

Education

North Carolina State University, Raleigh, North Carolina, USA <ul style="list-style-type: none">Ph.D. in Computer Science (<i>Graduation Expected May 2023</i>)<i>Research Areas:</i> Cloud Computing, Machine Learning, Systems, Networking and Performance Evaluation	Aug 2018 – Present
Lahore University of Management Sciences (LUMS), Pakistan <ul style="list-style-type: none">M.Sc. in Electrical Engineering	Aug 2016 – May 2018
NUCES-FAST, Lahore, Pakistan <ul style="list-style-type: none">B.Sc. in Telecommunication Engineering	Aug 2008 – May 2012

Experience

Research Assistant	NCSU	Aug 2018 – Present
Cloud Gaming: Dissecting the quality of experience of cloud gaming platforms: Google Stadia, Amazon Luna, Nvidia GeForceNow <ul style="list-style-type: none">Develop a novel deployable deep-learning based automated tool featuring video processing, image recognition, optical character recognition, and measuring round trip video delay in gaming as server-end, network, and client-end delay with model accuracy $\geq 99\%$ (<i>CNN, TensorFlow, Keras, Pandas, FFmpeg, Python3</i>)Implement a lightweight chromium module for video stream logging and off-line analysis, thus identifying factors that degrade bitrate by <u>6.6-times</u> and frame-rate by <u>2-times</u> (<i>Chromium, WebRTC, FFmpeg, usbmon, C++, Python3</i>)		
AWS Network Measurement: Analyze the availability and latency of AWS network for elastic compute cloud and serverless <ul style="list-style-type: none">Build a large-scale longitudinal measurement system for 210 region pairs/ 244 availability zone pairs, collect data comprising 20 billion packets, while identifying several cases of cloud unavailability and latency spikes on AWS network infrastructure (<i>AWS, Cloud formation, Serverless Lambda, Kubernetes, EC2, EBS, BPF, Python3, C</i>)Use machine learning (long short-term memory) to forecast packet losses in the network with <u>92%</u> accuracy, thus, enabling preemptive measures for improving application performance (<i>LSTM, TensorFlow</i>)		
Spam Political Biases: Model and evaluate political biases in spam filtering algorithm of Gmail, Outlook, and Yahoo <ul style="list-style-type: none">Develop tool to collect data and extract over <u>1.3</u> million emails from <u>300</u> email accounts (<i>IMAP, Selenium WebDriver, Python3</i>)Apply propensity score matching to estimate the effect of treatment and minimizing the effect of confounding variables in the data		
Research Assistant	LUMS	January 2017 – May 2018
Scylla: Develop a software control layer on contiki-OS, interleaving multiple wireless stacks such as 6LoWPAN/Bluetooth 4.2 on a single radio, with priority-scheduling for multiple traffic types, to achieve near stack-native performance while simultaneously offering both wireless stacks (<i>C, Contiki, Time-Slotted Channel Hopping, TI SensorTag CC2650</i>) <ul style="list-style-type: none">Delivered a talk on challenges of wireless heterogeneity in IoT and emerging opportunities at COMSYS, RWTH Aachen, Germany		
Software Engineer	Netsol Technologies	March 2013 – August 2015
<ul style="list-style-type: none">Pursue front-end development and release of a consumer lease solution for an auto-financing client in Australia (<i>C#, SQL, SVN</i>)Lead on optimizing performance and bug fixing on a live asset financing application		
Project Engineer	Alstom Grid	July 2012 – December 2012
<ul style="list-style-type: none">Lead a team of 5 for deployment and commissioning of telecom infrastructure in 14 power/grid stations and designed primary and backup routing plan for voice and data of 30+ sites of the national grid of Pakistan (<i>SDH, NEC PABX, AREVA PLC</i>)		

Projects

- Multi-Server Queuing System:** Implement a simulator for M/M/m and M/G/m system and evaluate their performance for First Come First Serve and Shortest Job First service disciplines (*Python3*)
- Web-Server:** Develop a web-server simulator, with multiple I/O disks, for queuing service disciplines First Come First Serve, Shortest Job First, and Priority Preemptive/Non-Preemptive, and evaluated on 10 million requests (*Python3*)
- Blockchain in IoT:** Design prototype for access management in IoT using permissioned blockchain with PBFT (python)
- Ramdisk:** Implement a virtual disk drive using system call interface of filesystem in userspace (*C, FUSE*)
- User Shell:** Develop a shell command interpreter with parsing, I/O redirection, command execution, and signal handling (*C*)
- Thread Library:** Implement a user-level threading library supporting create, yield, join, and exit operations (*C*)
- Smart Energy Metering:** Design and implement a complete smart energy metering system involving data acquisition, concentration, transmission over GSM link to base station, and bill generation (*C, C#, SQL, Zigbee, GSM*)

Publications

- Dissecting Cloud Gaming Performance with DECAF (*Accepted in ACM SIGMETRICS 2022*)
- Interleaving Multiple IoT Stacks on a Single Radio (*ACM CoNEXT 2018*) [DOI]
- Taming Link-layer Heterogeneity in IoT (*ACM SenSys 2017*) [DOI]

(Two submissions under review in ACM TheWebConference 2022 and IEEE/ACM Transactions on Networking)

Technical Skills

- **Languages:** Python, C++, C, R, SQL, \LaTeX
- **Technologies & Platforms:** AWS, Serverless Lambda, Kubernetes, Docker, Linux, TensorFlow, Keras, NumPy, Pandas, PIL, Matplotlib, TCP/IP, WebRTC, FFmpeg, MATLAB, BPF, ns-3, netem, IMAF, Visual studio, Eclipse, GitHub, SVN

Academic Services

- Mentor two undergrad students on convolutional neural networks and transfer learning (GEARS Summer 2021)
- Mentor two undergrad students on high accuracy video time-stamping (GEARS Summer 2021)
- Reviewer IFIP Networking 2020
- Reviewer journal IEEE Access
- Mentor two undergrad students on web application algorithm analysis (GEARS Summer 2020)
- Mentor two undergrad students on performance evaluation of cloud applications (Spring 2020)

Honors and Awards

- NSF Travel Grant for ACM CoNEXT, 2018
- NCSU Student Travel Grant for ACM IMC 2018
- College of Engineering Graduate Merit Award, NCSU, 2018
- Graduate School Scholarship for fully-funded PhD at NCSU
- DAAD Summer Research Exchange Grant, 2017

Leadership

- **CoVID-19 Relief:** Initiate and organize ration distribution campaign during pandemic by collecting over \$1000.00 and served 130+ affected families in Pakistan
- **Head Software Competition:** In SOFTEC 2012, manage nationwide software competition with 36 shortlisted teams
- **Vice President:** In NUCES Circuits Society 2011, manage 3 national programming and circuit design competitions

References

Dr. Muhammad Shahzad

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