

## Project Change Management Document

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**Project Name:** Infrastructure Migration Patria Insurance

**Project ID:** IX-RD-PS-SegurosPatria-01

### Purpose of the document

The purpose of this document is to establish the procedure for the management of changes that may arise during the life cycle of the project, ensuring that all changes are identified, evaluated, approved or rejected and formally documented

### Change Management Flow

- **Receipt of the change** – Formal request by a stakeholder (stakeholder).
- **Change Log** – Entry of the change into the official register.
- **Impact Assessment** – Analysis of how it affects scope, time, cost and quality.
- **Decision** – Approval or rejection by the change control committee or sponsor.
- **Implementation** – Updating plans, communication and integration.
- **Follow-up and closure** – Verification and final documentation.



## Change Request Form

Field	Value
Change ID	CHG-001
Date of application	xx/202x
Requester	Ariel Hosking (TI)
Description of the change	Request to include a second Availability Zone for Database in Amazon RDS
Justification	Required to comply with internal regulations
Estimated impact	+2 days / +\$x,000 / Does not affect original range
Technical Evaluation	Feasible with schedule adjustments
Decision	Approved
Implementation Manager	Technical Team

## Requested Change Log

ID	Date	Requester	Short Description	Impact	Status	Responsible
CHG-001	02/2024	Ariel Hosking	Multi-AZ Amazon RDS	Time, Cost	Approved	Technical team
CHG-002	03/2024	Jeremy Muñoz	Agregar regla en WAF ACL	Low	Approved	Technical team
CHG-003	07/2024	Ariel Hosking	Database Upgrade	High	Approved	Technical team

## Change Requests

In the course of the development of the Project, the client may submit the changes it deems necessary. Such change orders must be provided in writing to Intcomex by the client and through the Project Manager. Intcomex will evaluate the requirements and the impact of such order on the time, cost and scope variables of the project.

In the event that the implementation of these implies any alteration in the schedule, the deliverables or the budgeted number of hours, Intcomex will meet with the client to discuss such alteration and must subsequently deliver to the client a quote of the value that such change request will entail, so that it can be evaluated and agreed upon by the client. Once Intcomex receives the change request with the signed offer, it will proceed to execute the new activities