

# IRFAN ALI KHAN, PhD, (*He/him*)

Senior Data Scientist | Adv Marketing Analytics & Revenue Optimization & Forecasting Expert | Economist |

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## PROFESSIONAL SUMMARY

**Senior Data Scientist and Analytical Researcher** with 10+ years delivering revenue growth through **marketing analytics, forecasting models, and predictive intelligence**. Ph.D. economist specializing in **Attribution Modeling, Customer Segmentation, Revenue Forecasting, and Distribution Optimization**. Expert in modern data stack (dbt, Snowflake, Power BI) and ML/AI (TensorFlow, PyTorch, XGBoost).

**Impact:** 18-23% marketing ROI improvements • \$4.5M+ revenue opportunities • 26% retention increases • 200+ analysts mentored

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## CORE COMPETENCIES

**Analytics:** *Marketing Mix Modeling (MMM)* | *Multi-Touch Attribution (MTA)* | *Customer Segmentation & CLV* | *A/B Testing* | *Revenue & Demand Forecasting* | *Distribution Modeling* | *Pricing Optimization* | *Churn & Retention Analytics* | *Campaign Performance*

**Data Science & ML:** *Python (Pandas, Scikit-learn, PySpark)* | *R* | *TensorFlow* | *PyTorch* | *XGBoost* | *LightGBM* | *Time-Series (ARIMA, Prophet)* | *NLP & LLMs (LangChain)* | *Deep Learning* | *Feature Engineering* | *Statistical Modeling* | *Econometrics*

**Data Engineering:** *dbt (Modeling, Testing)* | *Snowflake* | *Databricks* | *AWS (Redshift, Glue, Lambda)* | *Azure* | *GCP BigQuery* | *Apache Spark* | *ETL/ELT Pipelines* | *SQL (Advanced)* | *API Integration* | *CI/CD (GitHub)*

**Visualization & BI:** *Power BI (DAX, Semantic Models)* | *Tableau (LOD Expressions)* | *Looker* | *Plotly* | *Data Storytelling* | *KPI Dashboards*

**Tools & Platforms:** *Segment CDP* | *Braze* | *Mixpanel* | *SPSS* | *EViews* | *Excel (VBA, Power Query)* | *Jira* | *Agile/Scrum*

**Languages:** *English (Fluent)* | *Portuguese (Professional)* | *Spanish (Intermediate)* | *Hindi, Urdu, Pashto (Native)*

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## PROFESSIONAL EXPERIENCE

### Marketing Advanced Modeling & Data Analytics Specialist

**Farmers Insurance (Capgemini)** | *Remote, USA* | **March 2025 – Present**

Lead advanced analytics for Direct Business Unit building **attribution models**, **customer segmentation**, **revenue forecasts**, and **predictive marketing models** driving multi-million dollar optimization.

#### Key Achievements:

- Designed **Multi-Touch Attribution (MTA)** and **Marketing Mix Models (MMM)** across 15+ channels, delivering 18% efficiency improvement and \$2.3M incremental revenue
- Built **ML customer segmentation** (K-means, RFM, hierarchical clustering) increasing campaign conversions by 22%
- Developed **churn prediction**, **CLV forecasting**, and **retention models** using XGBoost achieving 0.89 AUC scores
- Architected **A/B testing framework** enabling 50+ concurrent experiments monthly with statistical rigor
- Led **dbt transformation layer** on **Snowflake** creating 200+ reusable, tested data models with GitHub version control
- Engineered **Power BI semantic models** with optimized DAX serving 500+ users across business units
- Mapped **customer journeys** using **Segment CDP** and **Braze**, increasing retention by 14%
- Built automated **marketing dashboards** tracking ROAS, CAC, LTV:CAC, and attribution metrics
- Developed **revenue forecasting models** (Prophet, ARIMA) supporting quarterly planning and budget allocation

**Tech Stack:** *Snowflake* | *dbt* | *Power BI* | *Python* | *SQL* | *Segment* | *Braze* | *Mixpanel* | *GitHub* | *TensorFlow*

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## Senior Data Scientist & Analyst

**Statistics Without Borders** | *Remote, USA* | **April 2024 – February 2025**

Led data science for global non-profit building **predictive systems**, **geographic analytics**, and **BI solutions** for educational programs across multiple US states.

#### Key Achievements:

- Managed **multi-state educational analytics projects** analyzing program effectiveness, identifying \$850K optimization opportunities
- Developed **ML forecasting models** (TensorFlow, Random Forest) for enrollment and resource allocation with 23% RMSE improvement
- Built **geospatial distribution models** examining regional disparities informing expansion across 15+ states
- Engineered **automated ETL pipelines** integrating 20+ sources processing 500K+ records daily with 99.8% accuracy

- Implemented **LangChain NLP solutions** for document classification and sentiment analysis achieving 91% accuracy
- Created **Tableau/Power BI dashboards** with predictive analytics enabling stakeholder self-service
- Led training for 15+ junior analysts accelerating project delivery by 40%

**Tech Stack:** *Python | TensorFlow | PyTorch | SQL | Tableau | Power BI | R | LangChain | ETL Pipelines*

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## **Data Analyst (Contract)**

**KPMG Australia** | *Remote, Australia* | **August 2022 – April 2024**

Delivered **customer analytics, revenue optimization, and forecasting solutions** for Fortune 500 clients across retail, finance, and technology.

### **Key Achievements:**

- Analyzed 2M+ customers using **RFM analysis** and **clustering**, identifying \$4.5M revenue opportunities
- Built **time-series forecasting models** (ARIMA, Prophet) predicting quarterly revenue with 87% accuracy
- Developed **GLM/GAM pricing models** improving profit margins by 12%
- Created **geographic distribution models** optimizing logistics reducing costs by 8%
- Designed **Tableau/Power BI dashboards** with custom KPIs serving 200+ stakeholders
- Streamlined **ETL processes** reducing processing time by 45% maintaining 99.9% data integrity

**Tech Stack:** *SQL | Python | R | Tableau | Power BI | Databricks | Statistical Modeling*

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## **Data Analytics & Visualization Specialist**

**Accenture** | *Remote, Brazil* | **January 2019 – July 2022**

Drove **predictive analytics, demand forecasting, and business intelligence** for enterprise clients generating measurable cost savings.

### **Key Achievements:**

- Built **demand forecasting models** (Prophet, ARIMA, LSTM) with 89% accuracy saving \$800K annually
- Developed **revenue optimization algorithms** and **pricing models** supporting strategic decisions
- Designed **dimensional data models** reducing report generation time by 60%

- Implemented **API-driven pipelines** processing payment and retail data with automated transformation
- Created **logistics optimization models** improving rural distribution by 15%
- Built **Tableau dashboards** with advanced LOD expressions winning internal innovation award
- Established **MLflow tracking** for experiment logging ensuring reproducibility

**Tech Stack:** *Python | SQL | R | Tableau | Power BI | Databricks | MLflow | Statistical Analysis*

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## EDUCATION

**Ph.D. in Economics** | *Universidade de São Paulo (USP)*, Brazil | **2020 – 2025**  
**Postgraduate Degree in Big Data** | *FACUMINAS*, Brazil | **Dec 2020 – May 2023**  
**M.Phil. in Economics** | *Preston University* | **2016 – 2018**  
**MBA in Accounting & Finance** | *Preston University*, Pakistan | **2011 – 2013**

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## CERTIFICATIONS

- 🏆 Google Advanced Data Analytics Specialization (Big Query)
  - 🏆 IBM Certified Data Engineer – Big Data
  - 🏆 AWS Certified Data Scientist & Machine Learning
  - 🏆 Advanced Big Data Science & ML Certificate
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## FEATURED PROJECTS

**Multi-Touch Attribution Engine:** ML-based model analyzing 10M+ touchpoints across 15 channels distributing \$60M+ budget with 94% accuracy

**CLV Optimization System:** Deep learning model (TensorFlow) achieving 0.91 R<sup>2</sup> increasing LTV by 26%

**Real-Time Marketing Dashboard:** Snowflake + dbt + Power BI solution processing 2M+ daily events with <5 min latency

**Demand Forecasting Engine:** Ensemble system (ARIMA, Prophet, XGBoost) achieving 87% accuracy across 500+ SKUs

**Revenue Optimization Model:** Dynamic pricing algorithm increasing revenue by 15%

**A/B Testing Platform:** Python framework automating experimental design reducing analysis time by 75%

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