

Class Practice: Create a Data Flow Diagram

“I’m the manager of a training company that provides instructor-led courses to customers. We teach many courses, such as *Introduction to Linux* and *Introduction to SQL*, which are two of the most popular courses. Courses vary in length from one day to four days. We have a pool of instructors who teach one or more of our classes. Another group within our company develops the courses and then gives us the material we teach. My group schedules the courses by looking at the rooms available. We then assign instructors to teach the courses based on their schedules and subject expertise. The schedule is then sent to the instructors to let them know what classes they are assigned to teach. We keep information about the various training locations, the courses we teach, and the instructors who teach each course.”

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As a class, discuss what processes, external agents, and information stores are necessary for the scenario in the slide. Create a data flow diagram to document the flow of information.