Safety and Regulatory Guide

HGST Active Archive System SA-7000

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1 Document Summary

Topics:

The following chapter defines the *scope*, *intended audience*, and *references* related to the Active Archive System Safety and Regulatory Guide.

1.1 Scope

The following document provides important system, safety, and regulatory information about HGST products. System, safety, or regulatory information that applies only to a specific product is also printed in the Active Archive System user documentation.

1.2 Intended Audience

This product was evaluated as Information Technology Equipment (ITE), which may be installed computer rooms, data centers and similar commercial type locations. The suitability of this product for other product categories and environments other than an ITE application, may require further evaluation.

1.3 References

- *Field Replaceable Unit Guide*
- *Hardware User Guide*

2 For More Information

Topics:

This chapter provides points of contact for the Active Archive System.

2.1 Points of Contact

For further assistance with the Active Archive System, contact Elastic Storage Platforms support. Please be prepared to provide the following information: serial number (S/N), product name, model number, and a brief description of the issue.

Telephone:

Region	Telephone Numbers	Support Hours and Additional Information
United States/International	1-408-717-7766	24 hours a day, 7 days a week
North America	1-844-717-7766	24 hours a day, 7 days a week Toll-free

Email:
support@hgst.com

Website:
www.hgst.com/support

3 Disclaimers

Topics:

The following chapter describes the Regulatory Statement of Compliance and Safety Compliance for the Active Archive System.

3.1 Regulatory Statement of Compliance

Product Name: **Active Archive System**
Regulatory Model: **SA-7000 series**
EMC Emissions: **Class A**

This product has been tested and evaluated as Information Technology Equipment (ITE) at accredited third-party laboratories for all safety, emissions and immunity testing required for the countries and regions where the product is marketed and sold. The product has been verified as compliant with the latest applicable standards, regulations and directives for those regions/countries. The suitability of this product for other product categories other than ITE, may require further evaluation.

The product is labeled with a unique regulatory model and regulatory type that is printed on the label and affixed to every unit. The label will provide traceability to the regulatory approvals listed in this document. The document applies to any product that bears the regulatory model and type names including marketing names other than those listed in this document.

3.1.1 Restricted Access Location

The Active Archive System is intended for installation in a server room or computer room where at least one of the following conditions apply:

- access can only be gained by SERVICE PERSONS or by USERS who have been instructed about the restrictions applied to the location and about any precautions that shall be taken and/or
- access is through the use of a TOOL or lock and key, or other means of security, and is controlled by the authority responsible for the location.

3.1.2 Safety Compliance

The following table outlines how the Active Archive System is being designed to pass the product safety requirements:

Table 1: Product Safety Compliance

Country/Region	Authority or Mark	Standard
Australia/New Zealand	CB report, CB certificate	AS/NZS 60950.1
Canada/North America	NRTL	CSA C22.22 No. 60950-1-07
Customs Union/Russia, Kazakhstan, Belarus, Armenia	EAC	TR CU 004/2011
European Union	CE	EN 60950-1
International		IEC60950, CB report and Certificate to include all country national deviations
United States/North America	NRTL	UL 60950-1
Mexico	NYCE or NOM	NOM-019-SCFI-1998
Brazil	INMETRO	IEC 60950-1

Country/Region	Authority or Mark	Standard
Taiwan	BSMI	CNS14336
Ukraine	UKrTEST or equivalent	4467-1:2005
Moldova	INSM	SM SR EN60950-1
Serbia	KVALITET	SRPS EN60950:2010
India	BIS	IS 13252 (Part 1):2010

3.1.3 Electromagnetic Compatibility Agency Requirements

The following table outlines how the Active Archive System is being designed to comply with the Electromagnetic Compatibility (EMC) agency requirements:

Table 2: Product EMC/Immunity Compliance

Country/Region	Authority or Mark	Standard	Status
Australia/New Zealand	C-tick or A-tick	AS/NZS CISPR22	Complete
Canada/North America	Industry Canada	ICES-003	Complete
Customs Union/Russia, Kazakhstan, Belarus, Armenia	EAC	TR CU 020/2011	Complete
European Union	CE	EN55022, EN55024 including EN61000-3-2, EN61000-3-3	Complete
International		CISPR22, CISPR24	Complete
Japan	VCCI	V-3:2014	Complete
United States/North America	FCC	FCC Part 15	Complete
Taiwan	BSMI	CNS13438	Complete
Korea	MSIP	KN22, KN24	Complete
Ukraine	UKrTEST or equivalent	4467-1:2005	Complete
Serbia	KVALITET	CISPR22	Complete
Brazil	INMETRO		Complete

4 Safety and Regulatory

Topics:

The following chapter provides safety and regulatory information for the Active Archive System.

4.1 Optimizing Location

Failure to recognize the importance of optimally locating your product and failure to protect against electrostatic discharge (ESD) when handling your product can result in lowered system performance or system failure.

Do not position the unit in an environment that has extreme high temperatures or extreme low temperatures. Be aware of the proximity of the unit to heaters, radiators, and air conditioners.

Position the unit so that there is adequate space around it for proper cooling and ventilation. Consult the product documentation for spacing information.

Keep the unit away from direct strong magnetic fields, excessive dust, and electronic/electrical equipment that generate electrical noise.

4.2 Safety Warnings and Cautions

To avoid personal injury or property damage, before you begin installing the product, read, observe, and adhere to all of the following safety instructions and information. The following safety symbols may be used throughout the documentation and may be marked on the product and / or the product packaging.

CAUTION Indicates the presence of a hazard that may cause minor personal injury or property damage if the CAUTION is ignored.

WARNING Indicates the presence of a hazard that may result in serious personal injury if the WARNING is ignored.

Indicates potential hazard if indicated information is ignored.

Indicates shock hazards that result in serious injury or death if safety instructions are not followed.

Indicates do not touch fan blades, may result in injury.

Indicates disconnect all power sources before servicing.

4.3 Electrostatic Discharge

 **CAUTION**

Electrostatic discharge can harm delicate components inside HGST products.

Electrostatic discharge (ESD) is a discharge of stored static electricity that can damage equipment and impair electrical circuitry. It occurs when electronic components are improperly handled and can result in complete or intermittent failures

Wear an ESD wrist strap for installation, service and maintenance to prevent damage to components in the product. Ensure the antistatic wrist strap is attached to a chassis ground (any unpainted metal surface). If possible, keep one hand on the frame when you install or remove an ESD-sensitive part.

Before moving ESD-sensitive parts placed it in ESD static-protective bags until you are ready to install the part.

4.4 Rackmountable Systems

CAUTION

Always install rack rails and storage enclosure according to applicable product documentation. Follow all cautions, warnings, labels and instructions provided with the product and the rackmount instructions.

Reliable earthing of rack-mounted equipment should be maintained.

If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.

Observe the maximum rated ambient temperature, which is specified in the product documentation.

Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.

4.5 Power Connections

Be aware of the ampere limit on any power supply or extension cables being used. The total ampere rating being pulled on a circuit by all devices combined should not exceed 80% of the maximum limit for the circuit.

CAUTION The power outlet must be easily accessible close to the unit.

 Always use properly grounded, unmodified electrical outlets and cables. Ensure all outlets and cables are rated to supply the proper voltage and current.

 This unit has more than one power supply connection; both power cords must be removed from the power supplies to completely remove power from the unit. There is no switch or other disconnect device.

4.6 Power Cords

 Use only tested and approved power cords to connect to properly grounded power outlets or insulated sockets of the rack's internal power supply.

If an AC power cord was not provided with your product, purchase one that is approved for use in your country.

CAUTION To avoid electrical shock or fire, check the power cord(s) that will be used with the product as follows:

- The power cord must have an electrical rating that is greater than that of the electrical current rating marked on the product.
- Do not attempt to modify or use the AC power cord(s) if they are not the exact type required to fit into the grounded electrical outlets.
- The power supply cord(s) must be plugged into socket-outlet(s) that is /are provided with a suitable earth ground.
- The power supply cord(s) is / are the main disconnect device to AC power. The socket outlet(s) must be near the equipment and readily accessible for disconnection.

4.7 Safety and Service

 All maintenance and service actions appropriate to the end-users are described in the product documentation. All other servicing should be referred to a HGST-authorized service technician.

 To avoid shock hazard, turn off power to the unit by unplugging both power cords before servicing the unit. Use extreme caution around the chassis because potentially harmful voltages are present.

 When replacing a hot-plug power supply, unplug the power cord to the power s upply being replaced before removing it from the Storage Enclosure.

 The power supply in this product contains no user-serviceable parts. Do not open the power supply. Hazardous voltage, current and energy levels are present inside the power supply. Return to manufacturer for servicing.

 Use caution when accessing part of the product that are labeled as potential shock hazards, hazardous access to moving parts such as fan blades or caution labels.

5 HGST Regulatory Statements

Topics:

The following chapter provides regulatory statements for the Active Archive System.

HGST Storage Enclosures are marked to indicate compliance to various country and regional standards.

Note: *Potential equipment damage:* Operation of this equipment with cables that are not properly shielded and not correctly grounded may cause interference to other electronic equipment and result in violation of Class A legal requirements. Changes or modifications to this equipment that are not expressly approved in advance by HGST will void the warranty. In addition, changes or modifications to this equipment might cause it to create harmful interference.

5.1 FCC Class A Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. Any modifications made to this device that are not approved by HGST may void the authority granted to the user by the FCC to operate equipment.

5.2 FCC Verification Statement (USA)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates and can radiate radio frequency energy, and if not installed and used in accordance with the Active Archive System User Guide, it may cause harmful interference to radio communications.

5.3 ICES-003 Class A Notice—Avis NMB-003, Classe A

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe A est conforme à la norme NMB-003 du Canada.

5.4 CE Notices (European Union), Class A ITE

Marking by the symbol indicates compliance of this system to the applicable Council Directives of the European Union, including the EMC Directive (2004/108/EC) and the Low Voltage Directive (2006/95/EC). A “Declaration of Conformity” in accordance with the applicable directives has been made and is on file at HGST Europe.

5.5 Europe (CE Declaration of Conformity)

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled “Digital Apparatus,” ICES-003 of the Canadian Department of Communications.

Cet appareil numérique respecte les limites bruits radioélectriques applicables aux appareils numériques de Classe A prescrites dans la norme sur le matériel brouilleur: “Appareils Numériques”, NMB-003 édictée par le Ministre Canadian des Communications.

5.6 Japanese Compliance Statement, Class A ITE

The following Japanese compliance statement pertains to VCCI EMI regulations:

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI－A

English translation:

This is a Class A product based on the Technical Requirement of the Voluntary Control Council for Interference by Information Technology (VCCI). In a domestic environment, this product may cause radio interference, in which case the user may be required to take corrective actions.

5.7 Taiwan Warning Label Statement, Class A ITE

警告使用者:

此為甲類資訊技術設備，於居住環境中使用時，

可能會造成射頻擾動，在此種情況下，使用者會

被要求採取某些適當的對策。

English translation:

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take adequate measures.

5.8 KCC Notice (Republic of Korea Only), Class A ITE

기 종 별	사 용 자 안 내 문
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English translation:

Please note that this device has been approved for business purposes with regard to electromagnetic interference. If you find that this device is not suitable for your use, you may exchange it for a non-business device.

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