Kenyon Fryman

Senior IT Support Engineer

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Education

B.S.	**Kansas State University**, Political Science	Manhattan, KS Dec 2012
BS	**Oregon State University**, Computer Engineering A Post-baccalaureate option program for a second degree	Remote, USA Aug 2024 – July 2027

Experience

Google LLC, IT Support Engineer — Seattle, WA — Feb 2021 – Sept 2024 — 3 years 8 months

Provided Tier 2 and 3 support for Google Employees. Worked on special projects to enhance effciency in troubleshooting virtual desktops.

- Senior Engineer and Mentor for onboarding new engineers
- Member of the AI Principle Pioneers for LLM testing
- Dogfooded multiple devices and software products to market, ex. Pixel 8 Pro
- Subject Matter Expert in virtual desktops and troubleshooting

St Vrain Valley Schools, IT Systems Technician — Longmont, CO — Aug 2020 – Jan 2021 — 6 months

Provide Tier 1 and 2 support to local schools and assist in the 1:1 technology initiative.

- Helped update internal knowledgebase to make it more accessible and up-to-date.
- Recieved and helped audit 40 thousand new devices for district use
- Acted as a trainer for new members of the team

Garden City Public Schools, Technology Assistant IV — Garden City, KS — Mar 2018 – July 2020 — 2 years 5 months

Tier 1 support for 600 end users. Supporting iPadOS, Windows, and MacOS.

- Updated wordpress CMS for school website
- Created effective rollout of new technology to ensure equitable distribution

Projects

Portfolio — Dec 2025 – present

Small excerpts of programs and scripts to showcase skill in Object Oriented Programming and Scripting

- All scripts are ones initially written for past positions

resume — Aug 2006 – present

repository holding a copy of this resume and its configuration

Certifications

- Google IT Professional Support Certificate (2019)
- Microsoft C# Fundamentals (2024)
- Programming Fundamentals Microcredential - Oregon State University (2025)

Skills

Languages: Python, Markdown, C#, Bash, Powershell

Operating Systems: Windows, MacOS, Android, iOS, Linux

Frameworks: Django, Flask

Soft Skills: Customer Service, Cross-team Collaboration, Mentorship

Volunteer work

1. Books to Prisoners - Seattle, WA
2. PyCon 2025 Volunteer
3. ATmosphere Conf Volunteer 2026