Fashion Picker

Stage 5: Heuristic Evaluation

Fashion Picker

Realizado por:

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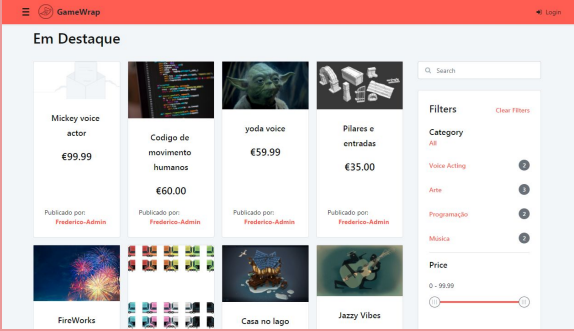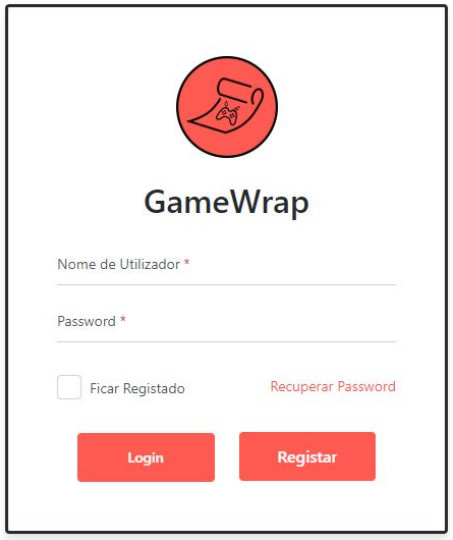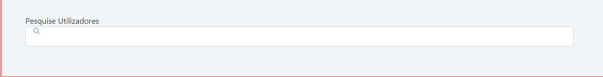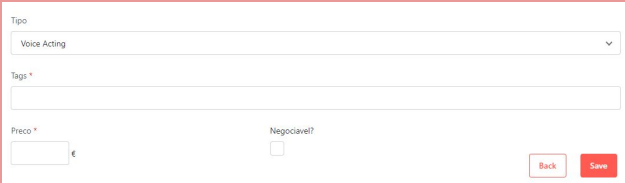(50514, João Silva)

Lab class Nº P3
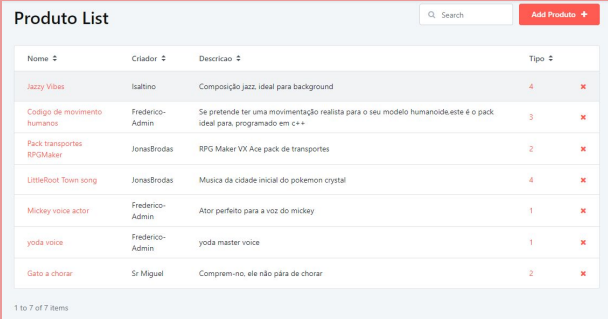
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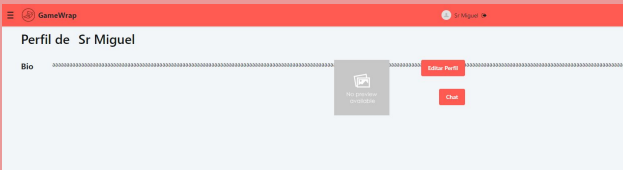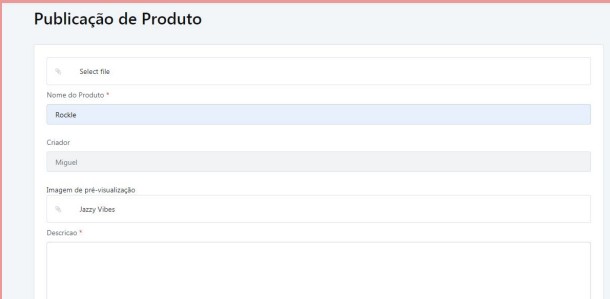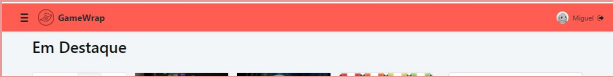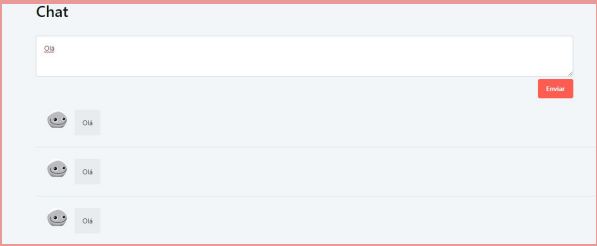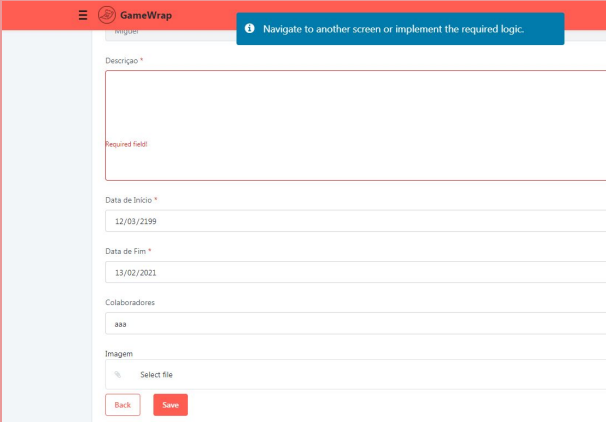
Professor:
Teresa Romão
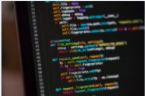
November 6, 2020

Heuristic Evaluation:

As requested here is our table with the problems we found with the project:

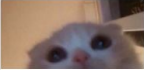| Nº	Problem	Heuristic	Description	Severity	Solution	Screenshot
1	Some parts of the site are in English and others are in Portuguese	Consistency and patterns	Most of the site is in Portuguese but the front page is in English	3 - Major usability problem: important to fix	Either make the whole site Portuguese or make the whole site English	
2	On the login screen there's a checkbox to "stay registered"	Consistency and patterns	During login, a box above the login button can be checked to "stay registered" even though we are logging in and not registering an account	2 - Minor usability problem: low priority	Change the button to something more clear like "stay logged in"	
3	In the site's chat list the search symbol isn't aligned	Aesthetic	In the chat list that we can access through the user's profile chat button the search button isn't aligned properly inside the search box	1 - Cosmetic problem only	Center the symbol inside the search box	
4	User is not told how to separate tags when publishing a product	Error prevention	On the product publishing screen, the user can choose tags for their product. However it is not specified how to insert them	3 - Major usability problem: important to fix	Above the Tags textbox, there could be extra information like "(separate tags with commas)"	
5	User able to access a management like page	Error prevention	Average user can access an admin/managing page when clicking on the "Back" button within the publish page. Here the user can delete all the available products on the platform even from other users. Same happens for the events' publish page.	4 - Usability catastrophe: Imperative to fix before release	Having a control access table in order to manage access to the different pages within the website taking in consideration the user roles.	

6	Bio overflows screen boundaries	Aesthetic	When a user's bio is too long it overflows the boundaries, however this only happens if the bio is just one long word (works fine for multiple words)	1 - Cosmetic problem only	Divide a word when it reaches the boundaries	
7	An event creator can sign up for his own event	Flexibility and efficiency	If a user creates an event and then checks it's page they can sign up for their own event.	2 - Minor usability problem	Remove the ability to sign up to a user's own created event.	
8	No feedback when you upload a file while creating a new publication	System state visibility	When a user tries to upload a file or an image while creating a new publication there's no message or indication of any kind that a file was uploaded successfully	2 - Minor usability problem	Show a message or update the field so that it indicates that a file was successfully uploaded	
9	No notifications when you receive a message from a user	System state visibility	When you receive a message there's no clear indicator that the user received one	2 - Minor usability problem	Show a notification near the user's profile picture that they received one/multiple messages	
10	Chat box does not reset after you send a message	Error prevention	The chat box does not reset after you send a message and if you click send multiple times it sends the same message multiple times making it easy to send the same message twice or more by mistake	3 - Major usability problem: important to fix	Reset the chat box so that it's empty after sending a message	
11	Error messages during event creation	Error diagnosis, repair and recognition	During the creation of an event if you leave out fields that are required you get a message that says "Navigate to another screen or implement the required logic" which is not very useful at determining the solution nor cause of the error, the error is also well indicated by the red fields and messages so it's redundant	1 - Cosmetic problem only	Remove the "Navigate to another screen or implement the required logic" message or change it to fit the situation	

| 12 | Ability to publish a product without the required fields | Error prevention | An user is able to publish a product without filling the required fields and as a consequence the product shows in the homepage but without the ability to click on it due to lack of info about it. | 4 - Usability catastrophe: Imperative to fix before release | Verify if the required fields are all filled in order to publish the product otherwise throw an error message to suggest the user that something is wrong | |