Iredox

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Professional Summary

Results-driven Network Operations professional with over 5 years of experience in managing complex telecommunications infrastructures. Demonstrated expertise in incident management, network monitoring, and backend engineering, complemented by a strong foundation in IP networking principles. Proven ability to lead cross-functional teams and drive operational excellence in high-pressure environments.

Key Qualifications

• Successfully managed and coordinated teams for network operations projects, ensuring optimal performance and swift incident response.
• Developed automated solutions for network performance monitoring and incident reporting, contributing to improved service reliability.
• Possess strong foundational knowledge in routing, switching, and GPON technologies, bolstered by relevant certifications including CCNA.
• Skilled in producing comprehensive performance reports and leveraging ITIL v4 principles to enhance service management and operational workflows.

Professional Experience

Full Stack Web Developer at Personal Projects

Developed various web applications using React, Node.js, and Appwrite. Specialized in automation bots and scalable architectures.