

# User Settings

Color scheme

Sales

Remove

Sales

1

Input field

Button

Active list item

Call flow

Relations

Enabled feature

Setting value

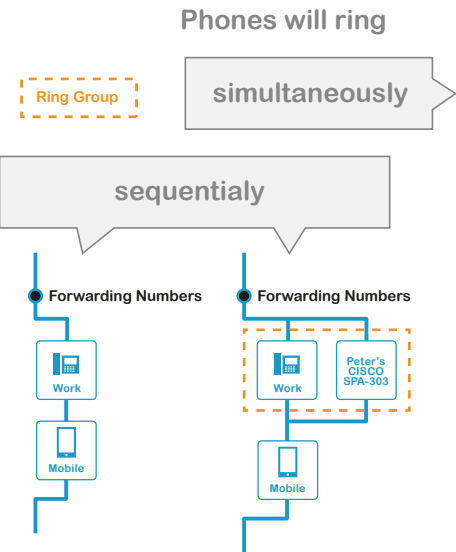
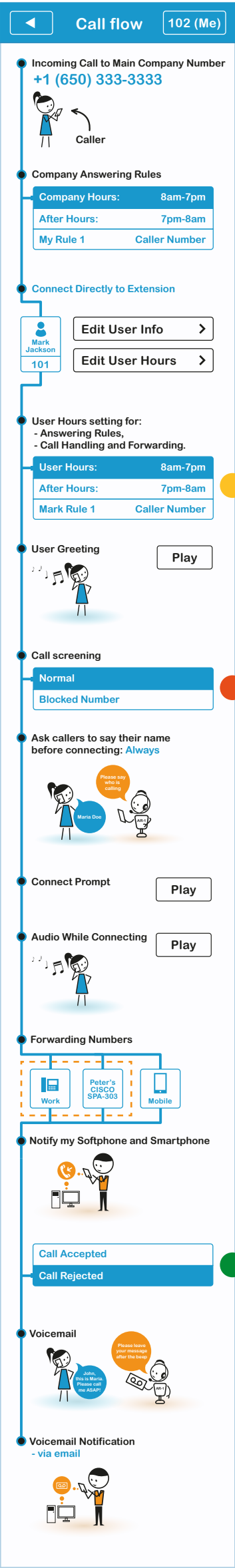
Icons

Department

User

Menu (IVR level)

## Full flow



Peter's test Y, Ext.109

User Info

Phones & Numbers

Screening, Greeting & Hold Music

User Hours

After Hours

User greeting:

Set Greeting

Default

Example: "Thank you for calling John. Please wait while we connect you."

Call screening:

Ask callers to say their name before connecting:

Set connect prompt:

Audio

Default

Example: "Please hold while we connect you."

Audio while connecting:

Hold music:

Set Hold Music

Acoustic

Blocked Numbers

Call Handling & Forwarding

Messages & Notifications

Outbound Caller ID

Outbound Fax Settings

Peter's test Y, Ext.109

User Info

Phones & Numbers

Screening, Greeting & Hold Music

Call Handling & Forwarding

User Hours

After Hours

Advanced

Ring sequence

Label

Active

Ring For

Peter's test Y

Cisco SPA-303

On

Work

(781) 25552255

On

Mobile

(792) 13001839

On

Ring my existing phone numbers

Forward to other user's phones

Ring as group

Split group

Phones will ring:

Sequentially

Simultaneously

SoftPhones & Smartphones

Incoming Call Information

Call Flip

Cancel

Save

Messages & Notifications

Outbound Caller ID

Outbound Fax Settings

Peter's test Y, Ext.109

User Info

Phones & Numbers

Screening, Greeting & Hold Music

Call Handling & Forwarding

Messages & Notifications

User Hours

After Hours

Take messages:

Voicemail Greeting

Default

Message Recipient

Ext. 109, Peter's test Y

Notifications

Outbound Caller ID

Outbound Fax Settings

Notifications

Notify me of:

Voicemail Messages:

Received Faxes:

Missed Calls:

Fax Transmission Results:

Text messages:

Send notifications via:

Email:

Text Message:

Phone Number

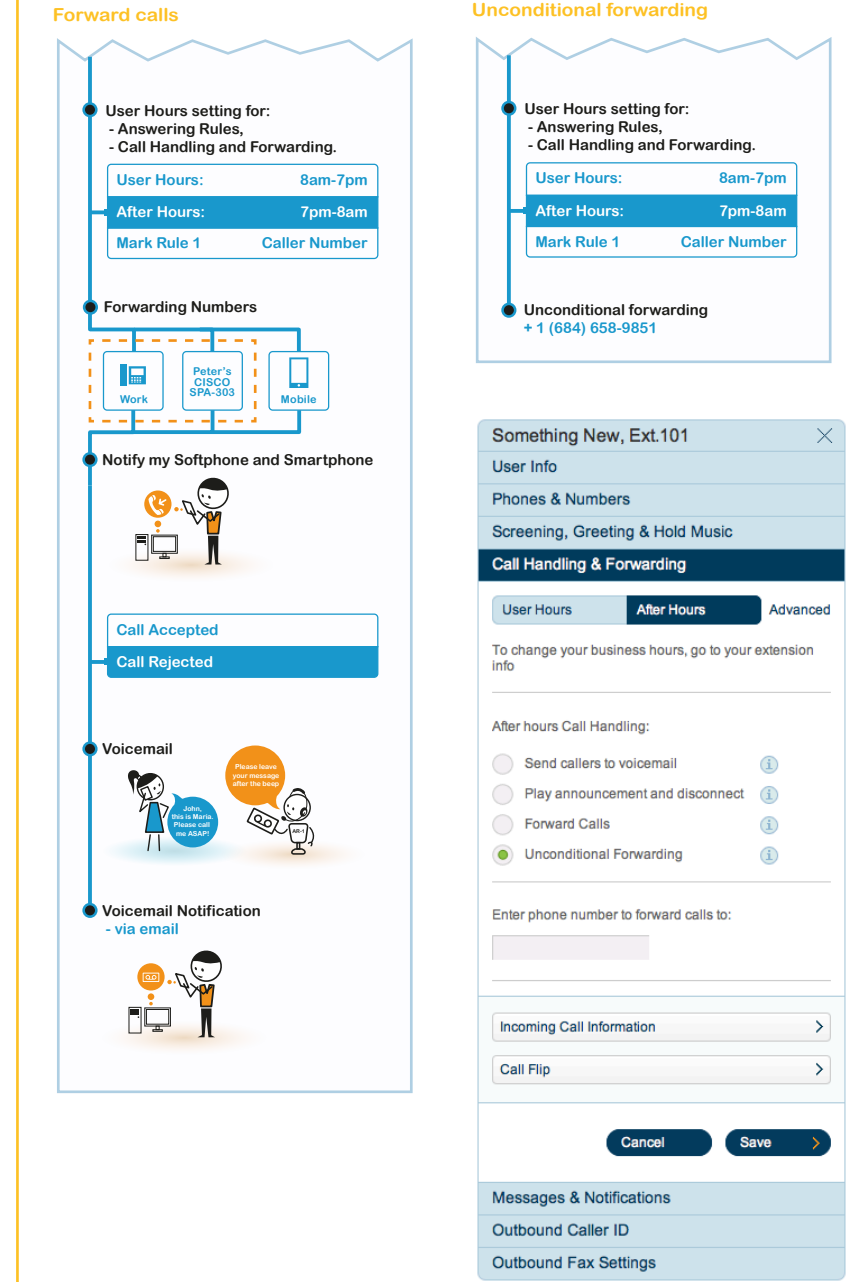
Carrier

My carrier is not listed

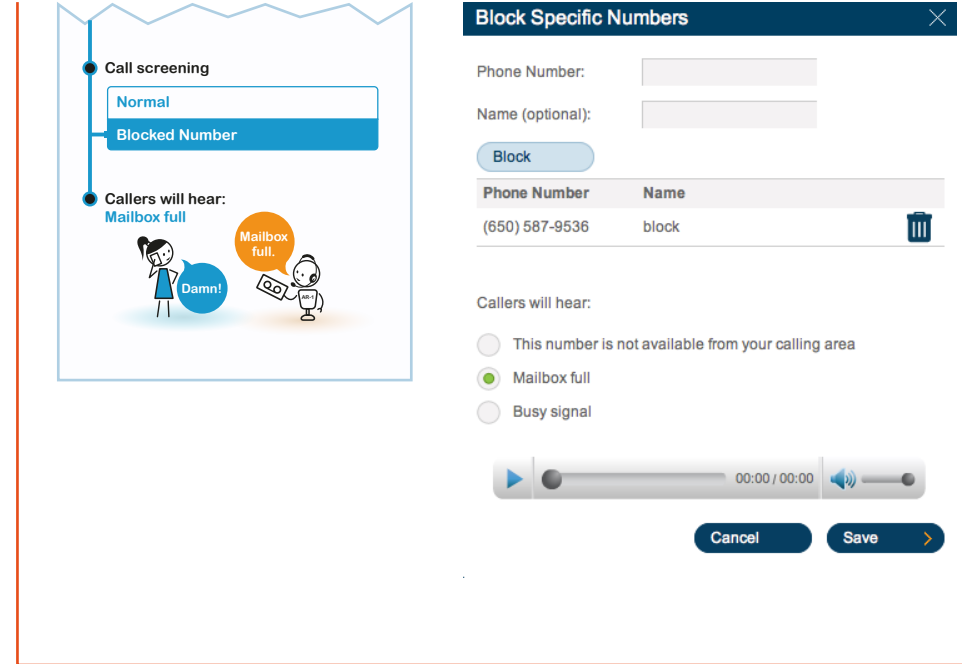
Cancel

Save

## After Hours case



## Call screening: Blocked number case



## Call accepted + Enabled: Play announcement before connecting Enabled: Require my password to answer

