

SAYS

- My friend/relative met with an accident
- Can you please help me?
- Where can I find the pediatric ward?
- Where is the pharmacy?
- Is the patient's condition too serious?
- My hand is paining very badly
- My head is aching and I haven't been able to see very clearly these past few days
- How long should I get admitted for?
- What is the first aid that I should've given?
- Should I fill this form?
- Is my disease curable?

THINKS

- Am I going to die?
- I can't take this pain anymore
- What is going to happen to me?
- Can I live my life like before?
- How serious is this disease?
- Will I need surgery?
- Can I afford the treatment?
- Will my insurance cover the treatment?
- How long will it take for me to recover?
- What is happening to me?
- Why me?

Patient/Relative

DOES

- Tries to give first aid to the best possible extent
- Rushes to the hospital
- Listens to the doctor/nurse
- Fills out the required forms
- Tells the hospital staff all their symptoms
- Gives the doctors all necessary information
- Calls the doctor/nurse when needed
- Undergoes various tests

FEELS

- Scared: About what is going to happen to them
- Hopeful: That they can be treated and can have a full recovery
- Nervous: About result of tests
- Confused: About what is going on with them (Doctors can't give information until they know for sure)
- In pain: Either because they are the patient and are hurt badly or because their friend/relative is the patient and it's painful to watch them like that