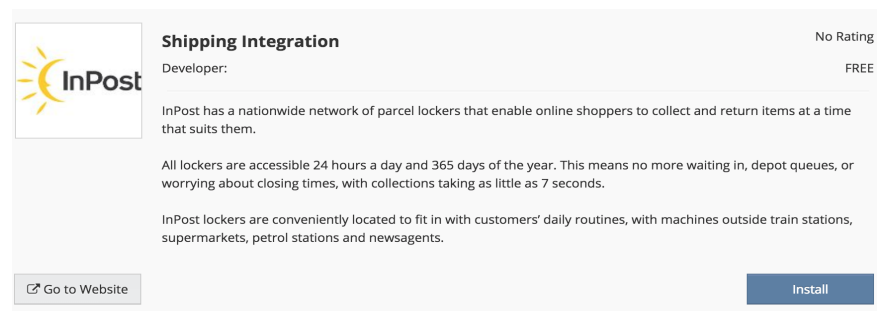In the meantime you can configure the Linnworks integration with InPost by installing the InPost application.
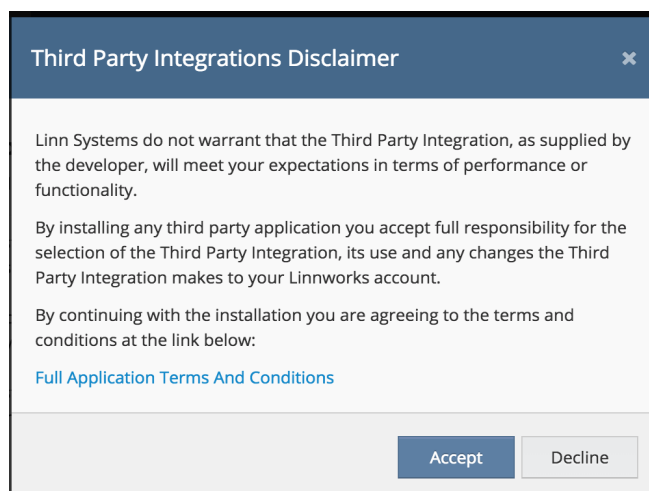
1. Proceed to the Apps tab → 'Application Store'
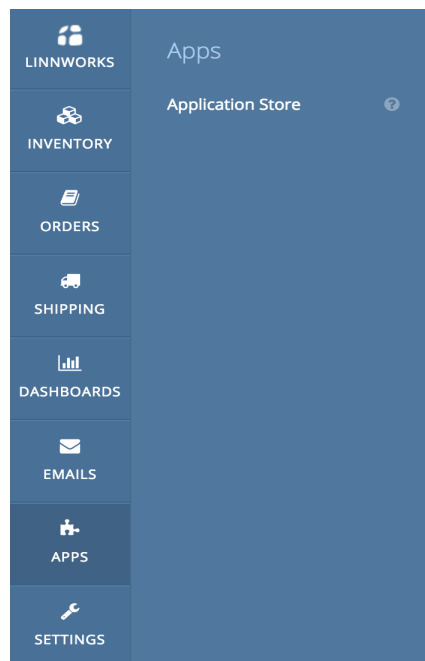
2. Type in InPost into the search field:

3. Open the application and click 'install':

4. If you are comfortable with the terms, click 'Accept'.

5. On the next step, you will need to confirm that you are happy that the InPost application will use the following information from your account:
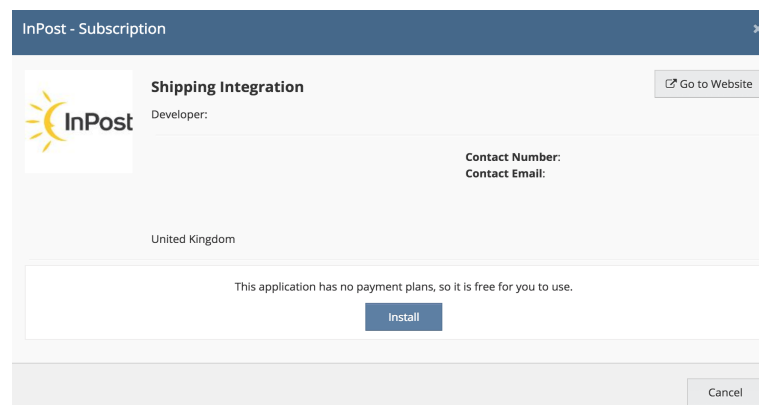
1. The email address that the account is registered with
2. Order data, such as:

    a. Customer email address
    b. Customer shipping address
    c. Customer mobile number
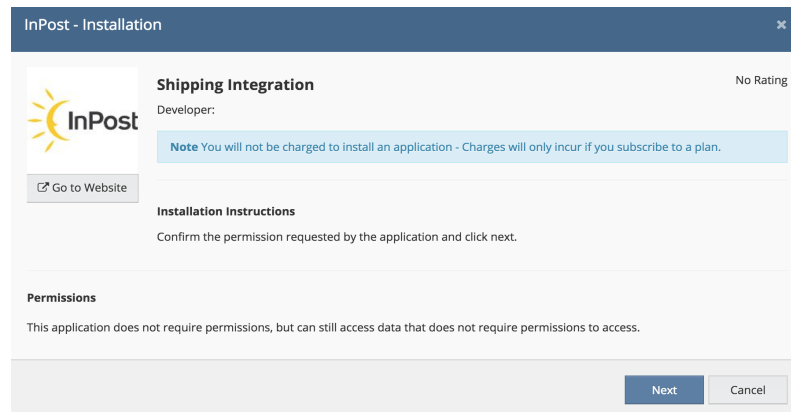
6. Once you are familiar with the tariff plan, please select 'Install'.

7. The installation of the InPost application is now complete.

5. Setting up the shipping integration

1. In order to configure the shipping integration, go to the Shipping tab → 'Integrations':
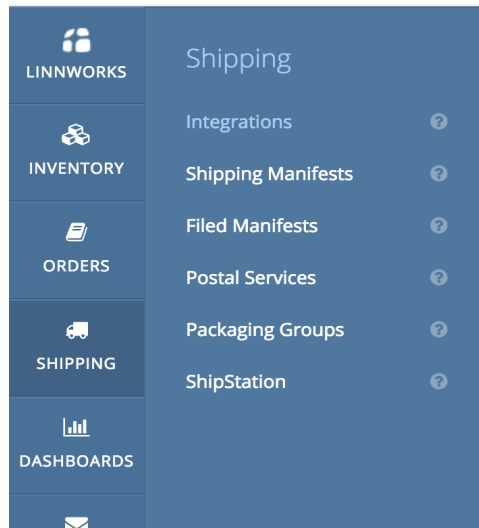
2. Select 'Add integration' as shown below:
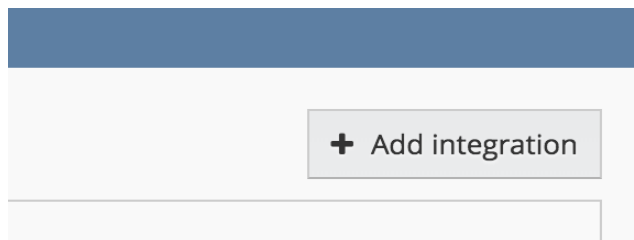
3. Scroll down to InPost Shipping and click 'Integrate':
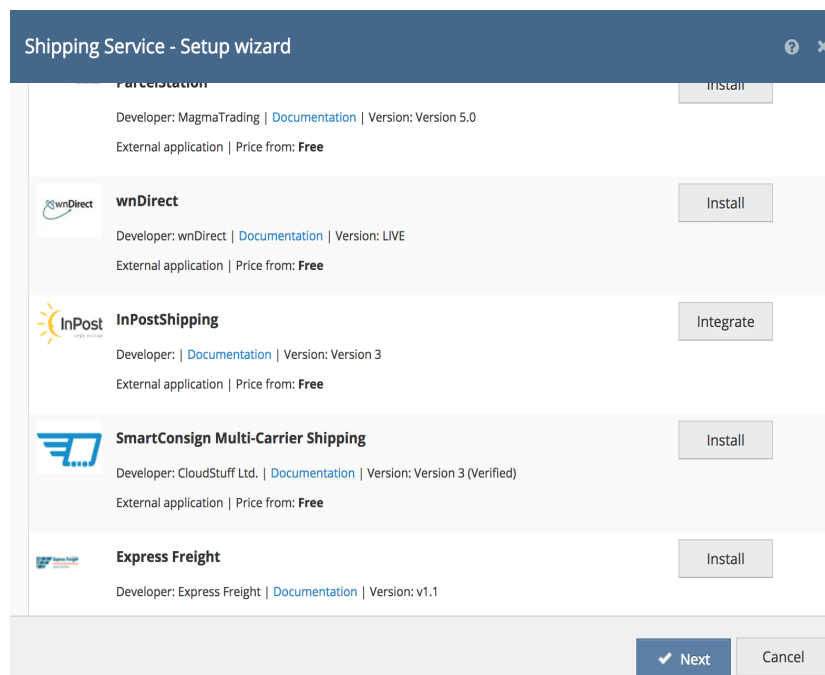
4. Name the integration as you see fit. "InPost-Deliver-to-Locker", for example, could be used to differentiate between multiple integrations:

5. Now enter your InPost credentials (provided by sales@inpost.co.uk): The 'Customer ID' will be an email address; the Access Token should be filled with the token provided

6. The integration configuration is now complete. We can now proceed with shipping service configuration.

Registration Complete
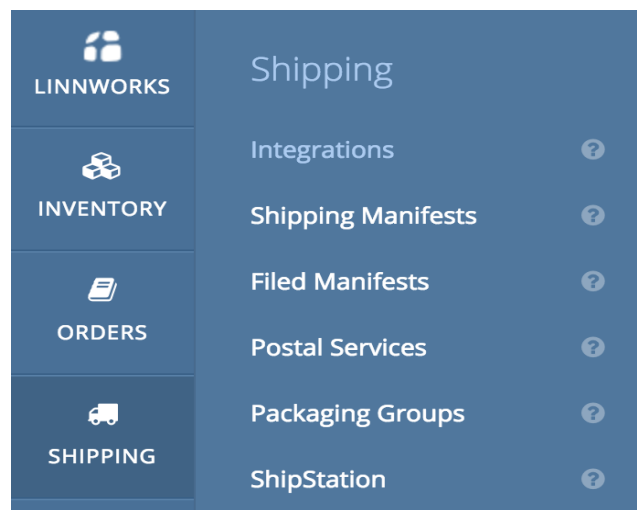
You may now add services.

✔ Close
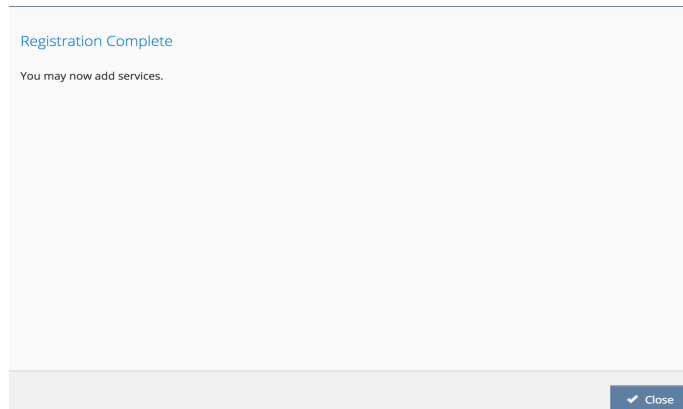
6. Create shipping service

In order to use the InPost shipping method, the shipping service must be configured:

1. Go to the Shipping → 'Integrations':

2. Under the InPost integration, select 'Services':

	Vendor	Account Name	Services	Status						
	Generic Shipping		9	Complete	🖨 Printer	🗩 Quotes	⚙ Config	☰ Services	⛉ Properties	🗑
InPost	InPost	InPost Manual	0	Complete	🖨 Printer	🗩 Quotes	⚙ Config	☰ Services	⛉ Properties	🗑

3. In the drop down, select 'InPost Next Day Locker Delivery' and click 'Add':

		✏ Add
Service Code	Service Name	Group Name	Linnwork Service

4. Note: It is possible to amend the Service Name in the 'Linnworks Service' field. Once all the changes are complete, click 'Finish'.
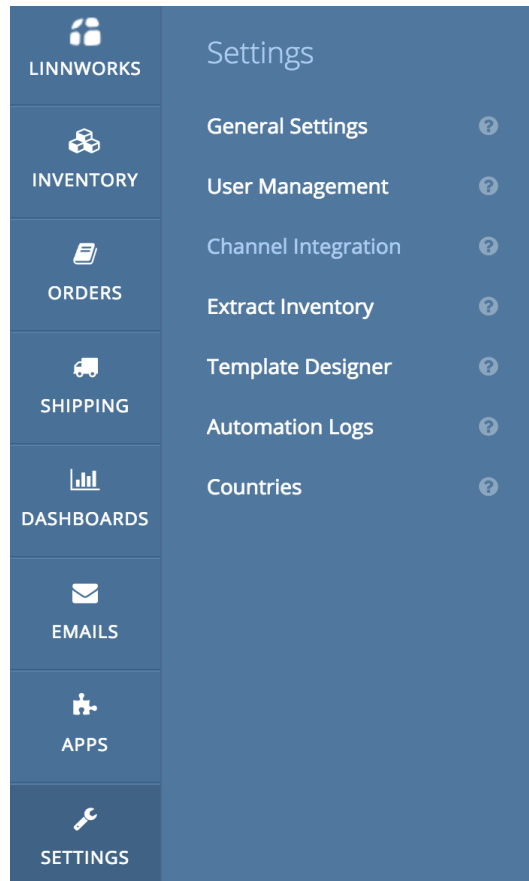

7. Shipping Integrations & Channel Integrations mapping

At this point you need to map the InPost shipping method with the shipping service configured in the previous step:
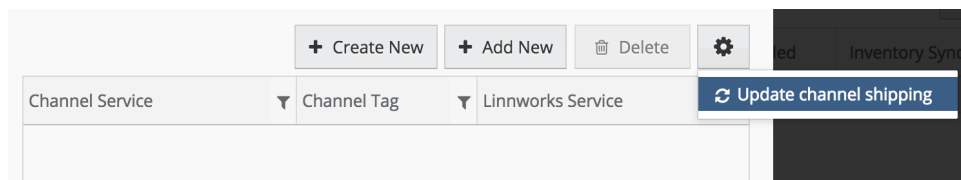
1. Go to the Settings tab → 'Channel Integrations':

2. From within the list of integrations, click on the van icon for the channel which uses InPost shipping:


3. If you cannot see the shipping method that is associated with InPost, click on the gear icon and select 'Update channel shipping':

Under the list of shipping methods for the channel that uses InPost, select the service created in step 4 (double click in column Linnworks Service)
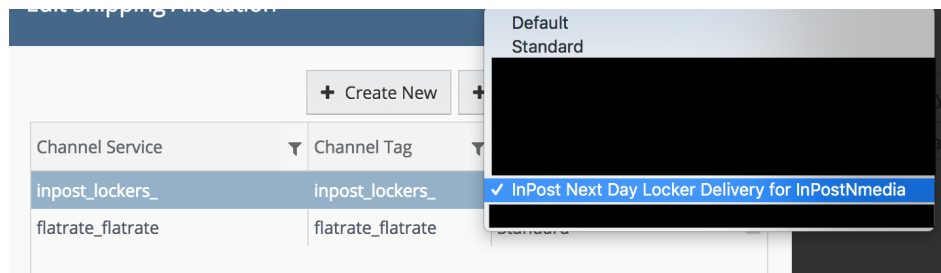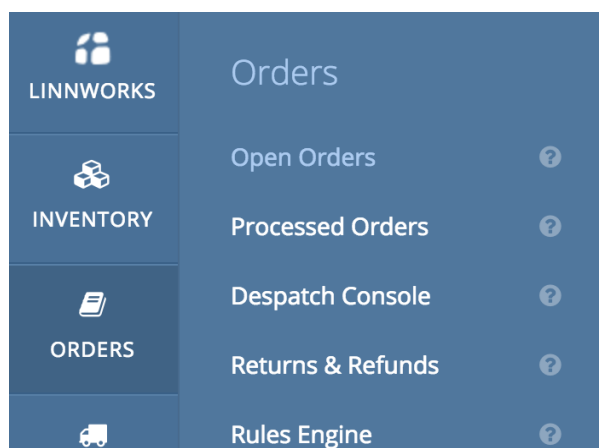
4. Following selection, click 'Save'. Orders placed using the InPost shipping method will now be connected to the InPost Shipping method within Linnworks.
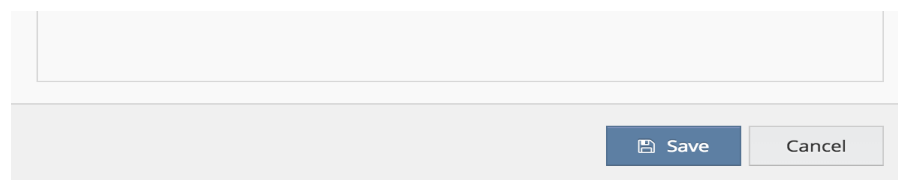
8. Printing shipping labels

To print labels for new orders:

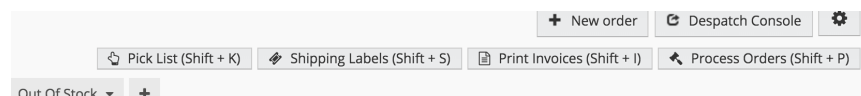1. Go to the Orders tab → 'Open Orders'

2. Under the list of orders, select the order for which you would like to print a label. The order should be lie within the "Ready to Process" tab:

3. Click on the order(s) and select 'Shipping labels':

9. Help

If you have queries relating to InPost account management, please contact sales@inpost.co.uk

For extension customization enquiries, please contact info@nmediasystems.com