

Work History

Hip Chalets**Driver / Chalet Host****Winter 2014/15**

I worked with Hip Chalets in Chamonix, France for the duration of the winter season. This job entailed predominantly working as a driver; also as a host in the luxury chalets. I was also responsible for duties such as; liaising with the accounts team, concierge, linen handling, replenishing and rotating stock and more. Working with high-end clientele, I gained a lot of experience learning how to deal with certain challenging, out of the ordinary situations; this is experience which I feel will be useful in any job that I go into.

Mark Warner**Bartender / Waiter****Summer 2014**

Working abroad in Praia da Luz, Portugal. The main duties for me included opening the bar unaided at the start of the day; counting the float, taking the shutters down and preparing all bar menus. I would then run the bar all day serving a wide selection of coffee, beer, cider, Portuguese wines and cocktails. It would be necessary to meet and exceed daily sales targets, operate the tills, provide pool service, use cash handling skills, offer and upsell lunch and dinner whilst delivering a great service to the guests day and night. I would also close the bar on my own and provide assistance to the bar manager when cashing up.

Alpine Elements**Resort Representative / Chalet Host****Winter 2013/14**

Working abroad in Val D'Isère, France. Between these two positions, my duties included accompanying guests to and from the airport/ski resort, being the customer's first point of contact 24 hours a day, organising all guest requirements (such as lift passes, ski hire and ski lessons), welcome speeches, running events throughout the week such as bar crawls, quiz nights and bingo, taking and completing paperwork for all payments from clients, accounting and money handling, restaurant waiting, cleaning and housekeeping.

Luminescence Int.**IT Technician****2013 - Present**

Luminescence is a local company that I have returned to between my seasons working abroad. As the IT technician for the company, my roles were to look after the website; constantly incorporate new features and content, maintain and update the in-house SQL Server / Microsoft Access database, set up new IT hardware such as computers and phones whilst attending to all other IT-based problems and queries in the office.

Qualifications

BSc Honours Degree taken at *Buckinghamshire New University*. (2010-13)

- Computing [First Class]

A Levels taken at *The Hertfordshire and Essex School*. (2008-10)

- Film Studies [C]
- ICT [C]
- Maths [A*]

AS Level taken at *The Hertfordshire and Essex School*. (2008-09)

- Psychology [B]

GCSES taken at *The Bishop's Stortford High School*. (2003-08)

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| • French | [A] | • English Literature | [B] |
| • ICT | [A] | • Science A | [B] |
| • Maths | [A*] | • Science B | [B] |
| • D&T: Graphics | [A] | • Business Studies | [B] |
| • English Language | [B] | | |