

# Terms of Service

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Last Updated: November 30, 2025

## 1. Acceptance of Terms

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By accessing or using the Intelleges platform (“Service”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree to these Terms, you may not access or use the Service. These Terms apply to all users of the Service, including without limitation users who are browsers, vendors, customers, merchants, and/or contributors of content.

## 2. Description of Service

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Intelleges provides a cloud-based compliance management platform that enables organizations to collect, validate, and manage supplier data and documentation for regulatory compliance purposes. The Service includes but is not limited to:

- Electronic questionnaire and data collection tools
- Document management and validation systems
- Compliance protocol libraries
- Audit trail and reporting capabilities
- Supplier communication and notification systems

## 3. User Accounts

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To access certain features of the Service, you must register for an account. You agree to:

- Provide accurate, current, and complete information during registration
- Maintain and promptly update your account information

- Maintain the security of your password and accept all risks of unauthorized access
- Immediately notify Intelleges of any unauthorized use of your account
- Be responsible for all activities that occur under your account

## 4. Acceptable Use

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You agree not to use the Service to:

- Violate any applicable laws or regulations
- Infringe upon the rights of others
- Distribute viruses, malware, or other harmful code
- Attempt to gain unauthorized access to the Service or related systems
- Interfere with or disrupt the Service or servers
- Use automated systems to access the Service without permission
- Reverse engineer, decompile, or disassemble any part of the Service

## 5. Intellectual Property

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The Service and its original content, features, and functionality are owned by Intelleges and are protected by international copyright, trademark, patent, trade secret, and other intellectual property laws. You may not copy, modify, distribute, sell, or lease any part of our Service without our prior written consent.

## 6. User Content

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You retain all rights to the data and content you submit to the Service (“User Content”). By submitting User Content, you grant Intelleges a worldwide, non-exclusive, royalty-free license to use, store, and process your User Content solely for the purpose of providing and improving the Service.

You represent and warrant that you have all necessary rights to submit User Content and that your User Content does not violate any third-party rights or applicable laws.

## 7. Data Security and Privacy

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Intelleges implements industry-standard security measures to protect your data. We are ISO 27001 certified and comply with applicable data protection regulations. For detailed information about how we collect, use, and protect your data, please review our Privacy Policy.

## 8. Fees and Payment

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Certain features of the Service may require payment of fees. You agree to pay all applicable fees as described on our pricing page. All fees are non-refundable unless otherwise stated. We reserve the right to change our fees upon 30 days' notice.

Failure to pay applicable fees may result in suspension or termination of your access to the Service.

## 9. Termination

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We may terminate or suspend your account and access to the Service immediately, without prior notice or liability, for any reason, including without limitation if you breach these Terms. Upon termination, your right to use the Service will immediately cease. You may terminate your account at any time by contacting us.

## 10. Disclaimers

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THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

Intelleges does not warrant that the Service will be uninterrupted, secure, or error-free, or that defects will be corrected. You use the Service at your own risk.

## 11. Limitation of Liability

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TO THE MAXIMUM EXTENT PERMITTED BY LAW, INTELLEGES SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, WHETHER INCURRED DIRECTLY OR INDIRECTLY, OR ANY LOSS OF DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES RESULTING FROM YOUR USE OF THE SERVICE.

## 12. Indemnification

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You agree to indemnify, defend, and hold harmless Intelleges and its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, and expenses arising out of or in any way connected with your access to or use of the Service or your violation of these Terms.

## 13. Governing Law

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These Terms shall be governed by and construed in accordance with the laws of the United States and the State of New York, without regard to its conflict of law provisions. Any disputes arising from these Terms or the Service shall be resolved in the courts located in New York, New York.

## 14. Changes to Terms

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We reserve the right to modify these Terms at any time. We will provide notice of material changes by posting the updated Terms on this page and updating the “Last Updated” date. Your continued use of the Service after such changes constitutes your acceptance of the new Terms.

## 15. Contact Information

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If you have any questions about these Terms, please contact us at:

**Intelleges**

Email: [legal@intelleges.com](mailto:legal@intelleges.com)

Phone: +1-917-818-0225

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