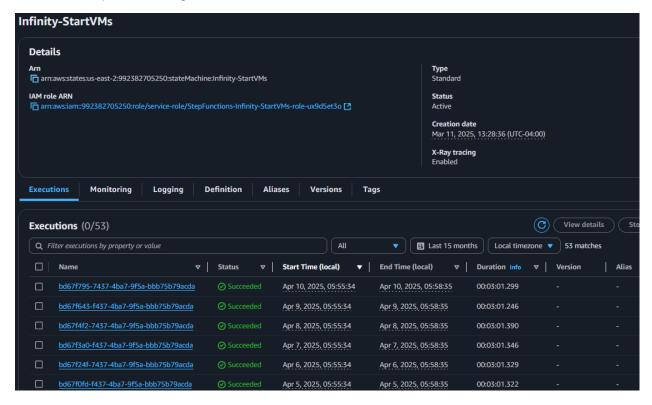




## OPE-002 - Define a customer runbook/playbook to guide operational tasks

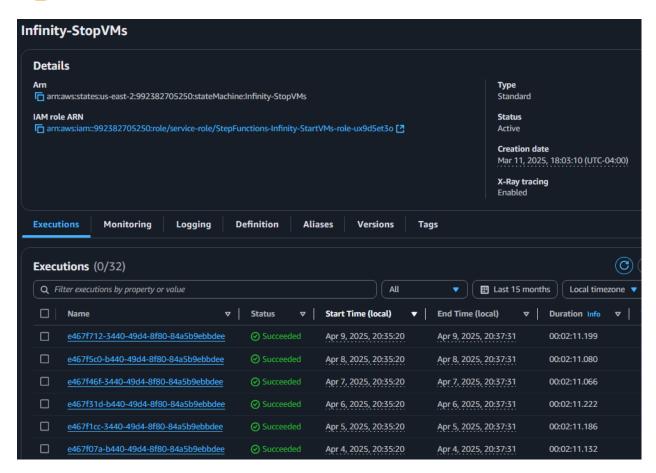
For the operative management of the services used, a series of sessions have been executed in which the configuration is reviewed and validated in conjunction with the Infinity Gifts Souvenirs team.

An automated process was generated and switched on and off the EC2:









Infinity Gifts Souvenirs has been present in all phases of the project and has been given the know-how for the knowledge of the infrastructure and administration of the platform.

The client has been present throughout the deployment and development of the platform, training has been provided on the architecture, configuration of services, troubleshooting procedures and an updated diagram of the deployed architecture.

<u>It was carried out in a series of sessions via Microsoft Teams, which were recorded by the client's team.</u>