

# Forecast Inter-Destination Tourism Flow via a Hybrid Deep Learning Model

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## Abstract

The Inter-Destination Tourism Flow (ITF) between tourism attractions is a commonly-used data in research about tourism management. However, the ITF is hard to get due to the limitation of data collection techniques and privacy issues; And it is difficult to understand how the volume of ITF is influenced by features of the multi-attraction system. In this paper, we proposed a novel Graph Neural Network(GNN) based hybrid deep learning model to predict the ITF. The model can make use of both the explicit features of individual tourism attractions and the implicit features of the interactions between multiple attractions. Experiments on ITF data extracted from tourism notes about Beijing verified the usefulness of our model. Besides, we analyze how different features influence the volume of ITF between two attractions with explainable AI techniques. Results show that popularity, quality and distance are the main influential factors.

## 1 Introduction

Recently, many researchers on tourism management are trying to understand multi-destinations as a whole system[27][8][18]. To quantitatively model the interaction of different destinations, a multi-destination network(or graph) is always built. For the multi-destination networks used in tourism research, the nodes always represent destinations, but the meaning of edge weight varies from different researches. In some studies, it represents the spatial contingency[29][8], while in others the edge weight represents the volume of inter-destination tourism flow (ITF)[18][27][20]. If the ITF between any two destinations in a study area is gotten, then a multi-destination network can be built and tasks like tourism demand prediction[8], community discovery[26], trip pattern discovery[7], facility suggestion[20] and multi-attraction network structure analysis[24][18][7] can be done on the basis of it.

In these years, technology developments like GPS has made it possible to get the travel route of individual tourists, from which the concrete number of ITF could be extracted. However, the GPS trace data of individuals is hard to get due to privacy issue, especially fine grained data like which attractions had the tourists visited. Although there are publicly available data about individual GPS trajectories, like GeoLife dataset[33], it is hard to be applied to the tourism study field, because the trajectory of tourists cannot be distinguished from that of other people. In fact, to our knowledge, there is no ITF dataset publicly available. Thus, it is a fundamental problem to predict it when the concrete ITF data is not available.

For ITF between attractions, former studies usually extract it from survey data[20] or social media data like check-in data[8][25] or travel review data[18]. However, since the social media data can be sparse [11](i.e., not all cities and places have plenty social media data to be used, and people may not report all the places they visit on social media), it is common to encounter the problem of missing ITF. Data prediction is thus necessary to obtain relatively complete ITF sets. This kind of prediction also deepens the understanding of the tourists' mobility patterns. Because the volume of ITF between two attractions is related with factors like distance, ticket price and types of attractions, etc..

In this paper, we try to use the accessible information of tourism destinations to predict the inaccessible ITF. Since the ground truth for training the prediction model is inaccessible to us, we use web crawling to collect tourism notes to Beijing, which is relatively complete due to the great tourist arrivals to the city, and extract the ITF from them to take place of the ground truth. Besides, since tourism functions are non-linear and behave in a dynamical manner in which it is difficult to see direct cause and effect between actions[14], we also tried to give a qualitative analysis of whether and how different features like ticket price would influence the volume of ITF.

To predict the ITF, we are inspired by the commuting flow prediction problem.[12] Commuting flow prediction deals with predicting realistic flows among locations, given their characteristics and the distance among them, and without any knowledge about the real flows. Analogies can easily be found between the commuting flow prediction problem and the ITF prediction problem, except that the features used in the commuting flow prediction problems are usually population

and landuse situations instead of information about the tourism attractions, and the object to be predicted is the volume of commuter flow between regions in a city instead of volume of tourism flow between tourism attractions. Multiple methods have been proposed to deal with the commuting flow prediction problem, including traditional formula-based models like the gravity model, and learning-based models like deep gravity model[21], Random Forest[17], XGBoost[15], and Graph Neural Network(GNN) based models, i.e. GMEL[10], SIGCN[30] and RFGCN[31]. Among these, the GNN based models get the state of art results and can take the implicit features of the interaction network of different regions into consideration. However, when apply the models for commuting flow prediction directly to ITF prediction, the performance is not very well. Thus, we need to revise the models for commuting flow prediction problems to get better performance on ITF prediction problems.

The contribution of the paper is mainly two-folded. First, we are the first to use a model to predict the ITF on inter-attraction level, and our model achieves a Mean Absolute Percentage Error(MAPE) of 0.46 on test data, which outperforms all the existing flow generating methods using directly on this problem. Second, we explained how the volume of ITF is influenced by different features by using SHAP (SHapley Additive exPlanations) on a Random Forest model, which is important to understand the nature of tourists' destination choice in the tourism destination system.

The remainder of the paper is as follows. Section 2 reviews the relevant works and the main technical theory of this paper.3 presents the problem statement. Section 4 discusses the model we use. Testing results of the models and an explanation of the features are provided in Section 5. Discussions and Conclusions are provided in Section 7 and ?? respectively.

## 2 Literature Review

### 2.1 The Study of Inter-Destination Tourism Flow

Many tourists go multiple destinations in one trip, and this phenomenon is displayed directly by ITF. A lot of research in tourism management are conducted based on ITF, since it implies things like the relationship between destinations, the tourist behaviour preference, and the structure of multi-destination network.

From the perspective of directions, the ITF can be divided to directed ITF and undirected ITF. The directed ITF from destination A to destination B refers to the number of tourists that visit B right after visiting A in the same trip; While the undirected ITF between two destinations A and B refers to the number of tourists that visit both A and B in the same trip.

In previous study, the directed ITF are used to predict tourism flow over time[23], forecast tourism demand[8], detect tourists' mobility pattern[6], identify boundary effect[16] and identify common routes[4]. Another common way of study using directed ITF is to build the multi-destination network whose edges are directed ITF, and then calculate the node structure indicators(i.e. node-centrality indicators and structural holes indicators) and network structure indicators(i.e. size, network centralization, etc.).The calculated indicators can be used to classify roles of destinations[4][16], study spatial structure of multi-destination network[5] or compare visitation patterns of tourists with different characteristics(e.g. different origins, purpose, visit duration, e.t.c.)[6].

The undirected ITF, on the other hand, is also commonly used for calculating the node structure and network structure indicators, and then doing the same tasks on the basis of calculated indicators[24][18][7], the only difference from directed ITF is that the multi-destination networks built with undirected ITF are symmetric compared to the networks built with directed ITF. In other word, in multi-destination networks built with undirected ITF, the edge weight from destination i to destination j is the same as that from j to i. Besides calculating the indicators, other methods are also applied to make use of undirected ITF. For example, Xu, Li et al. (2021)[26]used a community detection algorithm on the multi-destination network to identify seven destination communities in South Korea; Hwang, Gretzel et al.(2006)[7] used clique detection to identify strongly-connected destinations in America. In another research by Liu, Huang et al.(2017)[9], the Quadratic Assignment Procedure (QAP) was used to test the relationships between region proximity, grade proximity, tenure proximity, and the destination network determined by tourists' free choice movements. Plus, although the undirected ITF has no explicit direction, it can also be used to identify the Directionality of multidestination patterns by using conditional probability comparison.[7]

From the perspective of granularity, The ITF is divided into two categories, the inter-city level and the inter-attraction level,<sup>1</sup> In studies of inter-city level ITF[26][7][5], the whole region containing multiple cities is regarded as a multi-destination system to be studied. While in the studies of inter-attraction level ITF[18][9][23][8][6][20][16], a spatially continuous region(e.g. a city, a province, a river delta) containing multiple tourism attractions is regarded as a system to be studied.

<sup>1</sup>In some articles like [18], the inter-attraction level is referred to as within-destination level and the inter-city level is referred to as inter-destination level.

In previous studies, the ITF mainly comes from four data sources, i.e., mobile positioning data, GPS data, survey data, and social media data. The mobile positioning data could capture the location footprints of large populations and is precise and fine-grained. However, such data are difficult to acquire due to privacy issues, and only a few researchers who have access to such data can do research based on it.[26][27] The GPS data are usually collected by location tracking applications installed on volunteers' phones, which means it can only cover a very limited number of tourists.[6] The survey data is the most widely used way to collect ITF, but conducting surveys is time-consuming and still can only cover a little number of tourists.[5] [4][20][7] Another commonly used data is social media data. One kind of social media data is Volunteered Geographic Information (VGI) data used in [8][23]. It is data published by users and include embedded geographical metadata, like geotagged tweets on Twitter and photos on Flickr. Another kind of social media data used for extracting ITF is tourism notes[18][24][16], which, compared to VGI data, are more targeted on tourists. Although being easy to get and covering large crowds, the social media data can be sparse [11], i.e. not all cities and places have plenty of social media data to be used, and people may not report all the places they visit on social media. Thus, predicting missing ITF is important when accurate volume of ITF is not available.

By analyzing ITF, previous studies have found several factors that would influence it. Since the factors concerned for inter-city level ITF and inter-attraction level ITF vary a lot, here we mainly discuss the previously studied factors that would influence the inter-attraction level ITF. From the perspective of tourists' characteristics, [18] shows that tourists from different original countries result in different ITF patterns; [6] shows that factors like religion, visiting times (i.e., repeated visitor, first visitor), age and purpose of tourists also influence ITF. And [?] finds that the ITF patterns vary in different duration of stay and lengths of tour trajectory of individual tourists. From the perspective of tourism attractions' characteristics, [1] found that there is a visitor flow spillover effect on neighboring attractions, meaning that the distance between attractions would influence the ITF between them; [9] showed that the proximity of two attractions in their region, level, and time of getting the level would influence the ITF between them; [16] found that the provincial-administrative boundary would have a boundary-shielding effect on the ITF between attractions that belong to different provinces; and [3] found that the diversity of multi-attractions and the perceived costs would influence the ITF. However, none of the study integrate all of the characteristics of attractions mentioned above together; and the popularity of attractions was not considered; Besides, although regression models like logistic regression, polynomial regression, and QAP are used to regress the ITF; their main purpose was to explain the influence of independent variables instead of predicting ITF precisely, thus, their model's performance in predicting is bad.

## 2.2 Commuting Flow Prediction Problem

The prediction of ITF is similar to the commuting flow prediction problem, which is to predict realistic commuter flows among locations, given their characteristics and the distance among them, and without any knowledge about the real flows. Traditionally, the gravity[13] and radiation models[34] are the most commonly used ones for this task. The gravity model is based on the assumption that the number of travelers between two locations increases with the locations' population while decreasing with the distance between them; the Radiation model replaces the distance feature in Gravity model with the intervening opportunities, which considers more variables. However, the traditional formula-based models typically have a strict structural form and a limited number of input variables, which limits their ability to predict commuting flows.

With a better ability to capture nonlinear relationships, machine learning models are used for the commuting flow prediction problem. For example, Morton et al.[15] find that the XGBoost model performs better on this problem compared to traditional models; [17] compare the gravity model, neural networks, and random forest model on Twitter data for predicting commuter flow, and find that the Random Forest model has the best performance. [21] put forward a deep gravity model with good interpretability that improved the performance of the traditional gravity model a lot.

Recently, another type of learning model, Graph Neural Network (GNN) based models, has been used for the commuter flow prediction problem. Liu et al. [10] put forward a GAT(GNN with Attention) model, GMEL, that generates two embeddings for every node on a geo-adjacency network, and then uses Dismult as the score function. The model effectively captured the spatial correlation from geographic contextual information. [30] put forward a GCN model, SI-GCN, with GCN as encoder and Bilinear as score function, which reached a good performance on the T-Drive dataset. Yin et al.[31] put forward a GCN model with a multilayer perceptron as the score function and a random forest as a refinement layer on the task, which effectively improved the prediction accuracy. Most recently, Yin et al. [31] put forward a GCN model, ConvGCN-RF, with multilayer perceptron as a score function and a random forest as a refinement layer on the task, which effectively improved the prediction accuracy.

However, applying the above models directly on the ITF prediction problem has some drawbacks. For non-GNN-based models like deep gravity or Random Forest, they cannot capture the interaction relationships of multiple (i.e., more than two) attractions as a system. For example, if we already know that two attractions,  $A_i$  and  $A_j$ , has a strong interaction, which means many people choose to visit both of them in one trip; and another attraction,  $A_k$ , is on the way from  $A_i$

to  $A_j$ . Then we may guess many visitors would also visit  $A_k$  as a "drop by visit" when they go from  $A_i$  to  $A_j$ . Thus, the volume of ITF between  $A_i$  and  $A_k$  may also be large. As for the GNN-based models, the GMEL must be applied to continuous space, while the tourism attractions are discrete scattered areas in the city. The SI-GCN model can use the coordinates as input features to take the relative positions of attractions into consideration, but this method could not take consideration of the distance feature explicitly. While the RFGCN, which uses an MLP as the score function, could not explicitly consider the corresponding features of  $A_i$  and  $A_j$  jointly when predicting the ITF between them.

### 3 Preliminaries And Problem Definition

In this study, we mainly study the prediction problem of inter-attraction level undirected ITF, although the proposed model can be extended to predicting inter-attraction level directed ITF, as is mentioned in Section 7. In this section we first proceed to introduce preliminary definitions, based on which, we define the problem of our research.

**(Definition 1) Attraction A.** An attraction is a tourism attraction with an independent entrance and a clearly-defined geographic area. For example, the Forbidden city is an attraction while the Taihe Palace in it is not because it is within the Forbidden city and has no independent entrance. Each attraction has the features of locations, ticket price, area, type etc., represented as vector.

**(Definition 2) Trip T.** A trip is defined as a sorted series of attractions that a tourist visit in one trip.

**(Definition 3) Inter-attraction level undirected ITF.** Given the trips in a certain period of time (like recent ten years), an Inter-attraction level undirected ITF between two attractions  $A_i$  and  $A_j$  is the number of trips that visit both  $A_i$  and  $A_j$ . In the rest of the paper, we use ITF instead of Inter-attraction level undirected ITF when this does not cause any ambiguity.

**(Definition 4) Interaction Graph G(A,E).** The interaction graph is an unweighted undirected graph with nodes representing attractions. If two attractions have a strong connection then there is an edge E in the Interaction Graph connecting them. In our experiments, we assume that we have already known some of the ITF while the others are missing, so we determine if there exists a strong connection between two attractions by judging if there is a known ITF that is larger than a threshold between them. However, in practice, we can still generate an interaction graph even if no ITF is available at all. One of the possible ways is to use travel-agency-recommended-routes, as is done in [16], then the attractions in the same recommended route would have edges connecting them in the Interaction Graph.

**(Problem).** When given an Interaction Graph  $G = (V, E)$ , learn a model  $M$  that is effective enough to predict the ITF between any two nodes  $i$  and  $j$ , that is,  $ITF_{ij} = M(G, i, j)$ , with minimal percentage deviation from the true value.

## 4 Methodology

### 4.1 Preprocessing

First, we build the Interaction Graph  $G$ . We get the features (like area, ticket price, etc.) of every attraction we study. For categorical features, we use ordinal encoding to convert them to numerical forms. Then we normalize all the features into the scale of 0 to 1 and concatenate them to get the feature vector of every attraction; After that, we use a learnable linear layer to map the low dimensional feature vectors of attractions into high dimensional vectors of dim  $d$ , which is used as node feature vectors for  $G$ . The edges for  $G$  is gotten by measures mentioned in the definition of Interaction Graph in section 3.

### 4.2 Model

The model we use is similar to the SI-GCN (Spatial Interaction Graph Convolutional Network) model proposed by [30]; the difference is that we add an extra Random Forest Layer as a refinement layer on top of the SI-GCN architecture; Thus, we call our model SI-GCN-RF (Spatial Interaction Graph Convolutional Network with Random Forest refinement). As Figure 1 shows, the SI-GCN-RF model consists of three parts, the Encoder, the Decoder, and the Refinement layer.

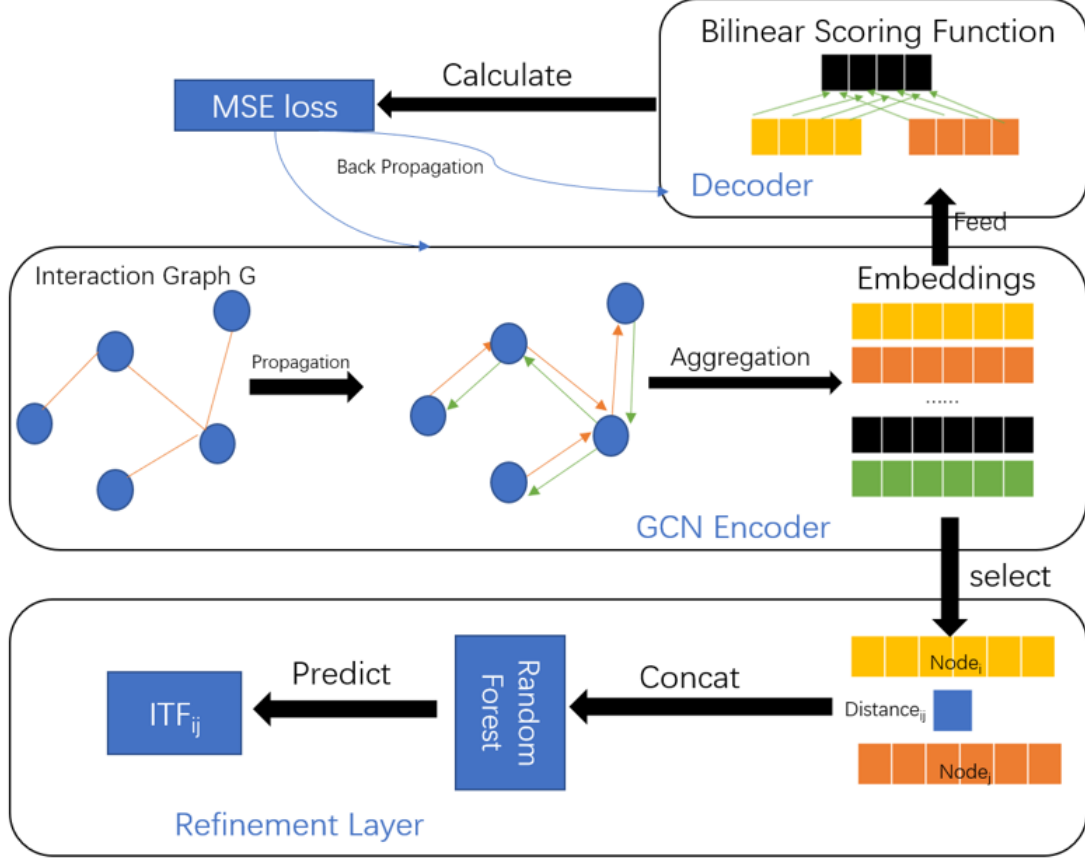


Figure 1: Structure of SI-GCN-RF model

#### 4.2.1 Encoder

The encoder is a graph embedding with  $L$  Graph Convolution layers[19]. Every layer in encoder contains two steps: For each node in  $G$ , the message passing step collects neighboring nodes' embedding vector(i.e. state), and the embedding updating step calculates the new embedding vector of the node itself. To combine the two steps together, we get the mathematical definition of a Graph Convolution layer of our model as follow:

$$h_v^{l+1} = \sigma(W_l \sum_{u \in N(v)} \frac{h_u^{(l)}}{|N(v)|} + B_l h_v^{(l)}), (\forall l \in 0, \dots, L-1)$$

where  $h_v^{(l)}$  is the embedding for node  $v$  in the  $l^{th}$  layer, and  $h_v^{(0)}$  is the original feature vector of node  $v$  in  $G$ .  $N(v)$  is all the nodes connected with node  $v$ ,  $|N(v)|$  is the cardinality of  $N(v)$ . Function  $\sigma$  is the relu non-linearity function, while  $W_l$  and  $B_l$  are both learnable parameters.

#### 4.2.2 Decoder

When dealing with edge prediction by GCN, the Decoder is a scoring function that map the embeddings of two nodes into a real number  $R$ . In our case, the number  $R$  represents the predicted ITF between the two attractions represented by the two nodes. Here, we use Bilinear scoring function[28], which is commonly used for GCN. In our research, it's function is as follow:

$$f(u, v) = \sum_i E_i^u R_i E_i^v$$

where the  $f(u, v)$  is the predicted ITF between node  $u$  and node  $v$ ;  $E_i^u$  is the scalar value on the  $i^{th}$  position of the embedding of node  $u$ .  $R$  is a learnable vector whose length is the same as the node embedding generated by the encoder and  $R_i$  is the element of the  $i^{th}$  position of  $R$ .

The Bilinear scoring functions has two advantages over other scoring functions like Distance[2], Single Layer[22] or Multilayer Perceptron (MLP). First, it is symmetric. That is to say, the predicted ITF is the same from  $A_i$  to  $A_j$  as from  $A_j$  to  $A_i$  due to commutative law of multiplication. And the (undirected inter-attraction level) ITF is also symmetric according to its definition. Second, it can consider the corresponding features of the two attractions jointly. For example, when deciding which attractions to visit in a same trip, tourists may consider visiting the attractions of the same type because they have a fixed taste. To consider this kind of relations, we need the model to identify and consider corresponding features of the two attractions jointly when predicting the ITF between them. And the Bilinear scoring function can do it, because the numbers that are multiplied in the same item are from the same position of the embedding of  $A_i$  and  $A_j$ .

The output of the decoder is then used to train the parameters of the linear layer in the preprocessing part, the encoder, and the decoder using back propagation, and we use MSE as the loss function:

$$MSE = \frac{1}{n} \sum_{i,j} (y_{ij}^r - y_{ij}^p)^2$$

where the real value and predicted value of ITF between two attractions  $A_i$  and  $A_j$  are represented by  $y_{ij}^r$  and  $y_{ij}^p$  respectively; and  $n$  represents the total number of ITF predicted.

We should note that the output of the decoder is only used to train the model. However, the final output prediction is made by the refinement layer as explained followed.

### 4.2.3 Refinement Layer

After learning the embedding vectors of nodes, we train a refinement layer to improve the performance. The refinement layer is a Random Forest. To get the ITF between  $A_i$  and  $A_j$ , we concatenate their learned embeddings generated by the Encoder together with the distance between them, and thus get a long vector. We then feed the long vector into the Random Forest model to get the predicted ITF. Compared to using the output of the decoder directly as the final prediction, using the refinement layer to concatenate the distance with generated node embeddings can explicitly make use of the distance information.

## 4.3 Explain the Features

Since the GNN-based models incorporate both graph structure and feature information, they lead to complex models and explain predictions made by GNNs is hard[32]. However, non-GNN-based models like random forests can be easily explained by existing explainable AI frameworks such as SHAP. So to account for how different features influence the volume of ITF, we first train a Random Forest(RF) model to predict ITF from existing features, than we use SHAP to explain the trained RF model.

SHAP applies a game theoretic approach to explain the output of machine learning models. SHAP values are used to determine feature importance and whether it influences the predicted result negatively or positively. The interpretation of the SHAP value  $\phi_j$  for variable value  $j$  is: the value of the  $j$ th variable contributed to the prediction of a particular instance compared to the average prediction for the dataset. For example, if we find that for variable "distance", when its value is large, its SHAP value is negative; and when its value is small, its SHAP value is positive. We can determine that the model has learned that the distance feature has a negative correlation with the predicted ITF.

# 5 Experiments

## 5.1 Experimental Settings

### 5.1.1 Datasets

The study uses multiple sources of datasets to get both the training and testing ITF dataset and the features of attractions.

The first is the ITF data, which is used as training and testing data for our experiments. Note that for the strict definition of ITF, we need to collect the tourists' trips of all the tourists visiting a region(like a city as Beijing) in a certain time period, and then extract the ITF from the whole set of trips. However, such a fine-grained data is not available publicly. Thus, in practice, we use the following procedure to get the ITF: First, we downloaded 68594 travel notes to Beijing from Mafengwo.com, the largest website for sharing travel notes in China. The timespan of the data is from September 2012 to July 2021. Second, we collected the names of 300 main attractions in Beijing from Mafengwo.com. After manual data clean to filter out places that don't align with the definition of attraction in Section3, we left 246 attractions in total for further research, the distribution of which is shown in figure 2. Third, we created a text-matching



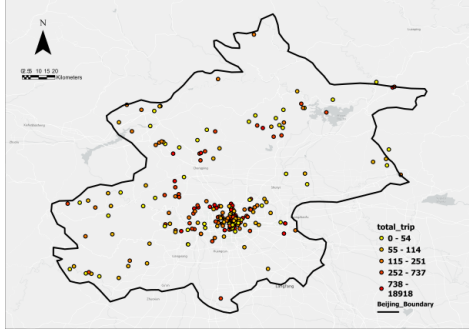


Figure 2: Distribution of Attractions

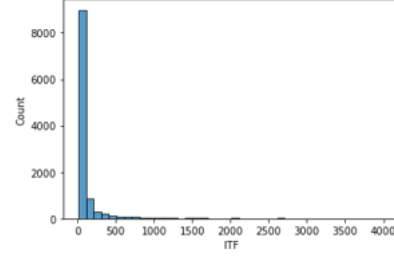


Figure 3: distribution of ITF

template for the attractions' names, which considered the abbreviation and alias of every name. Next, we used the text matching template to extract the trip of individual tourist from the travel notes. In case that some tourists may post multiple travel notes for a single trip, we merged the travel notes posted by the same tourist within five days before extracting the trip. And trips with visited attractions less than two are also dismissed. We get 30860 trips in total and the mean number of attractions visited in one trip is 7.34. Finally, we calculate the ITF between any two attractions from the trips we get. The numerical distribution of ITF is shown in figure 3, with a mean of 172, and a standard deviation of 603.

The second kind of datasets is the features of tourism attractions, which is used as independent variables in our prediction model. There are nine features in total that we took into consideration, which is shown in Figure 4. While other features are gotten directly from the data sources, the areas of attractions are gotten by first downloading their ROI boundary coordinates from Amap.com, then calculating their areas according to the ROI boundary with GeoPandas.

Among these, the "Adname" is the administration district that the attraction belongs. The "comment number" and "ranking" of attractions are collected from Ctrip.com, which is the largest public ranking website for attractions in China. The "comment number" is an important feature to show the popularity of an attraction, and the "ranking" means the average ranking of an attraction, which is used to evaluate the quality of it. Note that the "ranking" is more reliable when the "comment number" is getting higher, which means more people have ranked the attraction. The evaluation system of the "level" feature is an official system issued by Chinese Tourism department to evaluate the value and quality of attractions. In this system, all attractions in China are evaluated to be either no-level, 2A, 3A, 4A, or 5A, with a larger number meaning better quality. In our research, we downloaded the "level" of the attractions we studied from the website of Beijing Municipal Bureau of Culture and Tourism. We assign the "level" feature of 2A to 5A attractions with 2 to 5 respectively; and assign the "level" feature of no-level attractions with 1. The "type" feature of the attractions is a categorical feature includes six categories: historical sites, natural scenery, Zoos Arboretums, amusement park, and city sightseeing, exhibition center & museum. The "type" information is also gotten from Ctrip.com. The "mean visit time" is the mean time spent to visit a certain attraction evaluated by Qunar.com, another large tourism website in China.

When training the model, we divide the total ITF set to 60%, 20%, 20% as the training sets, validation sets, and testing sets respectively.

feature	data source	intention	description
lon	Amap	position	center longitude of attraction
lat	Amap	position	center latitude of attraction
area	Amap	characteristic	area of attraction
adname	Amap	position	administration district
ticket_price	Ctrip	characteristic	ticket price of attraction
type	Ctrip	characteristic	type of attractionb
ranking	Ctrip	quality	average ranking
Comment Number	Ctrip	popularity	comment number of attraction
Level	MBCT	quality	official level estimation of attraction
Estimated Visiting Time	Qunar	characteristic	estimated average visiting time

Figure 4: data source of features

### 5.1.2 Baselines

The ITF prediction problem is similar to commuter flow generating problems, so the methods used for commuter flow generation problem can be directly applied to it. Among these, We used representative non-GNN based learning methods (i.e., Random Forest and Deep Gravity) and the state-of-the-art GNN-based learning methods (i.e., SI-GCN and GCN-RF ) as baselines to compare.

**Random Forest.** To get the ITF between two Attractions  $A_i$  and  $A_j$ , we concatenate their features and the distance between them. For catagorical features, we use ordinal encoding to convert them to numerical forms. After doing these, we get a vector with 21 features. We then feed it into the Random Forest model to get the predicted ITF between  $A_i$  and  $A_j$ .

**Deep Gravity.** After we get the input vector as the same in Random Forest, we feed it into a feed-forward neural network with 15 hidden layers with LeakyReLU activation functions. The output of the last hidden layer is the predicted ITF.

**SI-GCN.** The SI-GCN model is a SI-GCN-RF model without the random forest based refinement layer. That is to say, the output of the Bilinear scoring function is the predicted ITF of the model.

**GCN-RF.** The GCN-RF model uses a standard GCN as the encoder and an MLP as the decoder to train the GCN model. Then it uses the embeddings generated by the trained GCN to train a random forest model as refinement layer.

**SI-GCN-RF(no edge).** To determine the effectiveness of the interaction graph used in SI-GCN-RF, we also test a model whose Graph has no edge, and we call it **SI-GCN-RF(no edge)**. The components of this model are the same as SI-GCN-RF, except that there is no message passing between neighboring nodes when training the encoder.

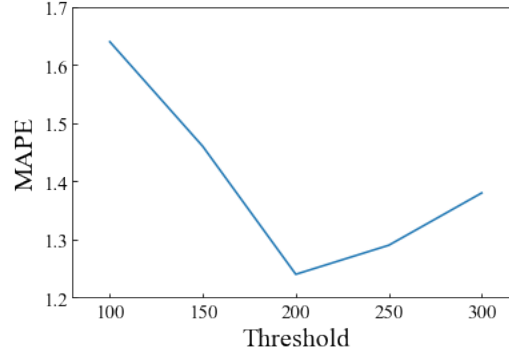


Figure 5: Sensitivity Analysis Result

### 5.1.3 Hyperparameters

We set the hyperparameters based on the model performance. Specifically, we set the ITF threshold of the interaction graph as 200, for the encoder-decoder part can have a best performance on this threshold as is shown in figure 5. The dim  $D$  of the linear layer in preprocessing part and the dim of  $B_l$  in the encoder are both 500, while  $W_l$  in the encoder is a 500\*500 matrix. We adopt Adam optimizer for model training. In addition, the batch size is set to full batch, the epoch is set to 50000, with an early stopping mechanism whose patience is 500 epochs. The max norm of the gradient clip is set to 1.0, the initial learning rate is set to 0.02, and the dropout is set to 0.0 (i.e.,no drop out). The number of estimator for the random forest refinement layer is 30, while the max depth is 25. All the hyperparameters of baseline models are also tuned to have the best performance. We implement and compare all the models with Sklearn and Pytorch.

### 5.1.4 Evaluation metrics

We adopt three metrics to evaluate the performance of the models: Mean Square Error (MSE), Mean Absolute Percentage Error (MAPE) and Common Part of Commuters (CPC). MSE is to evaluate the absolute deviation from the true value to the predicted value in regression problems; MAPE is a metric to evaluate the relative difference between prediction and ground truth; and CPC is the most commonly used metric to evaluate the performance of flow generation models. For MSE and MAPE, the smaller value means the better performance; while for CPC, the larger means the better. While



MSE has no range constraint; MAPE, CPC can only be values between 0 to 1. The mathematical definition of the MAPE and CPC are as follow:

$$MAPE = \frac{1}{n} \sum_{i,j} \left| \frac{y_{ij}^r - y_{ij}^p}{y_{ij}^r} \right|$$

$$CPC = \frac{2 \sum_{i,j} \min(y_{ij}^r, y_{ij}^p)}{\sum_{i,j} y_{ij}^r + \sum_{i,j} y_{ij}^p}$$

where the real value and predicted value of ITF are represented by  $y^r$  and  $y^p$  respectively; and n represents the total number of ITF predicted.

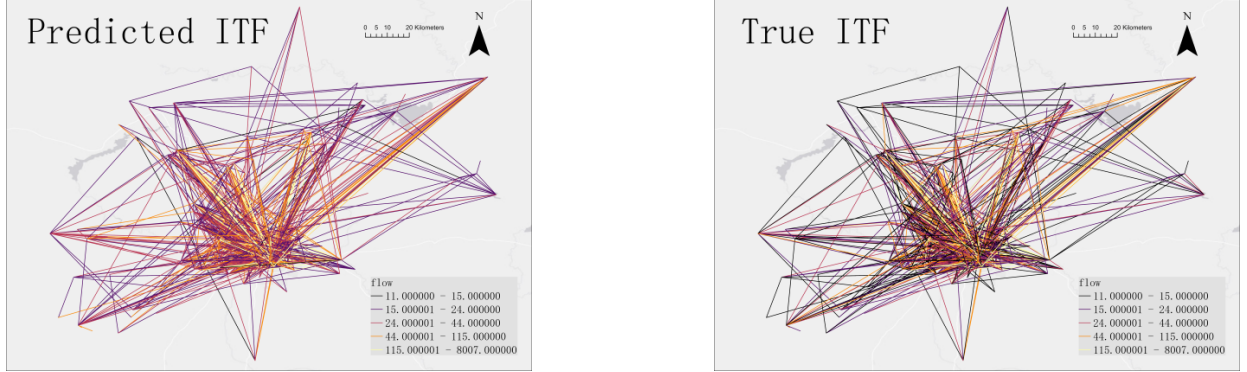


Figure 6: visualized results

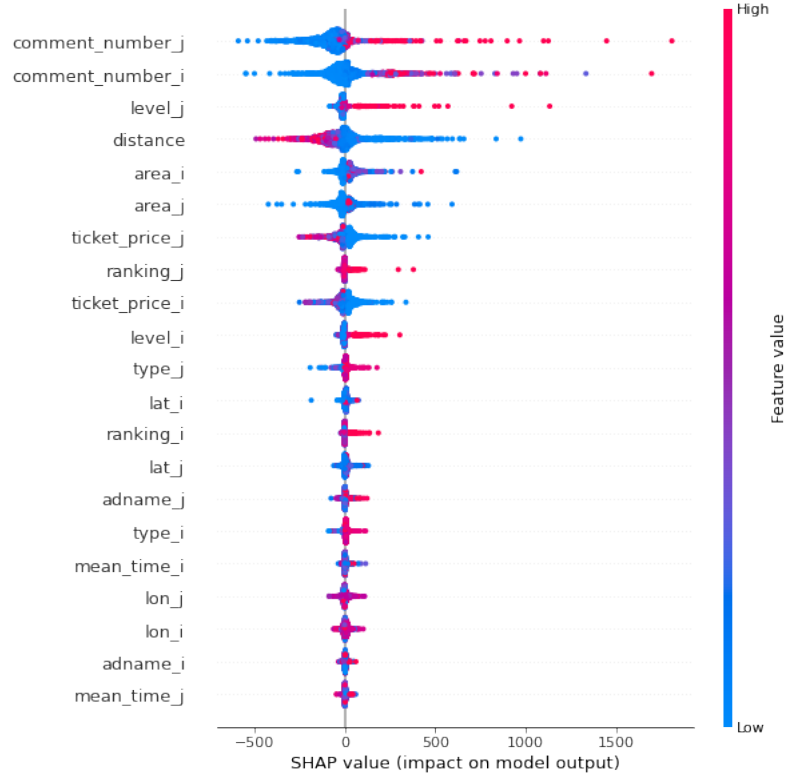


Figure 7: shap result

## 5.2 Performance Evaluation

We compare SI-GCN-RF and all baselines in terms of the prediction performance (i.e., MAPE, MSE and CPC). figure 8 reports the results. Since the MSE is an absolute metrics and thus has a strong bias towards instance with larger true value, it is least representative when evaluating the model’s performance. So we mainly use MAPE and CPC when analyzing the performance in the following parts. From the results, we observed that all the models with a Bilinear scoring function after node embedding have relatively good performance. That is because, the Bilinear scoring function successfully extracts the collaborate influence of corresponding features and also maintains the symmetric feature of ITF. Among these, the SIGCN-RF with both message passing in Interaction graph, self-updating, Bilinear scoring function and Random Forest Refinement layer has the best performance. The SIGCN-RF(no edge) has the same feature as SIGCN-RF, except that it has no message passing in Interaction Graph. Its performance is worse than SIGCN-RF, which means the SIGCN-RF successfully incorporate the implicit topology feature of the Interaction Graph. When comparing the SI-GCN with SIGCN-RF, we see that the Random Forest Layer successfully improves the performance of the model. That is because, the random forest layer has the distance feature input explicitly, while the SI-GCN can only consider the distance by implicitly using the coordinate features of node vectors. A visualized result of the predicted ITF compare

Model	MSE	MAPE	CPC	GNN Based	Scoring Function	Refinement
Random Forest	103780.59	1.99	0.68	no	/	/
Deep Gravity	363613.97	2.71	0.35	no	/	/
GCN-RF	499576.74	5.68	0.31	yes	MLP	yes
SI-GCN	11665.91	1.25	0.85	yes	Bilinear	no
<b>SIGCN-RF</b>	21420.55	0.46	0.89	yes	Bilinear	yes
<b>SIGCN-RF(no edge)</b>	22335.29	0.67	0.88	yes(no passage passing)	DisMult	no

Figure 8: accuracy of models

with the true ITF is presented in figure 6 with quantile classified symbology.

## 5.3 Feature Explanation

When using SHAP to explain the influence of different attractions’ features on ITF in the RF model, we get the SHAP values for every feature in Figure4, in every prediction instance. The result is shown in figure 7, with the features sorted by there maximum SHAP values.

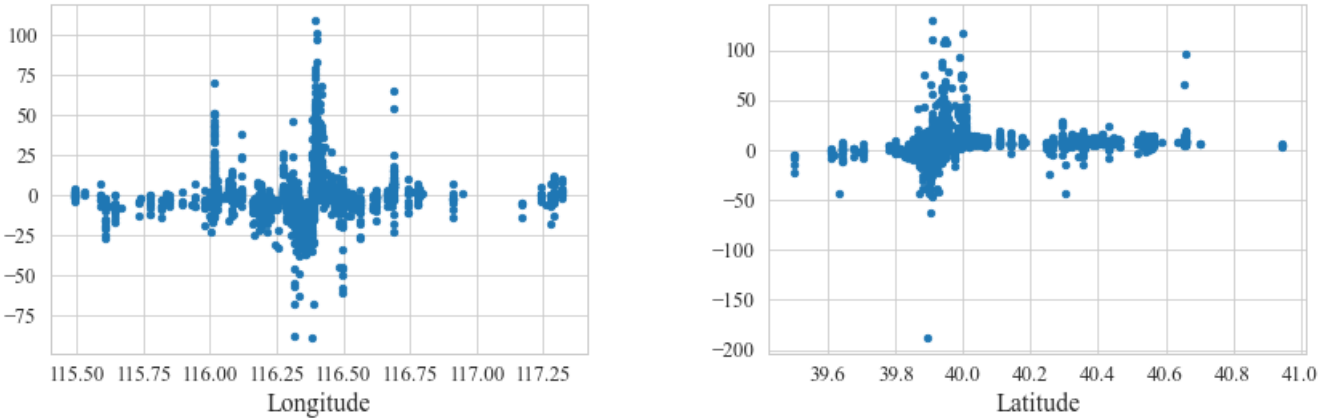


Figure 9: SHAP over feature *coordinates*

From the result shown in figure 7, we have four observations. First, the comment number of attractions, which represents the popularity of attractions, and the level and average ranking, which represent the quality of attractions, have a positive relation with ITF. This is because people tend to go to attractions that are popular and have a good reputation. Second, the distance of attractions has a negative relation with ITF, the nearer the two attractions are, the larger the ITF between them is. This verified that there is a spill-over effect of neighboring tourism attractions. Third, high ticket price usually leads to low ITF. That may be because, the attractions with a high ticket price are usually

amusement parks or ZoosArboretums as is shown in figure 11, compared to free attractions, fewer visitors may be willing to pay a high price to those places. Also, compared to historical sites or city sightseeing spots, these attractions show fewer characteristics of the city, thus are less possible to attract visitors. Fourth, popularity, quality, and distance are the main influential factors of the volume of ITF. We also examine the SHAP for each feature in detail. Since in the

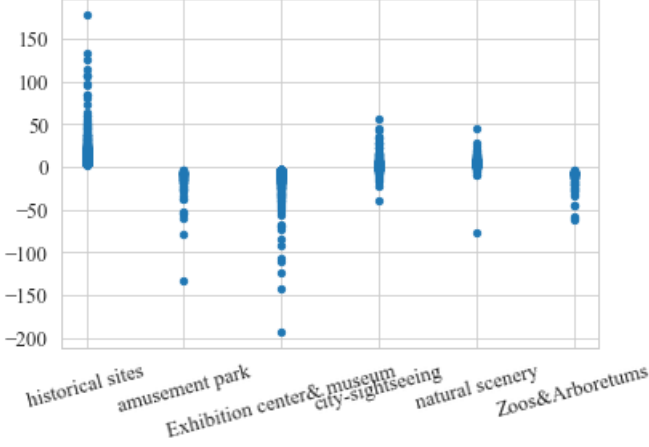


Figure 10: SHAP over feature *type*

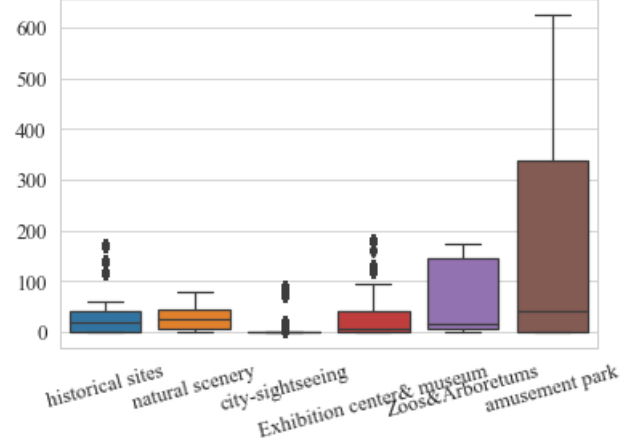


Figure 11: price over types

RF model, a feature is represented by both the feature of  $Attraction_i$  and  $Attraction_j$ , (like the *ticket\_price* feature is represented by both  $ticket\_price_i$  and  $ticket\_price_j$ ), we include the SHAP of features for both  $Attraction_i$  and  $Attraction_j$  when drawing and analyzing the scatter plots in figure 5.3, figure 10 and figure 12. When observing the SHAP value for coordinate features as is shown in 5.3, we find an interesting phenomenon. When the longitude of attraction is between 116.396E and 116.438E; and the latitude is between 39.93N to 39.98N, the coordinate will have a positive effect on the ITF. If we map these areas on the map, as is shown in figure 13, we can see that this area is the NorthEastern area of downtown Beijing, with a lot of neighboring Hutongs (a narrow lane or alleyway in a traditional residential area of a Chinese city) there.

Another interesting phenomenon is that if we examine the SHAP value for feature "level", we can see from figure 12 that only the 5A attractions will have an explicit positive influence on ITF. In China, the 5A attractions are rare attractions with high value, and they are ranked by experts strictly. Their high quality is contributing to a large ITF that travels to them.

Besides, when we examine the SHAP value for feature "type" in figure 10, we can find that historical sites have an explicit positive influence on ITF, whereas amusement parks, exhibition center & museum has an explicit negative influence.

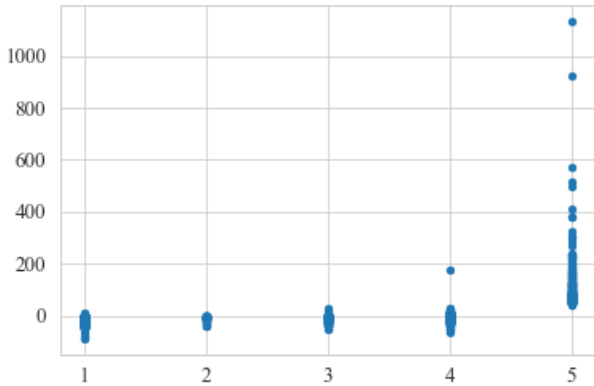


Figure 12: SHAP over feature *level*

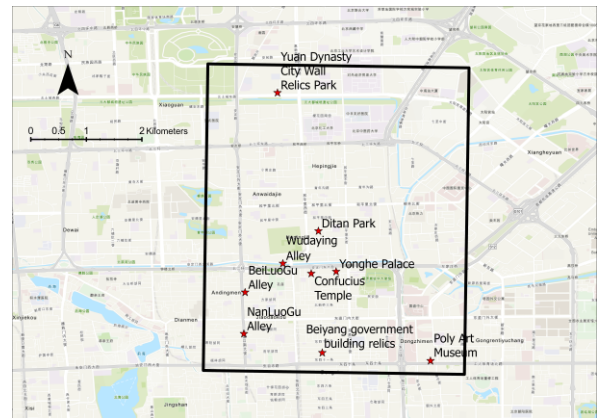


Figure 13: the area for high SHAP value

## 6 Discussion and Future Works

We should note that SHAP can only explain explicit features like the distance between  $A_i$  and  $A_j$  and the features defined on individual attractions like the ticket price. However, it cannot consider the implicit features of the structure of the interaction graph nor the joint effect of mutual features.

## 7 Conclusions

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