1- As a passenger, I want to search for routes between two locations so that I can find the fastest way to reach my destination.

2- As a passenger, I want to specify my desired arrival time so that I can plan my journey accordingly.

3- As a passenger, I want to see multiple route options with estimated travel times so that I can choose the most convenient option.

4- As a passenger, I want to view the number of transfers required for each route so that I can minimize connection complexity.

5- As a passenger, I want to see walking distances for each route segment so that I can prepare for my journey.

6- As a passenger, I want to check real-time arrival information for my bus/train so that I can plan my waiting time efficiently.

7- As a passenger, I want to view different fare options so that I can choose the most cost-effective one for my needs.

8- As a passenger, I want to receive notifications about delays affecting my journey so that I can adjust my plans.

9- As a passenger, I want to receive alerts when my vehicle is approaching so that I can be ready to board.

10- As a passenger, I want to view different fare options so that I can choose the most cost-effective one for my needs.

11- As a passenger, I want to purchase tickets or passes directly through the app so that I can avoid buying it in person.

12- As a passenger, I want to store my ticket digitally so that I can easily validate it when boarding.

13- As a passenger with accessibility needs, I want to see which vehicles are wheelchair-accessible so that I can travel safely.

14- As a passenger with accessibility needs, I want to get information about boarding assistance so that I can request help when needed.

15- As a passenger, I want to see clear transfer instructions between different modes so that I can navigate my journey smoothly.

16- As a passenger, I want to view the total journey time for multi-modal options so that I can manage my schedule effectively.

17- As a passenger I want to receive notifications about my pass expiring so that I can renew it in time.

18- As a passenger I want to receive notifications about my pass expiring so that I can renew it in time.

19- As a passenger, I want to receive notifications about disruptions affecting my regular routes so that I can plan alternatives.

20- As a passenger, I want to see alternative routes during service disruptions so that I can still reach my destination on time.

21- As a passenger, I want to get real-time updates about repair progress during disruptions so that I can adjust my plans accordingly.

22- As a group organizer, I want to make group transportation bookings so that I can ensure everyone travels together.

23- As a safety officer, I want to receive automated alerts about incidents so that I can respond quickly.

24- As a bus driver, I want to see scheduled arrival times for each stop so that I can maintain on-time performance.

25- As a bus driver, I want to receive alerts about traffic conditions affecting my route so that I can adjust my driving accordingly.

26- As a bus driver, I want to report incidents through the system so that they can be addressed promptly.

27- As an administrator, I want to monitor the entire fleet in real-time so that I can ensure optimal service delivery.

28- As an administrator, I want to analyze ridership data so that I can optimize route planning and scheduling.

29- As a administrator, I want to generate performance reports so that I can assess system efficiency.

30- As a administrator, I want to respond to incident reports so that I can maintain service quality and safety.

31- As a city official, I want to access transportation system analytics so that I can make informed urban planning decisions.

32- As a city official, I want to review system performance reports so that I can ensure public transportation meets citizen needs.

33- As an administrator, I want to monitor the entire fleet in real-time so that I can ensure optimal service delivery.

34- As a national government representative, I want to ensure the system complies with national transportation regulations so that citizens receive safe and reliable service.