

Kenyon Fryman

Senior IT Support Engineer

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Education

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|-------------|--|-------------------------------------|
| B.S. | Kansas State University , Political Science
Focus in statistical science and Western European politics | Manhattan, KS
Dec 2012 |
| BS | Oregon State University , Computer Engineering
A Post-baccalaureate option program for a second degree | Remote, USA
Aug 2024 – July 2027 |

Experience

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| Google LLC , IT Support Engineer
Provided Tier 2 and 3 support for Google Employees. Worked on special projects to enhance efficiency in troubleshooting virtual desktops. <ul style="list-style-type: none">• Senior Engineer and Mentor for onboarding new engineers• Member of the AI Principle Pioneers for LLM testing• Dogfooded multiple devices and software products to market, ex. Pixel 8 Pro• Subject Matter Expert in virtual desktops and troubleshooting | Seattle, WA
Feb 2021 – Sept 2024
3 years 8 months |
| St Vrain Valley Schools , IT Systems Technician
Provide Tier 1 and 2 support to local schools and assist in the 1:1 technology initiative. <ul style="list-style-type: none">• Helped update internal knowledgebase to make it more accessible and up-to-date.• Recieved and helped audit 40 thousand new devices for district use• Acted as a trainer for new members of the team | Longmont, CO
Aug 2020 – Jan 2021
6 months |
| Garden City Public Schools , Technology Assistant IV
Tier 1 support for 600 end users. Supporting iPadOS, Windows, and MacOS. <ul style="list-style-type: none">• Updated wordpress CMS for school website• Created effective rollout of new technology to ensure equitable distribution | Garden City, KS
Mar 2019 – July 2020
1 year 5 months |

Projects

- | | |
|---|--------------------|
| Portfolio
Small excerpts of programs and scripts to showcase skill in Object Oriented Programming and Scripting <ul style="list-style-type: none">• All scripts are ones initially written for past positions | Dec 2025 – present |
| resume
repository holding a copy of this resume and its configuration | Aug 2006 – present |

Certifications

- Google IT Professional Support Certificate (2019)
- Microsoft C# Fundamentals (2024)
- Programming Fundamentals Microcredential - Oregon State University (2025)

Skills

Languages: Python, Markdown, C#, Bash, Powershell, Javascript

Operating Systems: Windows, MacOS, Android, iOS, Linux

Frameworks: Django, Flask, Express, React

Soft Skills: Customer Service, Cross-team Collaboration, Mentorship

Volunteer work

1. Books to Prisoners - Seattle, WA
2. PyCon 2025 Volunteer
3. ATmosphere Conf Volunteer 2026