

The Good, Bad and Ugly of Cloud Incident Response

London @Night Talk

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Incident Response in the cloud is easier



Incident Response in the cloud is more difficult



The cloud is more secure by default compared to on-premise



I know the forensic artefacts available in the cloud



About me

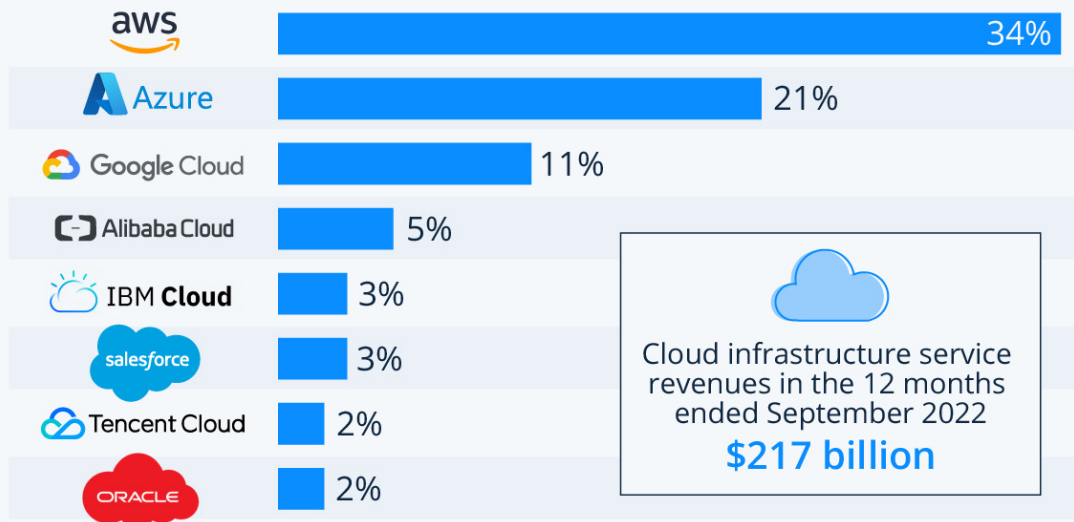


- **SANS Instructor FOR509: Enterprise Cloud Forensics and Incident Response**
- **Founder & CEO Invictus Incident Response B.V.**
- **Previous IR positions at PwC and Northwave Cybersecurity**
- **Open-source developer**
- **Parttime teacher at Amsterdam University of Applied Sciences**
- **Most importantly cloud incident response enthusiast!**

Background

Amazon, Microsoft & Google Dominate Cloud Market

Worldwide market share of leading cloud infrastructure service providers in Q3 2022*



* includes platform as a service (PaaS) and infrastructure as a service (IaaS) as well as hosted private cloud services

Source: Synergy Research Group



statista

- The cloud is here to stay and it's still growing
- The focus for cloud incident response and this talk will be on the big 3
- The fastest growing cloud is Google Cloud followed by Oracle and Microsoft
- You might encounter other clouds

Sources (statista.com, datamation.com, financialmirror.com)

Cloud incidents

1. Data breaches
2. Denial-of-service (DoS) attacks:
3. Insider threats
4. Malware and ransomware
5. Account hijacking
6. API attacks
7. Man-in-the-middle (MitM) attacks
8. Cryptojacking
9. Advanced persistent threats (APTs)

What happens after initial access?

Resultant actions after compromise	Percentage
Conduct cryptocurrency mining	86%
Conduct port scanning of other targets on the Internet	10%
Launch attacks against other targets on the Internet	8%
Host malware	6%
Host unauthorized content on the Internet	4%
Launch DDoS bot	2%
Send spam	2%

What will you learn today?

1 The Good

Let's explore some of the advantages of incident response in the cloud

2 The Bad

Although the sun might be shining in the cloud you might encounter some heavy weather

3 The Ugly

Let's explore some real-life cloud incidents

4 Takeaways

What can you do today to be prepared!

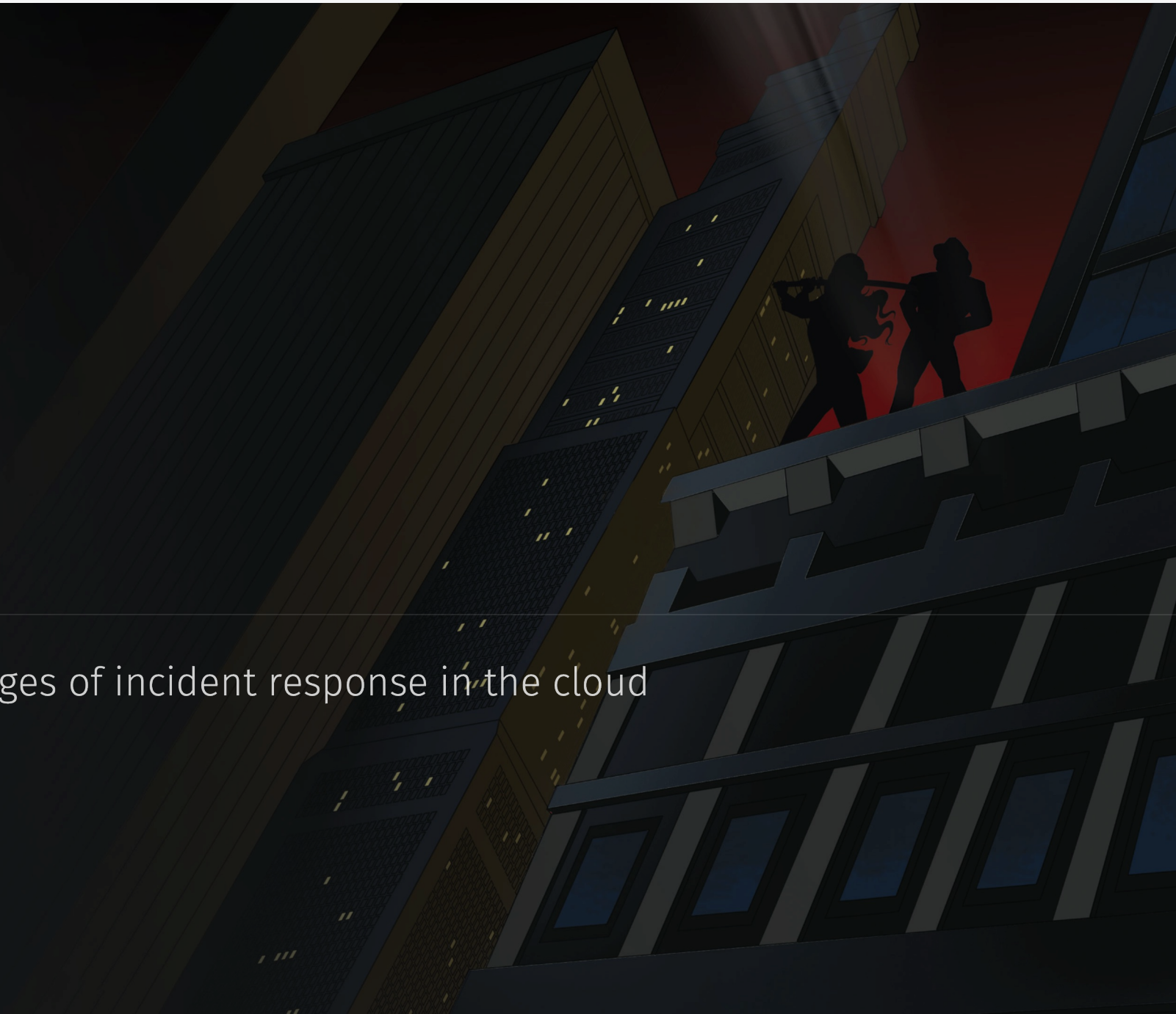
5 Resources

Some helpful tools to increase your cloud incident response capabilities

6 Q&A

The Good

Let's explore some of the advantages of incident response in the cloud



What do we like

- **Centralized logging available in all cloud platforms**

- All cloud platforms have default platform logging enabled and available

Microsoft 365/Azure	AWS	Google Cloud
Azure AD Sign-in logs/Audit logs	CloudTrail	Cloud Audit Logs
Retention: 7-30 days	Retention: 90 days	Retention: 400 days

- **Premium logging can be enabled on the go**

- NetFlow logging (e.g. active beaconing activity)

- Data access logging (e.g. who is accessing my data?)

- **Good remediation and recovery options available**

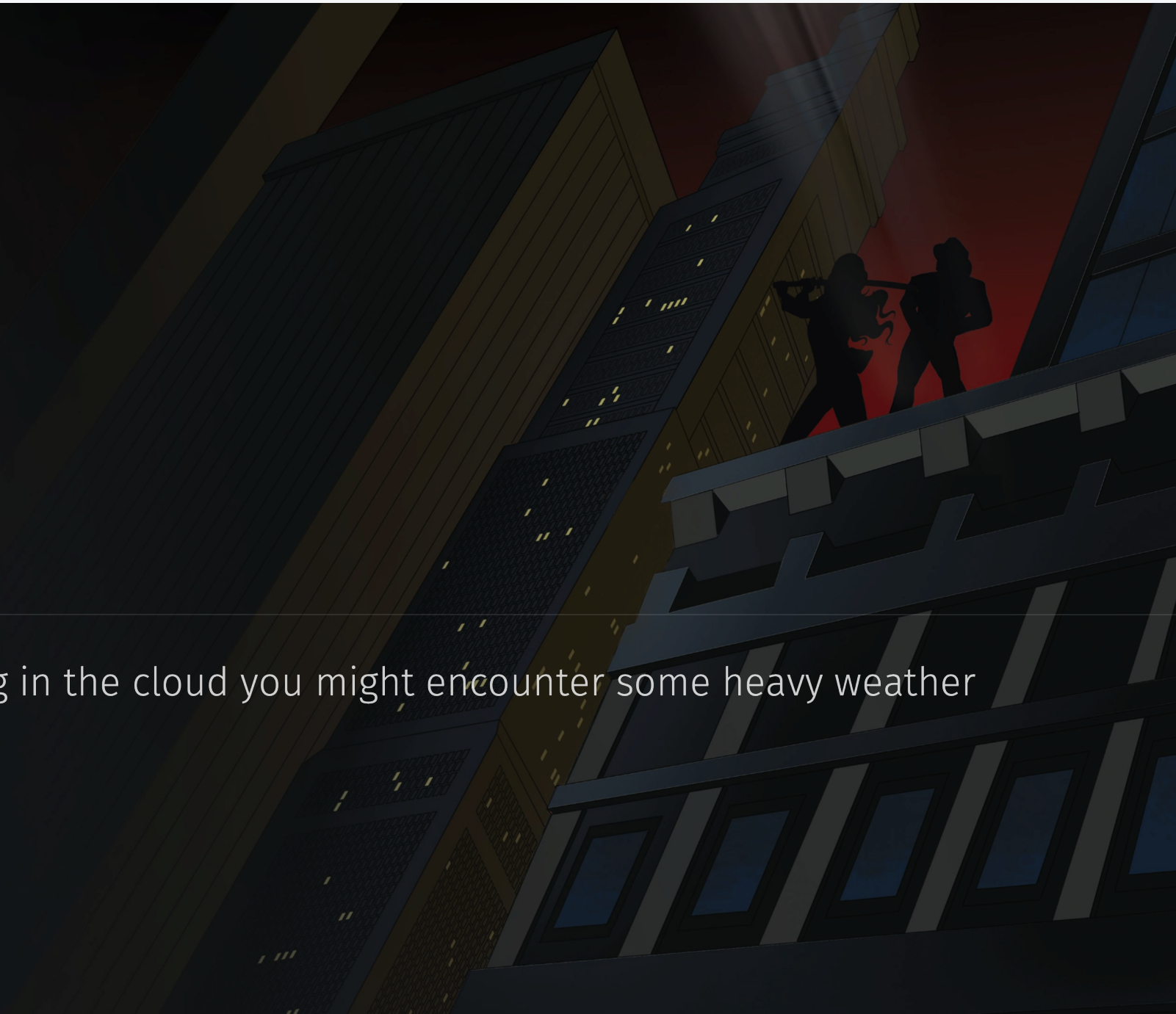
- Easily create a segmented network with auditing enabled

- Setup a new subscription/account/project in the same Organization to move resources

- Rotating credentials and keys can be done with the click of a button

The Bad

Although the sun might be shining in the cloud you might encounter some heavy weather

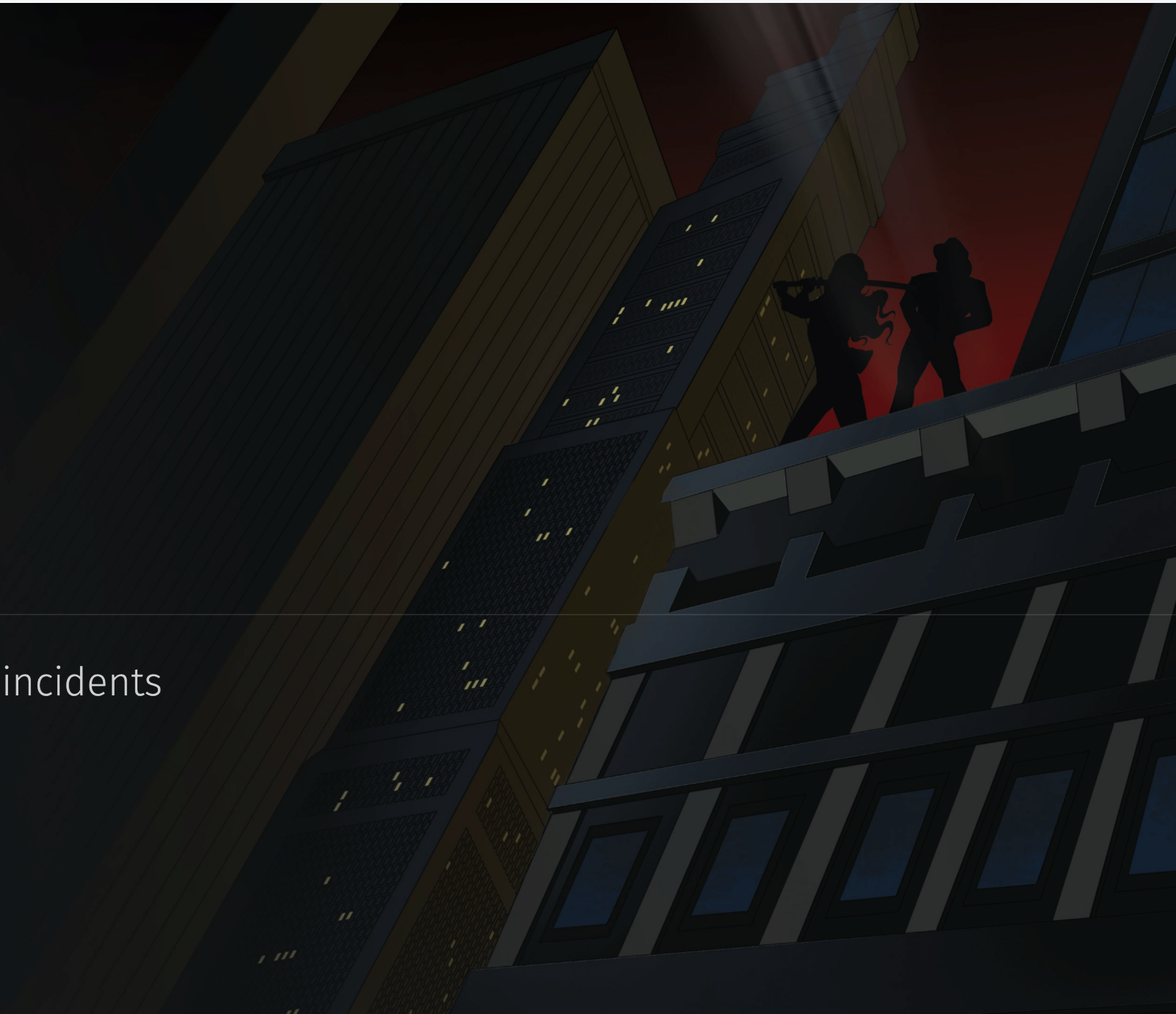


Challenges with the cloud

- **Centralized environment may not be available**
 - Everyone with a credit card can setup their own environment in the cloud
- **Licensing**
 - You may need additional licenses to get all the relevant logging (e.g. Microsoft E5)
- **The ‘Security lag’ problem**
 - New technology and features advance faster than security measures (e.g. Kubernetes)
- **Costs**
 - Each investigation will cost you money
 - Exporting data out of the cloud or sometimes between regions incurs costs
- **Multi-cloud approach**
 - Having knowledge of one cloud is already a challenge, imagine having 3 separate cloud platforms to maintain and secure

The Ugly

Let's explore some real-life cloud incidents



Case study 1 – Crypto mining

The Case

The threat actor used leaked credentials to access an environment and spin up Microsoft VM's at nighttime. Damage in Microsoft bills \$26k, the gains of the threat actor.....

What did we do?

- Forensic investigation into the root cause of the incident through acquisition and analysis of cloud platform logging
- Remediate and Recover using a new resource group and washing and moving 'clean' systems to the new resource group.
- Working with Microsoft to prove that this was indeed an attack

What can you do?

- Setup spending quotas/limits to avoid surprises
- Prevent the creation of 'expensive' machines using policies in your Organization/Subscription

Case study 2 – Spearphishing through Google Workspace

The Case

Threat actor was able to gain access to a Google Workspace account. Used the internal search functions to identify interesting emails and targets. Downloaded address book for further phishing/spamming.

What did we do?

- Acquired Google Workspace logging
- Identified address book downloads which is logged as part of administrative actions
- Analysis of logging to identify what data was accessed by the threat actor to support with notification to authorities and victims

What can you do?

- Enable MFA 😊
- Enable MFA everywhere..

Case study 3 – Ransomware

The Case

Ransomware actors follow their targets and since companies are moving to the cloud, ransomware is coming to the cloud. In this example a companies cloud buckets got deleted and a ransomware note was left.

What did we do?

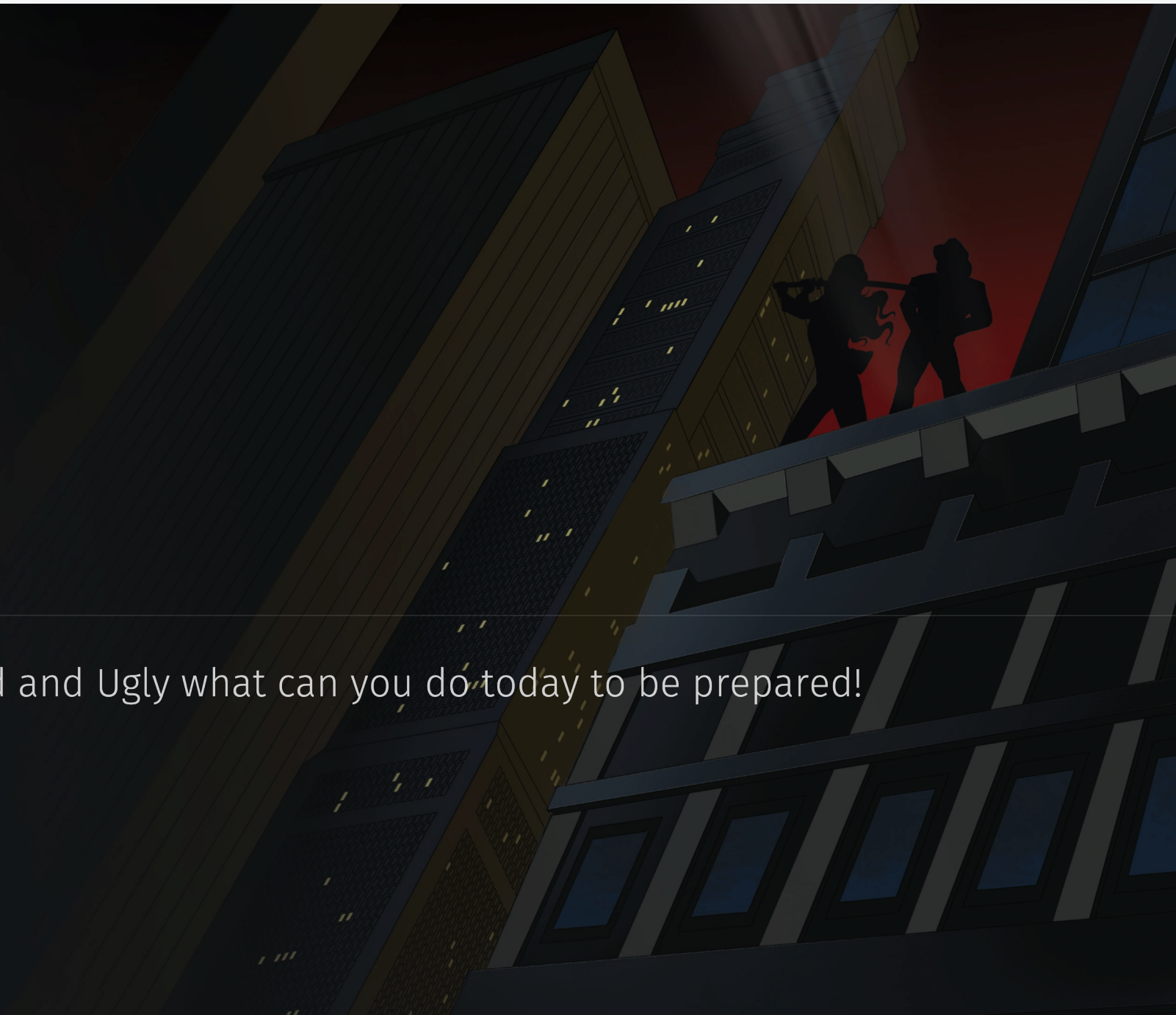
- Identified initial access through analysis of CloudTrail (guess what it was?)
- Confirmed data exfiltration through AWS billing method
- Rotate access keys and monitor CloudTrail logging

What can you do?

- Don't use access keys, but rather use IAM roles for programmatic access
- Enable bucket versioning with MFA delete
- Use immutable backup (AWS backup)

Takeaways

With an overview of the Good, Bad and Ugly what can you do today to be prepared!



What can you do?

- **Incident Preparation**

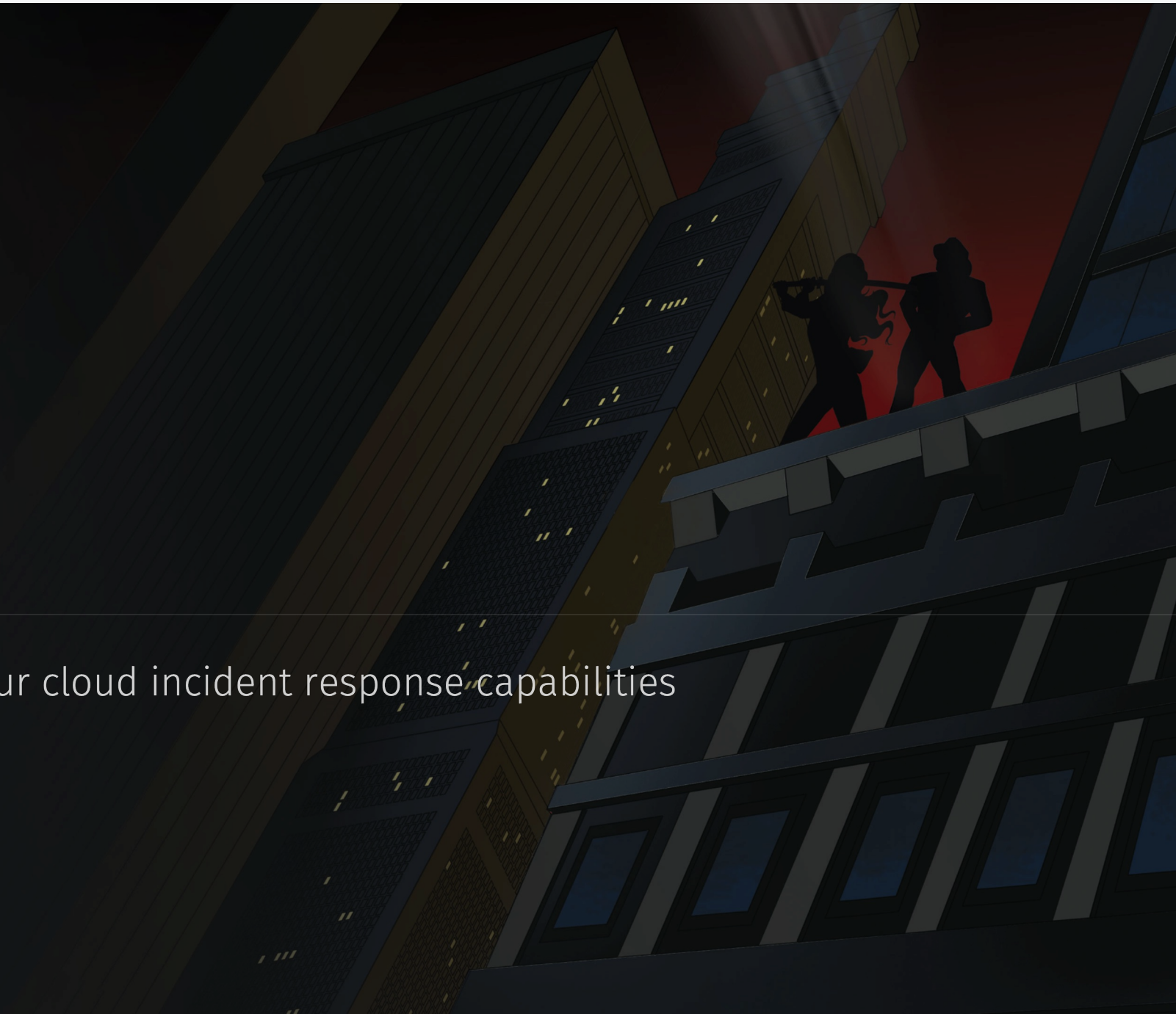
- Update playbooks to include cloud resources
 - Microsoft has free IR playbooks
- Understand & Review the available artefacts
 - Know your retention
 - Know what premium logging is available and enabled
- Protect your crown jewels with cloud options
 - Just-in time access for administrative users
 - Advanced auditing options
- Simulate an incident to test your response
 - AWS has five unique IR workshops that simulate an incident and allows you to investigate the logs
 - Use something like Stratus to simulate attack techniques

- **Incident Response**

- Investigate and understand extent of the breach
 - Identify credentials used by the threat actor (e.g. access keys, user accounts, malicious applications)
 - Assess if any malicious activity with any of the credentials, keep repeating until you're certain of the extent
 - Taking shortcuts will alert the threat actor and prevent recovery
- Leverage unique cloud capabilities
 - Isolation of resources
 - Enable premium logging for the course of the incident (at least)
 - Where possible automate response activity (e.g. automated snapshot creations)
 - Unlimited storage over the whole world for evidence storage

Resources

Some helpful tools to increase your cloud incident response capabilities



What do we use to make cloud incident response easier?

Acquisition

- Microsoft-365-Extractor
 - <https://github.com/invictus-ir/Microsoft-365-Extractor-Suite>
- Invictus-AWS
 - <https://github.com/invictus-ir/Invictus-AWS>
- ALFA
 - <https://github.com/invictus-ir/ALFA>

Analysis

- Blue Team App for Office 365 and Azure
 - <https://github.com/invictus-ir/Blue-team-app-Office-365-and-Azure>
- SOF-ELK
 - <https://github.com/philhagen/sof-elk>



Q&A

The graphic features a central white speech bubble with the text 'Q&A' in a blue serif font. Surrounding this central bubble are several other elements: a blue square with a white question mark to the left, a large blue speech bubble with a white question mark to the right, a smaller white speech bubble with a blue question mark further to the right, and a small blue square with a white question mark below the central bubble. The background is a dark blue gradient.

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