

Ruslan Kotowski

Technical Writer

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PROFILE

Hey! I'm a technical writer with 7+ years expertise in technical communication, a curious mind, and an ability to quickly learn new things and deliver clear and concise documentation.

I feel most comfortable working in the docs-as-code environment and use modern technical writing tools, like SSGs, CI/CD tools, Git and Markdown.



EXPERIENCE

Adyen
2020 – Current

Technical Writer

At Adyen, I write technical documentation for the external developer audience. Documentation I work on includes API references, developer guides, how-to's, etc. I review and edit the content created by peer technical writers and non-writers to ensure best writing practices and developer experience.

WorkFusion
2018 – 2020

Technical Writer

At WorkFusion, I created customer-facing documentation, such as user guides, release notes, tutorials, etc. My daily activities included communication and collaboration with Development, Product, and Marketing teams, as well as coordinating a group of Technical Writers.

I led most of the documentation-related activities including a wide initiative of migrating the knowledge base to a Git-based framework.

Wargaming.net
2013 – 2018

Technical Writer

Created documentation for game developers, managers, and publishers. Collaborated with subject matter experts from distributed teams. Successfully participated in several large-scale company-wide documentation projects, including the transition from Confluence to a Git-based pipeline. Took part in establishing the documentation delivery flow for 3rd party developers.



EDUCATION

Certifications

ICAgile Certified Professional, Python Basics, ITMINE Business Analysis Basics.

Minsk State Linguistic
University

English language school, computer linguistics.

Bachelor of Linguistics

2008 – 2013