



SERVICE OVERVIEW

Investigations & Due Diligence

Automation + subject matter expertise + call center integration

The Challenge

Thorough due diligence requires more than automated database checks. It demands the ability to collect nuanced information from the right people, interpret responses in context, and escalate issues appropriately. Most platforms offer only technology; most consultants offer only people. Neither alone is sufficient for comprehensive investigations.

The Intelleges Solution

Intelleges uniquely combines automation (technology + AI), subject matter expertise, and a well-trained call center with full system integration. This trifecta ensures efficient and comprehensive collection of the right information, from the right people, at the right time.

Key Capabilities

- **Technology + AI Automation:** Automated questionnaire deployment, response tracking, database screening, and anomaly detection reduce manual effort and accelerate timelines.
- **Subject Matter Expertise:** Intelleges team members bring deep knowledge of compliance frameworks (FAR/DFARS, ITAR, CMMC, etc.) to design effective questionnaires and interpret complex responses.
- **Integrated Call Center:** Professional call center staff can follow up with suppliers directly, clarify responses, collect missing information, and handle escalations — all logged in the Intelleges system.
- **Adverse Media & Litigation Screening:** Search news sources, court records, and regulatory filings to identify red flags not captured in standard questionnaires.

Results & Outcomes

- ✓ Achieved 80%+ supplier response rates through persistent, professional follow-up
- ✓ Uncovered undisclosed litigation and regulatory actions through deep screening
- ✓ Reduced investigation cycle times by 60% through automation + human follow-up
- ✓ 600% productivity increase by automating formerly manual investigation processes

Related Case Studies

Case Study 11: Investigations & Due Diligence | Case Study 9: Foreign Supplier Verification



Ready to Transform Your Compliance Operations?

Intelleges automates complex compliance workflows, reduces risk, and delivers audit-ready documentation — so your team can focus on what matters most.

Schedule a Demo: www.intelleges.com/demo

Contact Us: info@intelleges.com

Intelleges — Precision. Control. Automation. Universality.

