

Email #1

From: Peta
To: Carter
Subj: Expanded Rollout Pushback

Dear Carter,

I hope this email finds you well. I wanted to reach out to you today to discuss the matter of the expanded rollout of tabletop menu tablets at Sauce & Spoon North and Sauce & Spoon Downtown. Our CEO, Omar, has recently requested that we expand the rollout to include the entire dining area of both restaurants. While I understand that this expansion could potentially generate larger profits, I have a few concerns about this request.

First, expanding the rollout to the entire dining area would be significantly more expensive than just implementing it in the bar area. This could impact our budget and potentially put strain on our finances. Additionally, expanding the rollout would also be more complex and time-consuming, as it would require additional training and support for staff, as well as potentially more tablets and equipment. This could impact the overall timeline for the project and potentially cause delays.

Given these considerations, I agree with your concerns about the potential impact on employee and customer satisfaction, as well as the need to hire more kitchen personnel. I think Seydou's suggestion of implementing the rollout incrementally makes a lot of sense. I would like to request your help in convincing Omar to stick with the original plan and limit the rollout to the bar area, at least for the time being.

I know you have a lot of experience in the kitchen and a strong understanding of the restaurant's operations, so your input would be valuable in this discussion. I hope you will consider joining me in this effort. Thank you for your time and I look forward to your response.

Sincerely,
Peta

Email #2

From: Peta
To: Alex
Subj: Expanded Rollout Pushback

Dear Alex,

I hope this email finds you well. I wanted to reach out to you today to discuss the matter of the expanded rollout of tabletop menu tablets at Sauce & Spoon North and Sauce & Spoon Downtown. Our CEO, Omar, has recently requested that we expand the rollout to include the entire dining area of both restaurants. While I understand that this expansion could potentially generate larger profits, I have a few concerns about this request.

First, expanding the rollout to the entire dining area would be significantly more expensive than just implementing it in the bar area. This could impact our budget and potentially put strain on our finances. Additionally, expanding the rollout would also be more complex and time-consuming, as it would require additional training and support for staff, as well as potentially more tablets and equipment. This could impact the overall timeline for the project and potentially cause delays.

I understand that Gilly is confident in their ability to guide Zane and the kitchen through the expanded rollout at the North location, but I agree with your concerns about the risks involved in leading the downtown location through an expanded rollout. As you mentioned, there are many variables to account for, and even a small issue could be hard to recover from, especially given the hard work you have put in to restore and maintain staff morale and customer service.

Given these considerations, I believe it would be more wise to stick with the original plan and limit the rollout to the bar area. I would like to request your help in convincing Omar to stick with the original plan as well. With your help, we can work together to ensure that this rollout is successful and beneficial for our company.

I hope you will consider joining me in this effort. Thank you for your time and I look forward to your response.

Sincerely,
Peta