

QR Codes in Education

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Abstract: *QR codes, developed by a Japanese company, have been around for over fifteen years. With the advent of smart and Web capable mobile devices, we witness a steady growth of interesting commercial applications using QR codes. As the movement of using QR codes in education is still in its infancy, this paper serves to be one of the first comprehensive papers in journal publication to fully delineate (a) the user characteristics of QR codes, (b) the processes of making and reading QR codes, (c) the survey of commercial applications using QR codes, (d) the literature review of educational applications using QR codes, and (e) offer suggestions and implementations of QR codes in school education.*

Keywords: Quick Response (QR) Code, 2D Bar Code, Mobile Learning

1. Introduction

Quick Response (QR) codes are versatile. A piece of long multilingual text, a linked URL, an automated SMS message, a business card or just about any information can be embedded into the two-dimensional barcode. Coupled with moderate equipped mobile devices, QR Codes can connect the users to the information quickly and easily. In this paper, we explore how QR codes can be used in education. The low technical barrier of creating and reading QR codes allows innovative educators to incorporate them into their educational endeavors. The operations to retrieve or store QR codes are incredibly simple and quick, and with mobile devices, make them the ideal educational tools for teaching and learning. This paper is organized as follows. We will first introduce the user characteristics of QR codes in Section 2. This overview highlights

the superiority of QR codes over other one dimensional or two dimensional barcodes. In Section 3, we provide examples of applying QR codes in commercial settings. Particularly in Japan, QR codes are everywhere and most people have mobile phones equipped with QR code readers. In Section 4, we conduct literature review on the existing educational applications with QR codes by searching the Internet and major research publication venues. Although QR codes existed for over fifteen years, there are not so many research applications in this area. However, we witness the interest to this technology is increasing in education. This is partly due to the fact that camera-equipped and software-downloadable mobile phones are surging in recent years. In Section 5, we introduce to the readers how to prepare and read a document with QR codes. Our suggestions and implementations of QR codes in school education are then provided

in Section 6. We carried out the experiment in two primary schools. Students' responses to the exercises described in Section 6 are captured in Section 7. In Section 8, we conclude the paper with some reflective remarks.

2. Understanding QR Codes

QR Code is a form of 2D bar codes. A sample is shown in Figure 1. It was developed by Denso-Wave, a Japanese automatic data capture equipment company (Denso, 2009), in 1994. "QR" stands for "Quick Response." It is readable by moderately equipped mobile phones with cameras and QR scanners. Information such as URL, SMS, contact information and plain text can be embedded into the two

dimensional matrix. With smart phones, we can visit the Website linked by the URL quickly, we can send the SMS message directly or we can save the contact information onto the address book easily. This format of 2D bar codes is so popular in Japan and emerges gradually around the world because (a) the patent right owned by Denso Wave is not exercised (Denso, 2010a), (b) its specification is disclosed to the public by the company so as the specifications, ISO/IEC 18004:2000&2006 (International Organization for Standardization) and JIS X 0510 (Japanese Industrial Standards), can be formed (ISO, 2010; JISC, 2010), and (c) it has a large data capacity in a small printout size and high speed scan utilities via mobile devices are readily available.

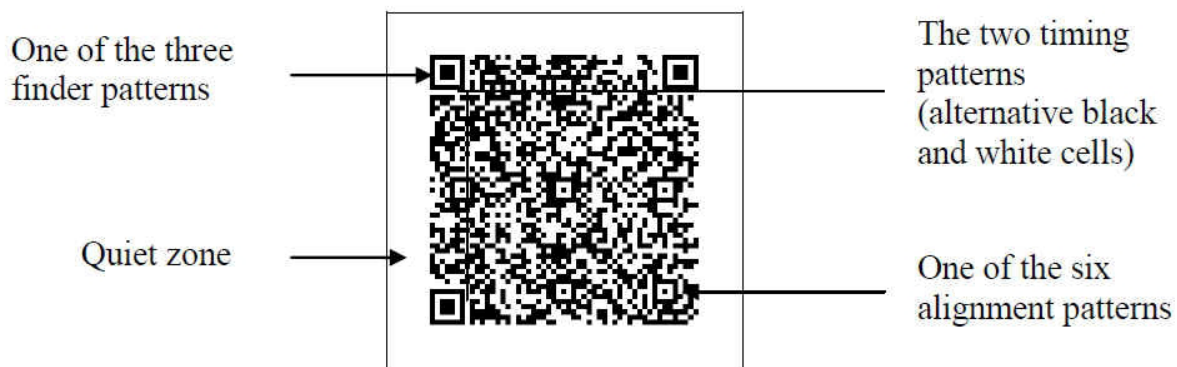


Figure 1. A QR code sample

A QR code is capable of holding 7,089 numeric characters, 4,296 alphanumeric characters, 2,953 binary bytes, 1,817 Kanji characters or a mixture of them. The data capacity is much higher than other 2D codes such as PDF417, DataMatrix and Maxi Code (Denso, 2010b). It stores information in both vertical and horizontal directions. A QR code can be read from any direction in 360° through position detection patterns located at the three corners as shown in Figure 1. A QR code can be read even it is somewhat distorted by either being tilted or on a curved surface by alignment patterns and timing patterns. The error

correction capability against dirt and damage can be up to 30%. A linking functionality is possible for a QR code to be represented by up to 16 QR codes at maximum so that a small printing space is possible. The size of a QR code can vary from 21x21 cells to 177x177 cells by 4 cell-increments in both horizontal and vertical direction.

Data can be easily encrypted in a QR code to provide a confidentiality of information embedded in the code. It can also handle various languages. For examples, there are a number of standards adopted by Asian countries like GB/T

18284 by Chinese National Standard in 2000, KS-X ISO/IEC 18004 by Korean National Standard in 2002, and TCVN7322 by Vietnam National Standard in 2003.

3. Using QR Codes in Business and Industry Applications

Many examples of applying QR codes in business and industry can be found in Australia, China, Hong Kong, Japan, Korea, Singapore and Taiwan (ITSC, 2008) as illustrated below (see also Figure 2):

- Blood test process management in Australia
- LPG cylinder bottle management in Australia
- Tracing of livestock with ID numbers in Australia
- Jewellery certification system in China
- Bus commuters pass issuing system in Japan
- Sushi freshness control system in Japan
- Betting ticket management in Japan
- Passenger management for a casino cruiser in Japan
- Patient identification in Japan, Hong Kong and Singapore
- Application in agriculture in Taiwan
- Telecom company as a basis of ebusiness in Taiwan
- Payment slips management in Taiwan

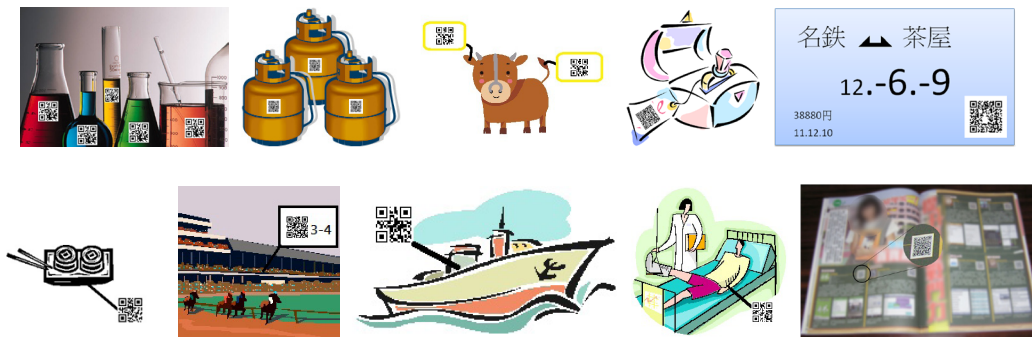


Figure 2. Examples mentioned by Information Technology Standards Committee Singapore
(The original illustrations can be found in http://www.itsc.org.sg/pdf/synthesis08/Three_QR_Code.pdf)

4. Using QR Codes in Education

The study of QR codes in education can be placed in the context of mobile learning. Mobile learning is a major field of research in education (Kukulska-Hulme, 2005; Naismith et al., 2005; Pachler, 2010; Sharples, 2007). Before we go on to provide the literature review of QR codes in education, we would like to highlight the salient characteristics of mobile learning and guide the readers to understand our motive behind this research.

The trinity of “location independence,” “time independence” and “meaningful content”

is the most important aspect in the study of mobile learning (So, 2008). These three dimensions are the salient characteristics of mobile learning and distinguish from the related fields of e-learning or Web-based learning. “Location independence” refers to learning not restricted to a fixed location. Locations include indoor and outdoor settings. “Time independence” means that learning may extend beyond the discrete classroom learning time, but into other informal learning environment at suitable time. We refrain from using the phrase, “anyplace and anytime,” a slogan commonly used in mobile learning. This is because the phrase is over simplification and somewhat

propagandistic. “Meaningful content” refers to the content not only at the semantic level. We need to consider whether the content is suitable to be delivered with the media, devices and communication settings as well.

Examples of applying QR codes in Education

The movement of using QR codes in education is still in its infancy. We have only a few examples which can be drawn from the literature as described below:

- The University of Bath is the forerunner

of applying QR codes in education. Some educational applications using QR codes are reported in the following:

1. For each catalogue search at the library of the University, a QR code will also be displayed automatically to summarize the key information, the title, the author, and the shelf location as shown in Figure 3.
2. Student assignment submission to the Faculty of Engineering & Design needs to accompany with a coversheet bearing the relevant QR code as shown in Figure 4.

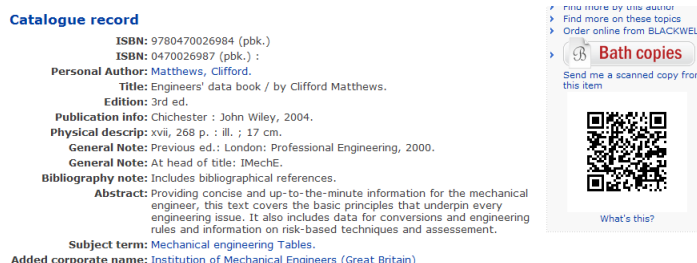


Figure 3. A catalogue sample from the library of the University of Bath
(Source: <http://library.bath.ac.uk/uhtbin/bath/UB-LIBS/ckey/1678947>)

Name	Radford, Martin
Student Number	029005235/5
Unit Code	MN10001
Unit Title	People and organisations 1
Department	Management
Academic Year	2009/0
Unit Convenor	Dr Gregory Schwartz
Personal Tutor	Mr Martin Radford

Figure 4. A student assignment submission sheet from the University of Bath
(Source: <http://www.bath.ac.uk/barcodes/p/?a=5745507800,MN6555675545AY,A,56,MN65556A>)

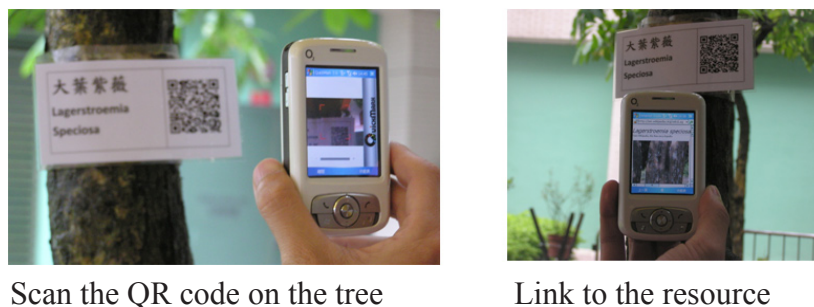


Figure 5. Students can explore life science subjects through QR codes

3. QR codes are automatically added to the bottom of Moodle print-outs. The QR code contains the URL of the page on that particular Moodle course.
 4. QR codes can also be found on posters around campus, on Websites and service blogs for bookmarking, in handbooks linking to activities, and in marketing materials from departments.
- Huang et. al. (2008) integrated Pocket PCs and QR codes to provide a ubiquitous learning environment for primary students to explore life science subjects such as trees similar to Figure 5. The authors conducted a pre-test and post-test study with two groups of students (i.e., control and experiment groups) to find out the effectiveness for the described ubiquitous learning environment.
 - A similar approach of realizing the ubiquitous STS collaborative learning environment with QR codes was reported by Chao (2007).
 - Chiang et. al. (2007) developed an information platform to provide students and staff the channels to share the learning resources and information. An outline of the system is shown in Figure 6. Windows Mobile device emulations were shown in the paper by Chiang.
 - Liu, Tan and Chu (2007) constructed a QR code and handheld augmented reality supported learning system to improve students' English level as shown in Figure 7.
 - A student designed a QR-code periodic table of chemical elements in Italy as shown in Figure 8 (Rizzo, 2009).
 - Chen et. al. (2008) reported that they integrated QR codes with the Opensource Opencourseware Prototype System (OOPS) in Taiwan. MIT OpenCourseWare (OCW) has formally partnered with this organization to translate MIT OCW courses into Traditional Chinese.
 - A mobile phone application system with QR codes for classroom management, communication and evaluation was reported by Chaisatien and Akahori (2006).
 - A formative class assessment using questionnaires and shuttle card called "Daifuku-cho" with mobile phones and QR codes in Japan (Susono & Shimomura, 2006).

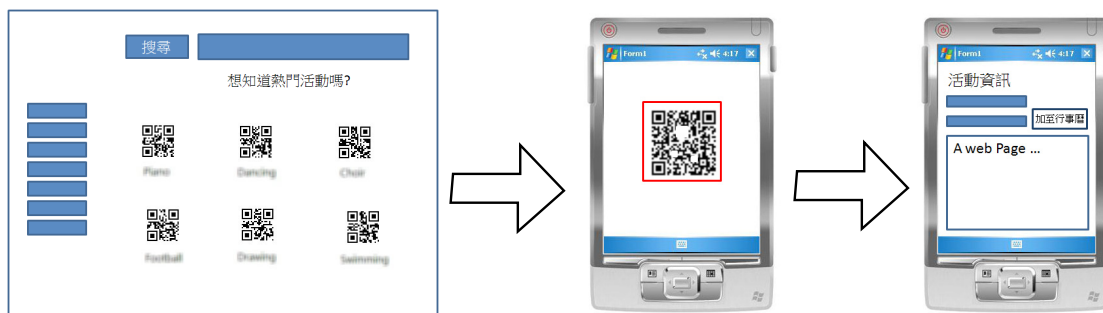


Figure 6. An information platform for information sharing

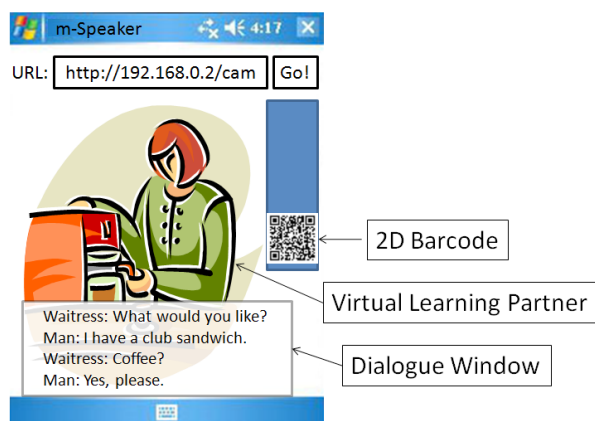


Figure 7. English learning with support of QR codes

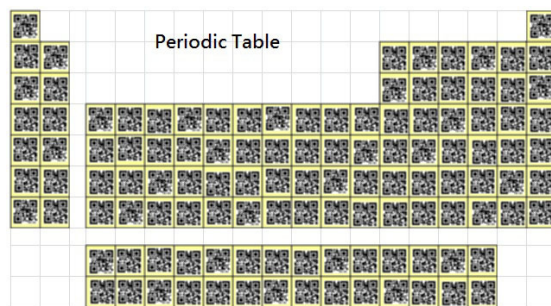


Figure 8. The layout of a periodic table with QR codes
(The original illustration could be found in <http://www.qrcode.es/?p=350&language=en>)

5. Processes of Preparing and Reading a Document with QR Codes

To prepare a document embedded with QR codes, the simplest way to do is to generate the specific codes using some of the tools available from the Internet. These images can then be embedded into the document at the appropriate places. If the mobile device does not build in any QR code reader, the user needs to download the right decoder from the Internet and installs it on to the device. The following steps illustrate the processes.

Step 1: To encode the required text/SMS/ URL/Contact into a QR code, we can make use of some Websites that can generate the code for us. These include:

- Kaywa: <http://qrcode.kaywa.com/>
- ZXing Project: <http://zxing.appspot.com/generator/>
- NFC Games: <http://nfggames.com/system/qrcodegen.php>
- Delivr: <http://delivr.com/qrcode-generator>

An example with Kaywa,

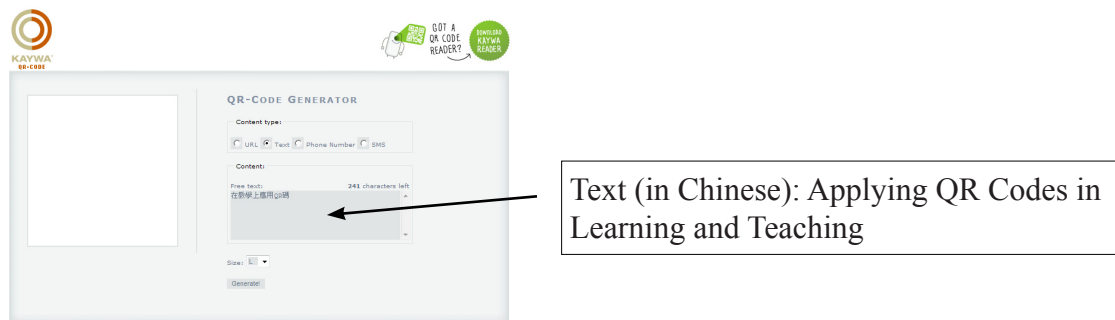


Figure 9. Generating a QR code with a specific text

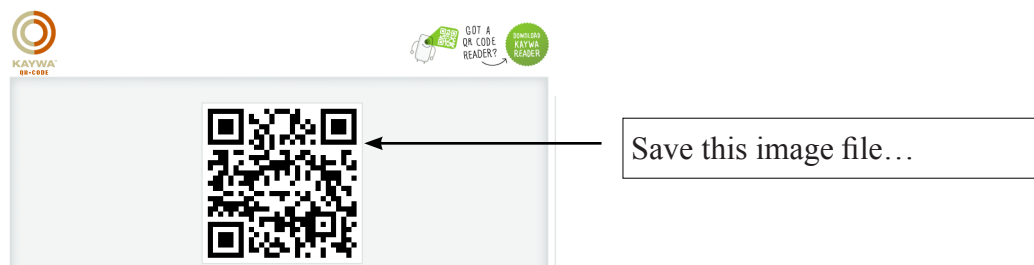


Figure 10. Save the QR code image

Step 2: The Website will generate the QR code for you as shown above.

Step 3: We can save the generated image file and embed it into wherever we want in the document.

Step 4: We need to load the mobile device with the right decoder. You can find many application Websites supplied the decoders for different mobile devices. These include:

- i-nigma: <http://www.i-nigma.com/Downloadi-nigmaReader.html>
- Quickmark: <http://www.quickmark.com.tw/En/basic/download.asp>

Step 5: We need to install the application into the device. An example with Kaywa:



Figure 11. Install the reader on to the mobile phone

Step 6: For the document with the embedded image, the user can just slide the decoder over the area and the text will automatically be displayed as shown below. If the text is an URL, you can just click the link and the reader will take you to the Website. If the text is a contact record, the reader can save the record to the address book of the phone with just one click.

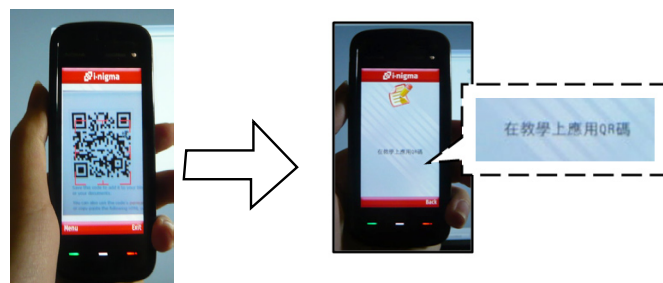


Figure 12. Slide the device over the QR code and the message will display instantly

6. Our Suggestions and Implementations of QR Codes in School Education

In Section 4, we provided some examples from the literature to illustrate how QR codes can be used in education. Innovative educators can harness the great possibilities of this technology that can offer. In this section, we will explore three broad areas in which QR codes can potentially offer great opportunities for educators to explore with. They are (1) *Math*

Trail in the area of outdoor learning activities, (2) *English Listening Exercise* in the area of self-directed multimedia learning activities, and (3) *Self-evaluation Exercise* in the area of self-assessed tasks.

Math Trail

Many of K-12 mathematics teachers have used and expanded on the math trail concept (NMT, 2010). According to the Presidential Award winner Kay Toliver from New York,

the concept was first developed by Australian educator Dudley Blane. Interested readers are recommended to look into the rationale for organizing such meaningful activities and to see why the math trail concept is popular in many countries. In a math trail activity, students explore their communities and create one or more math problems that relate to what they find. The activity generally is carried with a group of students. A math trail activity can be expanded and organized in the form of collaboration or competition among students. In our experiment with the aid of QR codes, we made it to be an individual activity. We carried

out the activity with a number of young students individually from a local primary school. Prior to the math trail activity, we arranged each student to learn the basic operations of a mobile phone loaded with a QR code reader by practicing the example shown in Figure 13(a). For each location, the student needs to answer a question by scanning the code and write down the answer. The student has to write down the answer onto the worksheet. Figure 13(b) illustrates the QR code for the 5th question. The activity of a student is shown in Figure 14 with his worksheet in Figure 15.



- (a) 例子: 現有10個蘋果, 媽媽吃了2個, 餘下多少個? 下一個目的地 - XXX 課室門外 (We have 10 apples. Mother ate 2 apples. How many apples remain? The next location is RM:XXX)



- (b) 問題5: 列出3和5的首5個公倍數。下一個目的地 - 602 課室, 將所有物資交回給老師(List out the first five common multiples of 3 and 5. The next location is RM: 602. Return all materials to the teacher.)

Figure 13. (a) An example and (b) the 5th question of the math trail activity

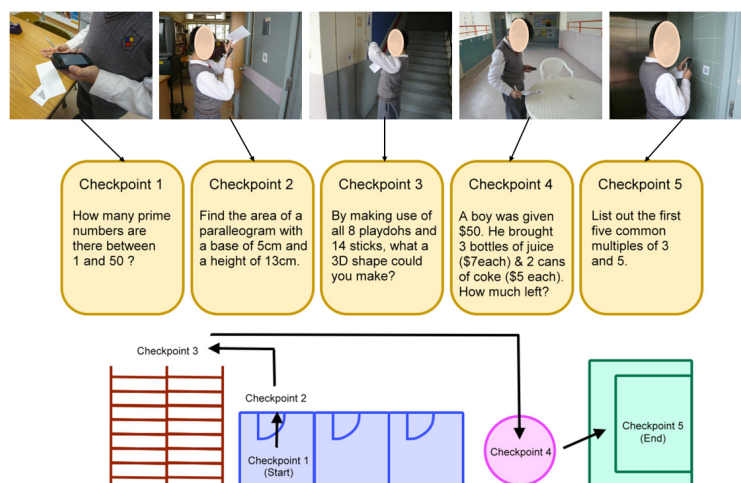


Figure 14. The math trail activity of a student



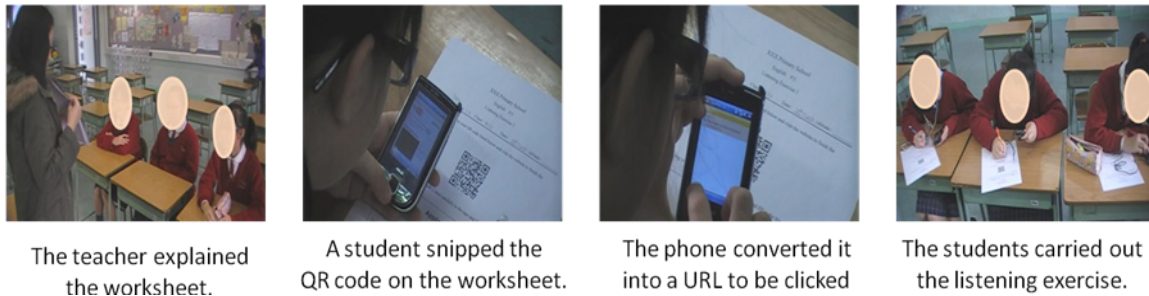



Figure 16. The listening activity using QR codes

XXX Primary School
English P.5
Listening Exercise 1

Name: _____ Class: _____ Date: _____ Grade: _____

Use your mobile phone to scan the QR code listed below and visit the website to finish the listening exercise.



A man is going to apply for a job. Listen carefully to the tape and fill in the blanks.

Application Form

Name : Jack Chan Age : 30

Telephone : 90004221

Address : 1520 apple house happy
street Hong Kong

M= Job Applicant, F= Employer

F: Good morning, may I help you?
M: Good morning, I would like to apply for the clerk position.
F: Ok, I would need your information to fill out the application form. First, what is your name?
M: My name is Jack Chan.
F: J-a-c-k jack c-h-a-n jack chan, right?
M: Right.
F: OK, Jack. How old are you now?
M: I was born in 1980, 30 years old now.
F: OK, 30. What is your contact number?
M: 9, triple 0, 4, double 2, 1.
F: 9000 4221?
M: Right.
F: OK, the last one. Tell me your address.
M: My address is Room 1520, 15/F, Apple House, Happy Street, HK.
F: Room 1520, 15/F, Apple House, Happy Street, HK. Am I correct?
M: Yes correct.
F: All right, the form is done. Please take a seat and wait for a moment.
M: Thank you so much.

Figure 17. (a) The worksheet of a student, (b) The transcript of the exercise

Self-Evaluation Exercise

Students' engagement by way of evaluating their own work is a good strategy to motivate students. Students can step back to think about their learning and make correction or adjustment to their knowledge and concept on certain topics. Students learn how to learn, able to reflect on and monitor their learning progress are of paramount importance to their learning. Self-assessment builds meta-cognition as it involves students

in understanding the standards expected of them, in setting and monitoring their own learning goals, and in developing strategies for working towards achieving them. Furthermore, this approach helps to release the teachers from marking so many assignments and tasks. Similar to the listening exercise, the worksheet carried out by one of the students can be found in Figure 18(a). The simple Web platform in which the students could check their answers is depicted in Figure 18(b). In fact, the QR code printed on this worksheet

was directly linked to a simple Web page showing the answers. For some applications, we could encode the answers straight into the QR code itself if the text is less than two thousand characters approximately. Moreover, we could use multiple QR codes to guide the learners through the self-assessment process. A trace of the process in terms of time and accuracy can be examined after the activity is completed.

7. Students' Responses to the Exercises

We conducted interviews after each exercise as described in Section 6. The following interviews with some of the students revealed their opinions about using QR codes in school education. These interviews were conducted separately in Cantonese. The conversations have not been edited and represented as the original transcript.

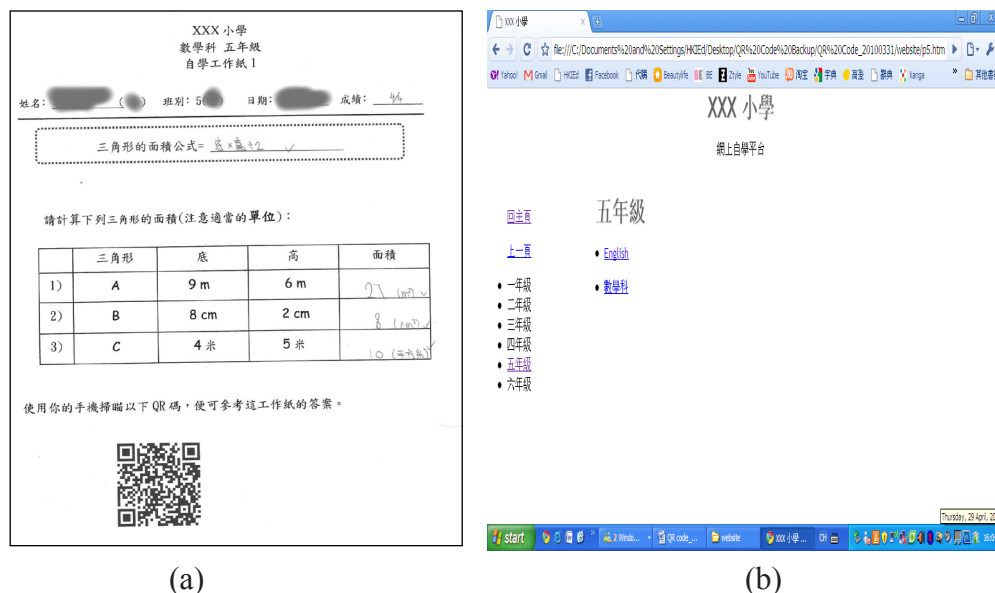


Figure 18. (a) The worksheet of a student, (b) A Web platform to assess the answers

Math Trail

Dialogue	Translation
筆: 對於手機操作, 易於用嗎?	Interviewer: Is the mobile device easy to use?
甲: 好易。 乙: 唔難用。 丙: 未試過, (手機操作) 難 (用), 去到圓檯果度整極都整 (瞄準) 唔到。	A: Easy. B: Not difficult. C: Not tried before. Difficult. When I was snapping at the round table, I could not properly target it.

Dialogue	Translation
筆: 對於今次數學遊蹤有什麼感受?	Interviewer: How do you feel about this math trail?
甲: 好好玩, 好新奇。電話 (指手機) 畀你做用具。過程好暢順。之前果個無QR碼同埋電話, 但而家有好方便。 乙: 好麻煩, 好好玩。好玩就係未試過。所有未試過既野都覺得好玩。麻煩就係煩在對準個位, 甘人地睇一睇到條題目就可以做, 甘又要睇埋果個位咪好晒時間。 丙: 開心。好難對準, 要對準先可以做到。	A: Quite fun. Quite novel. Given the phone as the tool, the progress was very smooth. Previous math trail activities do not have QR codes and phones, it is now very convenient. B: Quite troublesome, but quite fun. It was fun because we have not tried this before. Troublesome to target. Can be time consuming. C: Feel happy. Difficult to target. Need to target it well.

Listening Exercise

Dialogue	Translation
筆: 對於手機操作, 易於用嗎?	Interviewer: Is the mobile device easy to use?
丁: 唔難。 戊: 唔難。 己: 唔難	D: Not difficult. E: Not difficult. F: Not difficult.

Dialogue	Translation
筆: 如要選擇用哪一個模式進行個人的聆聽練習, 選擇以往模式 (使用電腦或錄音機) 或手機播放?	Interviewer: If you can choose mobile devices or previous methods like computers or recorders to carry out listening exercises, what will you choose?
丁: 我會揀番手機, 個人練習用電腦既話比較唔方便。 戊: 用錄音機, 大聲啲。(筆: 如果只係個人做份聆聽練習, 你都係要用錄音機既聲量先聽到?) 係。 己: 手機, 因為方便啲。	D: I will choose mobile devices. Inconvenience to use computers for individual exercises. E: I will use recorders, louder. (Interviewer: do you need a recorder's audio volume for individual exercises). Yes. F: Mobile devices because they are more convenient.

Self-Evaluation Exercise

Dialogue	Translation
筆: 妳對於自學練習的看法?	Interviewer: Is the mobile device easy to use?
丁: QR碼比較方便, 同埋快捷。比起其他要用紙黎做答案果啲, 比較環保。 戊: (QR碼形式) 比較快。(筆: 有啲咩覺得唔好?) 無。 己: (QR碼的自學工作紙) 比較方便, 可以即係影到就得, 就唔駛老師嚟出面對。鏡頭問題 (需要改善)。	D: QR codes are more convenient and quick. Compare to paper-based answer sheets, this is more environmental friendly. E: (The QR code approach is) Quicker. (Interviewer: anything bad about this approach?) Nil. F: (Worksheets using QR codes) More convenient. Instantly can see, no need for the teacher out there to check our answers. Camera problems (need to improve).

Dialogue	Translation
筆: 如要妳可以選擇工作紙, 以往工作紙還是這類自學工作紙?	Interviewer: Do you prefer the conventional worksheet or handheld-assisted worksheet like this?
丁: 我會用手機, 因為比較快捷, 同埋可以方便啲。 戊: 用手機, 比較快。 己: 都係以往做法, 因為比較方便, 方便是可以即刻對到答案, 唔駛拍攝。(筆: 即係對到, 但係你要有老師在場, 先可以即刻對到答案。甘如果老師唔在場, 係屋企做既時候?) 但係係屋企做就唔會對答案。(筆: 你無對答案既做法?) 係。	D: I will use handheld-assisted one. It is relatively quicker and also more convenient. E: Handheld-assisted one. Much quicker. F: I prefer the conventional worksheet, can check immediately. I don't have to scan with a camera. (Interviewer: But you need a teacher in the room to check your answers. If the teacher is not here, like at home?) But if I work at home, I will not check my answers. (Interviewer: You do not often check your answers at home. Right?) Yes.

8. Conclusive Remarks

In this paper, we provided a holistic view of using QR codes in industry and in education. We demonstrated three broad areas to apply QR codes in school education. Overall, the students participated in the experiment found that the activities were interesting. Naturally, the students at this age group were very curious about these new approaches to their otherwise routine exercises. But with this age group, we have additional concerns. First, we must categorically prepare enough mobile devices for the activities. We definitely cannot expect students at the junior levels to carry the right mobile devices to schools. For exercises conducted individually like our Mail Trail, the problem is not acute. However, the cost would be prohibitive for a large group of participants. Second, despite it is quite easy to operate a mobile device equipped with a QR code reader, we noticed some students highly tilted the devices when they snapped the codes. Students at this age group need to be trained properly. Third, if the mobile devices are equipped with Wi-Fi access and the activities do have the wireless coverage, the cost for communication would be minimal. Otherwise, we may need to rely on 2G/3G communication provided by mobile carriers. This option can be very expensive.

In general, we believe that QR codes have great potential in education. Some possibilities are demonstrated in this paper and there are many creative ideas waiting for us to explore. Also, this paper can be served as the first step for the readers to investigate this exciting topic of mobile learning.

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