

## Brainstorming results

Jan 24, 2013 | rev. 2.11

**User Settings** Edit

Caller  
+1(650)435-7866

**Mark Jackson, x101**  
ABC Corp  
Manager  
(650) 564-3422  
mark.j@abc.com

User Hours: 8am-7pm  
After Hours: 7pm-12am >  
Custom Hours: 12am-8am > +

Greet the Caller  
Thank you for calling Mark Jackson

Connecting  
Please hold while I try to connect you

Playing  
Jazz

Ring My Softphones: On >  
Ring My Phones: After 5 rings >

Ring My Phones

Blue Phone Ext. 101 Red Phone Ext. 102 5 rings

Mobile Home 7 rings

Voicemail  
Your call has been forwarded to the voicemail for Mark Jackson

Notifications

View Edit Play LIVE

So which mode represents this screen?

From: Anil Panguluri  
Sent: Thursday, January 24, 2013 2:51 PM

**Anil**  
The icon for play should probably be of the same structure as the music play circle. (combine play button with a spoken word, similar to how you combined the play button with the music note).

**Peter**  
Where this button should be?

**Anil** Done  
For Ring My Phones section, change the icon from "play" icon to show the circle with 5 rings in it. And remove the box "Ring My Phones: After 5 rings" that is shown below "Ring My Phones: On >"

**Anil** Done  
"Ring My Phones: On >" -- remove the ">"

**Anil** Done  
Remove Notifications from here., we will use them in the user profile setting wizard.

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Greet the Caller ☒ On

Thank you for calling Mark Jackson

Connecting  
Please hold while I try to connect you

Playing  
Jazz

5 Ring My Softphones: On

Ring My Phones

Blue Phone Ext. 101 Red Phone Ext. 102 5 rings

Mobile Home 7 rings

Voicemail  
Your call has been forwarded to the voicemail for Mark Jackson

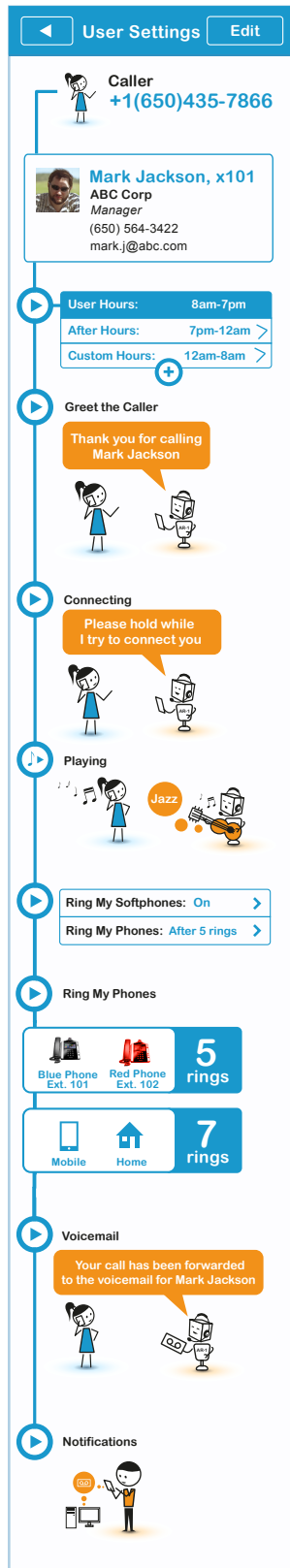
**Anil**

Also, please think about interaction model for editing fields. E.g. How would you change On to Off. Or how would we change Jazz to Easy Listening (note that for some of these changes, custom notes could be uploaded). Or how would you show the user that your an insert features like blocked numbers (e.g. We can show a hint on-hover, etc.). The dialogs for such actions could be in place (e.g for on/off it could be toggle in-place. For other dialogs, we can move to right screen to edit.

## Brainstorming results

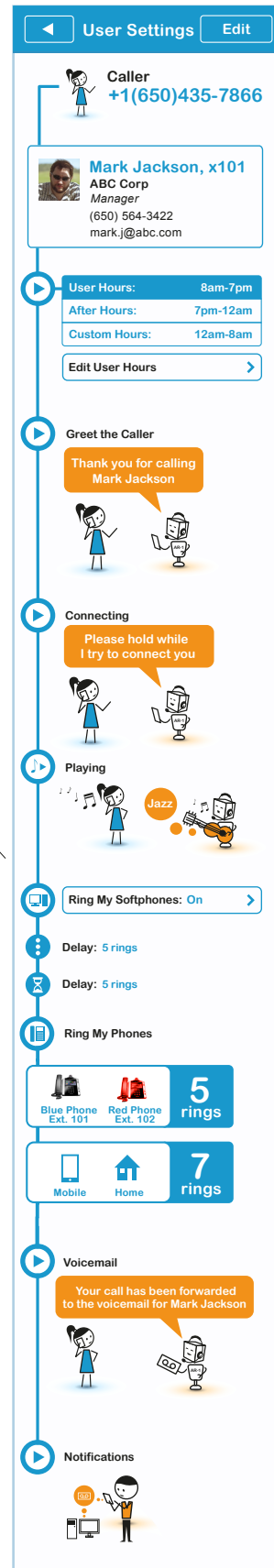
Jan 25, 2013 | rev. 2.11

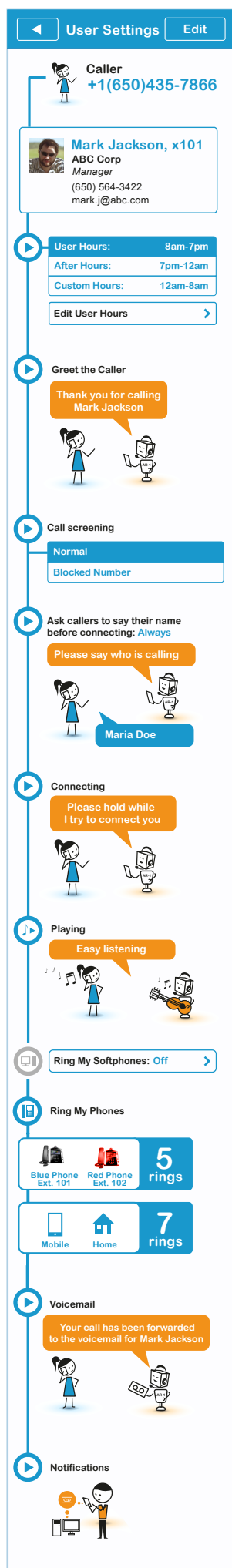
From: Vlad Vendrow <vladv@ringcentral.com>  
Date: Thursday, January 24, 2013 3:16 PM



**Vlad**  
Softphones  
a. Let's change "Play" icon in the circle to some new softphone icon.  
b. Delay for X number of rings should be shown different. Either similar to Hardphones (big number of rings), or like a new "delay" element in the flow (hourglass).

**Vlad**  
Hardphones  
a. Let's change "Play" icon in the circle to some new hardphone icon.





Vlad  
Bring back Call Screening

Done

Peter  
Too many pictures here. Need more text to balance it visually. For example we can add hints.

Vlad  
Questions:  
a. If Notify Softphone is not selected, are we still going to show it in the flow?

Peter  
Colors need to be adjusted (now it's gradually becoming irritating color mix)  
To do later, with whole control set.

