

INSOLVENCY PRACTITIONER'S LICENCE APPLICATION GUIDE

A step by step guide on applying for an Insolvency Practitioner's licence to perform insolvency work in Singapore. The application is submitted via the GoBusiness government portal.

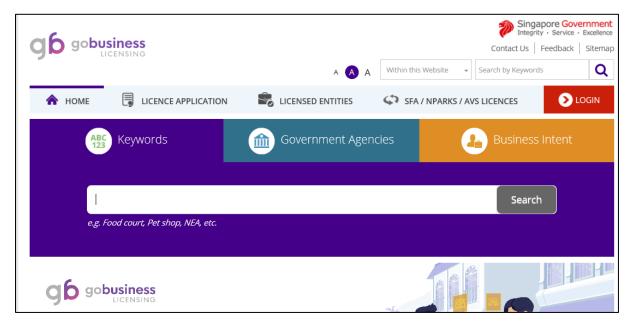
Table of Contents

1.	Acc	essing the GoBusiness Portal	2
	1.1	Logging in	2
2.	Арр	ply for New Licence	4
	2.1	Select Licence	4
	2.2	Add General Information	6
	2.3	Provide Application Details	8
	2.4	Upload Supporting Documents	13
	2.5	Review & Submit Application	14
	2.6	Acknowledgement	15
3	Am	end Existing Licence	17
	3.1	Select Licence	17
	3.2	Amendment Profile	18
	3.3	Add General Information	18
	3.4	Provide Application Details	19
	3.5	Upload Supporting Documents	22
	3.6	Review and Submit Application	23
	3.7	Acknowledgement	24
4	Ren	new Expiring Licence	25
	4.1	Select Licence	25
	4.2	Renew Profile	26
	4.3	Add General Information	26
	4.4	Provide Application Details	27
	4.5	Upload Supporting Documents	33
	4.6	Review and Submit Application	34
	4.7	Acknowledgement	35
5	Can	cel Existing Licence	36
	5.1	Select Licence	36
	5.2	Cancel Profile	
	5.3	Add General Information	37
	5.4	Provide Application Details	38
	5.5	Upload Supporting Documents	39
	5.6	Review and Submit Application	
	5.7	Acknowledgement	41
6	Use	ful Contacts	42

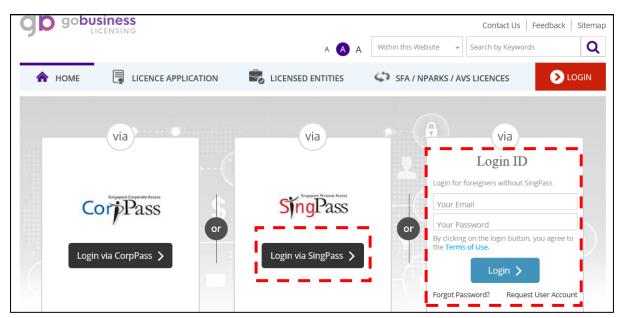
1. Accessing the GoBusiness Portal

1.1 Logging in

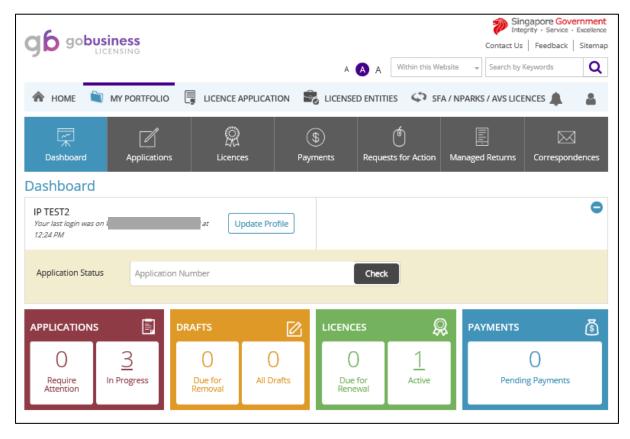
1.1.1 You can access the GoBusiness webpage at https://www.gobusiness.gov.sg. Click < Login>.



- 1.1.2 Click the <Login via Singpass> button and use your SingPass account (For Singaporean / Singapore Permanent Resident) to login. You will <u>not</u> be able to use a CorpPass account to apply for an Insolvency Practitioner's licence.
- 1.1.3 If you are a non-Singaporean / Singapore Permanent Resident, please register a user account with Gobusiness under the <Request User Account> option before login in under <Login ID>.



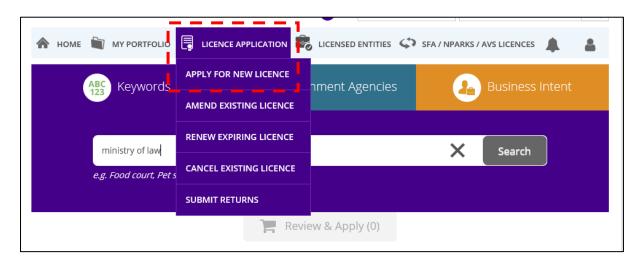
1.1.4 A dashboard page will appear on your screen after you have login-ed successfully. This dashboard provides a summary of all the applications you have submitted to the different Government agencies, ongoing drafts and the status of your active licences.



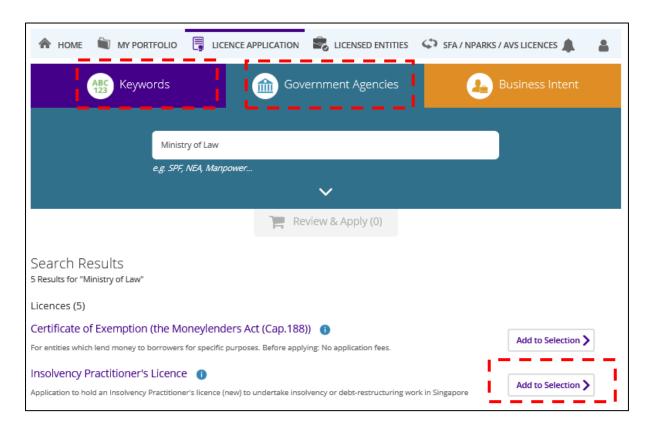
2. Apply for New Licence

2.1 Select Licence

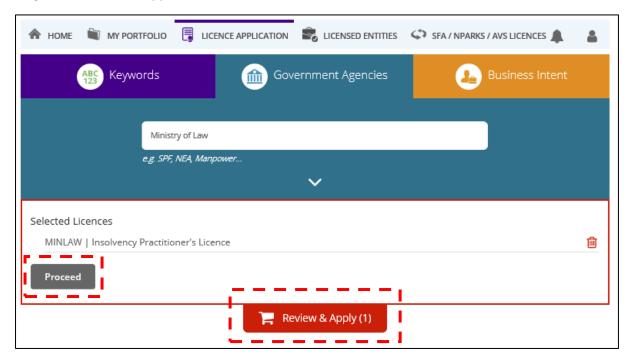
2.1.1 Under <Licence Application>, select <Apply for New Licence> under the drop-down list.



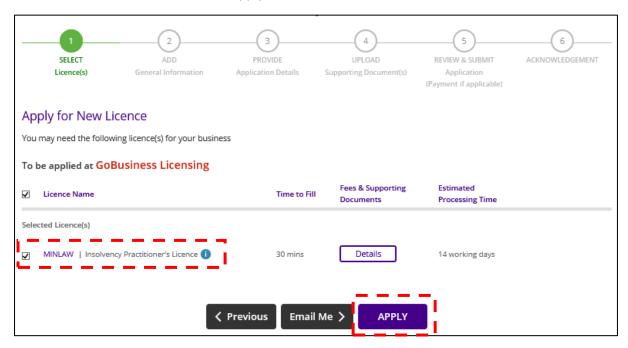
2.1.2 At this screen, you can search for the Insolvency Practitioner's licence using either (i) the key words search (i.e. keywords like "ministry of law" or "insolvency practitioner"); or (ii) click <Ministry of Law> under the <Government Agencies> tab. After the search results are generated, click <Add to Selection> beside "Insolvency Practitioner Licence".



2.1.3 Click on the <Review & Apply> box and then click <Proceed>. Thereafter, you will arrive at Stage 1 of the licence application.

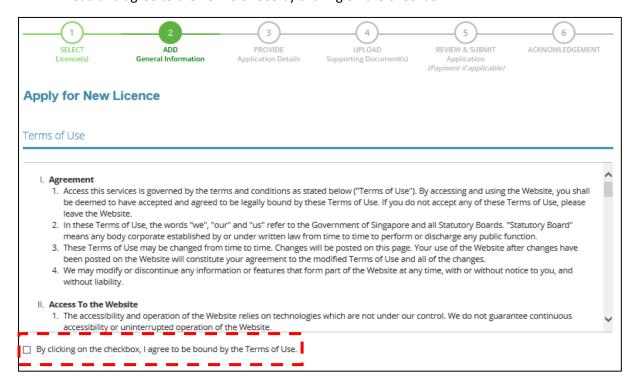


2.1.4 Select the licence and click <Apply>.

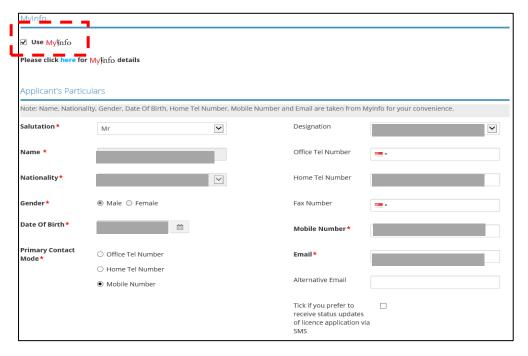


2.2 Add General Information

2.2.1. Read and agree to the Terms of Use by clicking on the checkbox.



2.2.2 Your personal details recorded in your GoBusiness User Profile will be automatically populated under "Applicant's Particulars". Do note that amendments to these populated details cannot be made in the application itself as it is done separately on your User Profile page. Alternatively, you may tick the <Use MyInfo> box and relevant details available from the MyInfo service will be populated in the application. Likewise, amendments to these populated details cannot be made in the application itself.



2.2.3 Select "Residential" under "Type of Premises" and provide your residential address. You will not be able to proceed with the next step if any other drop-down options are selected.

Applicant's Addres	Applicant's Address				
Address Type *		Street Name*			
Type of Premises *	Please Select	Level			
Postal Code*	Retrieve Address Please enter your postal code and click "Retrieve Address".	Unit Number	E.g. 05-01 Key in:05 E.g. 05-01 Key in:01		
Block / House Number*	Y	Building Name			

2.2.4 For the "Mailing Address", please provide the address where you would be operating and receiving correspondence in relation to your work as an Insolvency Practitioner. After all fields are completed, please click <Next>. You may save the application by clicking on <Save as Draft> or <Save as Draft & Exit> at any point if you would like to complete the application another time. You will be able to retrieve the information stored in the draft application for 90 days.

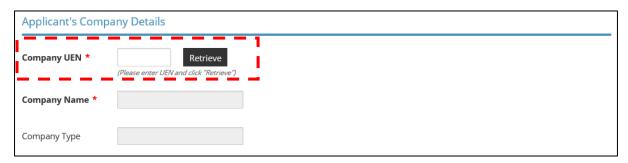
Mailing Address			
Applicant Address	€ Copy	Street Name*	
Address Type*	Local	Level	
Type of Premises *	Please Select	Unit Number	E.g. 05-01 Key in:05
Postal Code*	Retrieve Address	Offic Nutriber	E.g. 05-01 Key in:01
 	Please enter your postal code and click "Retrieve Address".	Building Name	
Block / House Number	Please Select		
	,		
	Next > Sa	ive as Draft Save as Draft & Exit	

2.3 Provide Application Details

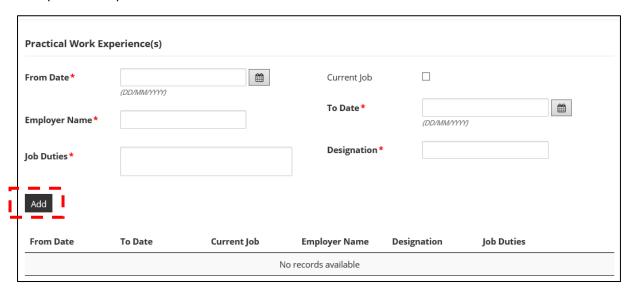
2.3.1 Select the appropriate "Applicant Type" based on your profession.



2.3.2 Enter your company UEN details and click <Retrieve>. The company details will be automatically populated.

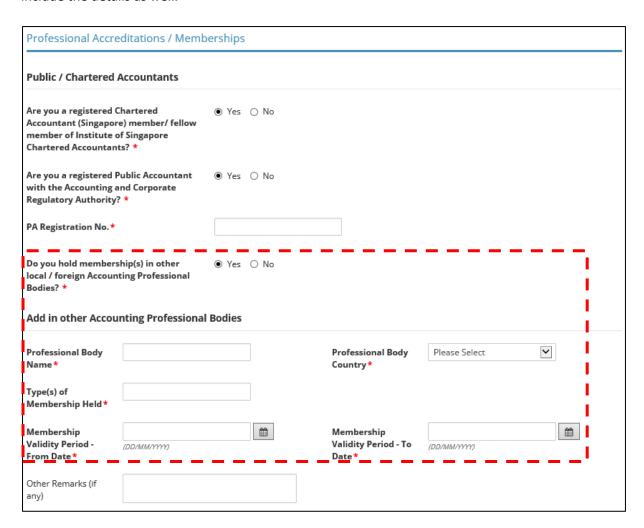


2.3.3 Please provide the details of your practical work experiences, your involvement and experiences in insolvency and restructuring related work. You may use the <Add> button to include multiple work experiences.



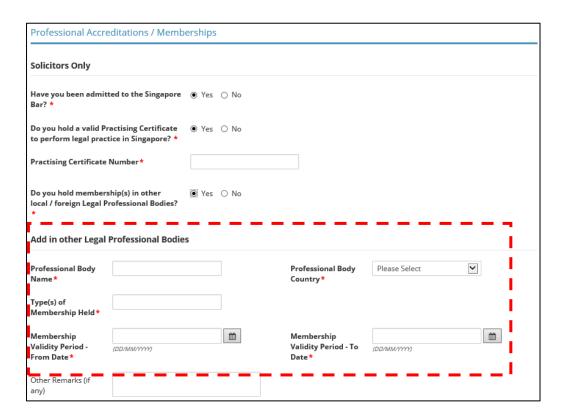
For Public / Chartered Accountants

- 2.3.4 You are required to confirm that you are a member of the Institute of Singapore Chartered Accountants and / or a registered public accountant with the Accounting and Corporate Regulatory Authority.
- 2.3.5 If you have memberships in other local or foreign professional accounting bodies, please include the details as well.



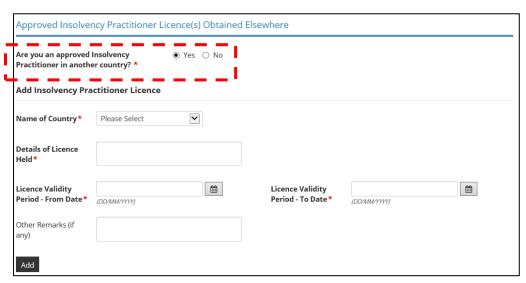
For Solicitors

- 2.3.6 You are required to confirm if you are admitted to the Singapore Bar and a member of the Law Society of Singapore.
- 2.3.7 If you have memberships in other professional legal bodies, local or foreign, please include the details as well.



For Public Accountants / Chartered Accountants / Solicitors

2.3.8 Scroll down and provide details of your Insolvency Practitioner Licence obtained in another country (if any).



2.3.9 Under "Declaration", please check the applicable boxes. For questions which you have answered "Yes", please set out briefly the background and details under the free-text box provided.

Declaration		
1) Have you ever had any approved licence(s) (e.g. public accountant, approved liquidator or insolvency practitioner) issued by ACRA and / or the Licensing Officer revoked or suspended? *	○ Yes	○ No
If Yes, please specify		
2) Have you ever been convicted in Singapore or elsewhere of any offence involving fraud, dishonesty or moral turpitude? *	○ Yes	○ No
If Yes, please specify		
3) Have you ever had a judgment entered against you in civil proceedings that involves a finding of fraud, dishonesty or breach of fiduciary duty on your part? *	○ Yes	○ No
If Yes, please specify		
4) Have you ever had or received any treatment for or plan to be treated for any mental disorder? *	○ Yes	○ No
If Yes, please specify		
5) Are you an undischarged bankrupt? *	○ Yes (○ No
If Yes, please specify		
6) Have you ever been adjudged a bankrupt in Singapore or under the laws of any foreign country? *	○ Yes (○ No
If Yes, please specify		
7) Have you ever been subject to a disqualification order made under section 149 of the Companies Act or a similar order under the laws of any foreign country? *	○ Yes (○ No
If Yes, please specify		

8) Have you ever been subject to a Voluntary Arrangement and / or Debt Repayment Scheme under the Insolvency, Restructuring and Dissolution Act or the Bankruptcy Act, or a similar arrangement or scheme outside Singapore? *	○ Yes ○ No
If Yes, please specify	
9) Have you ever been convicted of an offence under the Insolvency, Restructuring and Dissolution Act, the Bankruptcy Act or the Companies Act?	○ Yes ○ No
If Yes, please specify	
10) Have you ever been a subject of any investigation(s) by governmental, statutory or professional bodies in respect of any offence involving dishonesty or any complaint against your professional misconduct? *	○ Yes ○ No
If Yes, please specify	

2.3.10 Click < Proceed > after you have answered all the questions.



2.4 Upload Supporting Documents

2.4.1 Please upload the relevant supporting documents in their acceptable file formats and sizes. Multiple attachments can be uploaded for each category of document. However, the total file size under each document category is capped at a limit of 5 MB. Please note that the document categories that are marked with a * are mandatory to be provided.

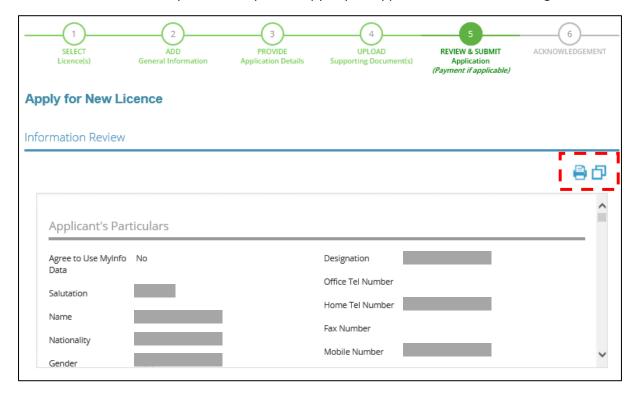
SELECT Licence(s) Apply for New Lice	ADD General Information	PROVIDE Application Details	UPLOAD Supporting Document(s)	REVIEW & SUBMIT Application (Payment if applicable)	ACKNOWLEDGEMENT
Insolvency Practition	ner's Licence				
Document Name		Туре	Attachment		Action
Curriculum Vitae * Curriculum Vitae Acceptable File Format: doc, docx, p Acceptable File Size: maximum : 5 M		ONLINE UPLOAD	V		Upload
Professional Accreditations Documentary proof evidencing the Public Accountant, Chartered Acceptable File Format: doc, docs, pacceptable File Size: maximum: 5 Macceptable File Size: Maximum: 5 Max	countant or Solicitor. df, jpg, gif, png, bmp	ONLINE UPLOAD	V		Upload
Professional Membership(s) * Documentary proof evidencing yollocal/foreign professional bodies Acceptable File Format: doc, docx, p Acceptable File Size: maximum: 5 M	df, jpg, gif, png, bmp	ONLINE UPLOAD	V		Upload

2.4.2 Click <Next> after you have uploaded all the required supporting documents.

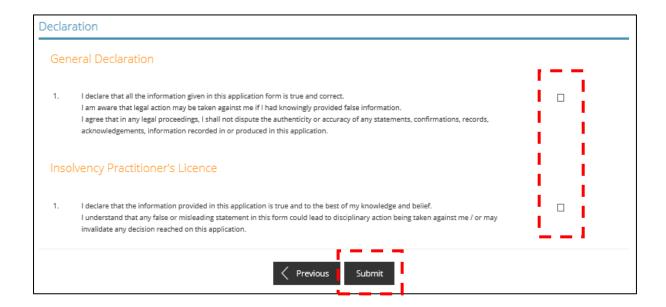
Relevant Work Experience * Other documentary proof evidencing your work experiences to be eligible for the grant or renewal of a licence. For e.g. Court Orders, Resolutions, approved liquidator's licence with ACRA etc. Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD 🔽	Upload
Details of Declaration(s) Documents relating to declaration(s) which you have stated "Yes" under the declaration page Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
Others Any other documents which you wish to provide Acceptable File Format: pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
< Previous	Next > Save as Draft Save as Draft & Exit	

2.5 Review & Submit Application

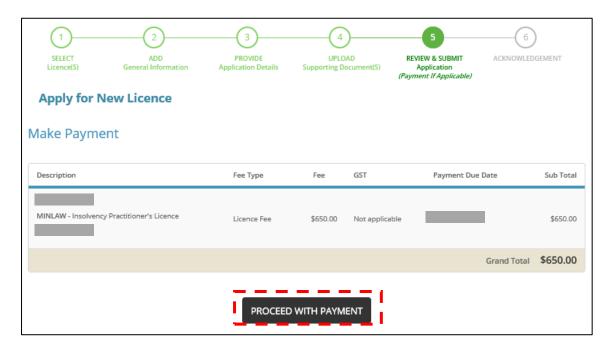
2.5.1 You will be able to preview and print a copy of your application before submitting it.



2.5.2 Click <Submit> after checking the declaration boxes. Please note that you will not be able to make further amendments to your application after you have clicked on <Submit>.

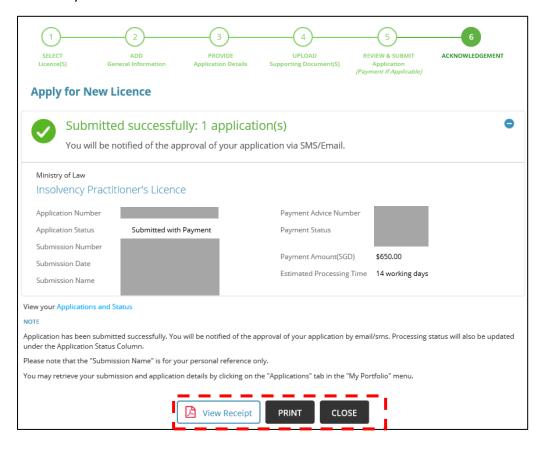


2.5.3 At the payment page, you will be asked to pay an application fee of \$650 (strictly non-refundable). Click < Proceed with Payment>.

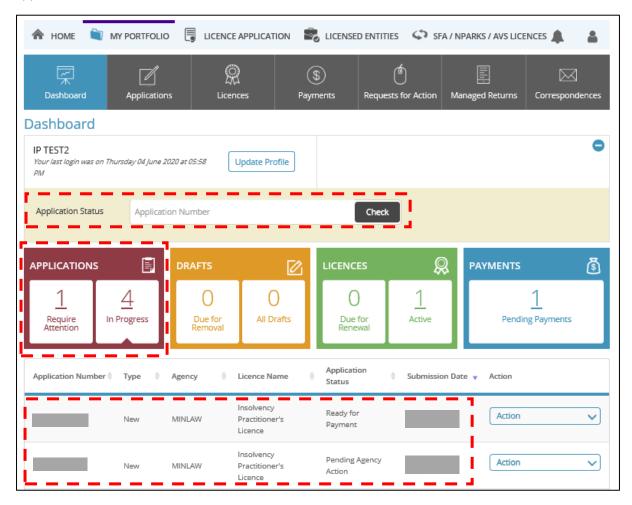


2.6 Acknowledgement

2.6.1 Upon successful submission and payment, you will see an acknowledgement page with your application number. You can click <View Receipt> to retrieve your payment details. Click <Close> to return to your main dashboard.



2.6.2 At the main dashboard, you can view the status of the applications which you have submitted on GoBusiness, either by clicking under "Applications" or by performing a search using your application number.

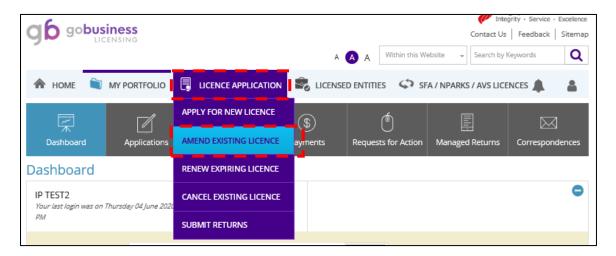


2.6.3 Once your application is reviewed, you will be notified of the outcome via email and post.

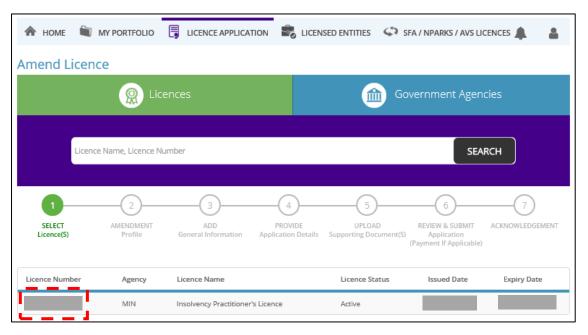
3 Amend Existing Licence

3.1 Select Licence

- 3.1.1 Under <Licence Application>, click on <Amend Existing Licence> to update the following details:
 - Applicant's Details (including personal particulars)
 - Applicant's Address
 - Mailing Address
 - Company Details
 - Practical Work Experience(s)
 - Membership(s) in Professional Bodies
 - Approved Insolvency Practitioner Licence(s) Obtained Elsewhere

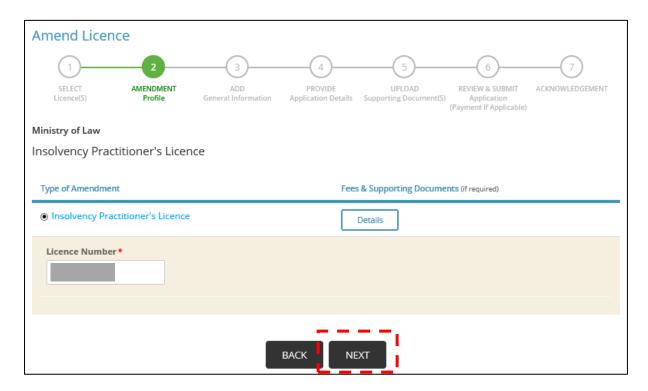


3.1.2 A list of "Active" licence(s) you possess will be automatically populated on the screen. Click on the licence number relating to your Insolvency Practitioner's licence.



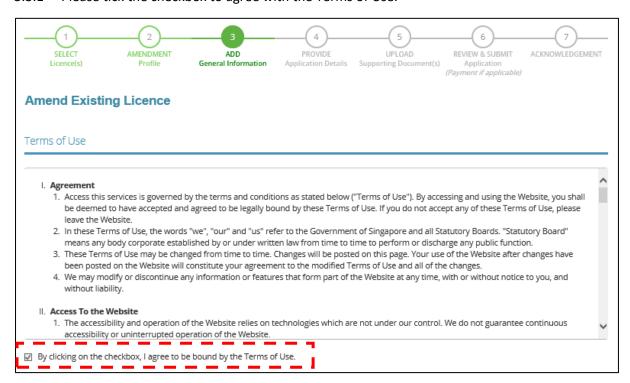
3.2 Amendment Profile

3.2.1 Click <Next> to proceed.

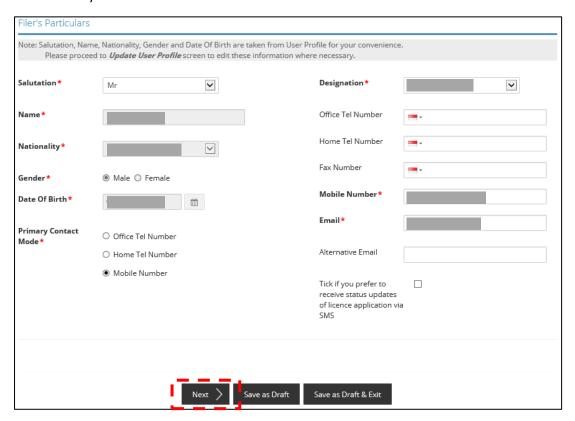


3.3 Add General Information

3.3.1 Please tick the checkbox to agree with the Terms of Use.



3.3.2 The information in your GoBusiness User Profile will be automatically populated. Please make the necessary amendments and click <Next>.



3.4 Provide Application Details

3.4.1 Details of your licence will be shown here.



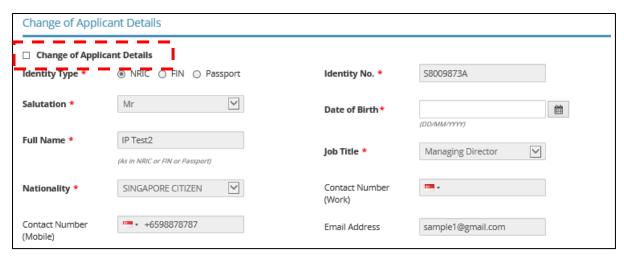
3.4.2 Details of your company will be shown here. Tick the "Change of Applicant Company Details" if there are changes to your current company. Enter your company UEN details and click <Retrieve> for the details to be automatically populated.

ſ	Applicant's Compa	Applicant's Company Details			
ı	☐ Change of Applicar	nt Company Details			
	Company UEN *	Retrieve			
Ī	Company Name *				
	Company Type				

3.4.3 Tick the "Change of Mailing Address" if there are changes to your mailing address. Please provide the address where you would be operating and receiving work correspondences as an Insolvency Practitioner.

Change of Mailin	Change of Mailing Address					
✓ Change of Mailin						
Address Type *	Local					
Type of Premises*	V	Level	5 - 05 01 Km in 05			
Postal Code*	Retrieve Address Please enter your postal code and click "Retrieve Address"	Unit Number	Eg. 05-01 Key in:05 Eg. 05-01 Key in:01			
Block/House Number*	V	Building Name				
Street Name*						

3.4.4 Tick the "Change of Applicant Details" if there are changes that need to be made to your contact information displayed under this section.



3.4.5 Tick the "Change of Applicant Address" if there are changes to your residential address. Select "Residential" under "Type of Premises" when providing your residential address. You will not be able to proceed with the next step if any other drop-down options are selected.

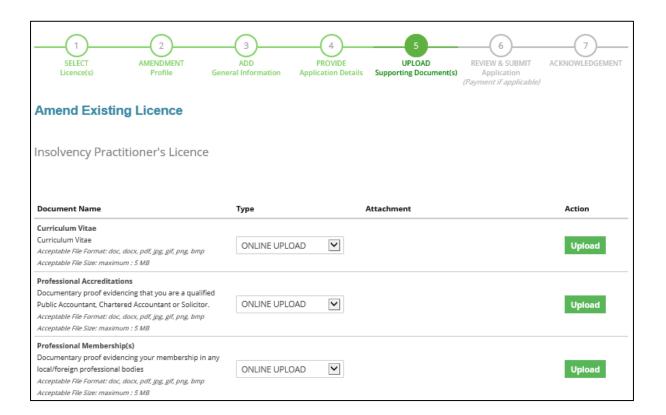
Change of Applica	Change of Applicant Address					
	☑ Change of Applicant Address Address Type *					
Type of Premises *	Residential	Level	E.g. 05-01 Key in:05			
Postal Code*	Retrieve Address Please enter your postal code and click "Retrieve Address"	Unit Number	Eg. 05-01 Key in:01			
Block/House Number*	Y	Building Name				
Street Name*						

3.4.6 Tick the "Add/Update/Delete Practical Work Experiences" if you wish to update your employment details and work experiences. Click on <Add> button to include more work experiences in relation to insolvency and restructuring work.

Add/Update/Del	Add/Update/Delete Practical Work Experience(s)						
✓ Add/Update/Del	☑ Add/Update/Delete Practical Work Experience(s)						
From Date*	(DD/MM/YYY)	Current Job					
Employer Name*		To Date*	(ООЛМИТУТ)				
Job Duties*		Designation *					
Add							

3.5 Upload Supporting Documents

3.5.1 You may choose to upload relevant documents which were not submitted previously. Multiple attachments can be uploaded for each document category in the acceptable file formats and sizes. The total file size for each document category remains at 5 MB.

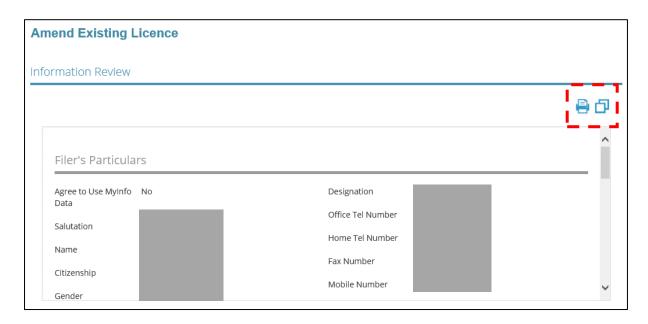


3.5.2 Click <Next> after you have uploaded all the new documents.

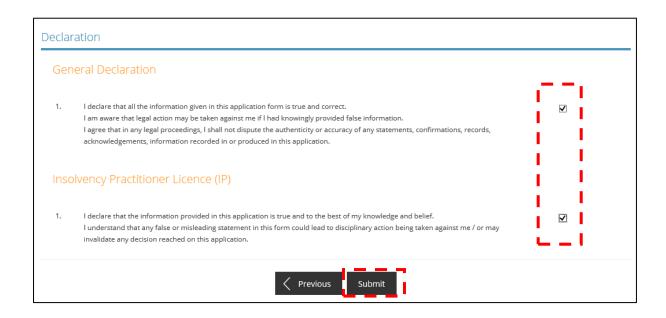
Relevant Work Experience Other documentary proof evidencing your work experiences to be eligible for the grant or renewal of a licence. For e.g. Court Orders, Resolutions, approved liquidator's licence with ACRA etc. Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD 🔻	Upload
Details of Declaration(s) Documents relating to declaration(s) which you have stated "Yes" under the declaration page Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
Others Any other documents which you wish to provide Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
< Previous	Next > Save as Draft Save as Draft & Exit	

3.6 Review and Submit Application

3.6.1 Any amendments made will be shown under "Information Review". You will be able to preview and print a copy of your application before submitting it.

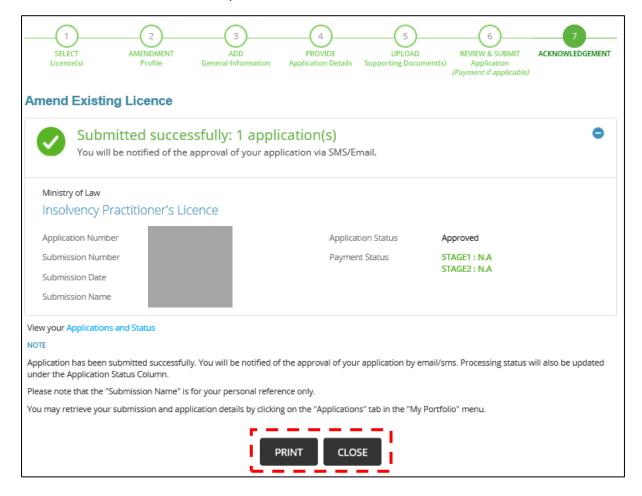


3.6.2 Click <Submit> after checking the declaration boxes. Please note that you will not be able to make further amendments to your application after you have clicked on <Submit>. No fee is imposed for this application.



3.7 Acknowledgement

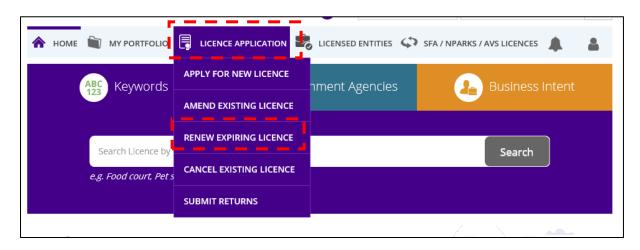
3.7.1 Upon successful submission, you will see an acknowledgement page with your application number. Click <Close> to return to your main dashboard.



4 Renew Expiring Licence

4.1 Select Licence

- 4.1.1 You can submit an application to renew your Insolvency Practitioner's licence anytime between **1 March to 30 April** of the expiry year. Please note that you will <u>not</u> be able to submit a renewal application on or after 1 May of the expiry year. A <u>new</u> application will need to be submitted instead (application fee of \$650) if you pass the renewal deadline.
- 4.1.2 Under <Licence Application>, select <Renew Expiring Licence> under the dropdown list.

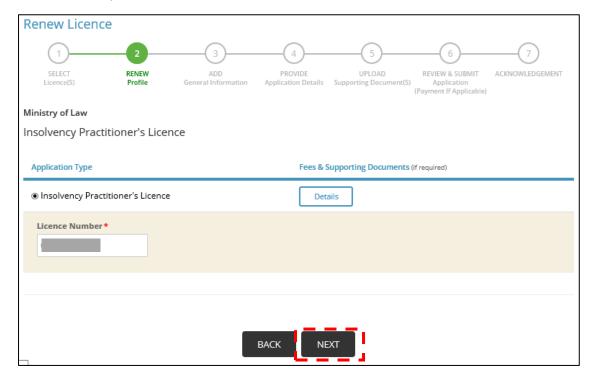


4.1.3 A list of "Active" licence(s) you possess will be automatically populated on the screen. Click on the licence number relating to the Insolvency Practitioner's licence.



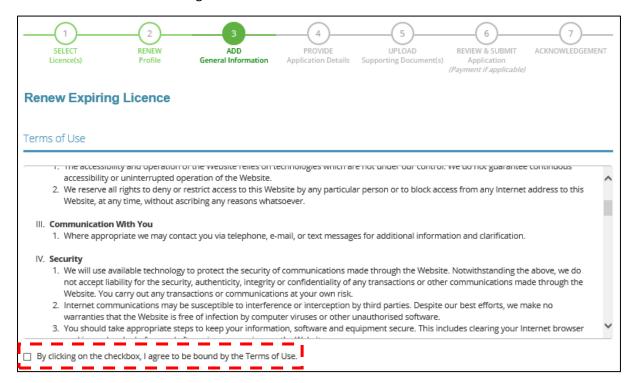
4.2 Renew Profile

4.2.1 The licence number of the licence selected is auto-populated according to the licence selected. Click <Next> to proceed.

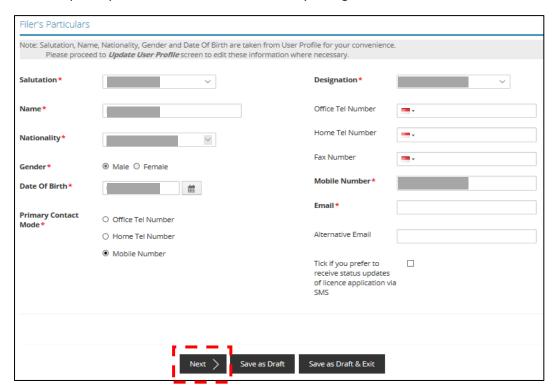


4.3 Add General Information

4.3.1 Tick the checkbox to agree with the Terms of Use.

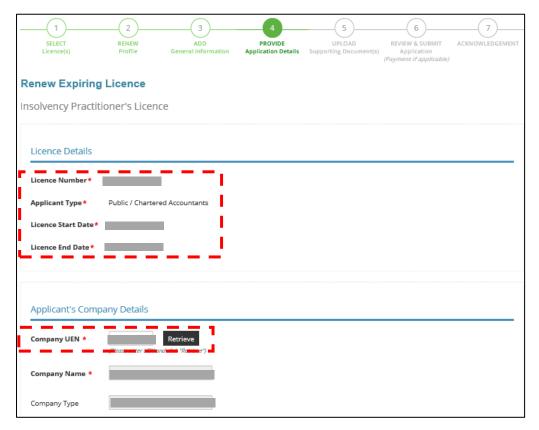


4.3.2 Update your contact details if there is any change and click < Next>.

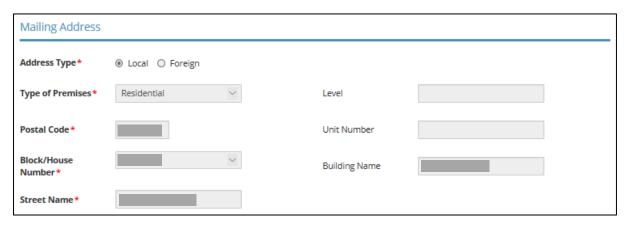


4.4 Provide Application Details

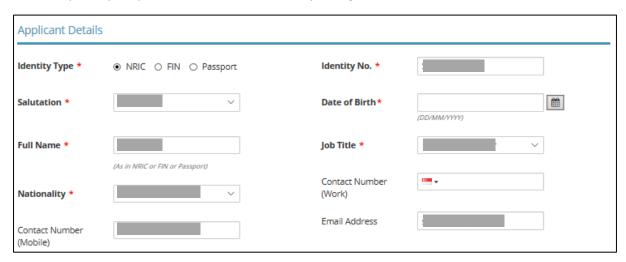
4.4.1 The details of your licence and company details will be reflected. If there is a change in your current company, enter your company UEN details under "Applicant's Company Details" and click <Retrieve>. The company details will be automatically populated.



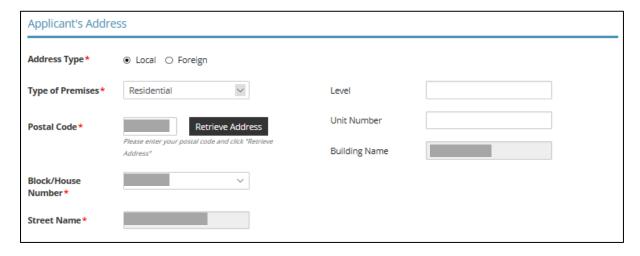
4.4.2 Please provide an updated address, if any, where you are operating and receiving work correspondence as an Insolvency Practitioner.



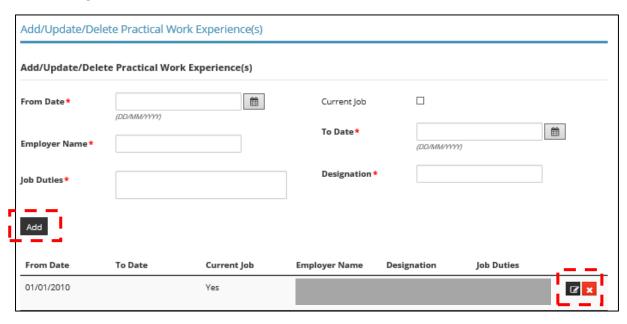
4.4.3 Update your personal details if there is any change.



4.4.4 Update your residential address if there is any change.

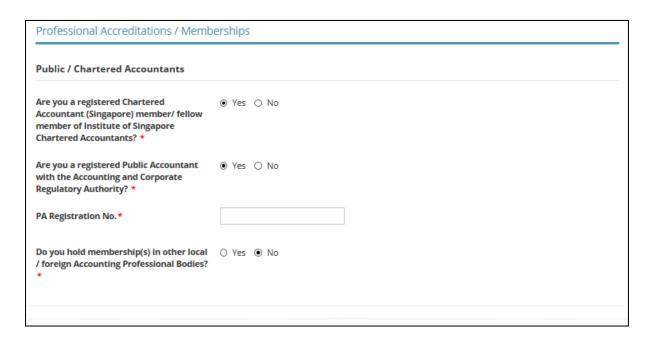


4.4.5 Click on the "Add" button to include your work experiences in relation to insolvency and restructuring work.



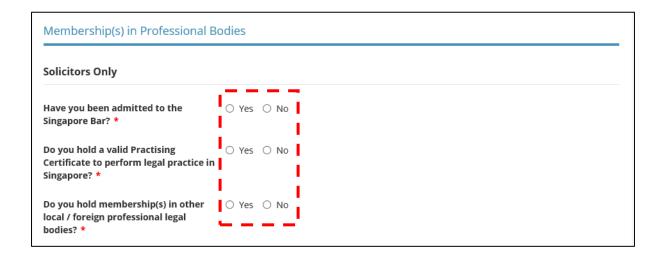
For Public / Chartered Accountants

- 4.4.6 You are required to confirm if you are a member of the Institute of Singapore Chartered Accountants and / or a registered public accountant with the Accounting and Corporate Regulatory Authority.
- 4.4.7 If you have memberships in other local or foreign professional accounting bodies, please include the details as well.



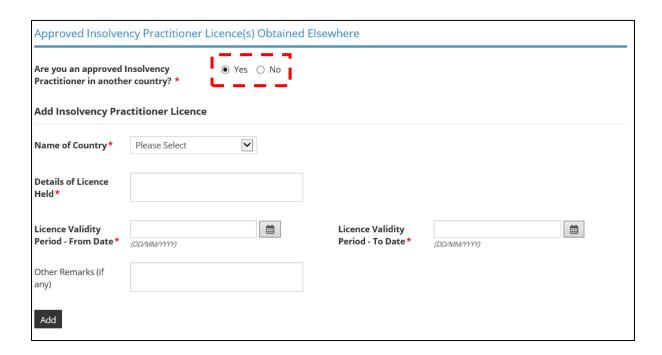
For Solicitors

- 4.4.8 You are required to confirm if you are admitted to the Singapore Bar and a member of the Law Society of Singapore.
- 4.4.9 If you have memberships in other professional legal bodies, local or foreign, please include the details as well.



For Public Accountants / Chartered Accountants / Solicitors

4.4.10 Scroll down and provide details of your Insolvency Practitioner Licence obtained in another country, if you hold any.

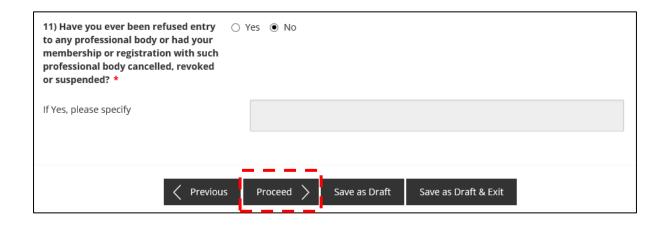


4.4.11 Under "Declaration", please check the applicable boxes. For questions which you have answered "Yes", please set out briefly the background and details under the free-text box provided.

Declaration	
1) Have you ever had any approved licence(s) (e.g. public accountant, approved liquidator or insolvency practitioner) issued by ACRA and / or the Licensing Officer revoked or suspended? *	○ Yes • No
If Yes, please specify	
2) Have you ever been convicted in Singapore or elsewhere of any offence involving fraud, dishonesty or moral turpitude? *	○ Yes • No
If Yes, please specify	
3) Have you ever had a judgment entered against you in civil proceedings that involves a finding of fraud, dishonesty or breach of fiduciary duty on your part? *	○ Yes • No
If Yes, please specify	
4) Have you ever had or received any treatment for or plan to be treated for any mental disorder? *	○ Yes ○ No
If Yes, please specify	
5) Are you an undischarged bankrupt?	○ Yes • No
If Yes, please specify	
6) Have you ever been adjudged a bankrupt in Singapore or under the laws of any foreign country? *	○ Yes ● No
If Yes, please specify	
7) Have you ever been subject to a disqualification order made under section 149 of the Companies Act or a similar order under the laws of any foreign country? *	○ Yes No

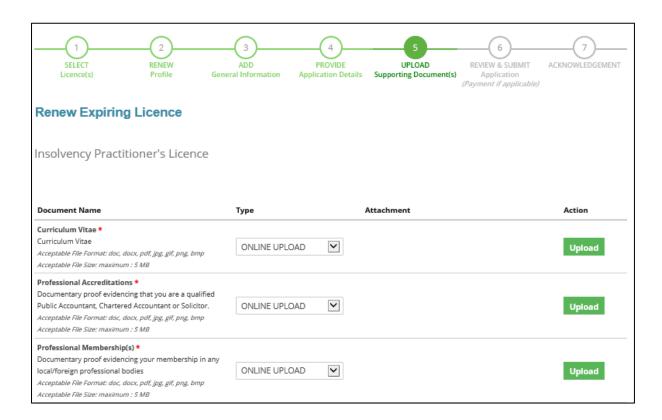
8) Have you ever been subject to a Voluntary Arrangement and / or Debt Repayment Scheme under the Insolvency, Restructuring and Dissolution Act or the Bankruptcy Act, or a similar arrangement or scheme outside Singapore? *	○ Yes No
If Yes, please specify	
9) Have you ever been convicted of an offence under the Insolvency, Restructuring and Dissolution Act, the Bankruptcy Act or the Companies Act?	
If Yes, please specify	
10) Have you ever been a subject of any investigation(s) by governmental, statutory or professional bodies in respect of any offence involving dishonesty or any complaint against your professional misconduct? *	○ Yes • No
If Yes, please specify	

4.4.12 Click < Proceed > after you have answered all the questions.



4.5 Upload Supporting Documents

4.5.1 Please upload the relevant supporting documents in their acceptable file formats and sizes. Multiple attachments can be uploaded for each category of document. However, the total file size under each document category is capped at a limit of 5 MB. Please note that the document categories that are marked with a * are mandatory to be provided.

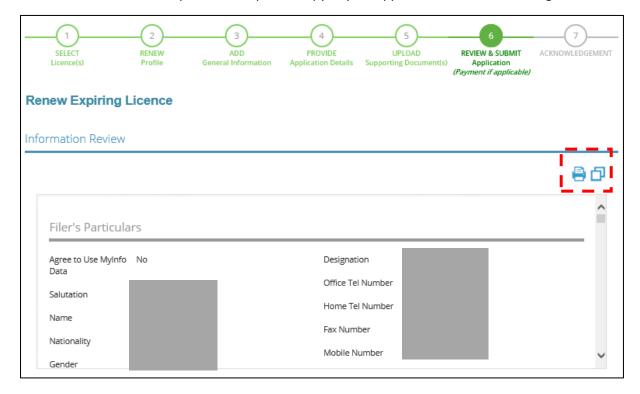


4.5.2 Click <Next> after you have uploaded all the required supporting documents.

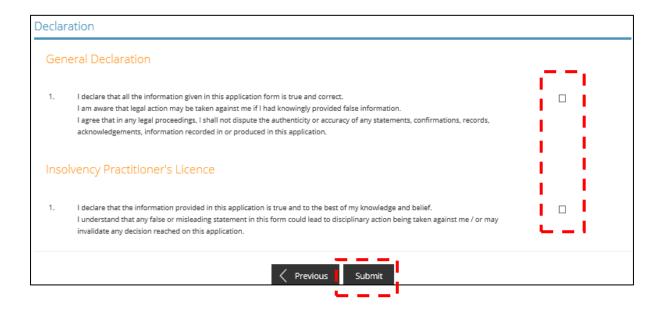
Relevant Work Experience * Other documentary proof evidencing your work experiences to be eligible for the grant or renewal of a licence. For e.g. Court Orders, Resolutions, approved liquidator's licence with ACRA etc. Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
Details of Declaration(s) Documents relating to declaration(s) which you have stated "Yes" under the declaration page Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD	Upload
Others Any other documents which you wish to provide Acceptable File Format: doc, docx, pdf, jpg, gif, png, bmp Acceptable File Size: maximum: 5 MB	ONLINE UPLOAD 🔽	Upload
< Previous	Next > Save as Draft Save as Draft & Exit	

4.6 Review and Submit Application

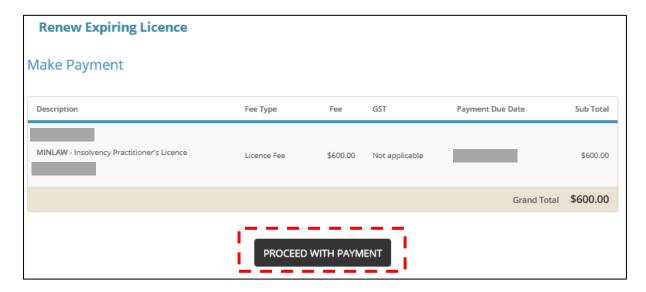
4.6.1 You will be able to preview and print a copy of your application before submitting it.



4.6.2 Click <Submit> after checking the declaration boxes. Please note that you will not be able to make further amendments to your application after you have clicked on <Submit>.

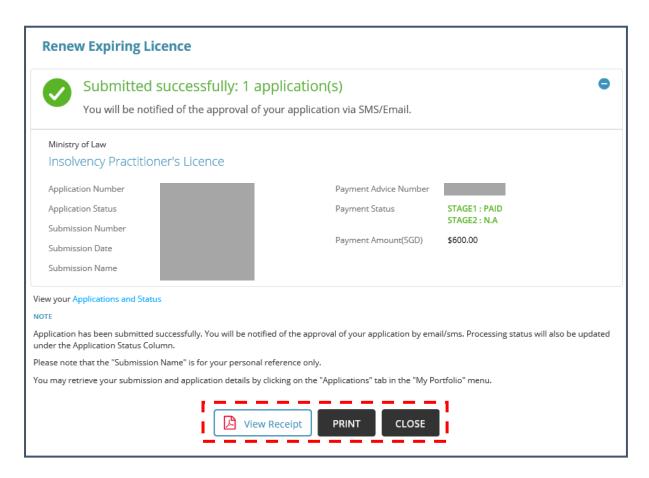


4.6.3 At the payment page, you will be asked to pay an application fee of \$600 (strictly non-refundable). Click < Proceed with Payment >.



4.7 Acknowledgement

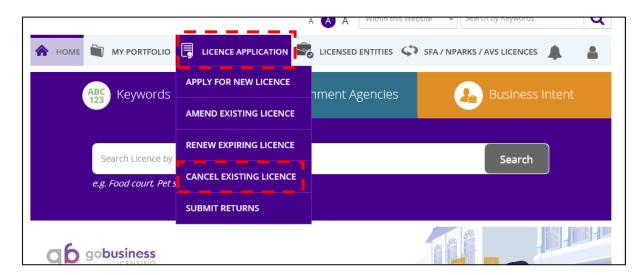
4.7.1 Upon successful submission and payment, you will see an acknowledgement page with your application number. You can click <View Receipt> to retrieve your payment details. Click <Close> to return to your main dashboard.



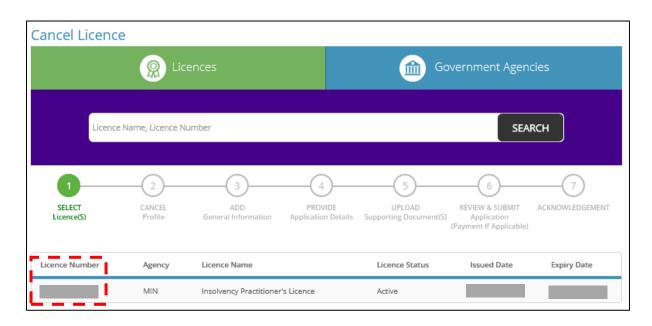
5 Cancel Existing Licence

5.1 Select Licence

5.1.1 Under <Licence Application>, select <Cancel Existing Licence> under the drop-down list.

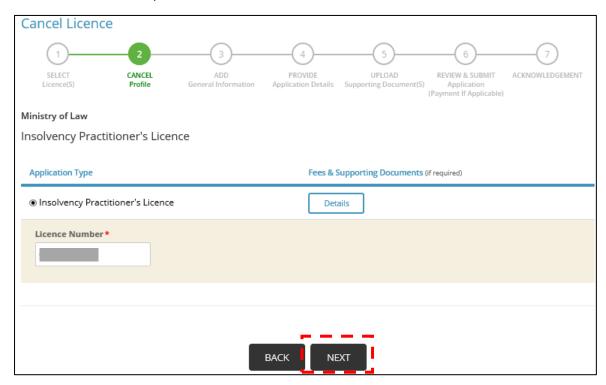


5.1.2 A list of "Active" licence(s) you possess will be automatically populated on the screen. Click on the licence number relating to your Insolvency Practitioner's licence.



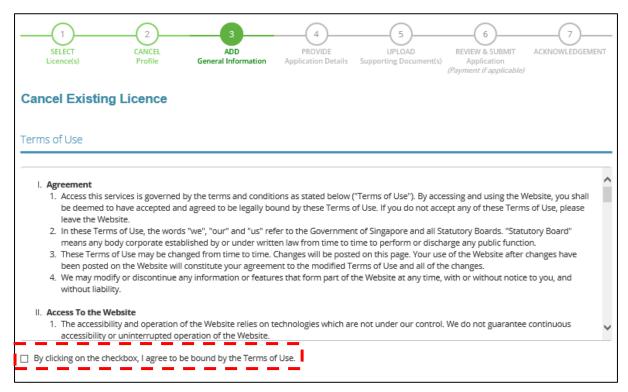
5.2 Cancel Profile

5.2.1 Click <Next> to proceed.

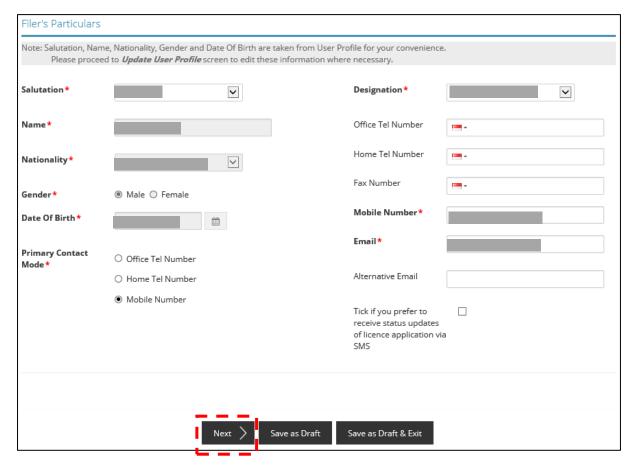


5.3 Add General Information

5.3.1 Please tick the checkbox if you agree with the Terms of Use.



5.3.2 Update your contact details if required and click < Next>.

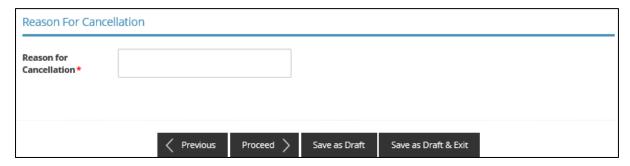


5.4 Provide Application Details

5.4.1 The details of your licence will be reflected.

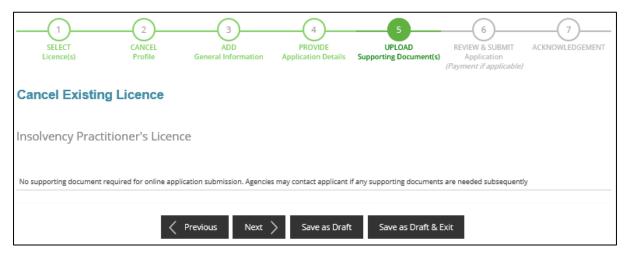


5.4.2 Enter the reason(s) for cancelling your licence. Click <Next> to proceed.



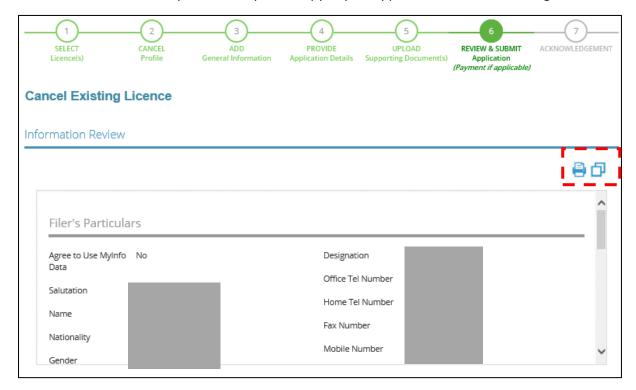
5.5 Upload Supporting Documents

5.5.1 There is no need to submit any documents at this step. However, in the event that any clarifications or supporting documents are required, the Licensing Officer will contact you separately. Click <Next> to proceed.

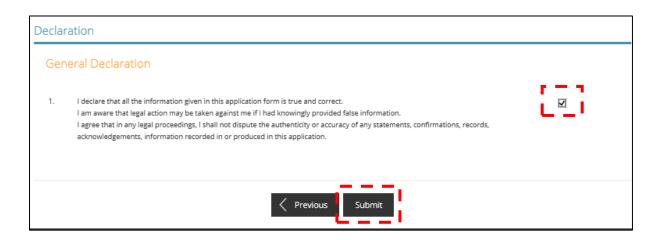


5.6 Review and Submit Application

5.6.1 You will be able to preview and print a copy of your application before submitting it.

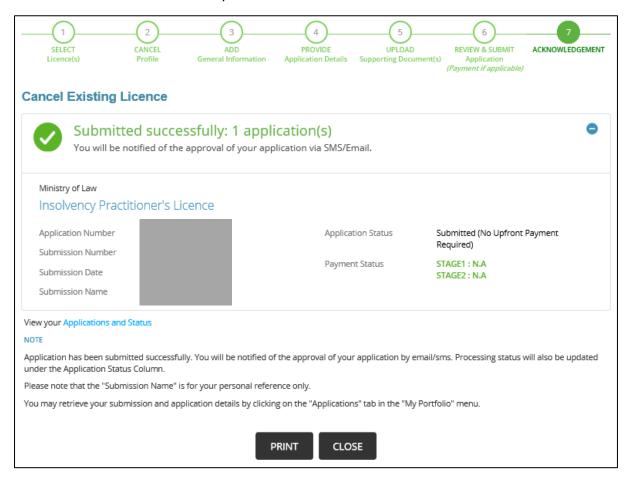


5.6.2 Click <Submit> after checking the declaration boxes. Please note that you will not be able to make further amendments to your application after you have clicked on <Submit>. There is no fee imposed for this application.



5.7 Acknowledgement

5.7.1 Upon successful submission, you will see an acknowledgement page with your application number. Click <Close> to return to your main dashboard



6 Useful Contacts

SingPass	Tel: 6643 0555 Mon – Fri: 8am – 8pm Sat: 8am – 2pm (Closed on Sundays & Public Holidays) Email: support@singpass.gov.sg Website: https://www.singpass.gov.sg	For enquiries relating to SingPass matters, e.g.: Register for a SingPass account Forgot SingPass ID Forgot SingPass password
GoBusiness Licensing	Tel: 6774 1430 Mon - Fri: 8am - 8pm Sat: 8am - 2pm (Closed on Sundays & Public Holidays) Email: licenceshelpdesk@crimsonlogic.com.sg Website: https://www.gobusiness.gov.sg/licences	For enquiries relating to GoBusiness Licensing matters, e.g.: GoBusiness Licensing Login ID Forgot / Reset GoBusiness Licensing password Apply for new licence View notifications Check application status Check application payment advice Application for GoBusiness login ID (for foreigners)
Ministry of Law Services Centre	Enquiry Line Operating Hours: Tel: 1800–CALL–LAW (1800 2255 529) Mon – Fri: 8.30am – 5.00pm (Closed on Weekends & Public Holidays) Counter Operating Hours: Mon – Fri: 8.30am – 5.00pm (Closed on Weekends & Public Holidays) Online Enquiry Form: https://eservices.mlaw.gov.sg/enquiry/ Website: https://lripd.mlaw.gov.sg	For enquiries relating to the Licensing and Regulation of Insolvency of Insolvency Practitioners, e.g.: Licence Application Licence Matters Regulatory Requirements

MyInfo	Helpdesk: +65 6643 0567	For enquiries relating to MyInfo matters, e.g.:
	Mon - Fri: 8am - 8pm Sat: 8am – 2pm (Closed on Sundays & Public Holidays) Email: support@myinfo.gov.sg	 Change of Address Incorrect information Regulatory Requirements
	Feedback form: https://www.singpass.gov.sg/myinfo/common/feedback	
	Website: https://www.singpass.gov.sg/myinfo/intr o	