



SERVICE OVERVIEW

Manage Compliance Workflows

Configurable triggers, approvals, and audit trails

The Challenge

Compliance processes involve multiple stakeholders, conditional logic, and approval chains. Without systematic workflow management, critical issues fall through the cracks — a supplier indicating they're debarred might not trigger immediate action, or a high-risk response might get auto-approved without proper review.

The Intelleges Solution

Intelleges provides a powerful workflow engine that allows enterprises to configure triggers, approval processes, and escalation paths based on questionnaire responses. The system ensures that compliance events are handled consistently and nothing is overlooked.

Key Capabilities

- **Configurable Triggers:** Set triggers on specific questionnaire responses. For example, if a supplier indicates they are "debarred," the system can automatically: (1) send email alerts to designated compliance personnel, and (2) set the supplier status to "Reviewing" instead of auto-approving.
- **Multi-Level Approval Chains:** Define approval workflows with multiple levels based on risk tier, spend threshold, or compliance category. Route high-risk suppliers to senior reviewers automatically.
- **Status Management:** Suppliers move through defined statuses (Pending, Reviewing, Approved, Rejected, Expired) with full audit trails of who changed what and when.
- **Escalation Paths:** Configure automatic escalations if approvals are delayed or issues remain unresolved, ensuring nothing sits in limbo.

Results & Outcomes

- ✓ Prevented procurement from suppliers flagged for compliance issues
- ✓ Reduced supply chain compliance risk through systematic review triggers
- ✓ Complete audit trail of every approval decision and status change
- ✓ Eliminated manual tracking of approval status across spreadsheets

Related Case Studies

Case Study 17: Sole-Source Risk Mitigation (PODS) | Case Study 7: Product Conformance



Ready to Transform Your Compliance Operations?

Intelleges automates complex compliance workflows, reduces risk, and delivers audit-ready documentation — so your team can focus on what matters most.

Schedule a Demo: www.intelleges.com/demo

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