FACULDADE DE CIÊNCIAS E TECNOLOGIA
UNIVERSIDADE NOVA DE LISBOA

Fashion Picker

Group 24

Stage 5: Heuristic Evaluation

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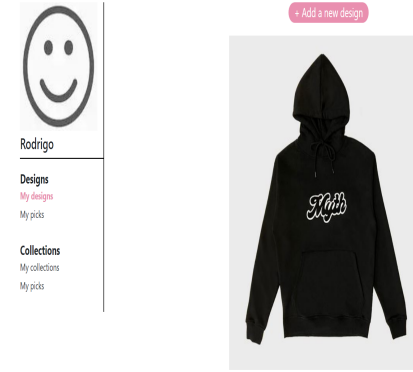52858, Rodrigo Lau de Sales
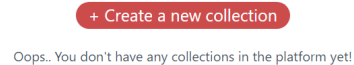
Lab class Nº P3

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Heuristic Evaluation

Nº	Problem	Heuristic	Description	Severity	Solution	Screenshot
1	When adding a new design, we have no way of knowing if the design has been added to the website. The new design only appears on the user's page	Visibility of System Status	In the user's page, there is a button that allows the user to pick a name and type for the design they want to add. When confirming, the new design appears on the user's designs page, but nowhere does it say if and where it was added to the website and searching the website does not help because of the big amount of designs already present.	Medium/High - It is a concerning error because it can confuse the user and an error in one of the vital parts of the app is always a problem. In this case, it prevents the third scenario from being completed safely. Still, if in fact the design is uploaded to the website, it's only a matter of adding a better way for the user to realize it.	A simple popup message informing the user that the design is already on the website with the addition of a link or some other way of redirecting the user to its design on the website. Guarantee that the user knows his design is already in fact uploaded.	
2	Designs that have already been picked don't change the color of the "add" button or give any information to the user until you try to add it again	Visibility of System Status	When selecting a design to add to the user's list, a popup appears informing the design has already been added to the list. When this happens, nothing changes in the interface of the website and the "add" button stays exactly the same. Because of this, the user has no idea what designs he has already picked when browsing the website.	Low - Although it is an interface error that should be corrected as soon as possible, when you try to add the same design again it does give the user the information that the design has already been added.	A simple change in the button to add a design when it is already on the user's list fixes the problem completely.	

Nº	Problem	Heuristic	Description	Severity	Solution	Screenshot
3	Title of the collections/designs should be on the bottom next to the "add" button	Consistency and Standards	When the user is browsing the website, the name of the collection/design is on top and the bitton is on the bottom of the image, forcing the user to constantly change his focus, making the website harder to navigate.	Low - Although it's a problem in the interface, it's not an app-breaking bug and it's only a small detail that could improve the experience when using the application.	Changing the title to next to the button.	Collection 2
4	Second scenario impossible to complete because the "Add a new Collection" button on the user's page does not work	Visibility of System Status	When trying to add a new collection, the button on the user's page does not work and there is no message warning the user to that problem.	High - It is an error that prevents a scenario from being started so it is a very problematic error. If in fact the button does not work, a message warning the user the feature is not available is better than nothing	Fix the button and, if that is not possible, warn the user that it's a feature not yet implemented.	+ Create a new collection Oops.. You don't have any collections in the platform yet!
5	On the report's conclusion, it is not specified the missing implementation of the scenarios.	X	It is important to add the problems in the application on the report, especially if they prevent the user from completing some scenarios	Low	Add the missing implementations as a problem in the report	