### **NITINCHAUHAN**

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chauhan-1a5478155/ Portfolio Website:

https://insidescripted.github.io/portfolio/ **Github:** https://github.com/insidescripted

**Publications:** 

https://ieeexplore.ieee.org/abstract/document/9182089

**EDUCATION** 

Sarawati Vidya Mandir, UK SSC, 90% (9.4 CGPA) Sarawati Vidya Mandir, UK HSC, 85% (PCM)

SRM Institute of Science and Technology, TN

Batch: 2016-2020

B.Tech (ECE), 85.64% (8.24 CGPA)

# **SKILLS**

# **HARD SKILLS**

- · Network Incident and Change Management
- · Network Security
- · Cloud Security
- · Network Integration Management
- · Network Automation

#### **TECHNICAL SKILLS**

- IP Data Layer 2 & 3 Networks (LAN/WAN), OSI Model, IPv4/ IPv6, FTP, SMTP
- TCP/IP, UDP, HTTP/HTTPS, DNS, DHCP, ARP IP-SUBNETTING, SSL, TLS, DTLS, PPPoE
- NAT/PAT, CDP/LLDP, PPP/HDLC
- Routing Protocols: EIGRP, OSPF, BGP, MP-BGP,
- ROUTE MAP, ACL, CoPP, SPAN, RSPAN, ERSPAN
- · INTER-VLAN ROUTING, 802.1Q/ISL
- Switching: STP, RSTP, MSTP, STPPROTECTION, VLAN, DTP, VTP, HSRP, VRRP, GLBP
- ETHERNET CHANNEL L2&L3, PAGP, LACP
- IP MPLS-VPN Services, VRF
- VPN: GRE, DM-VPN, IPSEC
- IP-SLA, RMON, NetFlow, NTOP, QoS
- Software Defined Networks: Cisco & Viptela SD-WAN
- Firewalls: Cisco FTD, Cisco FMC, Cisco ASA, Cisco Firepower, Cisco NGFW Technology, AAA, Zscaler Cloud Firewall
- Linux, Python, Bash, PowerShell, Azure, AWS
- Working with Softwares: PRTG (Network Monitoring Tool)
- SOLAR-PuTTY, CISCO PACKET TRACER, EVE-NG, GNS3, WIRESHARK, TCPDUMP, WinMTR, Fiddler, Zscaler Analyser, Packet Sender, VPN Access Manager, IIS
- Zscaler Client Connector, Zscaler Traffic Forwarding, & Authentication (SAML, Kerberos, HostedDB, AD, LDAP), Policy (URL Filtering, Cloud App Control, SSL Inspection, Bandwidth Control, DLP), IDS/IPS

### **SOFT SKILLS**

- · Strong Communication skills
- Troubleshooting
- Problem-Solving
- Customer Support and Escalations

### NITIN CHAUHAN

# **Technical Consulting Engineer II-Security**

- 2.5+ Years of work experience in Network Security, Cloud Security, Routing, and Switching. Openminded to learning new technologies quickly and contributing to the organization's success.
- Knowledgeable and Qualified skilled at Configuring and Maintaining Enterprise Communication Networks. Adept at Monitoring Network Performance, Supporting Network Operations, and troubleshooting complex Network issues.

# **EXPERIENCE**

CISCO Bengaluru

# **Technical Consulting Engineer II-Security**

02/2023 - Present

- TAC-II Engineer, Supported Cisco Products and technologies such as Cisco FTD, Cisco FMC, Cisco ASA, Cisco Firepower, Cisco NGFW Technology, AAA, and Virtual Private Networks (VPN).
- · Working on Cloud Platforms like AWS, and Azure.
- · Working with Cisco Premium Customers.
- · Working with IFT (Internal Field Testing) team to identify bugs in the beta build.
- Advocating solutions and services to customers in different technologies and platforms to expertly manage their networks.
- Responsible for providing proactive networking solutions to prominent service providers in the APJC region.
- · Coordinated and executed the cutover to production.
- · Coordinating with the business units and engineering teams to help improve the products.
- Innovating new ideas and ways to secure networks better in upcoming security products from Cisco.

**Skills:** Cisco FTD · Cisco FMC · Cisco ASA · Cisco Firepower · Cisco NGFW Technology · AAA · Virtual Private Network (VPN) · Network Troubleshooting · Firewalls

Zscaler Hyderabad
Cloud Security Engineer II 07/2022 –02/2023

- TAC-II Engineer, Zscaler Cloud Security. Cloud IDS/IPS, Cloud DLP, Cloud Firewall, Secure Web Gateways, Zero Trust Network Access, and Secure Access Service Edge.
- · Zscaler Client Connector, Zscaler Traffic Forwarding, and Authentication (SAML, Kerberos, HostedDB, AD, LDAP).
- Policy (URL Filtering, Cloud App Control, TLS/SSL Inspection, Bandwidth Control, DLP), Network Protocol Analyzers (tcpdump, Wireshark), VPNs, Firewall, IDS/IPS IIS Web Server administration.
- Expert knowledge of protocols such as HTTP, SMTP, FTP, DNS, etc
- Providing technical assistance by directly interacting with global customers who own Zscaler's Cloud Proxy Products
- Troubleshooting complex network issues and engaging with multiple teams to provide an appropriate and speedy resolution to the customers.
- · Supporting customers in product deployment/migration activities.
- Troubleshoot and resolved the GRE/IPSec Tunnel, Latency, Firewal, Data Centers, and reachability issues through Wireshark, Fiddler, WinMTR, Zscaler Analyser, Packet Sender, and VPN Access Manager. Analyse Customer logs through Jump Servers.

**Skills:** Zscaler Cloud Security · Security Information and Event Management (SIEM) · Network Troubleshooting · Firewalls

Orange Gurgaon
Network Development Engineer 07/2021 - 07/2022

- Responsible for network integration, implementation, and operations of small, mid-level & large enterprise architecture.
- Troubleshooting WAN link-related issues in MPLS Network like Link Failure, Configurations Mismatch, Latency, Packet drops.
- Responsible to establish the connectivity between PE to CE by using various media types like PPP lease lines, Fast/Gigabit Ethernet, and Routing Protocols like BGP, RIP, and OSPF.
- · Deploy SD-WAN controllers with vManage, vSmart controllers, and the vBond.
- Edge devices (cEdge & vEdge) routing Configurations.
- · Onboarding cEdge & vEdge on vManage.
- Configure the Centralized policy & localized policy through vManage.
- · Clean up the router configurations from PE & CE Routers.
- · Work closely with the Automation team to implement the PE & CE clean-up activity using XCONF.
- For complex changes liaise with the correct entity to get the change implemented in the agreed time as per SLA with the Customer.
- Scale systems sustainably through tools and automation, and evolve systems by driving change that improves reliability and velocity.

Skills: Routing and Switching · Network Troubleshooting · SD-WAN · Multiprotocol Label Switching (MPLS)

Wipro Gurugaon
Network Development Engineer 09/2020 – 06/2021

- Proactive monitoring of MPLS links and provide end to end support to customers till resolution.
- Configure, and verify Interswitch connectivity forms trunk ports, add and remove VLANs on a trunk, DTP, VTP (v1&v2), and 802.1Q, native VLAN.
- Responsible for backhaul readiness by configuring involved core/access network devices as per required services configurations, providing remote support to FE for configuring the network devices.
- Configure, and verify VLANs (normal/extended range).
- Configure, and verify the inter-VLAN routing router on a stick, GRE, and IPSEC tunnel.
- Involved in operations activities by providing timely support to resolve the reported issues within a defined SLA.
- Work with other team members to analyze requirements or potential problems and proactively develop solutions and policy recommendations.
- Handled 24x7 global network and telecom operations of our client Cairn Oil and Gas.
- Worked closely with different international ISP like (OBS, BT, Colt, Sonema, AT&T etc.) for quicker resolutions of issues of WAN and MAN links.
- Worked on ticketing tool for incident, Request & Change management Tasks.

**Skills:** Network Operations Center (NOC) · Network Incident Management · Network Change Management · Routing and Switching · Network Troubleshooting

#### SOFT SKILLS

- · Strong Communication skills
- Troubleshooting
- · Problem-Solving
- · Customer Support and Escalations

#### **LANGUAGES**

Hindi, English (Professional proficiency)

Coding Ninjas New Delhi
Engineering Intern 03/2020 -06/2020

· Assisted 80+ students in learning Data Structures, Algorithms, Cloud Security, Routing and Switching.

· Debugged codes and helped students with their assignments and projects.

• Took doubt sessions and resolved more than 1500+ doubts with a rating of 4.5+/5.

# **Career Development of Advanced Computing, CDAC**

06/2018 -07/2018

Mohali

**Engineering Intern** 

• I have done my internship in microcontroller LPC2148 programming & Interfacing techniques from the center for the development of advanced computing, Mohali.

· Worked on various interfacing techniques i.e, GSM, GPS, keypad, LCD.

IIT Roorkee Roorkee
Engineering Intern 12/–01/2018

 I have done my internship in the field of quantum computing at IIT-R held by the Global Initiative of Academic Networks (GIAN).

· Worked on Circuit Simulation and Implementations.

### **PUBLICATIONS**

#### Modulation Classifier for Primary User Detection

IEEE, 07/2020

**Neural Networks, MATLAB** 

- This is my first ever Research Paper. The main purpose of implementing the Modulation Classification Algorithm is to identify the existence of a signal at a given location and time.
- This system will classify the type of modulation and hence detect the presence of the primary user for an
  efficient system.
- Modulation Classification can be applied as the vital principle in this article to identify the particular primary user radio type.
- · Nobel method to classify incoming Network Signals

## **CERTIFICATIONS**

#### 7scalar

- · Zscaler Certified Cloud Administrator Internet Access (ZCCA-IA)
- · Zscaler Certified Cloud Professional Internet Access (ZCCA-IA)
- · Zscaler Certified Cloud Solution Architect (ZCSA)
- · Zscaler Certified Cloud TAC Associate Internet Access (ZCCA-IA)
- Zscaler Certified Deployment Specialist (ZCDS)
- ZCCA-IA Security Specialist (Security Essentials)
- · Zscaler Zero Trust Architecture Standard (ZTAS-IA)
- Zscaler Zero Trust Certified Architect (ZTCA-IA)
- · Zscaler Cloud Certified Administrator Zscaler Digital Experience (ZCCA-ZDX)
- Zscaler Certified TAC Associate Private Access (ZCTA-PA)

### Fortinet

- NSE 1 Network Security Associate
- NSE 2 Network Security Associate
- NSE 3 Network Security Associate

### Cisco

- Cisco Certified Network Associate Routing and Switching (CCNA-RS)
- Cisco Certified Network Professional Routing & Switching (CCNP-RS)
- · Cisco Certified Inter Network Expert Routing and Switching (CCIE-RS)

# Red Hat

Red Hat Certified System Administrator - Linux 7 (Red Hat-RHCSA)