INNOCENT OBUYUMBI NYONGESA

IT Specialist

Phone: 0717168108 | **Email**: iobuyumbi@gmail.com | **Address**: P.O. Box 1168-40100, Kisumu, Kenya

PROFESSIONAL SUMMARY

IT Specialist and Network Engineer with 6+ years of experience in IT support and network administration. I specialize in enterprise networking, firewall configurations, and cloud solutions (Azure, AWS), ensuring secure and efficient IT operations.

CCNA and CCNP (ENCOR) certified, with hands-on expertise in Windows/Linux systems, Active Directory, and cybersecurity compliance.

Beyond networking, I enjoy coding in Java, Python, and JavaScript, using automation and custom solutions to streamline IT processes.

Passionate about solving problems, optimizing technology, and keeping businesses running smoothly, I bring a mix of technical expertise, curiosity, and a results-driven mindset to every project.

EXPERIENCE

09/2020-02/2024 | Network Engineer | SyncFusion Software Services – Kisumu, Kenya

- Set up and maintained IT equipment for seamless connectivity and optimal performance.
- Managed Active Directory (AD), handling user accounts, group policies, and permissions to ensure secure access and control.
- Configured and monitored pfSense Firewall for secure and efficient traffic management.
- Provided technical support, troubleshooting issues and resolved user queries via ticketing systems.
- Conducted comprehensive checks on equipment conditions and implemented preventive maintenance strategies to prolong hardware lifespan.

03/2018 – 08/2020 | IT Support Specialist | TechBridge Solutions – Kisumu, Kenya

- Offered extensive technical support and troubleshooting for a variety of systems and software.
- Assisted in network configuration and security, optimizing performance and reliability.
- Used ticketing systems to manage and resolve user issues efficiently.
- Collaborated with teams to implement new technologies and improve existing systems.
- Conducted training sessions for staff on IT best practices and new tools

EDUCATION

05/2011-04/2015 | **South Eastern Kenya University** – Kitui, Kenya
Bachelor of Information Technology

02/2006-11/2009 | **Kakamega High School** – Kakamega, Kenya
Kenya Certificate of Secondary Education

SKILLS

- Network Configuration and Support
- Software Defined Networking (SDN)
- Java, JavaScript, Spring, Rest API, SQL, Python
- Database Administration (PostgreSQL, MySQL)
- Troubleshooting and Technical Support
- Firewall Configuration (pfSense)
- Cloud Resources (Microsoft Azure)
- Hardware Maintenance
- Collaboration and Teamwork

LANGUAGES

- English
- Swahili

EXTRA-CURRICULAR & CERTIFICATIONS

October 2024 | **JPMorgan Chase & Co's Software Engineering on Forage**
- Foundational knowledge of software engineering principles and practices

October 2024 | **Goldman Sachs Excel Skills for Business Job Simulation on Forage**
- Excel skills for data analysis, including data cleansing and manipulation.

May 2024 | **Cisco Certified Network Professional (CCNP - ENCOR)**
- Designing, implementing, and troubleshooting complex enterprise networks.

August 2022 | **Cisco Certified Network Associate (CCNA)**
- Configuring, managing, and troubleshooting LAN/WAN infrastructures.

REFERENCES

Michael Ombwak | CEO | Demi Systems
0725793332 | michaelombwak@gmail.com | P.O. Box 7653-40103

Derrick Odhiambo | Procurement Officer| SyncFusion Software Services
0769711377 | Kaseraderrick22@gmail.com | P.O. Box 7653-40103

Claudio Dulo | Software Developer| SyncFusion Software Services
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