

Kenyon Fryman

Senior IT Support Engineer

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Education

- B.S. Kansas State University**, Political Science Manhattan, KS
Dec 2012
- BS Oregon State University**, Computer Engineering Remote, USA
A Post-baccalaureate option program for a second degree Aug 2024 – July 2027

Experience

- Google LLC**, IT Support Engineer Seattle, WA
Provided Tier 2 and 3 support for Google Employees. Worked on special projects to enhance efficiency in troubleshooting virtual desktops. Feb 2021 – Sept 2024
3 years 8 months
- Senior Engineer and Mentor for onboarding new engineers
 - Member of the AI Principle Pioneers for LLM testing
 - Dogfooded multiple devices and software products to market, ex. Pixel 8 Pro
 - Subject Matter Expert in virtual desktops and troubleshooting
- St Vrain Valley Schools**, IT Systems Technician Longmont, CO
Provide Tier 1 and 2 support to local schools and assist in the 1:1 technology initiative. Aug 2020 – Jan 2021
6 months
- Helped update internal knowledgebase to make it more accessible and up-to-date.
 - Recieved and helped audit 40 thousand new devices for district use
 - Acted as a trainer for new members of the team
- Garden City Public Schools**, Technology Assistant IV Garden City, KS
Tier 1 support for 600 end users. Supporting iPadOS, Windows, and MacOS. Mar 2018 – July 2020
2 years 5 months
- Updated wordpress CMS for school website
 - Created effective rollout of new technology to ensure equitable distribution

Projects

- Portfolio** Dec 2025 – present
Small excerpts of programs and scripts to showcase skill in Object Oriented Programming and Scripting
- All scripts are ones initially written for past positions
- resume** Aug 2006 – present
repository holding a copy of this resume and its configuration

Certifications

- Google IT Professional Support Certificate (2019)
- Microsoft C# Fundamentals (2024)
- Programming Fundamentals Microcredential - Oregon State University (2025)

Skills

Languages: Python, Markdown, C#, Bash, Powershell

Operating Systems: Windows, MacOS, Android, iOS, Linux

Frameworks: Django, Flask

Soft Skills: Customer Service, Cross-team Collaboration, Mentorship

Volunteer work

1. Books to Prisoners - Seattle, WA
2. PyCon 2025 Volunteer
3. ATmosphere Conf Volunteer 2026