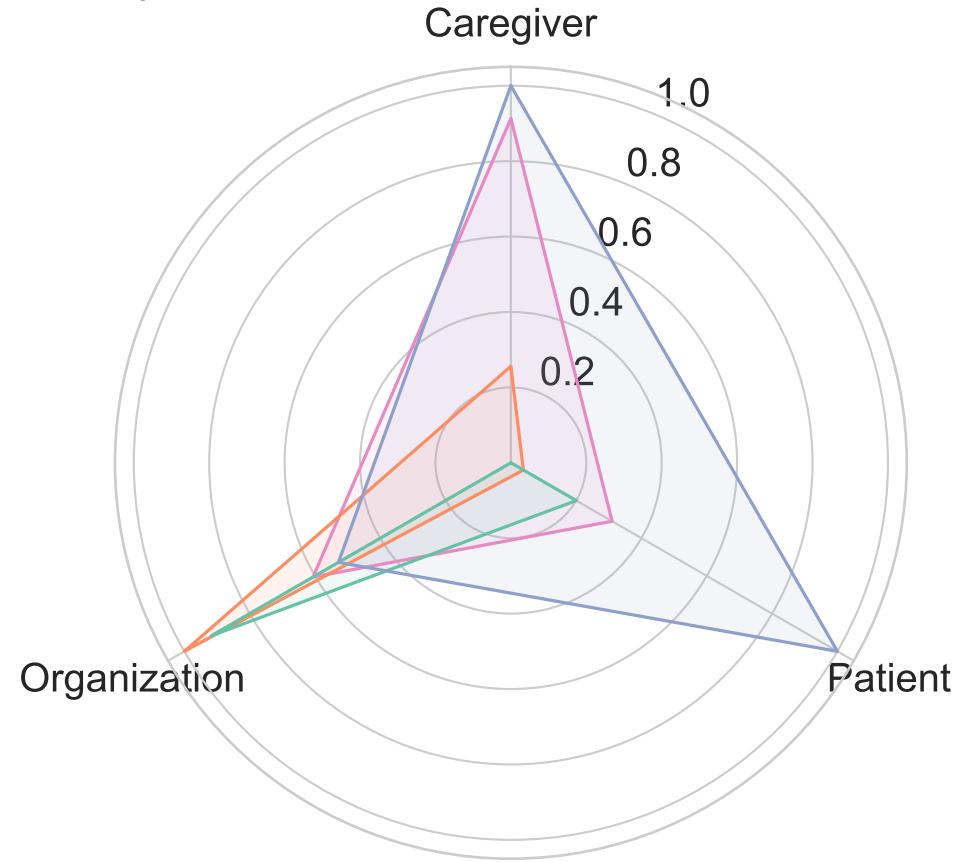
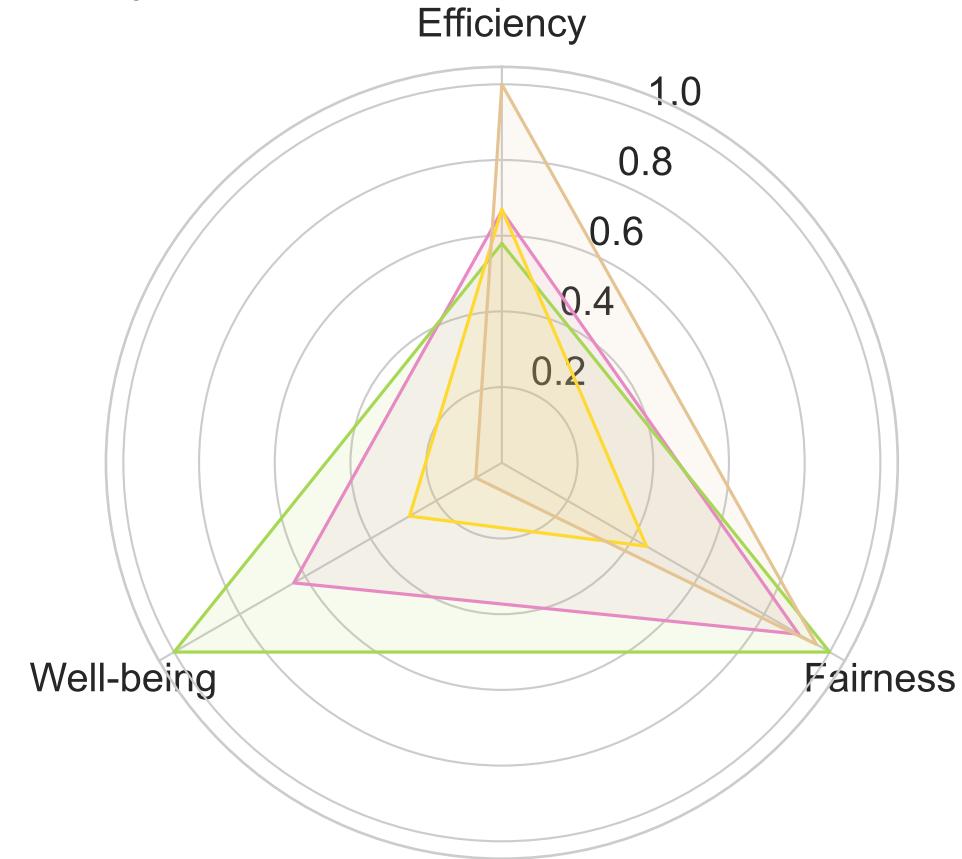


a) Stakeholders



b) Operational Goals



Version of SA

- | | | | |
|-----------|----------------|--------------|--------------|
| — Total | — Caregiver | — Efficiency | — Well-being |
| — Patient | — Organization | — Fairness | |