Using InPost UK Services
Guideline

Created:	06/06/2018
Updated:	06/06/2018
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Version No:	1.2

1. Contents

2. Overview

This document describes system integration with InPost UK and provides references to relevant documents. The tools and methods described below applicable for rentals and carrier service from InPost UK.

3. Parcel Manager

Parcel Manager is a web console to view and manage parcels for InPost clients. To obtain InPost account please register at https://pm.inpost.co.uk/register, contact sales@inpost.co.uk to finalise account setup and receive API Token.

4. Carrier service process

4.1. Address 2 Locker

Carrier service process is the following for recipient collection from a locker.
- Sender prepares a label with the following details for Address 2 Locker service:
  - Recipient's e-mail address
  - Recipient's mobile number
  - Locker Terminal
  - Reference number
- Courier collects parcels from your distribution center and delivers to InPost locker
- Recipient gets notification via email and/or text message with access code
- Recipient collects parcel with their access code

4.2. Locker 2 Address

Carrier service process is the following for sender dropping parcel at locker and delivery to recipient:
- Sender prepares a label with the following details for Address 2 Locker service:
  - Recipient's e-mail address
  - Recipient's mobile number
  - Recipient address
  - Reference number
- Sender scans label at a locker and leaves parcel
- Courier collects parcels from InPost locker
- Courier delivers parcel to recipient

5. Rental process

The rental process is the following:
- Sender prepares a label with the following details:
  - Recipient's e-mail address - (this can be your address if you'd like to have visibility of all access codes on your account)
  - Recipient's mobile number
  - Locker Terminal
  - Reference number - for your own records
- Sender scans label barcode or types in barcode number at the selected locker terminal
- Compartment opens up
- Sender deposits parcel in the compartment and closes the door
- Recipient gets notification via email and/or text message with access code
- Recipient collects parcel with their access code

6. Systems integration

6.1. Geo widget

To provide user interface for locker selection we recommend using InPost Geowidget with documentation. Sample implementation at https://www.boohoo.com/

It's recommended to implement InPost Lockers as standalone delivery method not mixing with other PUDO points:
- It's easier to simply embed InPost geowidget into your site rather than maintaining local copy of lockers;
- Lockers are open 24/7 - different proposition to other PUDO networks;

Once locker is selected on the map, it's recommended to record locker address to order as shipping address in the following format:

First Name: John
Last Name: Doe
Company: InPost Locker – Beaconsfield Petrol Station
Address1: 378 High Street
Address2: Locker ID (UKBE234523452)
City: Beaconsfield
Postcode: HP8 21E
Country: United Kingdom

6.2. Backend

API interface should be used to manifest shipments to InPost UK. For PHP platforms software development kit is available too.

6.3. Tracking

Pull tracking

Once parcel is out for delivery, tracking is available at https://tracking.inpost.co.uk/, deep linking for each parcel is available on the InPost website.

To retrieve tracking data via API follow specification.

Push tracking

If required, push tracking can also be arranged as uploads to your SFTP server or WebHooks.

7. Billing

Account is billed for each parcel monthly.