
<Company Name>

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Travel Agency Manager System Vision

Version 1.0

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Revision History

Date	Version	Description	Author
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Vision

1. Introduction

The goal of this document is to gather, analyze, and establish the primary requirements and functionalities of the Travel Agency Manager System. It specifically addresses the needs of the stakeholders and target users and the reasons behind those needs. The detailed information on how the Travel Agency Manager System meets these requirements can be found in the use-case and supplementary specifications documents.

1.1 Purpose

The purpose of this Vision document is to provide a clear understanding of the goals, objectives, and requirements of the Travel Agency Manager System. This document serves as a roadmap for the development and implementation of the system, outlining the primary needs of the stakeholders and target users and how the proposed solution will meet those needs. It provides an overview of the system's scope, functionalities, and technologies, as well as any potential risks or challenges that may arise during development and implementation. The Vision document is a critical component of the project planning process, providing a common understanding and direction for all parties involved in the project.

1.2 Scope

The scope of this Vision document is focused on the development and implementation of the Travel Agency Manager System, a client-server application designed to manage the activity of a tourism agency. The document outlines the high-level needs and requirements of the stakeholders and target users, the proposed solution, and how the system will fulfill these requirements.

This Vision document is associated with the project of creating the Travel Agency Manager System and will influence all aspects of its development and implementation. It will provide a roadmap for the project team to follow, outlining the primary goals and objectives of the system and ensuring that it meets the needs of all stakeholders involved.

1.3 Definitions, Acronyms, and Abbreviations

- Travel Agency Manager System: A client-server application designed to manage the activity of a tourism agency.
- Stakeholders: Individuals or organizations who have an interest in or are affected by the Travel Agency Manager System, including agency employees and clients.
- Target users: Individuals who will be using the Travel Agency Manager System on a regular basis, including agency employees responsible for managing and booking vacations.

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- XML: A markup language used to encode documents in a format that is both human-readable and machine-readable.
- Use-case: A description of how users will interact with the Travel Agency Manager System in various scenarios.
- Supplementary specifications: A set of detailed technical specifications that describe the functionality, performance, and other characteristics of the Travel Agency Manager System.

1.4 References

No references are currently required for this Vision document. If any references are needed in the future, they will be listed in this section.

1.5 Overview

This Vision document provides a high-level overview of the Travel Agency Manager System, a client-server application designed to manage the activity of a tourism agency. The document is organized into several sections that provide detailed information about the project.

Section 2, Positioning, describes the current market landscape and the need for a system that can effectively manage the agency's operations. This section also includes an analysis of the competition and how the Travel Agency Manager System compares.

Section 3, Stakeholder and User Descriptions, provides an overview of the agency's stakeholders and the target users of the Travel Agency Manager System. This section also includes a discussion of the needs and requirements of each stakeholder group and how they will interact with the system.

Section 4, Product Requirements, outlines the high-level requirements for the Travel Agency Manager System, including its primary features and capabilities. This section also includes a description of the benefits of the system, including how it will improve the agency's operations and enhance the customer experience.

Together, these sections provide a comprehensive overview of the Travel Agency Manager System.

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2. Positioning

2.1 Problem Statement

The problem of	<i>managing the activity of a tourism agency manually</i>
affects	<i>the stakeholders, including the agency's employees, clients, and collaborating operators</i>
the impact of which is	<i>a lack of efficiency and accuracy in managing vacations, client information, and reservations, leading to errors and delays in the agency's operations.</i>
a successful solution would be	<i>providing an efficient and reliable system that enables employees to manage vacations, client information, and reservations accurately and timely. This would result in increased productivity, better customer service, and increased revenue for the agency.</i>

2.2 Product Position Statement

For	<i>tourism agencies and their employees</i>
Who	<i>need a reliable and efficient system for managing vacations, client information, and reservations</i>
The Travel Agency Manager System	<i>is an application</i>
That	<i>simplifies the management of all agency activities.</i>
Unlike	<i>manual systems or other software products that focus on one aspect of agency management</i>
Our product	<i>offers a complete set of features for managing all types of vacations, client information, and reservations.</i>

3. Stakeholder and User Descriptions

The following is a list of stakeholders who are involved in the Travel Agency Manager System project:

- Travel Agency Employees: These stakeholders are the primary users of the system, responsible for managing the agency's activities such as adding, modifying, and deleting vacations, managing

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client information, and reserving vacations.

- **Travel Agency Clients:** These stakeholders are the customers of the agency who use the system to reserve vacations, access information about vacations, and manage their personal information.
- **Vacation Operators:** These stakeholders are third-party companies that collaborate with the agency and provide information such as hotels and trip availability.

The users of the Travel Agency Manager System are primarily the travel agency employees who use the system to manage their day-to-day activities. These users are divided into several categories, including:

- **Vacation Managers:** These users are responsible for managing and updating the vacation packages offered by the agency.
- **Client Managers:** These users are responsible for managing the client information and reservations.
- **Accounting Managers:** These users are responsible for managing the financial information related to vacations, such as invoicing and payment processing.

3.1 Stakeholder Summary

Name	Description	Responsibilities
<i>Travel agency employees</i>	<i>Employees who work at the travel agency.</i>	<p><i>Ensure that the system supports their daily work activities, such as booking, scheduling, and managing reservations.</i></p> <p><i>Provide feedback on the usability and functionality of the system.</i></p> <p><i>Ensure that the system maintains client and booking data securely and accurately.</i></p>
<i>Travel agency clients</i>	<i>Individuals or organizations who purchase travel services from the travel agency.</i>	<p><i>Expect the system to provide them with relevant and accurate travel information, including pricing, availability, and scheduling.</i></p> <p><i>Expect the system to allow them to easily book and manage their travel reservations.</i></p> <p><i>Expect the system to be user-friendly and accessible from multiple devices.</i></p> <p><i>Expect their personal and financial information to be securely stored and protected by the system.</i></p>

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<i>Vacation operators</i>	<i>Companies or organizations that provide travel services to the travel agency, such as airlines, hotels, car rental agencies, and tour operators.</i>	<p><i>Expect the system to accurately and securely transmit their product and pricing information to the travel agency.</i></p> <p><i>Expect the system to accurately manage reservations and bookings for their services.</i></p> <p><i>Expect the system to provide them with timely and accurate reporting and analytics on their sales and performance.</i></p> <p><i>Expect the system to integrate with their own reservation and booking systems.</i></p>
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3.2 User Summary

Name	Description	Responsibilities	Stakeholder
<i>Vacation Managers</i>	<i>Individuals responsible for managing travel packages and accommodations for clients.</i>	<i>Manage and organize travel packages and accommodations.</i>	<i>May represent the interests of travel agency employees or vacation operators.</i>
<i>Client Managers</i>	<i>Individuals who interface with clients to create custom travel plans.</i>	<i>Work with clients to plan and customize their travel arrangements.</i>	<i>Represent the interests of the travel agency clients.</i>
<i>Accounting Managers</i>	<i>Individuals responsible for managing the financial aspects of travel agency operations.</i>	<i>Oversee budgeting, payroll, and accounting procedures.</i>	<i>May represent the interests of travel agency employees or vacation operators.</i>

3.3 User Environment

[Detail the working environment of the target user. Here are some suggestions:

Number of people involved in completing the task? Is this changing?

How long is a task cycle? Amount of time spent in each activity? Is this changing?

Any unique environmental constraints: mobile, outdoors, in-flight, and so on?

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Which systems platforms are in use today? Future platforms?

What other applications are in use? Does your application need to integrate with them?

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4. Product Requirements

[At a high level, list applicable standards, hardware or platform requirements, performance requirements, and environmental requirements.]