

TERMS AND CONDITIONS FOR “THE FARSAN”

Terms And Conditions

By using this website, you shall agree to follow and abide by the terms & conditions mentioned herein. We offer our products under the name of “The Farsan” as a trade name and mark that have acquired status of a well-known mark in India and elsewhere. We make use of terms like ‘we’, ‘us’ and ‘our’ to refer to ourselves on the website. Kindly note, we reserve all the rights to revise the Terms and Conditions any time without any prior notice.

Product Detail

The product specifications (weight, size, color etc.) mentioned with the product photos are only approximate. There may be some variation in the pictures and the actual products. The accessories shown are not a part of the product unless categorically mentioned.

Availability

All the orders are subject to availability and reception by The Farsan. At least 24-hour notice is required for the orders. If the products ordered are unavailable at our end on the day of delivery, we will inform you through your provided means of contact (phone or email). You can choose to replace the order or receive a refund against the order which is unavailable.

Prices

The prices of all the products are listed on the website. We reserve all the rights to revise the price of goods without any prior notice at any time. The products are well described on the website as accurately as possible. As we deal in food products, it is quite possible that the actual goods may slightly vary in taste and style. Our endeavor is to keep the products as uniform as possible.

Order

We accept orders of only 100 INR plus Delivery Charges unless and otherwise agreed. For special occasions, please provide us as much time as possible. Please be informed that we reserve all the rights to refuse any order on the basis of time, stock availability, or order details.

Payment

Customers can make payment via secured payment modes like COD/GPAY/PAYTM/PAYLATER/Credit/Debit cards online or cash. You can ask for any other mode, if required.

Delivery

We deliver the orders to the contact name and address provided by the customer. We make sure to deliver the order in the right condition to the contact person for optimum surety. If the contact person is not available then we leave the parcel as specified by them at the location described like reception. In such cases, we do not hold any liability for loss or damage to the goods once delivered. Once delivered, the recipient is liable for the product.

Moreover, we deliver the order at the promised time. If there is any delay, we will contact the customer at the provided number or email ID.

Cancellation Policy Of Edible Goods

You do not have any legal right to cancel the order of custom-made products including the edible goods under the Distance Selling Regulations. Cancellations cannot be done within 24 hours of the order placement or delivered as the production of the order might have taken place.

If we cancel any order then we will notify you via email and refund you the payment (if any) within 30 days of the order.

Receipt or proof of purchase will be required to gain a complete refund. Otherwise, refunds will be at the discretion of The Farsan.

Liability

Customers must observe and comply with all regulations and legislations including acquiring essential customs, import or similar other permits to purchase goods from our site. If your national laws prohibit the export or import of the goods then we accept no liability for the same.

Notices

We reserve all the right to alter these terms and conditions. It is advised to check our T&C time to time before making any purchase.

Privacy

You acknowledge our Privacy Policy and agree to be bound by the same.

Intellectual property

The entire content on the website including pictures, graphic design and text are subject to copyright and other intellectual property rights held by “The actual owners and manufactures”. Also, the content of the website is copyrighted under applicable copyright laws.

You may not download, upload, copy, print, publish, transmit or distribute any information of the website in whole or in part without the authority of ‘The Farsan’.

Limitation of liability

- Under no circumstances shall Om Namkeen be held liable or responsible for any delay, failure, default or disruption of the contents or services delivered through the Website to you.
- We shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction.
- While we take great effort to ensure prompt possible delivery of fresh products, Om Namkeen shall not be responsible for the degradation in the condition of items due to late delivery.
- Prices of products/services may change from time to time. If items you order are out of stock, subject to a delay, or sold at a higher price than shown on your order, we will contact you at the email address or telephone number you provided when placing your order. If we are unable to contact you via telephone or email, we will cancel the part of your order that is unavailable or incorrectly priced and will continue to process the remaining items on your order (where applicable).
- All products are subject to availability. If, due to unforeseen circumstances, it is necessary to substitute an item, the item will be of equal or greater value than the item it is replacing – substitutions will only be made with your prior consent. If a replacement item is of greater value, you will be liable to pay for the difference in product values.