Irfan Ahmad

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ABOUT ME

A dynamic professional having experience in developing automation testing scripts beginning with gathering requirements, design, implementation and test phases. Presently associated as a Senior Quality Engineer with Optum. Adept in end-to-end development of automation test scripts from requirement analysis to system study, designing, coding testing, de-bugging, documentation and implementation.

WORK EXPERIENCE

Senior Quality Engineer
Optum [01/04/2023 – Current]

- Engineered efforts to migrate automation to an extensible modular framework increasing code reusability by 25% and decreasing code maintenance.
- Maintain a cutting-edge Cypress Automation Framework, rooted in JavaScript and BDD methodology, to attain an 80% automation rate for manual test cases across 25 diverse client portfolios.
- Responsible for the manual and automated testing of a Clinical Performance Improvement Tool and Automated Referral Utility web application built with Angular JS, Java, and SQL.
- Led 2 teams containing 5 QEs on test strategy and test execution for a Prior Authorization product built with Angular JS, Java, Drools Rules Engine, and SQL.

Quality Assurance Engineer
Optum [31/12/2016 – 31/03/2023]

City: Noida | **Country:** India

I started working as an Associate Software Test Engineer, my projects and responsibilities are given below:
US-HealthCare iCUE:
- Maintaining an existing automation framework for UI Testing with the BDD approach.
- Writing/selecting test cases for manual and automation and maintaining test suites for regression, sanity and smoke testing.
- Collaborating with the whole team (Onshore counterparts) to discuss the possibilities and limitations of the feature in the scrum.
- Monitoring/reporting bugs in HP ALM, identifying bugs/errors and retest them.

US-HealthCare Oncology:
- Maintaining a hybrid automation framework for the application, which includes front-end testing, API testing and database testing.
- Again writing and maintain test cases in Rally, test strategy documents, test suites for the application.
- Analysing test scenarios/test cases that can or cannot be automated.
- Maintaining CI jobs for our projects, if needed.
- Examining defects and track them in Rally.
- Reviewing automation code, approving pull requests.
- Collaborating with the onshore team.
- Assisting the team in resolving the technical issue.
- Give progress reports to test leads and product owners.
- Help new hires to understand the tech stack and how we follow in our project.

Personal learning and projects:
UI Testing Frameworks (2020). Created a framework for new hires, which helps them to understand how to create a new framework from scratch, how cucumber, TestNG, Maven works. (RepoName: "BddFramework" & "Testing")
API Testing Frameworks. Created an API framework to make new hires understand the principle of automated API testing from basics. (RepoName: restapi-basic)

Associate System Analyst
Optum [31/05/2015 – 30/12/2016]

US-HealthCare Reporting: I started working as a reporting analyst where I had to do some of the below activities:
I created daily production reports from operations data for respective managers. I had to create excel utility files to fetch data from raw excel sheets using VBA. Created daily attendance report. Sent all reports to respective managers in my portfolio.

Claim Associate
Optum [27/01/2013 – 29/05/2015]

US-HealthCare Claim Process: I started working in operations as a claim associate, some of the duties were as follow:
Reviewed scanned medical documents and performed data entry into the official systems. For example Patient details, Service Details(Diagnosis & Procedures), Insurance Coverage, Provider Details (Physician info) and Facility Details (Hospital info) etc.

EDUCATION AND TRAINING

Bachelor of Commerce
Thakur Har Narayan Singh Degree College [31/03/2014 – 30/04/2017]
Address: Karailabagh, Allahabad, 211016 Prayagraj (India)

LANGUAGE SKILLS

Mother tongue(s): Hindi

Other language(s):

English	German
LISTENING C2 **READING** C2 **WRITING** C1	**LISTENING** A1 **READING** A1 **WRITING** A1
SPOKEN PRODUCTION C2 **SPOKEN INTERACTION** C2	**SPOKEN PRODUCTION** A1 **SPOKEN INTERACTION** A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Tools

Postman / Rally / Hp ALM / Microsoft Excel / SCRUM / Agile / intelliJ idea / SoapUI testing knowledge / Test Rail / Outlook / Jira

Tech Stack

JAVA / JavaScript / Cypress / Automation Testing / API TESTING / GIT (GitHub) / VBA Excel / SauceLabs / Cucumber Gherkin / Software testing using JUnits / TestNG / Selenium Webdriver / cucumber / Web API (RESTful, GraphQL) / GIT Hub / HTML, JavaScript and CSS / Maven / VBA macros creation for Excel / Jenkins / SQL