

Isaías Reyes León

Email: izaai@z@gmail.com | Phone: 6672652198 | Location: Mexico City | LinkedIn | GitHub

Summary

- 7+ years experience on IT Asset Management services
- 4+ years experience working with Scrum framework
- Knowledge in programming languages: HTML, CSS, Javascript, Node JS.
- Management of small teams (6-12 members)

Projects

Yumi Yumi App

Scrum Master/Developer

- The purpose of the project was to create an application where you can type the ingredients that you like and get a list of recipes with the instructions, image and a YouTube related video.
- The project was completed on early January 2022. My main responsibilities were act as the Scrum Master and also develop the code for the display page, using HTML, CSS, Javascript and two API's.

Professional Experience

Rackspace

Jan 2022 - Current

Scrum Master II

Mexico City

- Management of two development teams (10 members each) migration to Scrum framework.

Kyndryl (IBM Split)

Sept 2021 - Dec 2021

Asset Management Product Owner

Mexico City

- Deliver IT Asset Management services for a Global Customer with presence in more than 30 countries.
- Manage the stakeholders requests(customer, internal clients, upper management).

IBM

Nov 2019 - Sept 2021

Asset Management Product Owner

Monterrey, Nuevo León

- Development of PowerBI dashboard with the IT Asset Management metrics for the client, resulting in a cash award
- Deliver IT Asset Management services for a Global Customer with presence in more than 30 countries.
- Manage the stakeholders requests(customer, internal clients, upper management).

IBM

Dec 2017 - Nov 2019

Asset Management Scrum Master

Guadalajara, Jalisco

- Migration from traditional work to Scrum Framework for a team of 8 members.
- Ensure that the team is following the Scrum theory, practices and rules.
- Coordinate the scrum ceremonies: sprint planning, daily stand up meeting, sprint review and retrospective.

IBM

Sept 2016 - Nov 2019

SW Scanning and Compliance Analyst

Guadalajara, Jalisco

- Ensure that all Servers and Workstations are being scanned in order to take accurate actions to be in Compliance with software installed.
- Deliver SW Installation reports for Servers and Workstations.

IBM

Mar 2014 - Sept 2016

Order Management Analyst

Guadalajara, Jalisco

- Manage the End to End process of IT Acquisitions for the Supply Chain of Latin America projects
- Manage capital and financial approvals, order entry, creation of PO's and follow up with the Vendors until the Assets were received in a timely manner.

TECHNICAL SKILLS | COMMUNITY ENGAGEMENT | LICENSURES & CERTIFICATIONS

- 7 years experience in IT Asset Management: HW Tracking, SW License Management, Order Management.
- Certified Software Asset Management Professional
- Scrum Master Accredited Certification
- Scrum Product Owner Accredited Certification

Education

Tecnológico de Monterrey

Expected Grad May 2022

Degree/Certificate Attained: Fullstack Bootcamp

Universidad de Occidente, Culiacán Sinaloa

Grad Aug 2013

Degree/Certificate Attained: Bachelor degree in Marketing