



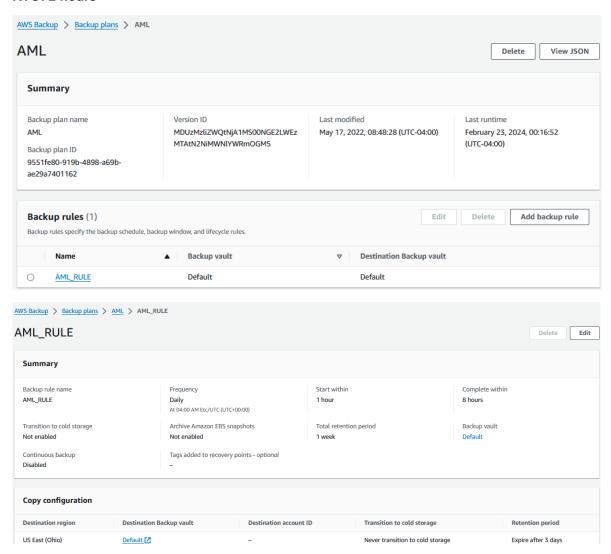
ITOPS-001 - Backup and Restore

As a recovery point, backups are worked with the AWS Backup service with backup plans according to the need of the workload.

Based on the retention policies and recovery procedures we implemented with the client, and based on the criticality of the information in this project and the metrics obtained, the following were agreed upon with the client:

RPO: 24 hours

RTO: 2 hours



For the operative management of the services used, a series of sessions have been executed in which the configuration is reviewed and validated in conjunction with the Sentinel team.

A backup is done everyday for the EC2 instance where the application is installed.

The meeting was conducted in a series of sessions via Microsoft Teams.





Acknowledgment & Acceptance

Please sign below to acknowledge that you've received, reviewed, and understood the security responsibilities.

Customer Name:	
Signature:	
Date:	