

Shree Prakash “SP” Shah

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Skills	<ul style="list-style-type: none">• Able to work with computer software and hardware.• Comfortable with most of the computer-supported applications and information technology like Patch Manager Plus, Go reaches and AD.• Comfortable with Microsoft Office 365.• Excellent communication skills with a focus on team building and customer relations at the service desk and help desk tickets via SAAS.• Outstanding organizational, multitasking, and problem-solving skills• Flamboyant customer service skills via calls, and phones.
Education	<p><u>Loras College, Dubuque, IA</u> <u>August 2021-Present</u> <i>Sophomore majoring in Computer Science and Minor in Mathematics & Religious Studies</i> Honors Program: Elected Class Representative; Overall GPA: 3.5/4.0 scale. Student Ambassador: Work with the admissions office to coordinate the newcomers with tours, email, and presentations</p> <p><u>Morgan International College, Kathmandu, Nepal</u> <i>Class of 2021 (Rank #3 of 240 students)</i></p> <ul style="list-style-type: none">• Class Representative 2019, 2020• Science Exhibition Organizer 2020• Mathematics, Computer Science, and Physics Tutor 2019-2021
Community	<p><u>New Town Youth Club - President</u> <u>2019-2021</u></p> <ul style="list-style-type: none">• Coordinated with a group of 30 youths organizing various community programs and various social events to bring the community together. <p><u>Sutihar’s Academy - Cofounder</u> <u>2019 - Present</u></p> <ul style="list-style-type: none">• Sutihar’s Academy is a registered trademark of Dulari Bhagwat Group (Nepal Government Registered Private Firm) which will provide educational content mainly to school students from grades 1 to 12• Coordinated with a team of 46 creative people including animators, editors, teachers, and software engineers, and push them to succeed• Raised \$48,000 as seed funding from different Investors and Venture Capitalist in Nepal in September 2019• We are currently working on the product and the educational app is scheduled to be launched in the first week of April <p><u>First and Largest Paper Quiz Contest Organizer</u> <u>2019</u></p> <ul style="list-style-type: none">• Co-led a team of 152 members in organizing the ‘1st Paper Quiz Contest’ which happened to be the largest contest in the history of Nepal.• Around 5200 students from more than 1000 schools participated.• Raised \$8000 from this event and donated it for the construction of an orphanage at remote village Budi Ganga, Bajura, Nepal which is providing shelter and education to more than 20 orphans and will soon increase this number to 50.

Work

Personal Home Tutor **2019-21**

- Provided tutoring classes to assist students with exam preparation.

Dubuque County

December 2022-

Present • **Student IT Intern:** Provided First Tier Technical Support with almost two year of professional experience.

Loras College

2021- Present

- **Student Ambassador:** Provide tours to visiting families and new students.
- **Campus Dining Assistant:** Provide service desk coverage when needed.
- **Information Desk:** Provided customer Service as a part of Security
- **AV Coordinator:** Manage audio and video settings for various types of event