

All merchandise is manufactured in accordance with our high industrial and design standards and is warranted to be free from defects of material and workmanship for a period of ten (10) years from the date of delivery or placement in storage, and one (1) year for gas cylinders and task lights. This warranty covers goods under normal use and in service under conditions for which the merchandise was designed.

Due to the inherent nature of wood products, we cannot guarantee any product stored or set in place in an environment where temperature and humidity are not controlled. Temperatures must be maintained within a range of 50-80°F (or 10-27°C); the relative humidity must be maintained between 25 and 40%.

Products are manufactured, shipped and installed specifically for each project and client. As such, return of products, for whatever reason, is not practicable and not permitted. Our obligation during the warranty period is limited to repair or replacement at our option.

Wood surfaces must be cleaned only with water or an ammonia-based cleaner; use of other cleaning agents will void this warranty.

Our obligation during the warranty period is limited to repair or replacement at our option. This warranty becomes null and void on any goods repaired or altered by any person not so authorized by TUOHY Furniture Corporation or any merchandise which has been subject to misuse, improper storage, negligence, or accident. Natural rubber products placed directly on our wood finish may cause discoloration of the finish and will void this warranty. No warranty is made when products are acquired for personal or residential purposes. We make no other warranties, either expressed or implied as to any matter whatsoever, including without limitation, the condition of the merchandise, its merchantability, or its fitness for any particular use or purpose. All claims will be processed by the Customer Service Department.