

Rizky Ridho Kharismanto, S.Kom

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Rungkut Asri VIII No 25 (Rungkut Asri RL 2B No. 15) Surabaya - 60293

PROFILE

10+ years of people manager in IT System Development varied from Project Manager/Product Manager to Senior Programmer with rich experience in Full-Stack Development (hands-on experience in PHP CodeIgniter Framework for Back-End, React for Front-End, Restful API, SQL-NoSQL Platform, Docker-Kubernetes deployment, Git version)

EXPERIENCE

Bukopin Bank (DC & DRC)

2015 > Current

Data Center Disaster Recovery Site Coordinator, Manager

- Maintaining existing in-house Data Centers Disaster Recovery Site, ensure data center-related priorities are consistent with company objectives. Managing and overseeing management of teams within data center operations including datacenter site services, logistics, and deployment.
- Coach and develop a team to achieve strategic business goals, ensuring the highest levels of performance.
- Creating and maintaining metrics of all aspects of the Data Centers and utilizing those metrics to drive constant positive improvement for processes and procedures
- Collaborating and coordinating with multiple internal business, including but not limited to liaising with internal teams & management groups, to ensure the successful delivery of service levels and quality standards for the Data Centers Disaster Recovery Site teams in implementing service methodologies that include incident management, problem management, change management, capacity management and manage the implementation of projects within the team.
- Shared responsibilities with Data Center Operation Manager to operate daily bank operational, analyzing production operations and initiate corrective actions to ensure operational stability
- Assisting IT Quality Assurance Manager during internal and external audits
- Managing relationships with external vendors & contractors
- Providing regular reports on overall status of the Disaster Recovery Site to IT Operation Division Head, follow-up incidents and root cause analysis impact to local business

RRK Corporation

2009 > Current

Project Manager / Solution Architect

- Providing business alternatives to achieve effectiveness and efficiency in ICT Infrastructure for the client
- Assisting the client in a business transformation process including but not limited to ICT Transformation
- Developing system and application as a business function both in on-premise environment and cloud-environment
- Manage technical workaround for internal teams: scrapping from the scratch to go-live implementation
- Act as a single point of project contact for both internal and external teams, manage the lifecycle project from the start until it is finished

EDUCATION

STIKOM

2007 > 2014

Bachelor of Computer (B.Comp or S.Kom)

- GPA Points 3.30 of 4
- Thesis : Design and Build the Inventory and Maintenance of Computer Asset at PT PLN (Persero) Distribusi Jawa Timur
- Awards: Microsoft Office Mastery (2010), Java Programming (2010), Oracle DB Administration 10G (2010)
- Accomplishment : Lead the team in almost every credits that require project to surpass the final exam

COURSES

- ITIL Service Management v4
- Lean Six Sigma (Yellow Belt)
- Virtualization: VMWare, Nutanix
- CDCP (Certified Data Center Professional)
- Cloud Technologies: AWS, Alibaba Cloud, GCP and OCI
- IBM AS400 System Administration
- Red Hat OpenShift
- ICND Cisco Part-1

SKILL

- Personal: Leadership, Analytical and Critical Thinking, Problem Solving, Communication.
- Technical: Project Management, Disaster Recovery, High Availability, Banking, Datacenter Operation and Facility, Web/Desktop Programming and Database, Cloud Operation-Architect
- Agile – Scrum Environment
- Strategic IT Planning