**VRS Curriculum**

Video Vignettes Topics and Links

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| Vignette # | Topics | Features | YouTube Links | Vimeo Links  Password for all: VRSCurriculum |
| Set One | | | | |
| Vignette #1  (6:42) | Call to doctor’s office | Straightforward  Female, Caucasian | <https://youtu.be/J6ud6EIG6Lg> | <https://vimeo.com/164152292> |
| Vignette #2  (9:28) | Apple tech support | IVR\* Phone System  Male, Asian | <https://youtu.be/7Q28LLsdjTI> | <https://vimeo.com/162610614> |
| Vignette #3  (17:13) | Divorce attorney | Female, Caucasian | <https://youtu.be/9H20AYbenHk> | <https://vimeo.com/162607833> |
| Vignette #4  (9:49) | Car insurance | Upset caller  IVR\* Phone system  Female, Caucasian | <https://youtu.be/H-UZr1WsTXY> | <https://vimeo.com/162609977> |
| Vignette #5  (8:50) | Travel agent | Mobile caller,  Picture occasionally pixelated,  Female, Asian | <https://youtu.be/DOvhkNsBacI> | <https://vimeo.com/164148998> |
| Vignette #6  (5:23) | Mobile call to appliance delivery | Mobile caller, clear picture  Male, Hispanic/Latino | <https://youtu.be/ggMlkDQpDto> | <https://vimeo.com/162125576> |
| Vignette #7  (13:48) | Interpreting agency | Deaf owner  Female, Hispanic/Latino | <https://youtu.be/wtukBcxb3YE> | <https://vimeo.com/162111087> |
| Vignette #8  (8:45) | Craig’s List apartment | Two callers  Males, Caucasian and Black/African American | <https://youtu.be/34gE_mn2N-4> | <https://vimeo.com/162123224> |

\*IVR = Interactive Voice Response

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| Set Two | | | | | | |
| Vignette #9  (10:55) | Friends talking about their kids | Intimate register  Male, Caucasian | | <https://youtu.be/efYRVOMxCSQ> | <https://vimeo.com/161875287> | |
| Vignette #10  (13:41) | Parent-Teacher conference call | 3-way conference call  Females, Caucasian | | <https://youtu.be/b3dAEhZNzMw> | <https://vimeo.com/164333124> | |
| Vignette #11  (5:30) | Friends in an argument | Upset caller  Intimate register  Female, Caucasian | | <https://youtu.be/VLxIoEsw4L0> | <https://vimeo.com/161876832> | |
| Vignette #12  (13:42) | Call to AT&T | IVR\* Phone System  Male, Caucasian | | <https://youtu.be/LT5YKvbKxN8> | <https://vimeo.com/161877898> | |
| Vignette #13  (9:53) | Mobile call from teacher | Mobile call (disconnects)  Female, Caucasian | | <https://youtu.be/Q-LNexESBek> | <https://vimeo.com/162006599> | |
| Vignette #14  (12:38) | Call to cable company about bill | IVR\* Phone System  Female, Asian | | <https://youtu.be/eguChS8XjSc> | <https://vimeo.com/162006598> | |
| Vignette #15  (11:59) | Call to bank | Immigrant  Male, Hispanic/Latino | | <https://youtu.be/TJVoXi7CxeY> | <https://vimeo.com/164343532> | |
| Vignette #16  (4:58) | 911 Call | White, Caucasian | | <https://youtu.be/5quyHrPPmsY> | <https://vimeo.com/161880305> | |
| Vignette #17  (8:19) | Trip to Turkey | Monologue  Male, Caucasian | | <https://youtu.be/l3wniMt7yw4> | <https://vimeo.com/162006597> | |

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