

Motor Vehicle Inspection Appointment - Extra Knowledge Content

1. Service Overview

- **Purpose:** This service allows individuals and companies to book an appointment for motor vehicle inspection and pay the associated fees. Vehicles that pass receive a certificate, while those that fail must be re-inspected within 14 days.
- **Payment Validity:** The generated bill ID is valid for 1 hour. If payment isn't made within this time, re-application is required.
- **Processing Time:** The inspection process is completed within 1 day.
- **Cost and Certificate Validity:** Inspection fees vary based on vehicle type and visit number (first or second). The second visit costs 20% of the first. Certificate validity is 6 months for commercial vehicles and 1 year for personal vehicles.
- **Inspection Frequency:**
 - Commercial vehicles require inspection every 6 months.
 - Personal vehicles require inspection annually.
 - New vehicles must be inspected two years after manufacture. The Rwanda National Police recommends regular inspections for all vehicles.

2. Eligibility Criteria

- **Vehicle Types:** Personal and commercial vehicles.
- **Special Conditions:** New vehicles undergo inspection 2 years after manufacture. Vehicles with outstanding traffic fines are not eligible for inspection appointments.

3. Required Documents

For **individual vehicles**, you will need:

- Vehicle plate number.
- Valid driving license with a category matching the vehicle type.
- No outstanding traffic fines.
- Valid phone number or email address.

For **company vehicles**, the company must have:

- Company code issued by the Motor Vehicle Inspection Center.
- Vehicle plate number.
- Valid driving license with the appropriate category.

4. Inspection Fees

- **Personal Vehicles:** X amount.
- **Commercial Vehicles:** Y amount.
- **Motorcycles:** Z amount.

- **Payment Methods:** Mobile money, credit card, or bank transfer.
- **Additional Fees:** Late inspection penalties and retest fees for failed inspections.

5. Inspection Process

- **Pre-Inspection Checklist:** Ensure the vehicle is in good working condition (e.g., check lights, tires, brakes).
- **Booking an Appointment:** Use IremboGov to schedule an appointment at your preferred inspection center.
- **On Inspection Day:**
 - The inspection will check brakes, emissions, lights, tires, and other key components.
 - Inspection duration is typically 30-60 minutes.
 - If the vehicle passes, a certificate is issued. If it fails, a second inspection must be scheduled within 14 days at a 20% reduced fee.

6. Common Questions

1. **How much does the inspection cost?** The cost varies by vehicle type and visit (first or second). Check the Official Gazette for detailed pricing.
2. **Do I need an IremboGov account to apply?** No, you can apply with or without an account.
3. **How do I create an IremboGov account?** Click [here](#) to create an account.
4. **What documents are required for an individual vehicle inspection?** You will need the vehicle's plate number, a valid driving license, no outstanding traffic fines, and a valid phone number or email address.
5. **What documents are required for company vehicles?** The company needs a company code, the vehicle's plate number, and a valid driving license.
6. **What happens after I pay for the service?** Visit the selected Motor Vehicle Inspection Center at the scheduled time. You will receive a certificate if your vehicle passes. If it fails, you must return for a second visit within 14 days.
7. **How soon will I receive my inspection certificate?** You will receive it immediately if your vehicle passes the inspection.
8. **What is the validity of the inspection certificate?**
 - 6 months for commercial vehicles.
 - 1 year for personal vehicles.
9. **How can I retrieve my appointment notification if I lose it?** Contact Irembo support via email at support@irembo.com or by calling 9099.
10. **Can I download another payment receipt if the original is lost or damaged?** Yes, you can download the payment receipt multiple times through IremboGov.

7. Special Instructions for Companies

- **For Companies with 30+ Vehicles:**
 - A single deposit can be made for all company vehicles using a company code.

- The company code is obtained from the Motor Vehicle Inspection Center.
- For each vehicle, you will need its plate number and a valid driving license.
- **For Companies with Less than 30 Vehicles:**
 - These companies must apply individually, just like personal vehicle owners, and do not receive a company code.

8. Application Process (Steps)

1. **Visit:** [IremboGov Website](#) and select "Motor Vehicle Inspection"
2. **Select** "Motor Vehicle Inspection Appointment."
3. **Choose Applicant Type:** "Self" or "Company."
4. **Enter Application Details:** Provide the vehicle's plate number and other required information.
5. **Select Inspection Center & Date:** Choose your preferred center and inspection date.
 - For second visits, ensure they are booked within 14 days of the first inspection.
6. **Verify Information:** Ensure all information is correct, then submit.
7. **Make Payment:**
 - You will receive a bill ID.
 - Payments can be made via mobile money, credit card, or bank transfer.
8. **Receive Confirmation:** After payment, you will receive an SMS or email with your appointment details.
9. **Attend the Inspection:** Bring the necessary documents (proof of payment, appointment confirmation, ID, logbook, insurance, and driving license) to the inspection center.