

# Kenyon Fryman

Senior IT Support Engineer

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## Education

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B.S.	<b>Kansas State University</b> , Political Science Focus in statistical science and Western European politics	Manhattan, KS Dec 2012
BS	<b>Oregon State University</b> , Computer Engineering A Post-baccalaureate option program for a second degree	Remote, USA Aug 2024 – July 2027

## Experience

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<b>Google LLC</b> , IT Support Engineer	Seattle, WA
Provided Tier 2 and 3 support for Google Employees. Worked on special projects to enhance efficiency in troubleshooting virtual desktops.	Feb 2021 – Sept 2024 3 years 8 months
<ul style="list-style-type: none"><li>• Senior Engineer and Mentor for onboarding new engineers</li><li>• Member of the AI Principle Pioneers for LLM testing</li><li>• Dogfooded multiple devices and software products to market, ex. Pixel 8 Pro</li><li>• Subject Matter Expert in virtual desktops and troubleshooting</li></ul>	
<b>St Vrain Valley Schools</b> , IT Systems Technician	Longmont, CO
Provide Tier 1 and 2 support to local schools and assist in the 1:1 technology initiative. <ul style="list-style-type: none"><li>• Helped update internal knowledgebase to make it more accessible and up-to-date.</li><li>• Received and helped audit 40 thousand new devices for district use</li><li>• Acted as a trainer for new members of the team</li></ul>	Aug 2020 – Jan 2021 6 months
<b>Garden City Public Schools</b> , Technology Assistant IV	Garden City, KS
Tier 1 support for 600 end users. Supporting iPadOS, Windows, and MacOS. <ul style="list-style-type: none"><li>• Updated wordpress CMS for school website</li><li>• Created effective rollout of new technology to ensure equitable distribution</li></ul>	Mar 2019 – July 2020 1 year 5 months

## Projects

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<b>Portfolio</b>	Dec 2025 – present
Small excerpts of programs and scripts to showcase skill in Object Oriented Programming and Scripting <ul style="list-style-type: none"><li>• All scripts are ones initially written for past positions</li></ul>	
<b>resume</b> repository holding a copy of this resume and its configuration	Aug 2006 – present

## Certifications

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- Google IT Professional Support Certificate (2019)
- Microsoft C# Fundamentals (2024)
- Programming Fundamentals Microcredential - Oregon State University (2025)

## **Skills**

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**Languages:** Python, Markdown, C#, Bash, Powershell, Javascript

**Operating Systems:** Windows, MacOS, Android, iOS, Linux

**Frameworks:** Django, Flask, Express, React

**Soft Skills:** Customer Service, Cross-team Collaboration, Mentorship

## **Volunteer work**

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1. Books to Prisoners - Seattle, WA
2. PyCon 2025 Volunteer
3. ATmosphere Conf Volunteer 2026