

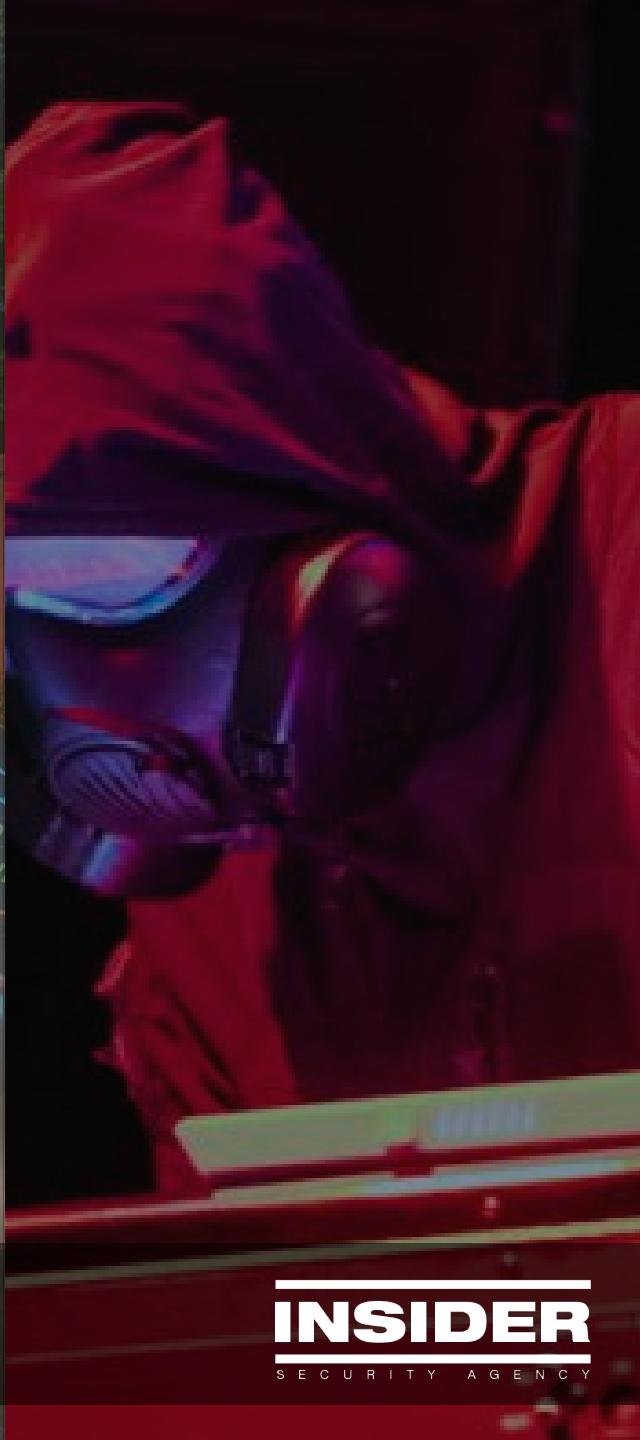


AFTERMATH: Postmortem Planning and Care for Security Operations

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whoami



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S E C U R I T Y A G E N C Y

Not enough time here to explain.
Find me after this talk.

Twitter: @Insider_Agency

web: www.theinsideragency.com

resources: github.com/insideragency

Hashtags: #SocialEngineeringTips #SocialOperator
#LearnSocialEngineering #HackerHired #HackHunger

What is Security?

- Abstract human emotional state
- Built on trust



Considerations

Client

What impacts the client both during and after the conclusion of the assessment. Will your assessment harm longstanding trust models?

Human

How will the assessment impact your team conducting the exercises? Are you considering their health and well being even after the operations have concluded? Does your team have healthy outlets and resources?

Company

How is your company defined? Is there proper guidance and support for your teams? How do you support your clients in the long term?

Human Elements



Technology has easy and quick solutions, but the human element to any operation takes significant investments of resources to cultivate a solid ROI.

Any damage takes large amounts of resources to repair.

Establish Barriers

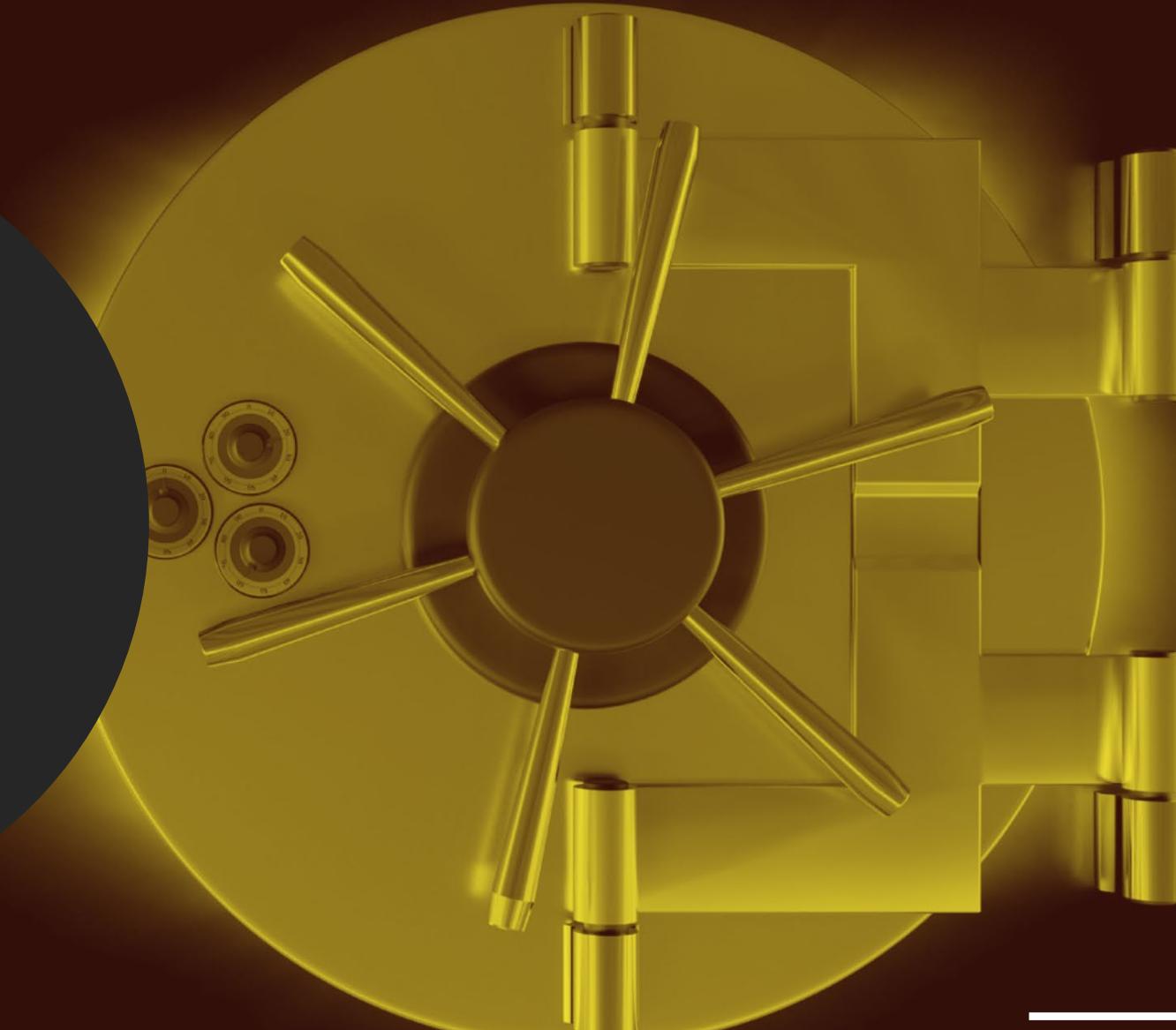
Separate your identity, branding, work and home life with physical or abstract barriers. None should intersect or meet without your expressed intent.

Personal Identity

- Separate work and personal life with hard barriers
- Establish communication barriers
- Learn to say NO Thank You

Maintain Trust

Refrain from details on clients and your work while outside of work. Unplugging completely may be the best and safest thing. It pays off to always check your ego before asking someone to hold your proverbial beer. Leave work at work.



Following Home

- Establish clear and clean scopes
- Fully debrief clients
- Exercise access control on all assessment documents
- Authorize access to assessment engineers
- Protect your team with barriers

Functional Privacy



Hushed

<https://hushed.com>

Unlimited disposable numbers for voice and text.

Burner

<https://www.burnerapp.com>

A secondary number on your device without an extra SIM add multiple numbers and easily remove them and also handles SMS texting.

Cover Me

<http://www.coverme.ws>

Secure burner options with encrypted storage options and solutions.

Legal Help

- Avvo.com
- Local BAR Associations
- Local Law Schools
- EFF – www.eff.org

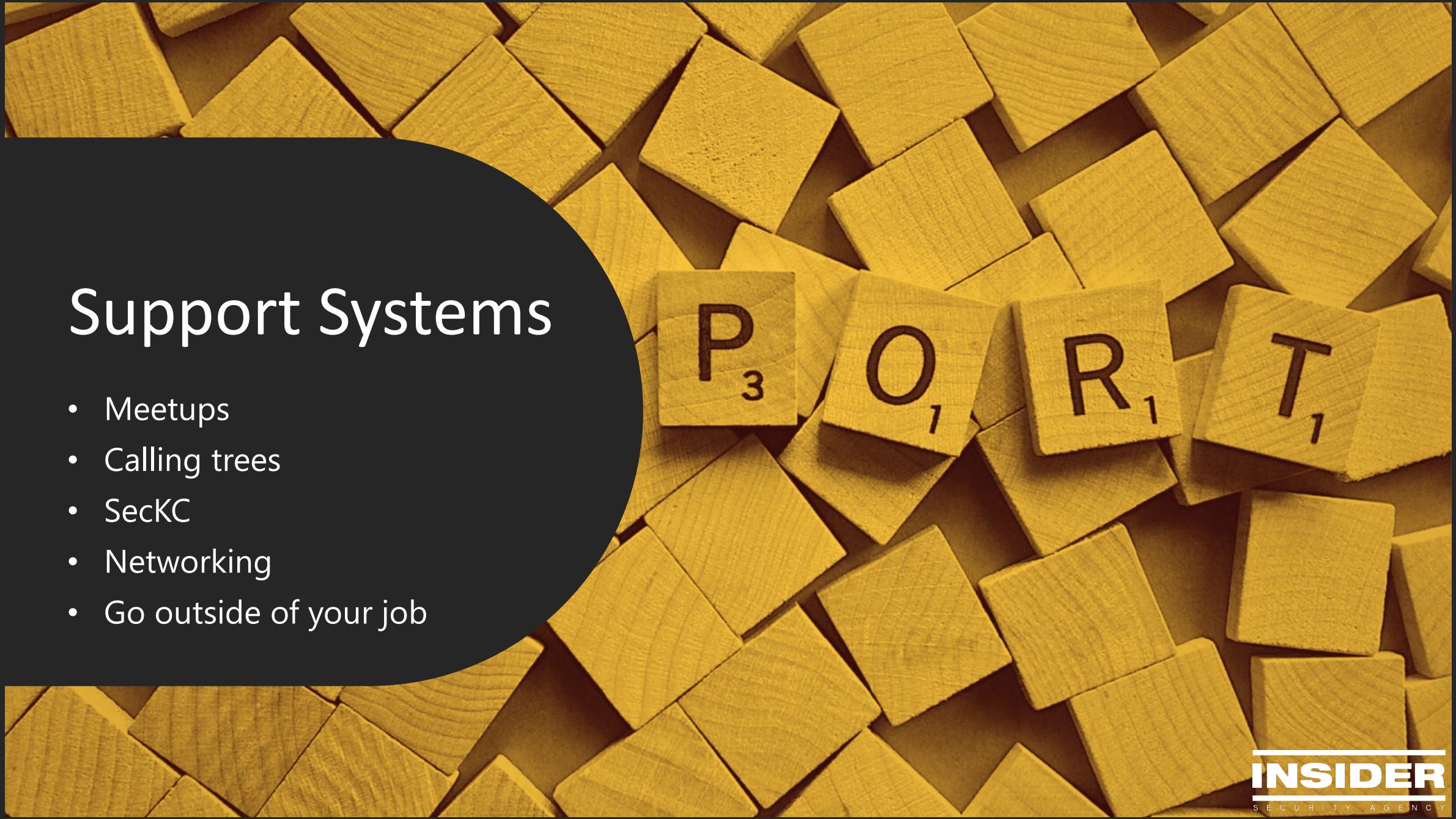




GOOGLE,
Is *NOT* a replacement for
licensed legal advice!

Support Systems

- Meetups
- Calling trees
- SeCKC
- Networking
- Go outside of your job



P₃ O₁ R₁ T₁

Healthy Support

- Better Help - www.betterhelp.com
- TalkSpace - www.talkspace.com
- Online support is always available to all
- Use as benefits for teams
- A good thing!



— Where to go from here?

This talk has simply been the introduction to the concepts and ideas behind planning security assessments safely and ethically into your business processes and standards. Please be safe!

For additional resources and questions please feel free to contact:

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