

# **Privacy Policy**

## **Clinique ostéopathique Christophe Roland**

### Introduction

In view of the development of new communication tools, it is necessary to pay particular attention to the protection of privacy. That is why we are committed to respecting the confidentiality of the personal information we collect.

### Collection of personal information

We collect the following:

- ❖ Last Name
- ❖ First Name
- ❖ Electronic address
- ❖ Phone number / fax

The personal information we collect is collected through forms and through the interactivity established between you and our website. We also use cookies and/or logs, as described in the next section, to collect information about you.

### Forms and interactivity:

Your personal information is collected through a form, namely:

- ❖ Appointment booking form on the Square appointment script integrated into the website.

We use the information collected for the following purposes:

- ❖ Contact

Your information is also collected through interactivity between you and our website in the following ways:

- ❖ Contact

We use the information thus collected for the following purposes

- ❖ Communication

## Log files and cookies

We collect certain information through log files and cookies. This mainly concerns the following information:

- ❖ IP address
- ❖ Pages visited internally and queries
- ❖ Date and time of connection

The use of such files allows us to:

- ❖ Service improvement and personalised reception
- ❖ Statistics

## Right of withdrawal

We are committed to offering you the right to withdraw your personal information. The right to withdraw is defined as the ability of Internet users to request that their personal information no longer appear, for example, on a mailing list. To exercise these rights, you can contact Christophe Roland:

- ❖ Postal code: 3845 avenue Laval, Montréal H2W2H9
- ❖ Email: [cliniqueroland@me.com](mailto:cliniqueroland@me.com)
- ❖ Phone: 514-836-7667

## Access right

We undertake to recognize the right of access and rectification to data subjects who wish to consult, modify or delete their information. The exercise of this right will be done with Christophe Roland:

- ❖ Postal code: 3845 avenue Laval, Montréal H2W2H9
- ❖ Email: [cliniqueroland@me.com](mailto:cliniqueroland@me.com)
- ❖ Phone: 514-836-7667

## Security

The personal information we collect is stored in a secure environment. People working for us are required to respect the confidentiality of your information. To ensure the security of your personal information, we use the following measures:

- ❖ SSL Protocol (Secure Sockets Layer)
- ❖ Access management -person concerned
- ❖ Backups

We are committed to maintaining a high degree of confidentiality by integrating the latest technological innovations to ensure the confidentiality of your transactions. However, as there is no mechanism that provides maximum security, there is always some risk when using the Internet to transmit personal information.