## CANCELLATION/REFUND POLICY

## Cancellation/Refund Policy for Avatar NFT Making Website:

- 1. All sales of Avatar NFTs are final and non-refundable. Once an NFT has been purchased, it cannot be returned or exchanged.
- 2. In the rare event that a purchased Avatar NFT is not received due to technical issues or errors, the buyer may contact our customer support team for assistance. We will investigate the issue and if it is determined that the NFT was not successfully delivered, we will issue a refund.
- 3. If an Avatar NFT is found to be fraudulent or not as described, the buyer may also contact our customer support team for assistance. We will investigate the issue and if it is determined that the NFT was not as advertised, we will issue a refund.
- 4. We reserve the right to cancel or refuse any order for any reason, including but not limited to suspected fraudulent activity or violation of our terms of service.
- 5. In the event that we cancel an order, we will issue a full refund to the buyer.
- 6. Any refund will be issued in the same form of payment as the original purchase. Refunds may take up to 7 business days to process.
- 7. We reserve the right to modify this cancellation/refund policy at any time without prior notice.

By purchasing an Avatar NFT from our website, you agree to the terms of this cancellation/refund policy.