

# Irena Jovanovska Plestenjak

Software Testing Engineer

Dedicated and results-driven Testing Engineer with six years in the industry helping teams build and ship the right products. Coming from a strong service providing culture with expertise in development of test plans, design and execution of test cases, analysis of test results and defect management. After a productive career break, seeking a role to learn, grow technical skills and leverage test automation.

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### **EXPERIENCE**

# **Intermediate Testing Engineer**

Seavus 🗷

10/2017 - 9/2020

- Conducted detailed manual testing, identifying and documenting bugs, analyzing requirements and writing test scripts to ensure quality deliverables;
- Automated regression tests using an internal test automation framework -VIOLA, resulting in reducing testing time;
- Played a key role in the creation and execution of the test plan for a telecom BSS migration project with a successful project delivery;
- Coordinated testing activities and consulted the testing team on re-factoring and query optimization to improve test efficiency;
- Collaborated daily with team members and clients to address and resolve bugs and impediments, prepare demo sessions and refine user stories;

# **Junior Testing Engineer**

Seavus 🗷

1/2016 - 9/2017

- Utilized various testing techniques to meticulously assess software functionality of telecom charging systems, ensuring greater test coverage;
- Collaborated with the development team to clarify project requirements and provide insights for quality improvement;
- Supported team members and team's scrum master whenever opportunities presented in order to stay on track with the sprint backlog;
- Contributed to the knowledge base of the internal QA community by writing articles, sharing experiences from projects and delivering presentations;

# **Junior Developer**

Seavus 🗷

1/2015 - 12/2015

- Analyzed new functionalities and issues related to surrounding systems and interfaces of CSG Singleview;
- Worked on providing fixes for detected defects using EPM, Perl and SQL;
- Collaborated closely with the system test team, assisting with test scenarios and providing them valuable insights;
- Facilitated the onboarding of new junior peers, sharing knowledge and helping them with assignments;

#### **Trainee**

Seavus 🗷

10/2014 - 12/2014

CSG Singleview telecom billing system training;

#### **EDUCATION**

BSc in Electrical Engineering and Information Technology **Study: Control Systems Engineering and Automation** Ss. Cyril and Methodius University, Skopje; FEEIT &

## TOOLS AND TECH

Selenium WebDriver **Cypress** Postman **REST Assured** SoapUI **JavaScript HTML** Java **JIRA** Confluence CSS Git

## **COURSES**

Java Programming 🗗

Test Automation University, 2020

Selenium WebDriver with Java 🗷

Test Automation University, 2020

Udemy, 2020

Introduction to Cypress 🗷 Test Automation University, 2024

CS50 Introduction to CS

edX, 2024

#### LEARNING PROJECTS

HTML - CSS - JavaScript;

To-do list 🗷

HTML - CSS - JavaScript - jQuery;

## **ORGANIZATIONS**

EESTEC LC Skopje Board Member 2011 - 2013

## **LANGUAGES**

Macedonian

Native or Bilingual Proficiency

Full Professional Proficiency

Slovenian

Full Professional Proficiency

Croatian

Professional Working Proficiency

2008 - 2015