

# Kenyon Fryman

Senior IT Support Engineer

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## Education

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B.S. **Kansas State University**, Political Science

Manhattan, KS  
Dec 2012

BS **Oregon State University**, Computer Engineering

A Post-baccalaureate option program for a second degree

Remote, USA  
Aug 2024 – July 2027

## Experience

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**Google LLC**, IT Support Engineer

Provided Tier 2 and 3 support for Google Employees. Worked on special projects to enhance efficiency in troubleshooting virtual desktops.

Seattle, WA  
Feb 2021 – Sept 2024  
3 years 8 months

- Senior Engineer and Mentor for onboarding new engineers
- Member of the AI Principle Pioneers for LLM testing
- Dogfooded multiple devices and software products to market, ex. Pixel 8 Pro
- Subject Matter Expert in virtual desktops and troubleshooting

**St Vrain Valley Schools**, IT Systems Technician

Provide Tier 1 and 2 support to local schools and assist in the 1:1 technology initiative.

Longmont, CO  
Aug 2020 – Jan 2021  
6 months

- Helped update internal knowledgebase to make it more accessible and up-to-date.
- Received and helped audit 40 thousand new devices for district use
- Acted as a trainer for new members of the team

**Garden City Public Schools**, Technology Assistant IV

Tier 1 support for 600 end users. Supporting iPadOS, Windows, and MacOS.

Garden City, KS  
Mar 2018 – July 2020  
2 years 5 months

- Updated wordpress CMS for school website
- Created effective rollout of new technology to ensure equitable distribution

## Projects

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**Portfolio**

Small excerpts of programs and scripts to showcase skill in Object Oriented Programming and Scripting

Dec 2025 – present

- All scripts are ones initially written for past positions

**resume**

repository holding a copy of this resume and its configuration

Aug 2006 – present

## Certifications

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- Google IT Professional Support Certificate (2019)
- Microsoft C# Fundamentals (2024)
- Programming Fundamentals Microcredential - Oregon State University (2025)

## **Skills**

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**Languages:** Python, Markdown, C#, Bash, Powershell

**Operating Systems:** Windows, MacOS, Android, iOS, Linux

**Frameworks:** Django, Flask

**Soft Skills:** Customer Service, Cross-team Collaboration, Mentorship

## **Volunteer work**

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1. Books to Prisoners - Seattle, WA
2. PyCon 2025 Volunteer
3. ATmosphere Conf Volunteer 2026