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Education

North Carolina State University, Raleigh, North Carolina, USA

Aug 2018 - Present

- Ph.D. in Computer Science (Graduation Expected May 2023)
- Research Areas: Networking, Systems, Machine Learning

Lahore University of Management Sciences (LUMS), Pakistan

• M.Sc. in Electrical Engineering

NUCES-FAST, Lahore, Pakistan

Aug 2008 - June 2012

Aug 2016 - June 2018

B.Sc. in Telecommunication Engineering

Experience

Research Assistant NCSU Aug 2018 – Present

Cloud Gaming: Dissecting the quality of experience of cloud gaming platforms: Google Stadia, Amazon Luna, Nvidia GeForceNow

- Develop a novel deployable deep-learning based automated tool featuring video processing, image recognition, optical character recognition, and measuring round trip video delay in gaming as server-end, network, and client-end delay with model accuracy >99% (CNN, TensorFlow, Keras, Pandas, FFmpeg, Python3)
- Implement a lightweight chromium module for video stream logging and off-line analysis, thus identifying factors that degrade bitrate by 6.6-times and frame-rate by 2-times (Chromium, WebRTC, FFmpeg, usbmon, C++, Python3)

AWS Network Measurement: Analyze the availability and latency of AWS network for elastic compute cloud and serverless

- Build a large-scale longitudinal measurement system for 210 region pairs/ 244 availability zone pairs, collect data comprising <u>20</u> billion packets, while identifying several cases of cloud unavailability and latency spikes on AWS network infrastructure (AWS, Cloud formation, Serverless Lambda, Kubernetes, EC2, EBS, BPF, Python3, C)
- Use machine learning (long short-term memory) to forecast packet losses in the network with 92% accuracy, thus, enabling preemptive measures for improving application performance (LSTM, TensorFlow)

Spam Political Biases: Model and evaluate political biases in spam filtering algorithm of Gmail, Outlook, and Yahoo

- Develop tool to collect data and extract over 1.3 million emails from 300 email accounts (IMAP, Selenium WebDriver, Python3)
- Apply propensity score matching to estimate the effect of treatment and minimizing the effect of confounding variables in the data

Research Assistant LUMS January 2017 – May 2018

Scylla: Develop a software control layer on contiki-OS, interleaving multiple wireless stacks such as 6LoWPAN/Bluetooth 4.2 on a single radio, with priority-scheduling for multiple traffic types, to achieve near stack-native performance while simultaneously offering both wireless stacks (*C*, *Contiki*, *Time-Slotted Channel Hopping*, *TI SensorTag CC2650*)

Delivered a talk on challenges of wireless heterogeneity in IoT and emerging opportunities at COMSYS, RWTH Aachen, Germany

Software Engineer

Netsol Technologies

March 2013 - August 2015

- Pursue front-end development and release of a consumer lease solution for an auto-financing client in Australia (C#, SQL, SVN)
- Lead on optimizing performance and bug fixing on a live asset financing application

Project Engineer

Alstom Grid

July 2012 – December 2012

• Lead a team of 5 for deployment and commissioning of telecom infrastructure in 14 power/grid stations and designed primary and backup routing plan for voice and data of 30+ sites of the national grid of Pakistan (SDH, NEC PABX, AREVA PLC)

Projects

- Multi-Server Queuing System: Implement a simulator for M/M/m and M/G/m system and evaluate their performance for First Come First Serve and Shortest Job First service disciplines (*Python3*)
- **Web-Server**: Develop a web-server simulator, with multiple I/O disks, for queuing service disciplines First Come First Serve, Shortest Job First, and Priority Preemptive/Non-Preemptive, and evaluated on 10 million requests (*Python3*)
- Blockchain in IoT: Design prototype for access management in IoT using permissioned blockchain with PBFT (python)
- Ramdisk: Implement a virtual disk drive using system call interface of filesystem in userspace (C, FUSE)
- User Shell: Develop a shell command interpreter with parsing, I/O redirection, command execution, and signal handling (C)
- Thread Library: Implement a user-level threading library supporting create, yield, join, and exit operations (C)
- Smart Energy Metering: Design and implement a complete smart energy metering system involving data acquisition, concentration, transmission over GSM link to base station, and bill generation (C, C#, SQL, Zigbee, GSM)

Publications

- Dissecting Cloud Gaming Performance with DECAF (ACM SIGMETRICS 2022) [DOI]
- Characterizing the Availability and Latency in AWS Network from the Perspective of Tenants (To appear in IEEE ToN 2022)
- Interleaving Multiple IoT Stacks on a Single Radio (ACM CoNEXT 2018) [DOI]
- Taming Link-layer Heterogeneity in IoT (ACM SenSys 2017) [DOI]

(Two submissions under review in ACM TheWebConference and ACM SIGCHI)

Technical Skills

- Languages: Python, C++, C, R, SQL, LATEX
- Technologies & Platforms: AWS, Serverless Lambda, Kubernetes, Docker, Linux, TensorFlow, Keras, NumPy, Pandas, PIL, MatplotLib, TCP/IP, WebRTC, FFmpeg, MATLAB, BPF, ns-3, netem, IMAP, Visual studio, Eclipse, GitHub, SVN

Academic Services

- Mentor two undergrad students on convolutional neural networks and transfer learning (GEARS Summer 2021)
- Mentor two undergrad students on high accuracy video time-stamping (GEARS Summer 2021)
- Reviewer IFIP Networking 2020
- Reviewer journal IEEE Access
- Mentor two undergrad students on web application algorithm analysis (GEARS Summer 2020)
- Mentor two undergrad students on performance evaluation of cloud applications (Spring 2020)

Honors and Awards

- NSF Travel Grant for ACM CoNEXT, 2018
- NCSU Student Travel Grant for ACM IMC 2018
- College of Engineering Graduate Merit Award, NCSU, 2018
- Graduate School Scholarship for fully-funded PhD at NCSU
- DAAD Summer Research Exchange Grant, 2017

Leadership

- CoVID-19 Relief: Initiate and organize ration distribution campaign during pandemic, serving 130+ affected families in Pakistan
- Head Software Competition: In SOFTEC 2012, manage nationwide software competition with 36 shortlisted teams
- Vice President: In NUCES Circuits Society 2011, manage 3 national programming and circuit design competitions

References

Dr. Muhammad Shahzad

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