USER ACCEPTANCE TESTING

PREQUISITE/REQUIREMENT

1. A mobile phone with a proper working SIM card
2. At least single ticket fee on your mobile account

APPROACH USED

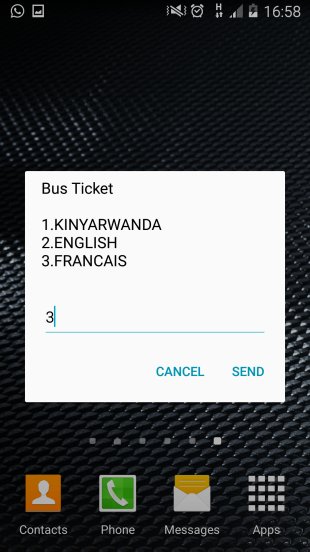
Follow all steps and try each possible scenario to test whether each of them is producing the expected result and list the possible errors that arises during the test.

TASK AND RESULTS

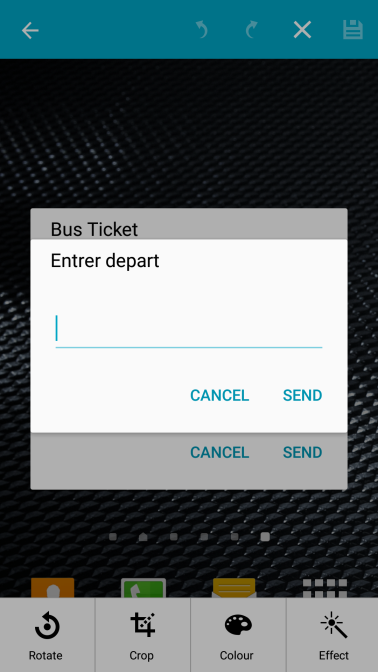
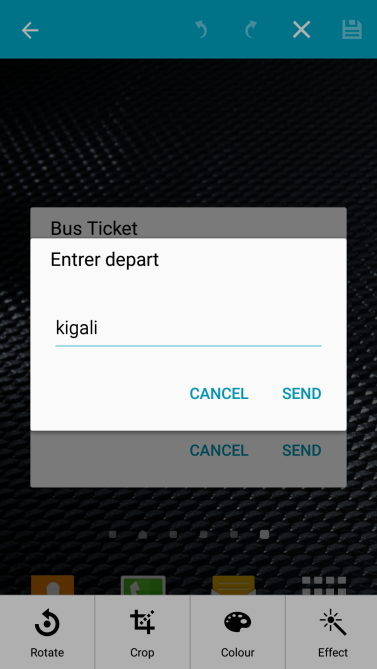
Ticket buying Main flow:

Part One:

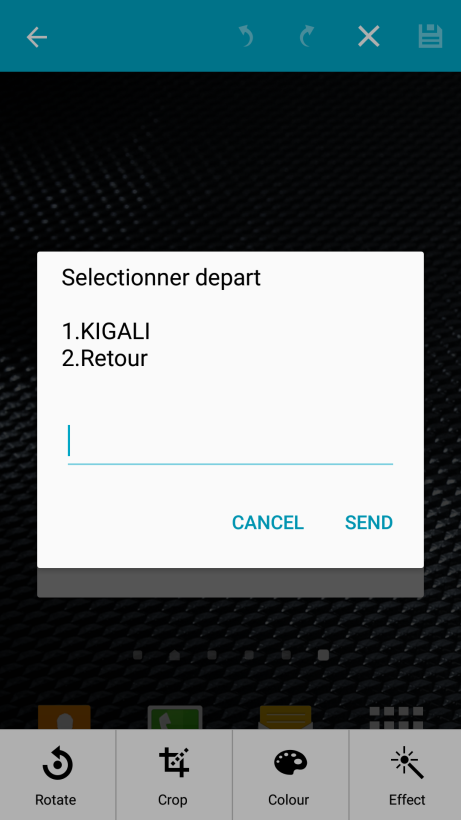
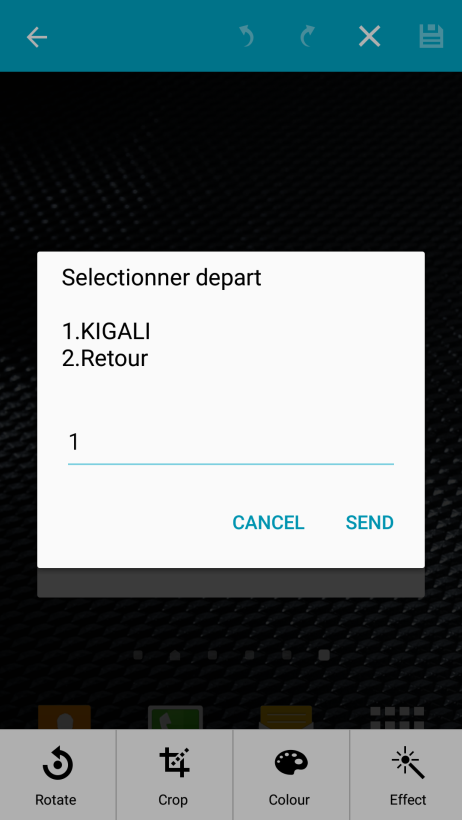
1. Dial USSD short code \*726\*1#
2. choose language:



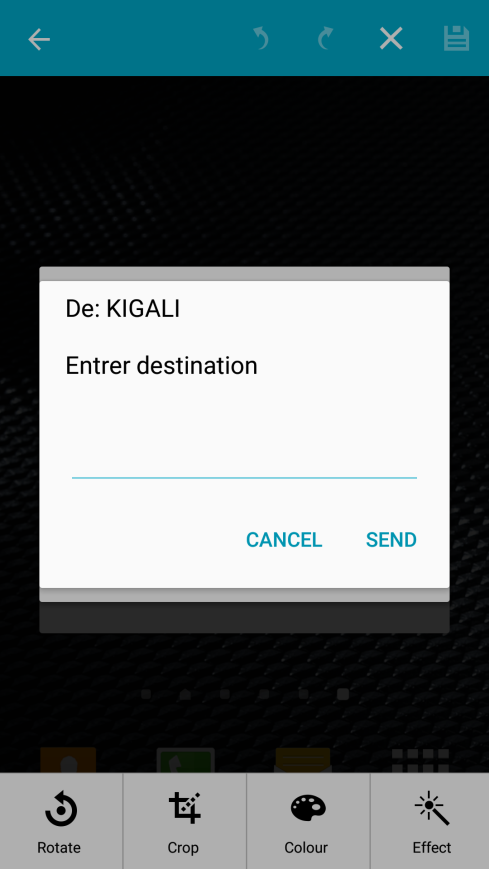
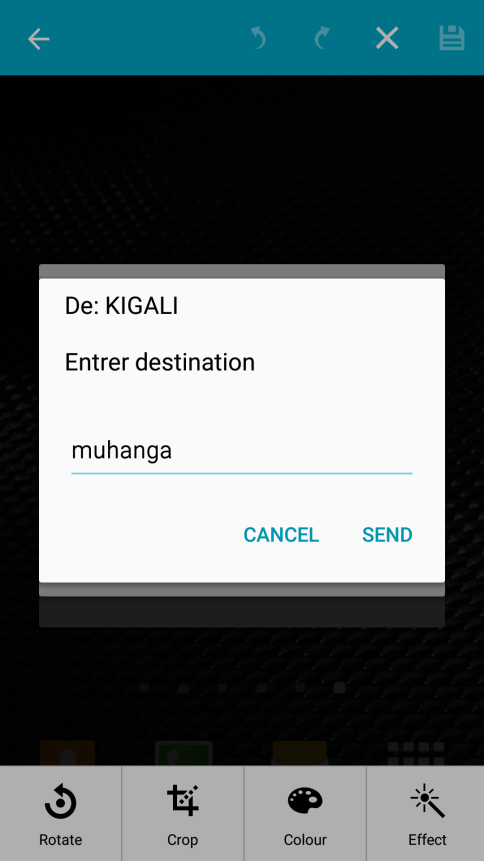
1. choose departure place

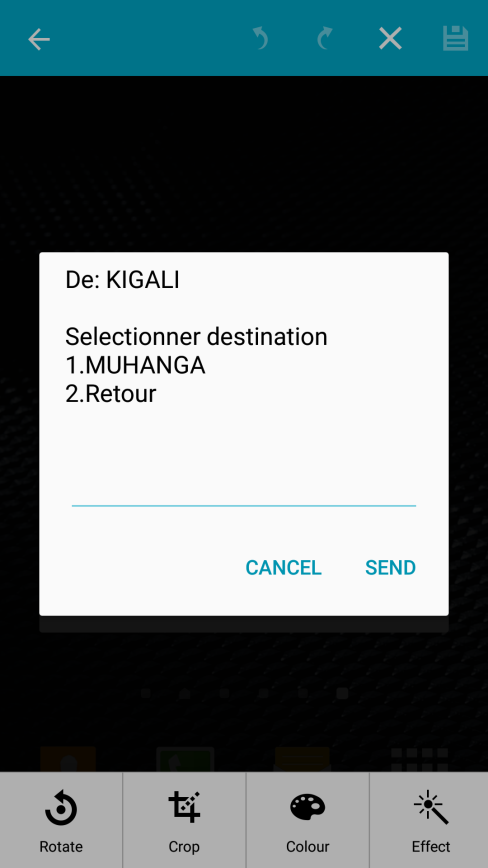
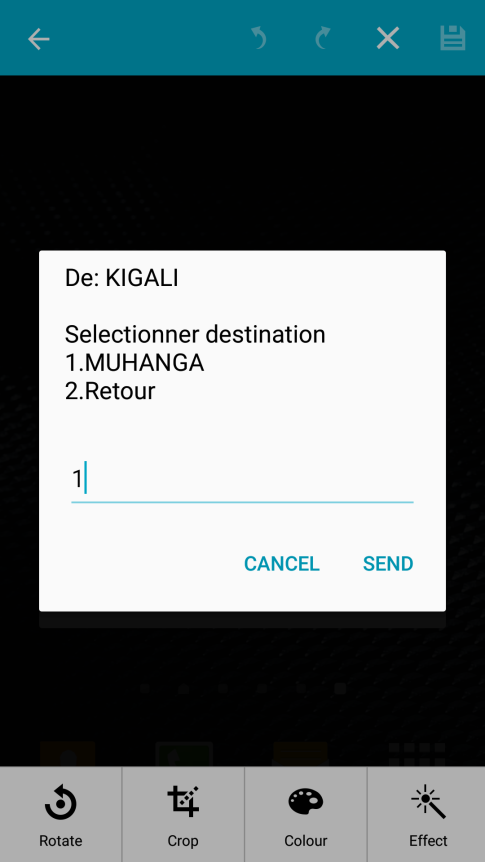
1. confirm departure place by choosing the number corresponding to your choice or go back

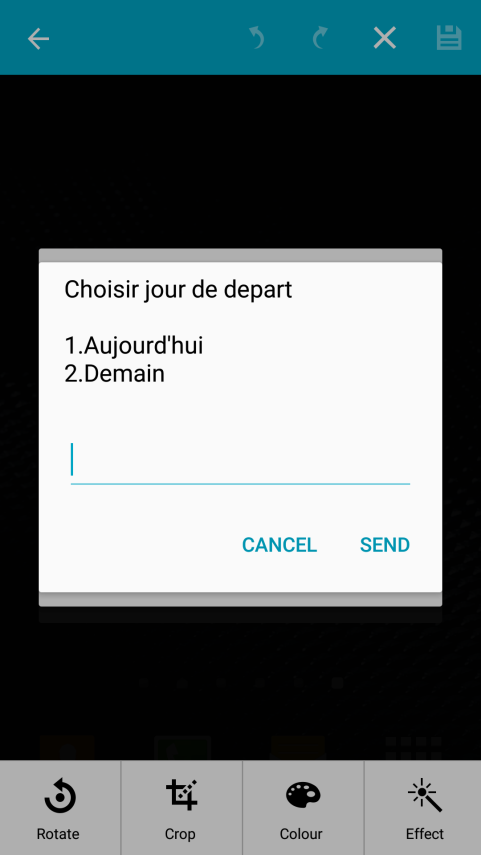
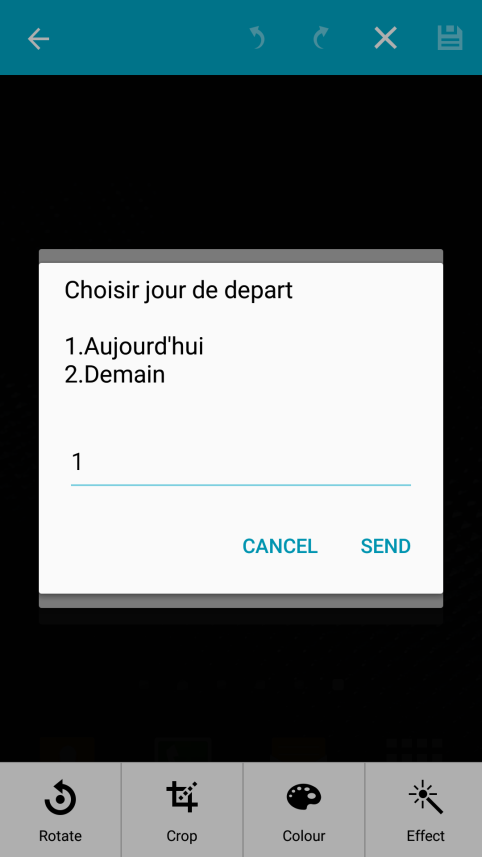
1. choose destination

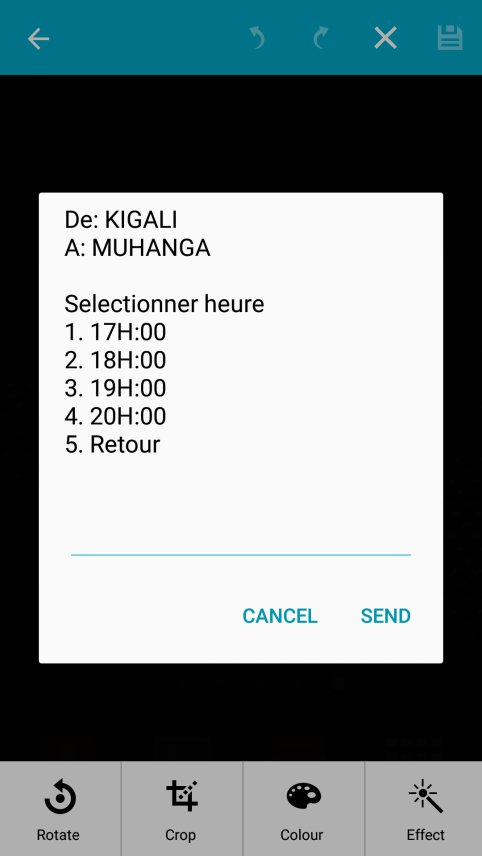
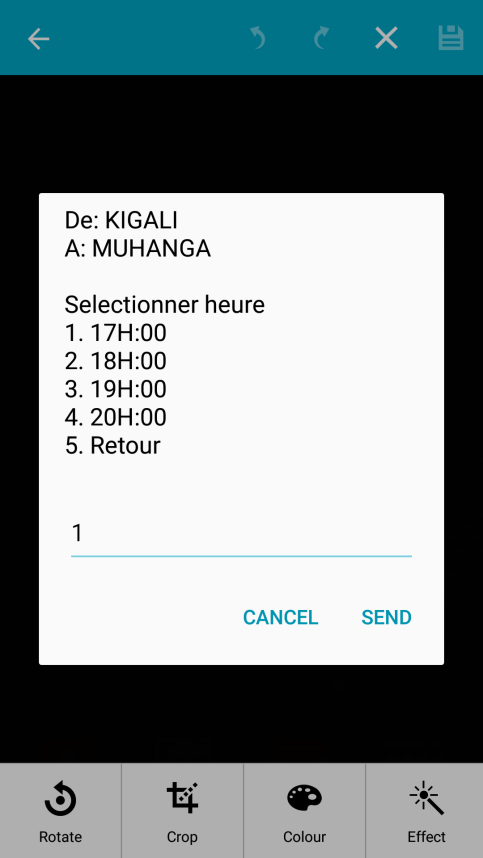
1. confirm destination by choosing the number corresponding to your choice or go back

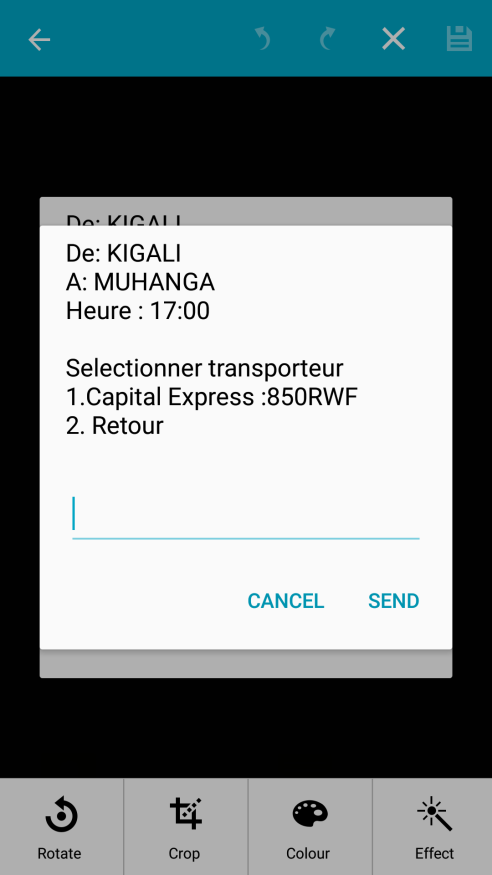
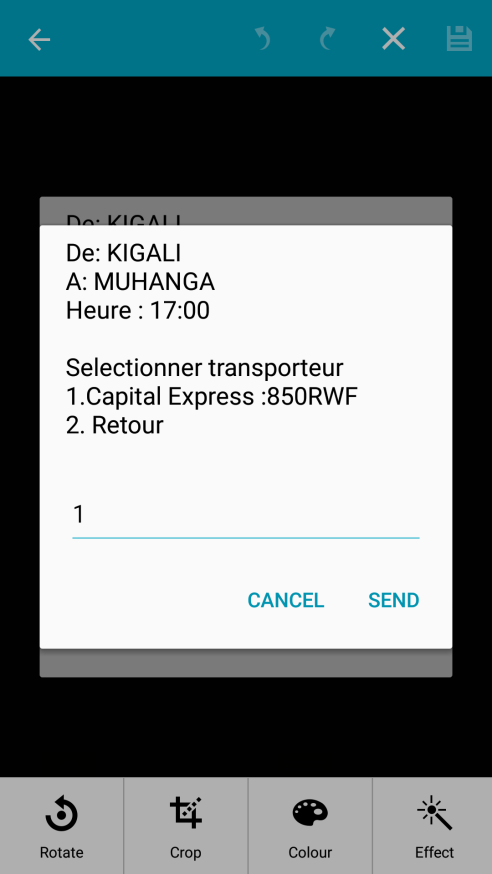
1. choose departure day two option are prompt today or tomorrow

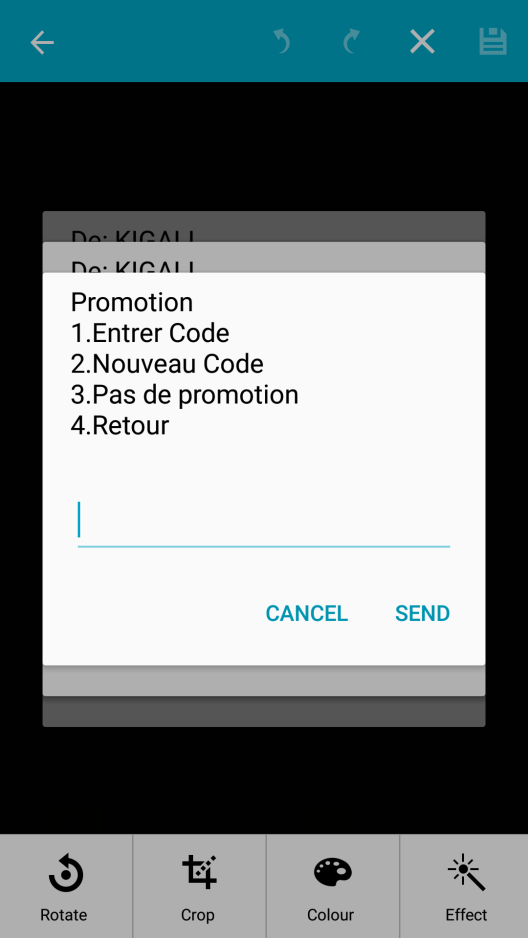
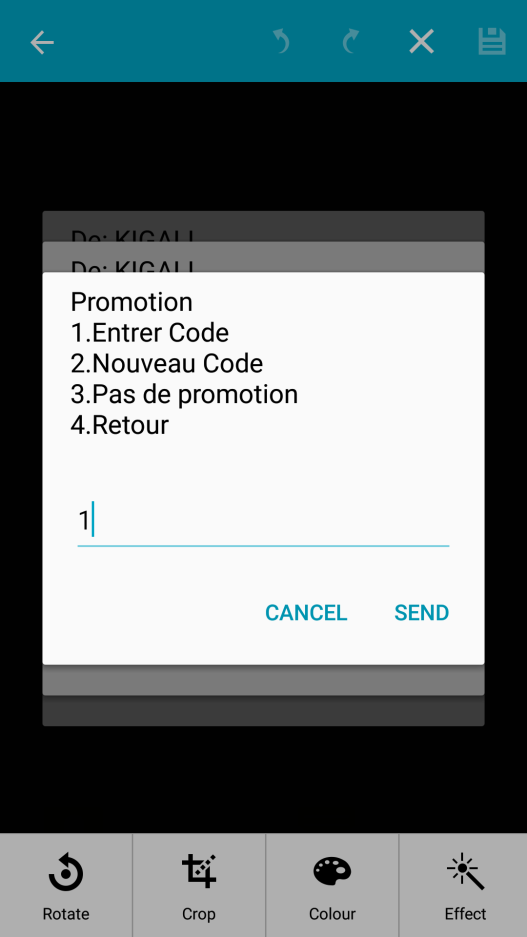
1. choose departure hours

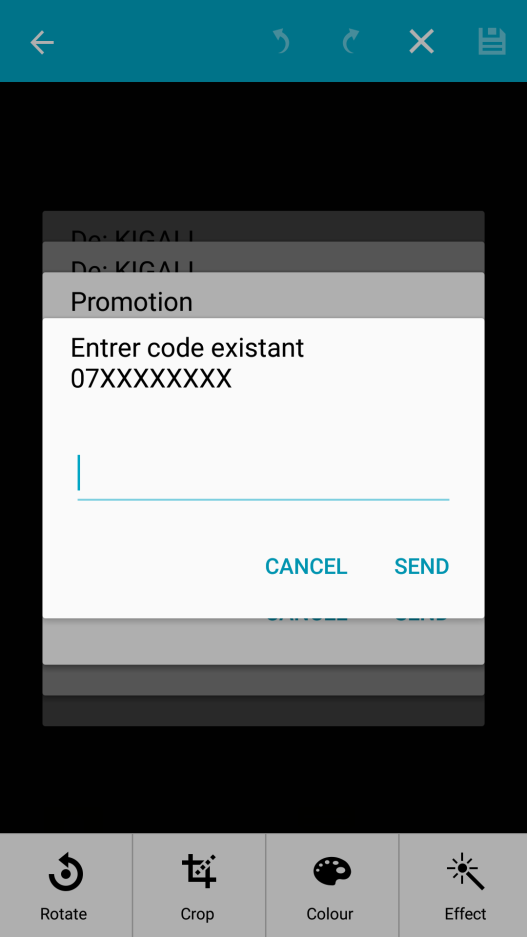
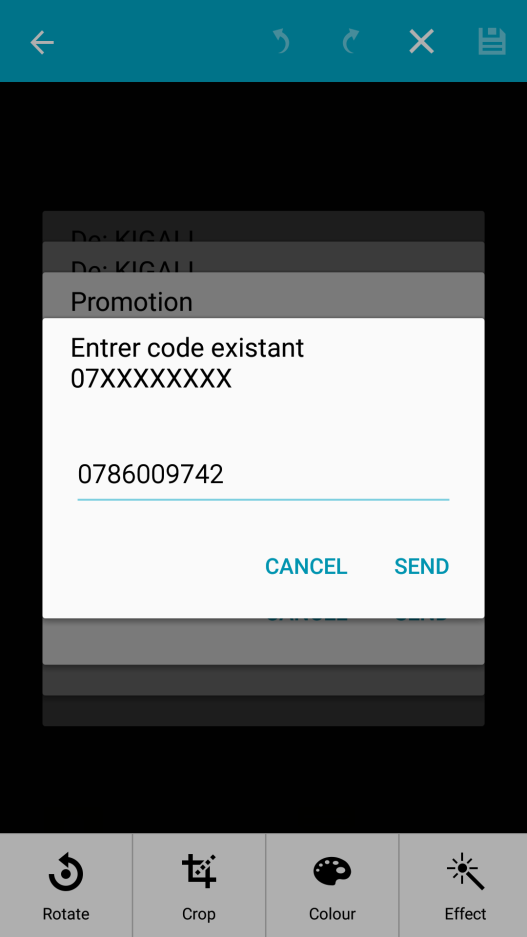
1. choose bus

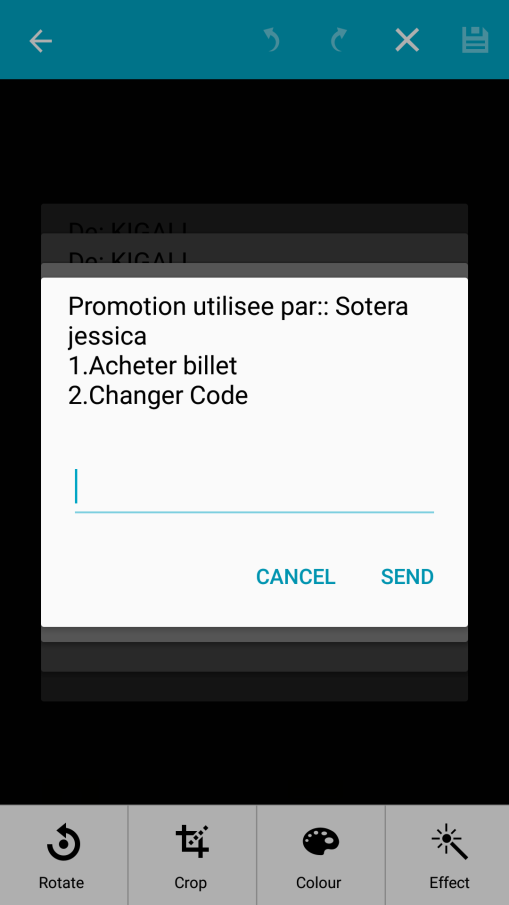
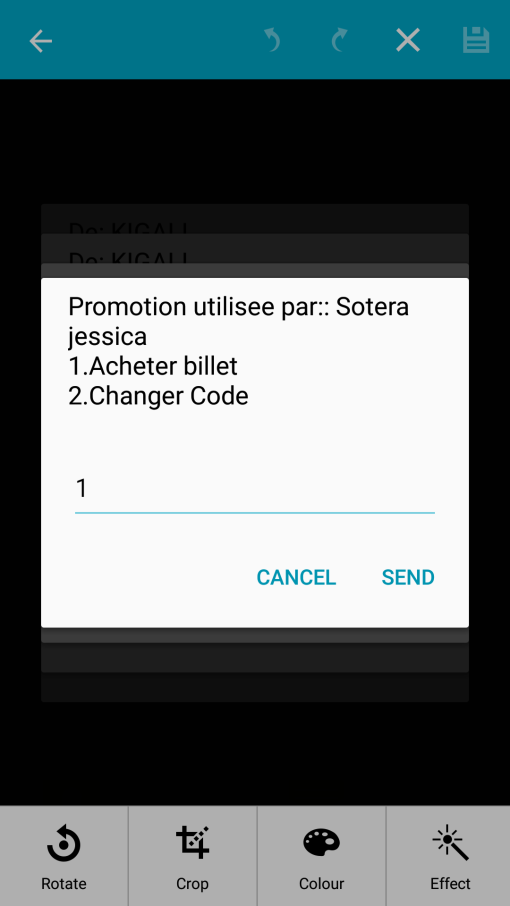
1. promotion menu is prompt
   1. use promotion

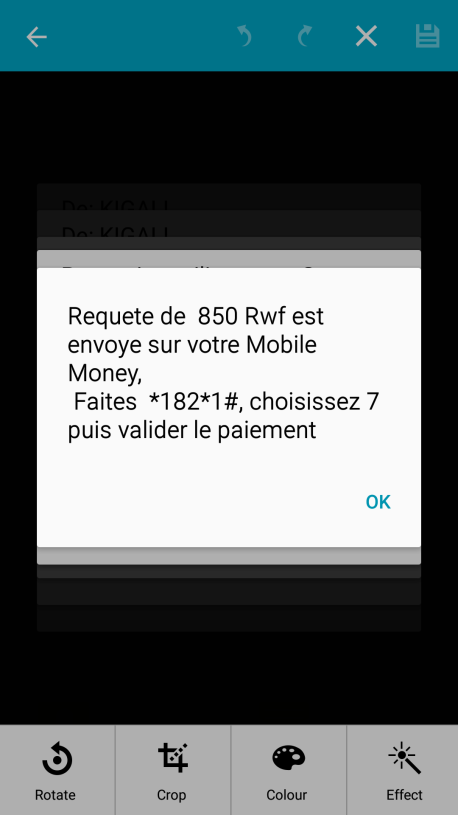
* + 1. enter existing code

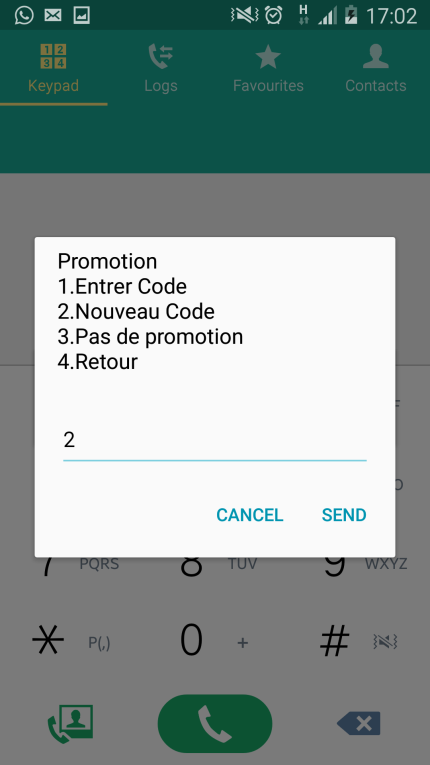
* + 1. Your name is prompt and buy ticket massage box is prompt

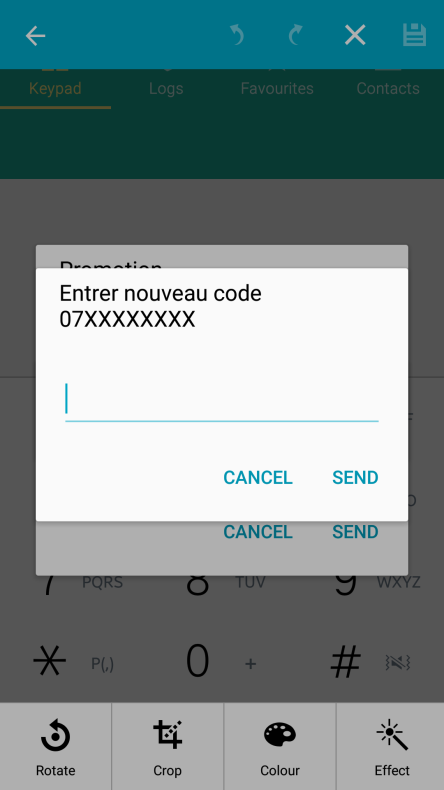
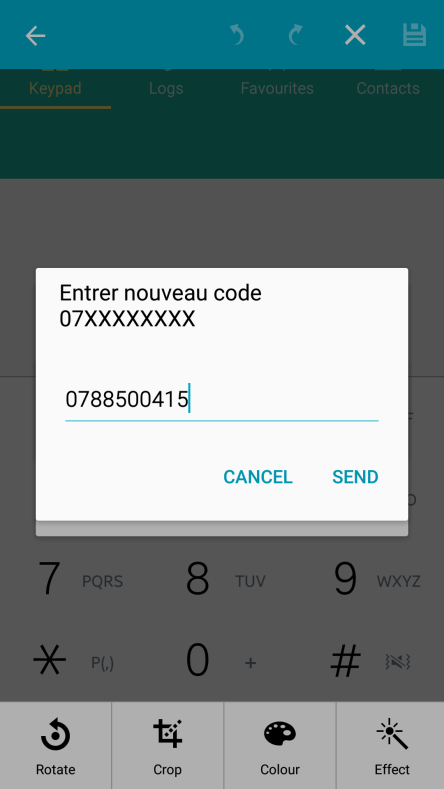
* + 1. Payment initiation message



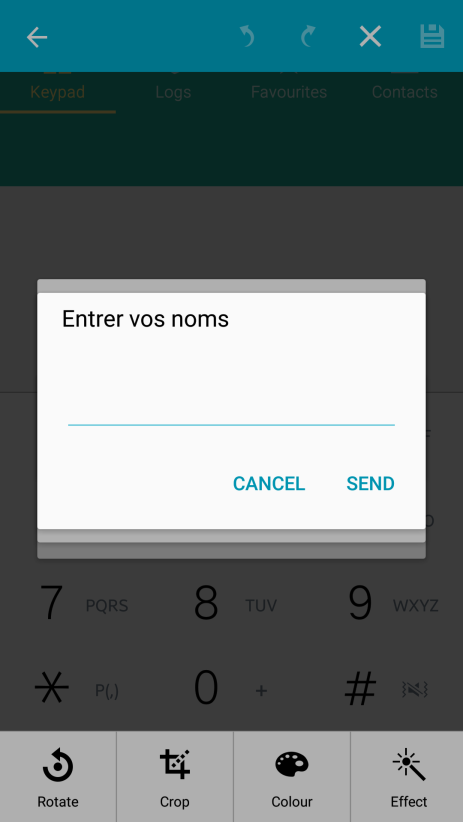
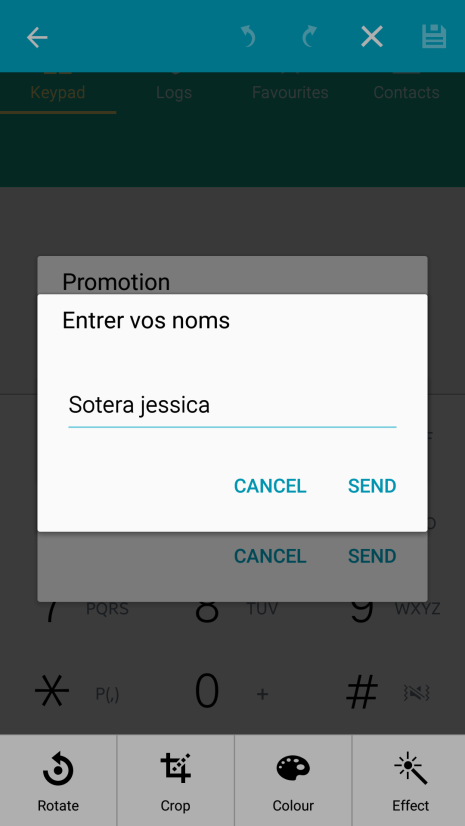
* 1. register promotion code



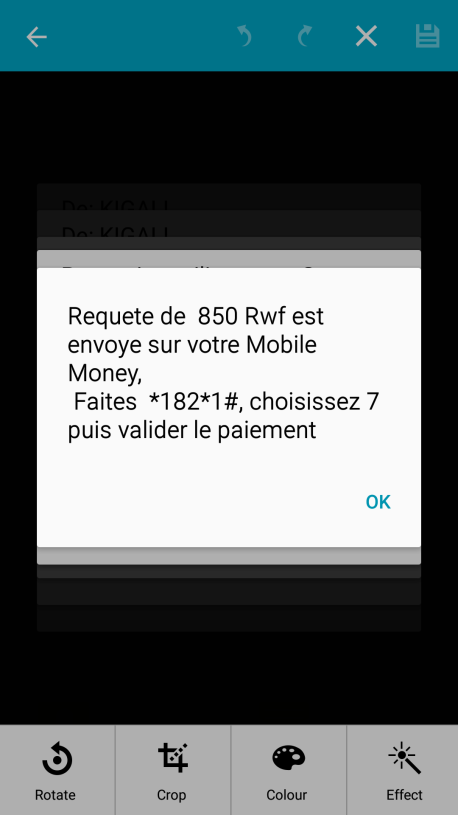
* + 1. enter new code

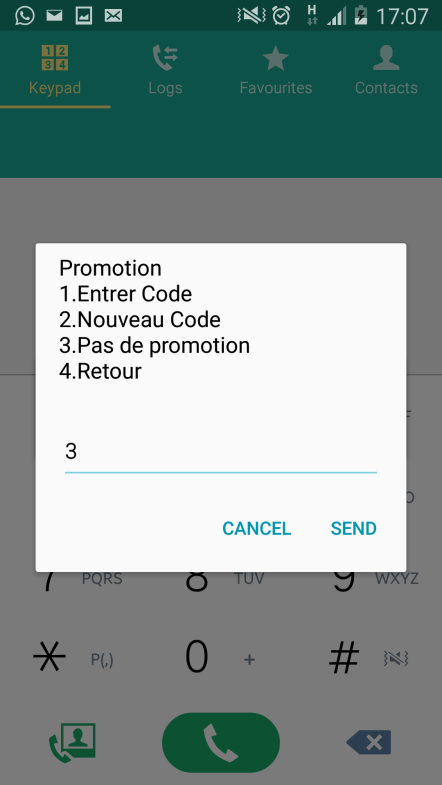
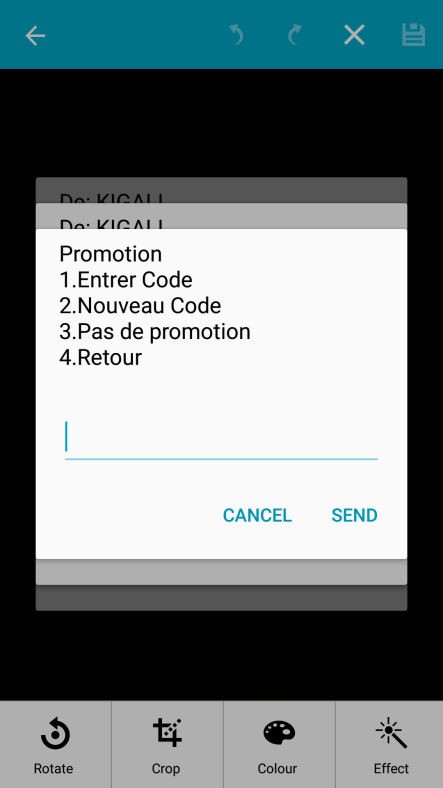
* + 1. buy ticket

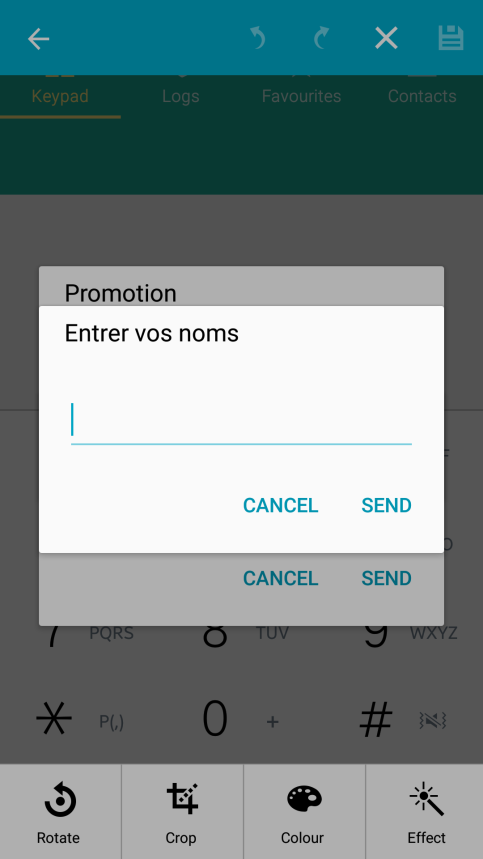
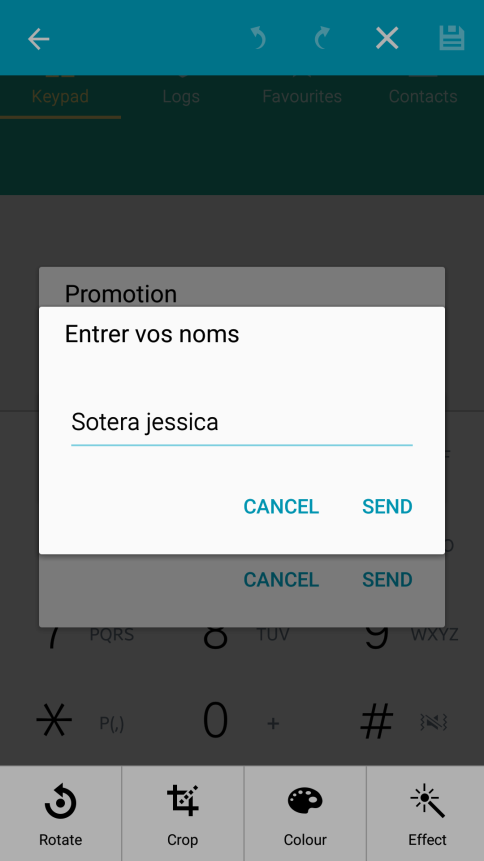
* + 1. payment initiation message



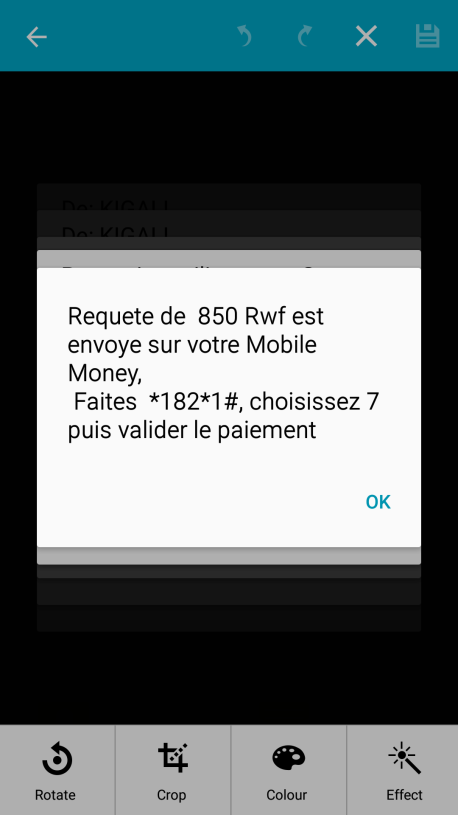
* 1. Not interested



1. write your name

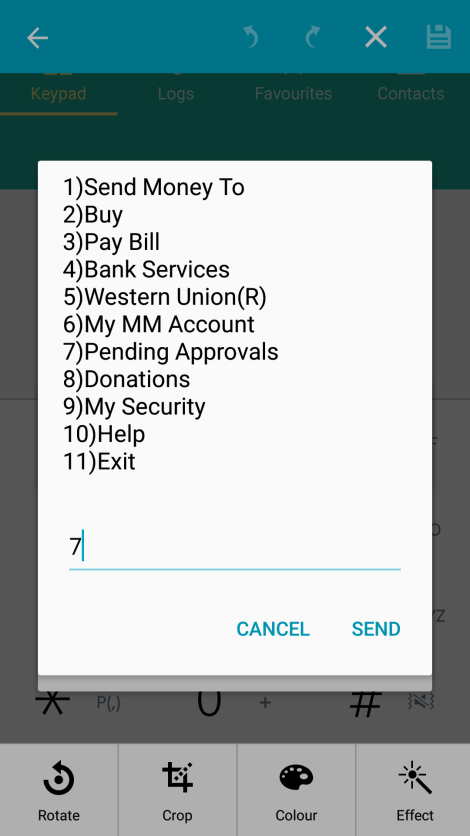
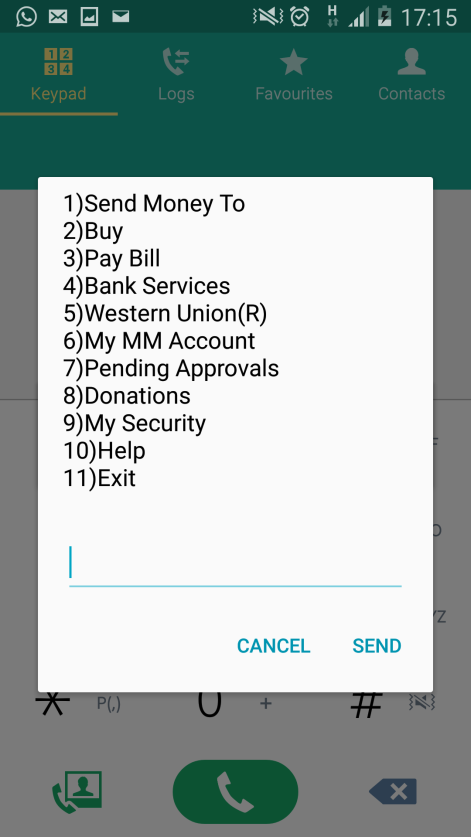
 

* + 1. payment initiation message

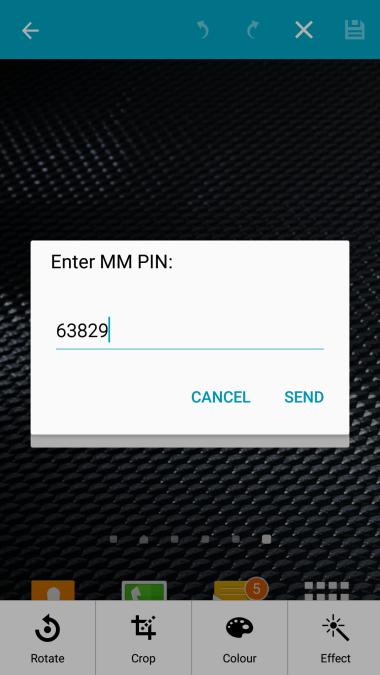
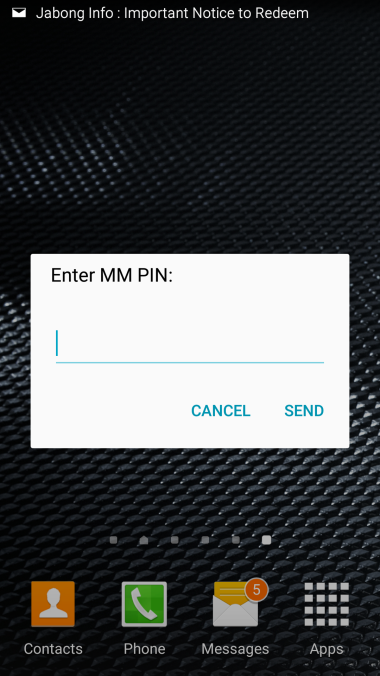


Part Two: Ticket payment via MTN Mobile Money

1. dial \*182\*1#
2. choose pending approvals



1. enter PIN



1. the follow the steps

