

### Profile

An aspiring web Developer bringing forth experience in designing, testing and building web applications. Proficient in various platforms, languages, and frameworks. Competent with the latest cutting edge development tools and procedures. Able to effectively self-manage during independent projects, as well as collaborate as part of a productive team.

## Projects

## **Readers Revival**

Readers Revivals is a front-end reading planner application. Using j Query, Web API's and JavaScript, to build an interactive interface where a user can search for a specific book, generate random book, add books to their planner and view scheduled books per month.

#### Crush

Crush is a full stack dating application which uses JavaScript, j Query in the front-end. Node, Express, Handlebars, and the MVC paradigm were the main back end frameworks used to create this app.

# Employment History

#### **Customer Service Advisor at Teleperformance**

August 2021 — Present

- Brought forth excellent customer service skills and a commitment to customer satisfaction.
- Worked with Customer Service and Product Development departments to enhance overall customer experience.

#### Customer service advisor at Sensee

April 2020 — July 2021

- Provided excellent customer service and achieved a high rate of client satisfaction and retention.
- Helped to increase customer return rates by providing excellent customer service at all times.

## Education

Full -stack Web Development, University of Birmingham

September 2021 — March 2022

#### **Details**

07708454285

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#### Links

LinkedIn Github

#### **Skills**

HTML & CSS

JavaScript

jQuery

Web API's

Bootstrap

Node.js

Express.js

MySQL

#### Languages

English

Somali