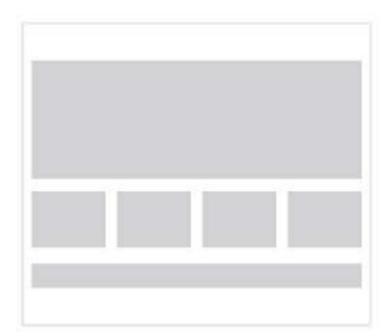


The Block System

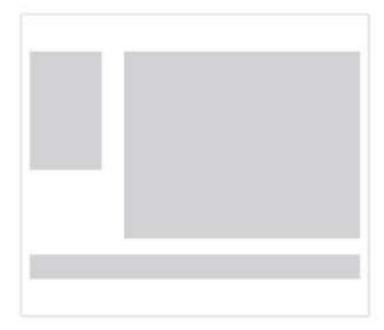
Encore's content management system is essentially a collection of 'empty blocks'. These blocks can be placed, by NetSteps, anywhere on a page within a website.

A page can be arranged into many blocks (providing easier content maintenance by non-technical site managers), or reduced to 2, or even 1 single block, usually preferrered by more advanced web design professionals.

Sectioned Template



Typical Content Page Template





Block Types

Encore content blocks can be configured as 1 of 3 types.

corporate only

Only corporate gets to add/edit content for this block type. Distributors will never be presented with a UI for modifying this content.

choices +

Choices + gives distributors the ability to upload their own content, thus overriding the default Corporate content. Or, they may choose to pick from a library of multiple content choices that Corporate has provided. A distributor may alter her own content, but she does not have the ability to alter or remove content from the Corporate library.

choices only

Choices only lets Distributors choose from a Corporate library of content. They do not get to upload their own content.

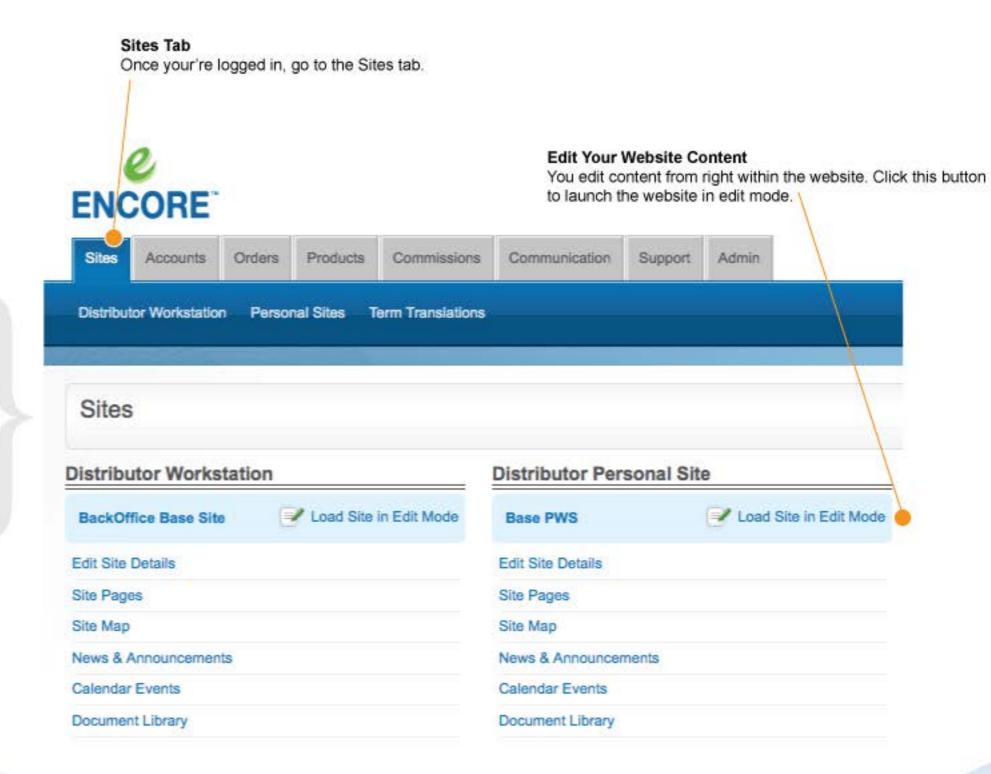


Starting Point

The Global Management Portal (GMP) is your command center for every single Encore product. You will come here first, before managing content for any of your websites.

The web address for your GMP will vary, but it should be something like: http://portal.yourcompany.com

This is the landing page of the Sites tab. All of your websites will be listed.





Site Menu Breakdown

Explanation of what each of these site links control.

Base PWS Load Site in Edit Mode Edit Site Details Site Pages Site Map News & Announcements Calendar Events Document Library

Distributor Personal Site

Edit Site Details

Control your site's name, description, status, base url, market, default language, and available languages

Site Pages

Manage all of your site's pages and their details. Page name, page title (browser title bar), meta tags,layout template, and URI path.

* Content editing does not happen here.

Site Map

Control header and footer navigations of your site. Tie navigation nodes to a page your created or an external page, create sub navigation, dropdown navigation, change the order of navigation links in your site's menu.

News & Announcements

This acts as an article collection manager (or even a blog). Create and manage all content that you want to be presented in the form of an article feed.

Calendar Events

Similar to News & Announcements. Can be displayed in your site as a list or as a calendar. *Consult your PM for set-up and options.

Document Library

Every site can host it's own library of material. Workstation usually hosts distributor-related material. PWS can be used for publicly-available material, a press kit page, a media download center, and more

*Consult your PM for set-up and options. ...



Edit Mode

Launching your website in Edit Mode overlays the edit toolbar on top of every CMS block on a given page.

The "Launch Site in Edit Mode" link can be found under the Sites tab in your Global Management Portal.

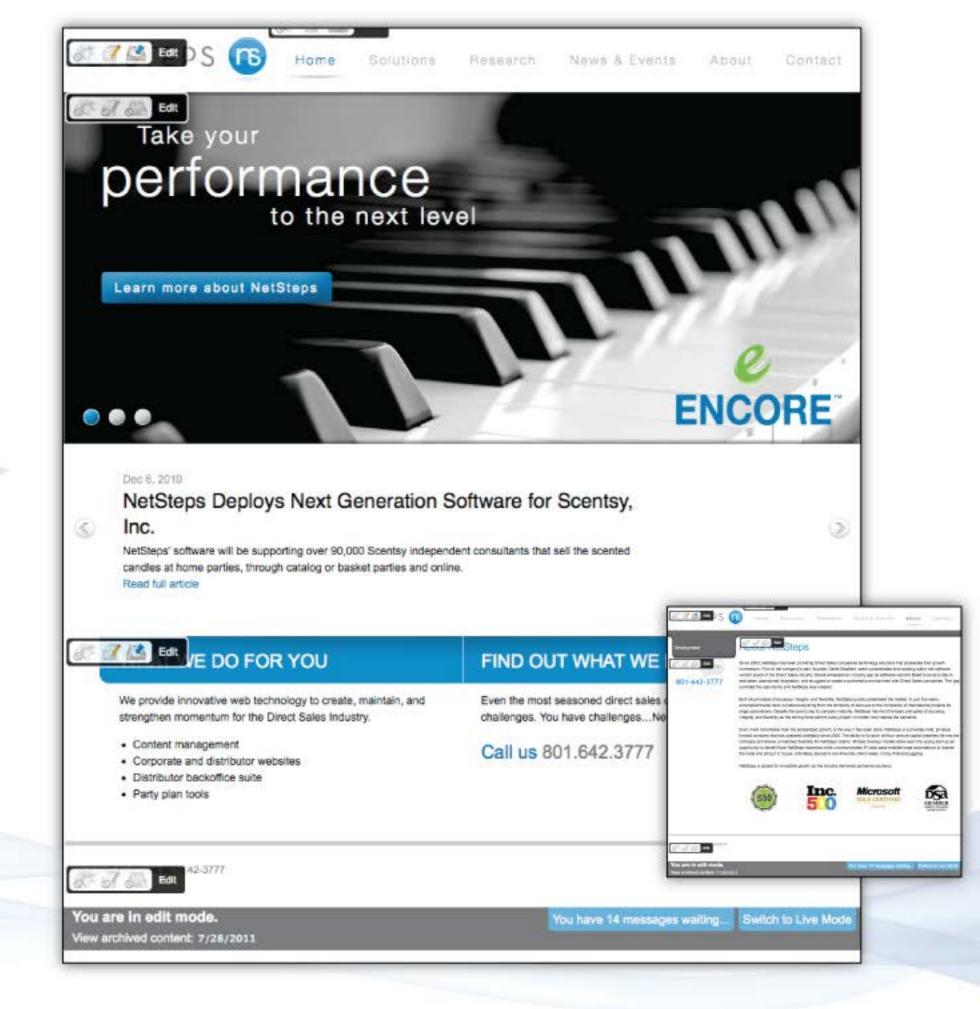
(portal.yoursite.com)

Edit Toolbar

The 3 icons communicate different states of a content piece, if applicable. This allows a staging and approval workflow between multiple content management team members.



- Content push notification
- Working draft ready for review
- Live content change waiting for approval

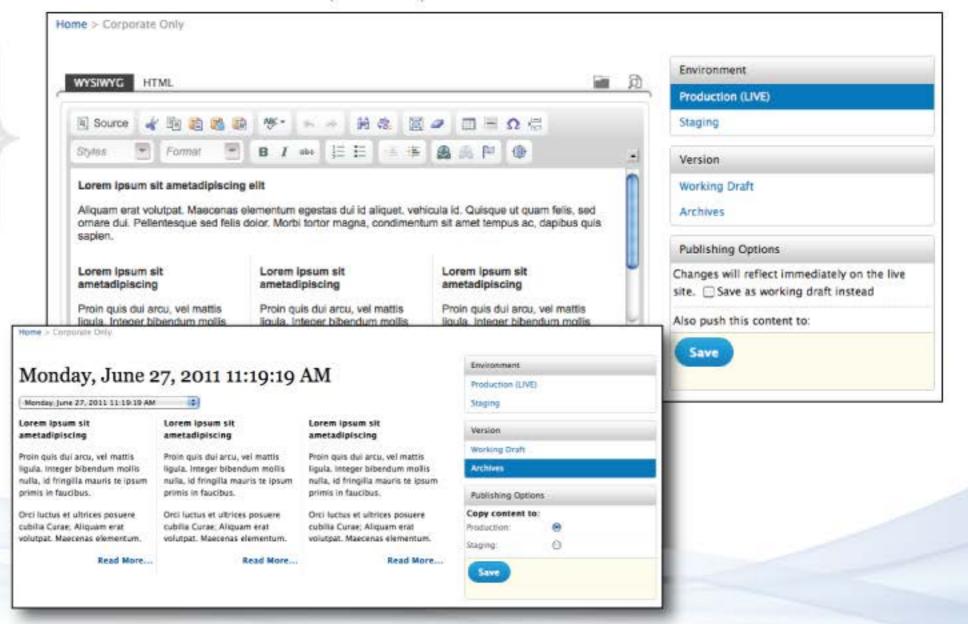




CMS Tools

The site manager has a set of tools appropriate for each type of content block. corporate only

With Corporate Only content blocks, you have a similar content mangement UI, but no library for storing choices. You can save content as "working drafts", to your various environments, or even choose to use content from past archives. Ever time you make a change to a content piece, it is automatically stored in the archives (illustration B).

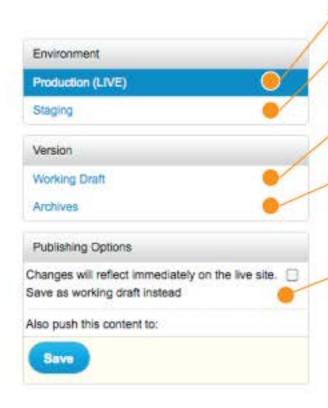




corporate only

Corporate Only Publishing Options

The publishing menus for Corporate Only content offer many different options than when creating and publishing Choices, and Choices + content types.



Saving content immediately to the live production website.

"Staging" let's you setup content to be scheduled for release at a specific date and time.

Keep content you're still working on in the "Working Draft" folder. It will stay here until you, or a supervisor approve the draft for publication, and will then show up in the "Pending Approval" folder.

Archives of content are created automatically, and are data/time stamped. You can always revert content back to an older version.

If you mistakenly start changing content on the Production or Staging environment, you can save as a Working Draft instead, and the changes y ou just made will not reflect in the live content.



WSIWYG Editing | 0



What You See Is What You Get will allow for non-technical content managers to edit text without adversely affecting aesthetic or layout.

NetSteps can apply brand-specific style rules of the "Styles" pulldown menu to further aid authors in easily applying brand aesthetics to content.

The editor also has some lite templating functionality to assist with complex layouts.

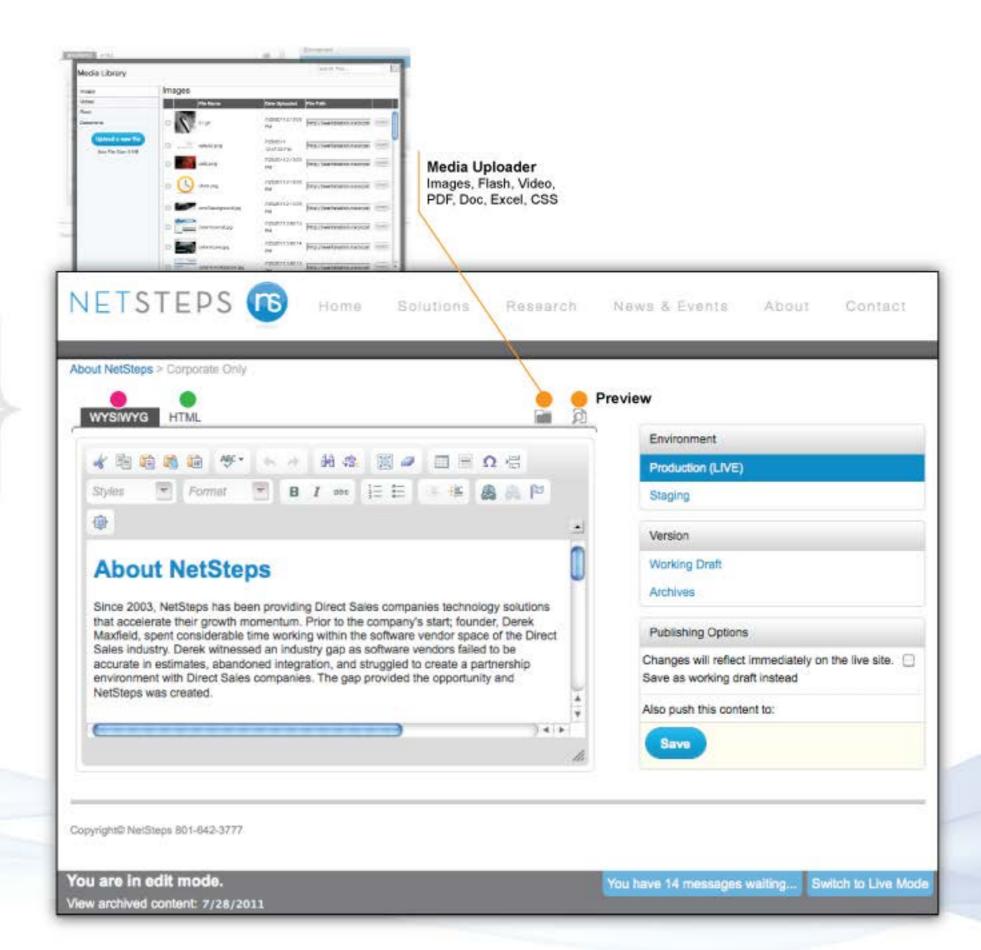
HTML Editing



Switching to the HTML tab will result in a plain text box for pasting, or writing, raw HTML, Javascript, and CSS.

NOTE:

The WYSIWG & HTML UIs are available for all content types. This example image is showing a Corporate Only content piece.



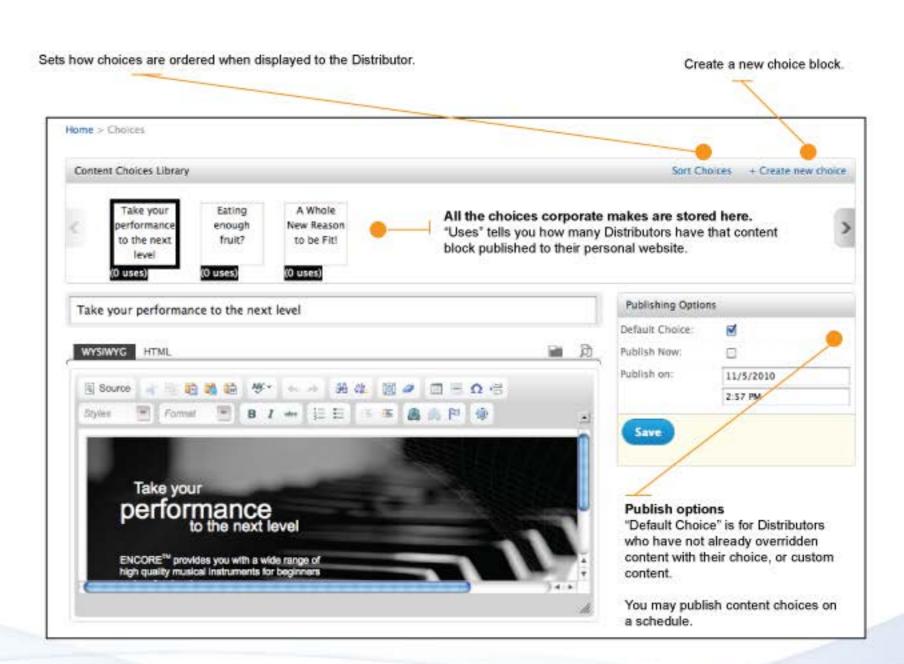


CMS Tools

The site manager has a set of tools appropriate for each type of content block.



Both **choices** and **choices** + allow you to create multiple sets of content blocks that distributors will then be able to choose from. You can set choice defaults, define availability, and see how many distributors are using any given content block.





Paste from Word

Removes hiden MS Word formating when pasting from a .Doc file.

Past as Plain Text

Removes all hidden formating from copied text (ie, if you're pasting from another website)

Content Templates

tows Article with Header and Eule Header

Cortert Templates

M Replace actual contr

Snippets of HTML that give you pre-defined layouts without having to do any HTML. Preview how your content will look in your website.

Media Uploader

Full-screen Mode The editor will fill up your entire screen.

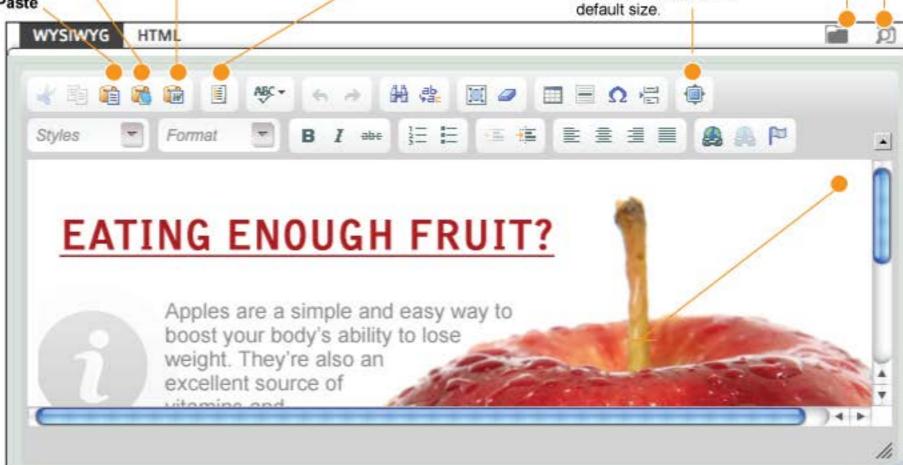
Click again to return to

WYSIWYG Toolbar

The editor toolbar has many useful options for both technical and non-technical content managers.

Here are some key buttons that may not be immediately obvious as to what they do, but are incredibly useful.







Custom CSS

You can upload custom stylesheets to your website through media uploader, making it easier to reference style rules throughout your site, and further customize your site design.

In our example, we upload a CSS file to a persistent content block - in this case, the tag line.

NOTE: As of Encore v1, the CSS file will need to be manually referenced in a content block of your choice. It is not automatically placesd inside the <head> tag. The tagline block is a good choice for storing CSS files, since it is persistent throughout the entire website, and is at the top of the page.

Browse to the CSS file located on your computer's hard drive.

Find the uploaded CSS file in the Documents section of the media uploader. Copy the fully qualified file path.

In HTML mode, make youre reference to the style sheet.

Example text using a rule that is defined in the custom CSS file.

You may now reference your new style rules from anywhere in your website. Even if you choose not to use the tagline CMS block to display content, you can still use it for file containment.

