Hi Rory,

Thank you for your email. We are sorry to hear that you are experiencing issues during the testing process.

A 409 error is usually when you are trying to perform an action that is beyond your granted authority or due to a due to a conflict request with the current state of the resource.

So, to have a closer look, can you please send the exact error message. Along with the steps to reproduce, so that we can check-in details and let you know as soon as possible.

Regards, Technical Support Team