SWIGGY
FOOD DELIVERY APP
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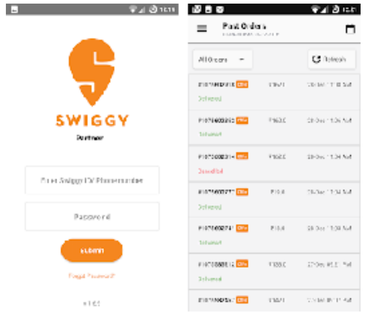
SPARKS

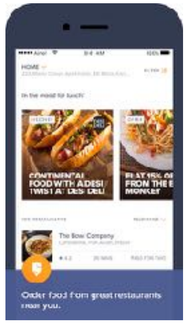
Spark Alerts

- Find out issues at restaurant level while accepting/delivering the order
- Find out issues that delivery people face
- Find out issues related to cancellations
- How do you alert user on an emergency situation?
- Do we take action on customer rating?

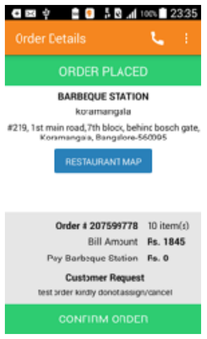
Can we handle it from a single dashboard?



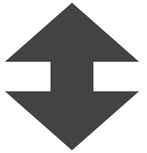
Partner app



Consumer app



Fleet crew app



Sparks

Search

John Doe
Admin

- Dashboard
- Alerts
- To-do List

Dashboard

Dashboard

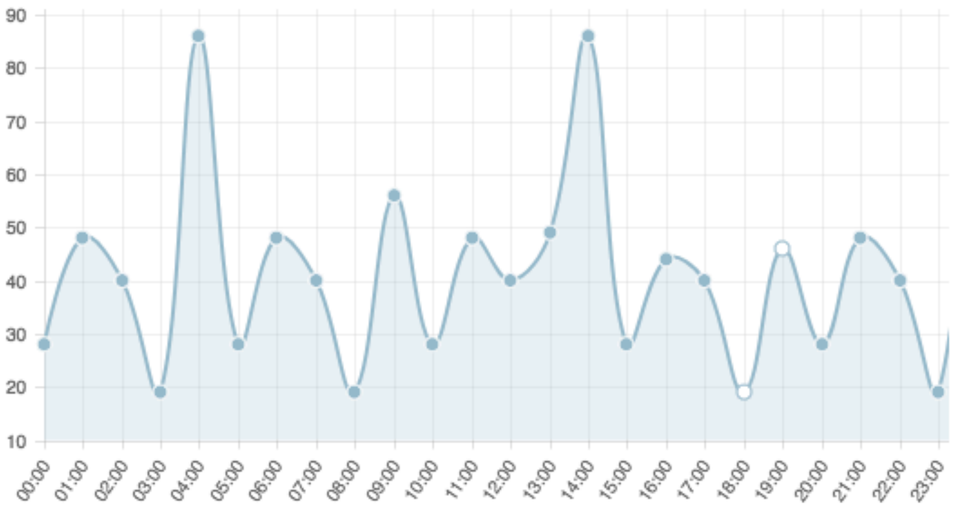
NUMBER OF ORDERS
5000

REVENUE
2583420972

CANCELLATIONS
104

ATV
800

Monthly Orders



Delay in Pickup

Request Id	Delivery Id	Time
101	201	10:00
102	202	11:00
103	203	09:00
104	204	11:00
105	205	12:00
106	206	13:00
107	207	14:00
208	108	16:00

Most Cancelled Orders

- Dosa
- Idly

Items Ordered Togther

- Dosa
- Idly