

# Iosif Castrucci

**Automation Engineer - Prompt Engineer - Cybersecurity Specialist - Google Support IT**

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Turning complex processes into smart, automated systems. Passionate about AI workflows, LLM prompt design, and no-code.

Certified Cybersecurity Specialist and Google IT Support graduate, combining automation, security, and innovation while continuously pursuing personal and professional growth.

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## TECHNICAL SKILLS

- **Automation Skills:** Proficient in workflow automation using Zapier, n8n, Make (Integromat), and Python scripting for task automation, system integration, and AI-driven workflows.
  - **Cybersecurity Skills:** Knowledge of SOC Tier 1 operations, incident response, threat detection, and log analysis using tools like Splunk, Wireshark, Nessus, Maltego, and OSINT Framework.
  - **IT Support & Systems:** Experience in hardware/software troubleshooting, network configuration, ticketing systems, and user support. Strong understanding of Windows and Linux environments.
  - **Networking Skills:** Understanding of TCP/IP, DNS, VPN, routing, and firewall management.
  - **Programming Skills:** Python, JavaScript, Java (automation scripting and data parsing for security operations).
  - **Languages:** English, Italian, Spanish.
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## EXPERIENCES

### **Automation Engineer & Prompt Engineer – *TheSpell Beauty***

**October 2025 – Present**

- Designed and implemented workflow automation systems using no-code and low-code tools (Make, Zapier, n8n) to streamline business operations.
- Developed AI-powered prompts and automation scripts to optimize customer support and content generation.
- Provided IT support and system troubleshooting, ensuring efficient integration between automation tools and business platforms.
- Collaborated with cross-functional teams to enhance productivity through data-driven automation solutions.

### **Career Coach & IT Support Specialist – *Epicode***

**January 2024 – January 2025**

- Conducted career coaching sessions to guide students and professionals in building tech and cybersecurity careers.
  - Provided IT support and technical assistance, ensuring smooth operation of digital learning platforms.
  - Supported learners in achieving career transition goals through personalized coaching and mentoring.
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## CERTIFICATION

### **Make Advanced Certification | Zapier Advanced Certification | N8n Academy – 2025**

Advanced workflow automation, system integration, and AI-assisted process design.

### **Google IT Support Professional Certificate – July 2024**

IT support program by Google covering troubleshooting and customer service.

### **Epicode - Cybersecurity Specialist – July 2024**

Comprehensive cybersecurity training covering network defense, SOC operations, Penetration Test and threat analysis.

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## EDUCATION

Istituti Paritari Cavour-Pacinotti High School Diploma, Mathematics.

*January 2006 - June 2011*