

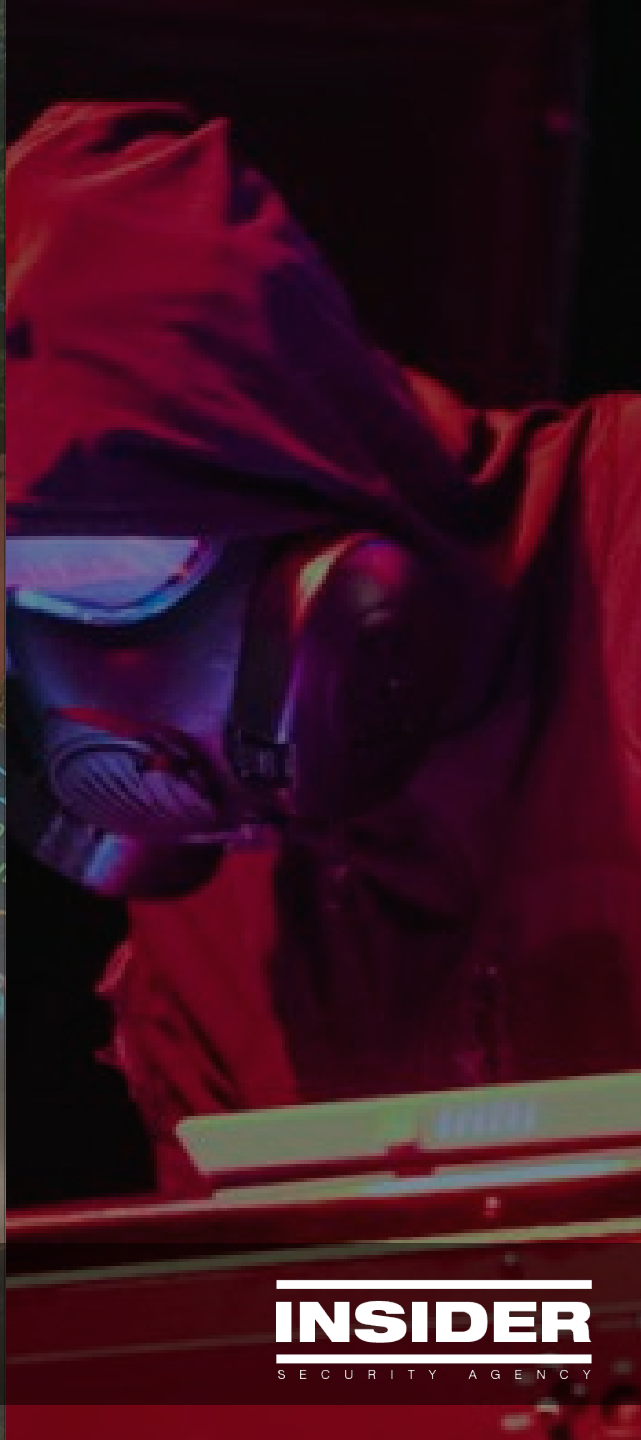


# [ AFTERMATH: Postmortem Planning and Care for Security Operations ]

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whoami



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Not enough time here to explain.  
Find me after this talk.

**Twitter:** @Insider\_Agency

**web:** [www.theinsideragency.com](http://www.theinsideragency.com)

**resources:** [github.com/insideragency](https://github.com/insideragency)

**Hashtags:** #SocialEngineeringTips #SocialOperator  
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# What is Security?

- Abstract human emotional state
- Built on trust



# Considerations

## Client

What impacts the client both during and after the conclusion of the assessment. Will your assessment harm longstanding trust models?

## Human

How will the assessment impact your team conducting the exercises? Are you considering their health and well being even after the operations have concluded? Does your team have healthy outlets and resources?

## Company

How is your company defined? Is there proper guidance and support for your teams? How do you support your clients in the long term?



# Human Elements

Technology has easy and quick solutions, but the human element to any operation takes significant investments of resources to cultivate a solid ROI.

Any damage takes large amounts of resources to repair.



# Establish Barriers

Separate your identity, branding, work and home life with physical or abstract barriers. None should intersect or meet without your expressed intent.

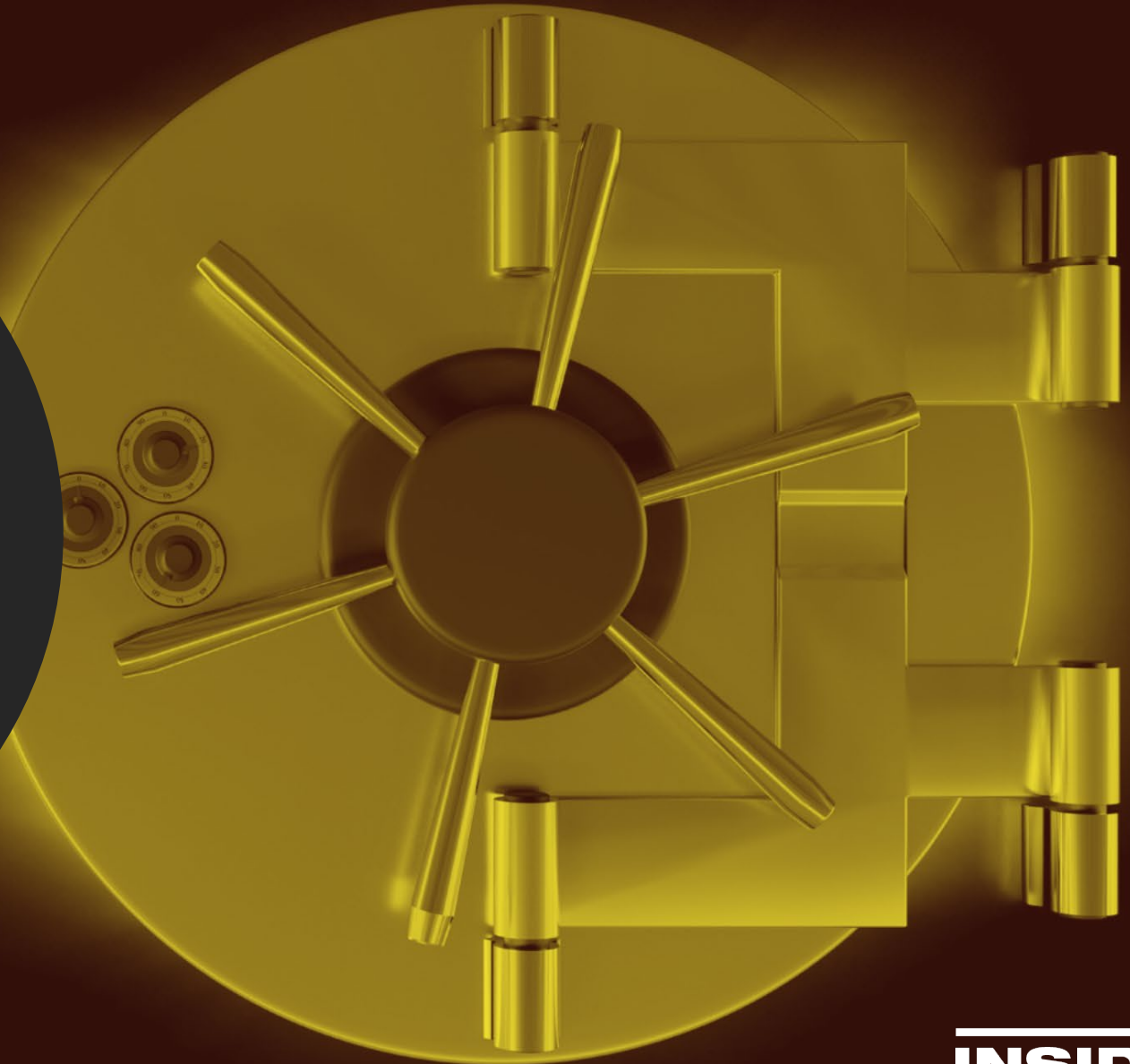
# Personal Identity

- Separate work and personal life with hard barriers
- Establish communication barriers
- Learn to say NO Thank You



# Maintain Trust

Refrain from details on clients and your work while outside of work. Unplugging completely may be the best and safest thing. It pays off to always check your ego before asking someone to hold your proverbial beer. Leave work at work.



A person is shown from the chest up, covering their face with both hands. The image is heavily filtered with a red color, giving it a somber or urgent appearance. The person's hair is dark and messy. They are wearing a dark jacket. The background is a solid red color.

# Following Home

- Establish clear and clean scopes
- Fully debrief clients
- Exercise access control on all assessment documents
- Authorize access to assessment engineers
- Protect your team with barriers



# Functional Privacy



## Hushed

<https://hushed.com>

Unlimited disposable numbers for voice and text.

## Burner

<https://www.burnerapp.com>

A secondary number on your device without an extra SIM add multiple numbers and easily remove them and also handles SMS texting.

## Cover Me

<http://www.coverme.ws>

Secure burner options with encrypted storage options and solutions.

# Legal Help

- Avvo.com
- Local BAR Associations
- Local Law Schools
- EFF – [www.eff.org](http://www.eff.org)





A wooden gavel with a textured head and a smooth handle lies horizontally across the bottom of the frame. Behind it, a stack of three dark-colored books is visible. The entire scene is set against a solid red background. The text is overlaid on the books and gavel.

GOOGLE,  
Is **NOT** a replacement for  
licensed legal advice!

The background of the slide is a dense field of light-colored wooden blocks, similar to those used in the board game Scrabble. In the center of the image, four blocks are arranged horizontally to spell out the word "PORT". The 'P' block has a subscript '3', the 'O' block has a subscript '1', the 'R' block has a subscript '1', and the 'T' block has a subscript '1'. A dark blue circular shape is positioned on the left side of the slide, partially overlapping the wooden blocks and containing the title and list.

# Support Systems

- Meetups
- Calling trees
- SecKC
- Networking
- Go outside of your job





# Healthy Support

- Better Help - [www.betterhelp.com](http://www.betterhelp.com)
- TalkSpace - [www.talkspace.com](http://www.talkspace.com)
- Online support is always available to all
- Use as benefits for teams
- A good thing!



# — Where to go from here?

This talk has simply been the introduction to the concepts and ideas behind planning security assessments safely and ethically into your business processes and standards. Please be safe!

For additional resources and questions please feel free to contact:

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